

Department of Licensing and Regulatory Affairs
 Bureau of Health Care Services
 Section 368 of PA 59 of 2013
 Fiscal Year 2013

	Revenue Generated	Expenditures Disbursed	Initial Apps. Received	Renewal Apps. Received	Initial Apps. Approved	Renewal Apps. Approved	Initial Apps. Denied	Renewal Apps. Denied	Avg. Time to Approve Initial Apps.	Avg. Time to Approve Renewal Apps.	Avg. Time to Deny Initial Apps.	Avg. Time to Deny Renewal Apps.	Exams Proctored for Initial Apps.	No. of Complaints Received	No. of Invest. Opened	No. of Invest. Closed	Avg. Time to Close Invest.	No. of Enforcement Actions
Health Facilities Division Regulatory Products																		
Freestanding Surgical Outpatient Facility	29,750*	See Footnote 1	9	124	9	124	0	0	<30 Days	<30 Days	<30 Days	<30 Days	N/A	10	4	4	83	0
Hospice Agency	See Footnote 1	See Footnote 1	9	120	9	120	1	0	<30 Days	<30 Days	<30 Days	<30 Days	N/A	54	23	20	205	0
Hospice Residence	10,640*	See Footnote 1	0	21	0	21	0	0	<30 Days	<30 Days	<30 Days	<30 Days	N/A	0	0	0	0	0
Hospital	See Footnote 1	See Footnote 1	1	**	1	**	0	**	<30 Days	<30 Days	<30 Days	<30 Days	N/A	130	88	79	119	0
Plan Review Permits	See Footnote 1	See Footnote 1	206	***	232	***	0	***	47 Days	47 Days	47 Days	47 Days	N/A	NA	N/A	N/A	N/A	N/A
Psychiatric Hospital and Unit/Partial Hospitalization Program	26,918*	See Footnote 1	3	43	3	43	0	0	<30 Days	<30 Days	<30 Days	<30 Days	N/A	109	21	11	107	0
Substance Abuse	See Footnote 1	See Footnote 1	33	1,290	33	1,290	0	690	<30 Days	<30 Days	<30 Days	<30 Days	N/A	0	0	0	N/A	N/A
*Renewal revenue information only.																		
**Hospitals did not renew in Fiscal Year 2013.																		
***Permits are issued on a one-time basis -- they are not renewed.																		
Health Professions Division Regulatory Products																		
Acupuncture	25,200	5,681	52	38	53	37	**	**	66	***	**	**	0	3	2	3	193	0
Athletic Trainer	231,000	56,544	144	106	158	105	**	**	36	***	**	**	0	1	2	3	193	2
Audiology	84,450	25,385	28	236	27	235	**	**	17	***	**	**	0	3	0	2	193	0
Chiropractor	270,840	163,997	121	1,491	149	1,470	**	**	39	***	**	**	0	57	19	24	193	18

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Health Professions Division Regulatory Products (continued)																		
Counseling	447,695	454,834	947	4,607	890	4,381	**	**	57	***	**	**	0	45	16	21	193	16
Dentistry	1,147,450	1,396,876	907	6,554	760	6,525	**	**	64	***	**	**	166	311	89	104	193	76
Marriage and Family Therapy	42,405	34,763	60	384	58*	378	**	**	72	***	**	**	0	1	1	3	193	0
Massage Therapy	153,825	92,476	1,743	0	1,392	0	**	**	26	***	**	**	0	0	1	2	193	0
Medical Doctor	3,259,735	1,873,123	3,152	13,119	3,090	12,816	**	**	54	***	**	**	0	768	151	204	193	90
Medical Marihuana	10,897,581	4,052,782	70,262	63,628	82,193	36,175	11,612	8,672	12.54 Business Days	12.38 Business Days	12.54 Business Days	12.38 Business Days	N/A	N/A	N/A	N/A	N/A	N/A
Nursing	3,637,264	8,566,855	10,535	84,317	10,137*	83,881	**	**	66	***	**	**	0	1,303	395	501	193	438
Nursing Home Administrator	70,140	70,577	189	547	91*	526	**	**	118	***	**	**	0	92	35	37	193	8
Occupational Therapy	516,375	330,536	426	3,139	131	3,137	**	**	34	***	**	**	0	13	2	3	193	9
Optometry	158,460	86,510	81	811	71	814	**	**	27	***	**	**	0	22	5	5	193	5
Osteopathic Medicine and Surgery	727,310	466,906	984	3,201	981	3,032	**	**	35	***	**	**	0	246	61	74	193	36
Pharmacy	5,738,785	4,246,712	7,431	37,215	7,447*	36,419	**	**	44	***	**	**	0	310	99	119	193	103
Physical Therapy	1,211,090	633,603	857	4,977	780*	4,977	**	**	105	***	**	**	0	29	8	14	193	12
Physician's Assistant	236,060	207,327	328	2,030	461	2,031	**	**	32	***	**	**	0	58	11	13	193	6
Podiatric Medicine and Surgery	77,145	54,276	75	299	78*	285	**	**	43	***	**	**	0	23	8	9	193	7

