



Spring 2015

Registration Brochure



Bureau of Health Care Services

JOINT PROVIDER SURVEYOR TRAINING

Tuesday, March 24, 2015

DeVos Place Convention Center

303 Monroe Avenue, NW, Grand Rapids, MI 49503

Registration begins at 8:00 am

Program begins at 9:00 am

*Early Registration Available
Monday, March 23, 6:00-8:00 pm*

Registration Deadline: March 6, 2015

For more information visit www.michigan.gov/LongTermCare

MPRO represents Michigan in the Lake Superior Quality Innovation Network (LSQIN)

*MPRO (OH-296, 8/12/2015) is an approved provider of continuing nursing education
by the Ohio Nurses Association (OBN-001-91), an accredited approver by the
American Nurses Credentialing Center's Commission on Accreditation.*

**Lake Superior
Quality Innovation
Network**

MICHIGAN | MINNESOTA | WISCONSIN

LARA
LICENSING AND REGULATORY AFFAIRS
CUSTOMER DRIVEN. BUSINESS MINDED.



Tuesday, March 24, 2015

Culture Change: Rethinking and Reinventing, Ways to Achieve Compliance and Person-Centered Care

8:00 am - 8:45 am Registration

Secchia Lobby

8:00 am - 8:45 am Continental Breakfast

Steelcase Ballrooms A & B

8:45 am - 9:00 am Welcome & Bureau Update

Steelcase Ballrooms A & B

Kim Gaedeke, Acting Director, Bureau of Health Care Services (BHCS), LARA

9:00 am - 10:30 am

**Pain Assessment & Management with Elders
Experiencing Cognitive Loss**

Steelcase Ballrooms A & B

- John Mulder, MD, FAAHPM
- Stacey Goodman, RN

- Joanne Jepsen, RN, MSN, ANP-BC
- Carmen Perez-Villanueva, MS, BSN, QIDP

10:30 am - 10:45 am BREAK

10:45 am - 12:15 pm

**Culture Change Implementation in an Era
of Limited Resources**

Steelcase Ballrooms A & B

- Susan Misiorski, BSN
- Cynthia DL Thelen, RN, BSN, MSN

- Shari L. Carson, RN, BSN, CDP, CDON, FACDONA

12:15 pm LUNCH

Boxed lunches will be provided and must be reserved when registering online.



“Going Green” No paper packets, handouts or flash drives will be provided. You may download the presentations at: www.michigan.gov/LongTermCare under Joint Provider Surveyor Training Information beginning March 16.



Tuesday, March 24, 2015

1:15 pm - 2:30 pm CONCURRENT SESSIONS

■ Alarming, Isn't It? The Alarm (& Restraint) Free Environment **Steelcase Ballroom C**

- Lisa Anetrini, RN, BSN, MS, NHA
- Trista Piccirilli, RN, NHA, CDP
- Merideth Lindsay, LMSW, ACSW

■ The Greenhouse Effect: A Business & Regulatory Case Study **Steelcase Ballroom D**

- Susan Frazier, RN, MA
- Renee Cunningham, MSN, RN
- Cindy Traviss, MSW, LBSW
- Paul Schmeichel, BS, RS

■ Person Centered Activities **Grand Gallery D, E, F**

- Therese Maupin-Moore, BA
- Sally Dull, BS, NCTRC
- David Donahue, BSN, RN

2:30 pm - 2:45 pm BREAK

2:45 pm - 4:00 pm CONCURRENT SESSIONS

■ Person Centered Admissions **Steelcase Ballroom C**

- Cean Eppelheimer, BS
- Wendi Middleton, BS
- Therese Maupin-Moore, BA
- Carol Timmer, RN, BSN, CNHA, CEA
- Eugenia Dumlao Reedy, MSN, MPS, RN
- Susan Shook, BSN, NHA
- Richard Bonneville, MS

■ Resident Grievances: Quality Assurance Process Improvement in a Culture Change Environment **Steelcase Ballroom D**

- Donna Beebe, RN-C, BSN, CDONA
- Yvette M. Turner, BSN, RN
- Margot Roedel, RN, NHA
- Brenda Kretschmer, RN, BSN
- Lisa Rosen, J.D.

■ Relational Staffing: the Cutting Edge of Culture Change **Grand Gallery D, E, F**

- Susan Misiorski, BSN
- Deborah Heath, RN, BSN
- Sandra L. Place, LNHA, TLLP
- Brenda Schero, RN, BSN

Continuing Education and Evaluation Instructions

The training offers many opportunities for continuing education. Please review and contact **Caitlin Gerlach** at cgerlach@mpro.org with any questions.

Nursing contact hours will be provided by MPRO. Application has been made for nursing home administrator and social work continuing education.

Each registered participant will receive an email with a link to the online evaluation. To obtain continuing education, you must complete the online survey and attestation question. If all criteria has been met, you will be able to print your continuing education certificate. Late submissions will not be accepted.



JOINT PROVIDER SURVEYOR TRAINING

March 24, 2015

DeVos Place, Grand Rapids, Michigan

REGISTER TODAY—ONLINE REGISTRATION

The Registration fee is \$125 and the registration deadline is Friday, March 6, 2015. After March 6, 2015 an additional \$25 charge will be added for late registrations. Participants may pay online with the following credit cards: Visa, MasterCard and Discover. Checks should be made payable and mailed to: **State of Michigan, 525 W. Allegan St., P.O. Box 30004, Lansing, MI 48909**. Please attach a copy of your registration form with your check.

Cancellation Policy: NO refunds will be given for cancellations: substitutions are recommended and can be completed online.

Register at www.michigan.gov/LongTermCare under Joint Provider Surveyor Training. Questions can be directed to **Tammy Bagby** at bagbyt@michigan.gov or by calling 517-335-4084.

VENUE AND ACCOMMODATIONS

DeVos Place Convention Center is located at 303 Monroe Avenue NW, Grand Rapids, MI 49503.

Parking will be provided to participants who park at the following locations only:
The DeVos Place Ramp (H) or Government Center Ramp (J). To view parking options go to:
<http://grcity.us/enterprise-services/parking-services/pages/parking-facilities-map.aspx>

OVERNIGHT ACCOMMODATIONS

Amway Grand

187 Monroe Ave. NW, Grand Rapids, MI

1-800-253-3590 • \$119 + tax per night

Event name: Spring JPST 2015

Reserve by February 21, 2015 to receive special rate.



Holiday Inn Grand Rapids Downtown

310 Pearl St. NW, Grand Rapids, MI

1-888-465-4329 • \$88 + tax per night

Event name: Spring JPST 2015

Reserve by March 10, 2015 to receive special rate.



SPECIAL NEEDS

If you have any special needs or concerns regarding program site access or your participation in the program, contact **Tammy Bagby** at bagbyt@michigan.gov. Please inquire in advance so we may respond to your individual needs.