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Health Professions Division Regulatory Products (continued)																		
Psychology	550,495	365,066	526	3,217	528*	3,163	**	**	48	***	**	**	0	89	26	30	193	18
Respiratory Care	396,300	251,649	289	2,444	275	2,437	**	**	42	***	**	**	0	29	7	9	193	6
Sanitarian	21,450	17,584	1	216	3	215	**	**	34	***	**	**	0	0	0	0	N/A	0
Social Work	636,975	1,392,264	2,598	13,576	2,369*	12,928	**	**	47	***	**	**	0	271	67	67	193	109
Speech-Language Pathology	314,925	189,326	2,619	732	2,171	692	**	**	32	***	**	**	0	0	0	0	N/A	0
Veterinary Medicine	286,065	323,433	499	3,090	423*	3,081	**	**	67	***	**	**	290	85	34	40	193	8
*Includes time period between when applicant is made eligible to test and when license is issued. Professions affected by exam time: Marriage & Family Therapy, Nursing, Nursing Home Administrator, Pharmacy, Physical Therapy, Podiatry, Psychology, Social Work and Veterinary Medicine.																		
**Information is not available for the number of denials as it relates to licensing applications and renewals or the average amount of time to deny initial or renewal applications.																		
***Licenses are renewed online and the processing time is overnight if paid by credit card. There is a 10-day hold if paid by bank transfer in order to verify payment.																		
Long Term Care Division Regulatory Products																		
Nurse Aide Registry CNA	See Footnote 1	See Footnote 1	22,213	19,050	11,851	19,041	10,362*	9	5 Business Days	5 Business Days	5 Business Days	5 Business Days	N/A	106**	0	0	N/A	11***
Nurse Aide Registry CNA Exemption	See Footnote 1	See Footnote 1	1,695	0	1,270	0	120	0	1-2 Weeks from Receipt	1-2 Weeks from Receipt	N/A	1-2 Weeks from Receipt	N/A	**	0	0	N/A	***
Nurse Aide Registry Train-the Trainer	See Footnote 1	See Footnote 1	150	322	133	322	17	0	1-2 Weeks from Receipt	1-2 Weeks from Receipt	1-2 Weeks from Receipt	N/A	N/A	**	0	0	N/A	***
*Pending or returned for completion.																		
**A total of 106 complaints were received regarding the Nurse Aide Registry.																		
***A total of 11 enforcement actions were taken regarding the Nurse Aide Registry.																		
Nursing Homes	See Footnote 1	See Footnote 1	10	477	10	477	0	0	2-3 Months	Renewal notice processed upon receipt.	N/A	N/A	N/A	5,278	1,731	1,541	*	869
*Each nursing home complaint can include several intakes. The currently available report includes both open and closed intakes. Therefore, this report does not give a true average of completed and closed intakes to provide the average time to close a nursing home complaint.																		
Footnote 1 = Data Not Available																		

