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WHAT'S HAPPENING

CONNECTING MIOSHA TO INDUSTRY

MIOSHA is continuously striving to connect to industry in ways that foster effective relationships and encourage staff to build a positive rapport and stronger partnerships with customers. An important aspect to this is training MIOSHA personnel on how they can influence workplace health and safety through effective interpersonal skills. This was the topic for the agency's recent *Connecting MIOSHA to Industry* session.

In 2007, the first phase of *Connecting MIOSHA to Industry* was developed and implemented and over the last few years, employees have attended a follow-up workshop addressing *Emotional Intelligence*. The third phase of the initiative builds on the original strategies and incorporates new concepts. An Internal Expert Team was selected to develop a curriculum that built on past "connecting" initiatives and developed new strategies and tools to assist staff with their interactions with internal and external customers.

The third phase of the "connecting" initiative involves two training sessions. Members of MIOSHA have participated in an initial training session and will participate in a follow-up training session in the next few months. There were four main objectives to the initial training. These objectives included 1) conveying MIOSHA's genuine desire to help, 2) better communication involving active listening and calm delivery, 3) collaboration, and 4) identifying MIOSHA as a useful resource. The initial training was structured to encourage participation by all attendees. After watching an entertaining skit involving examples of workplace interactions put on by the Internal Expert Team, attendees broke into smaller groups and identified positive and negative behaviors they had witnessed and the importance of each. The class also discussed the important differences between "power" and "influence" and how both can be used effectively.

At the end of the session, attendees were surveyed about what they liked and disliked about the class. These results will be used to shape the curriculum for the follow-up session. Through these training sessions, MIOSHA hopes to improve communication skills and learn how to promote MIOSHA services.

For more frequent updates on MIOSHA activities follow us on

 [Facebook](#).

If this email was forwarded to you and you would like to subscribe, please visit:
http://www.michigan.gov/lara/0,4601,7-154-11407_15317-115758--,00.html

Register for your **FREE** MIOSHA eNews today!

LARA NEWS LINK

In October 2011, The Michigan Department of Licensing and Regulatory Affairs (LARA) introduced its newest webcast series, the LARA News Link. The goal of the webcast is to promote, inform and educate the public about the latest initiatives, programs and events within LARA agencies.

LARA oversees all state licensing and regulatory functions as well as employment security and workplace safety functions. LARA agencies include MIOSHA, Michigan Liquor Control Commission, Bureau of Health Professions, and the Office of Regulatory Reinvention to name a few.

Released bi-weekly, the three to five minute LARA News Link can be viewed on the LARA [Facebook](#), [Twitter](#) and [You Tube](#) pages.

61st ANNUAL INDUSTRIAL VENTILATION CONFERENCE

The Michigan Industrial Ventilation Conference is scheduled for February 06-10, 2012 in East Lansing Michigan. The [2012 Brochure](#), along with registration information, is available on the [IVC website](#). Please share this information with your colleagues. The Committee appreciates your support of this Conference.

MEDIA

November 7, 2011 - [MIOSHA and Michigan Laborers' Training & Apprenticeship Institute \(MLTAI\) Sign Alliance to Protect Workers](#)

November 8, 2011 - [T.H. Marsh Construction Co. Receives State Award for Outstanding Safety and Health Record](#)

November 10, 2011 – [MIOSHA Announces \\$1 Million for Worker Protection Grants; Twenty-two Statewide Grants, Totaling \\$1 Million, Will Provide Training Activities To Help Protect Michigan Workers Employed in High-Hazard Work Environments](#)

All of the MIOSHA Press Releases can be viewed from our [website](#).

AGENCY INSTRUCTIONS & MEMOS ISSUED

October 19, 2011 – CET-ADM-11-2 – [Contact Priority List Procedures](#)

November 28, 2011 - MIOSHA-MEMO-SHMS-11-5 - [MIOSHA Staff Exposure to Blood or Other Potentially Infectious Materials](#)

November 28, 2011 - MIOSHA-MEMO-SHMS-11-6 - [Notification of Chemical Hygiene Plan for Laboratory and Equipment Services Section \(LESS\)](#)

November 30, 2011 - MIOSHA-COM-04-2R1 - [Appeal and Settlement Processes for MIOSHA Enforcement Divisions](#)

CALENDAR OF EVENTS

December 14, 2011 - 9:30 a.m. – General Industry Safety Standards Commission Meeting, State Secondary Complex, General Office Building, 7150 Harris Drive, Lansing, Conference Room B

December 14, 2011 - 9:00 a.m. – General Industry Part 74 Fire Fighting Advisory Committee Meeting, MIOSHA Management & Technical Services Division Laboratory, 7707 Rickle Street, Lansing

QUICK LINKS

[Agency/Division Instructions/Memorandums](#)
[Asbestos Program](#)
[Ask MIOSHA](#)
[Consultation Education & Training \(CET\) Division](#)
[CET Request for Consultative Assistance Services](#)
[CET Training Calendar](#)
[Construction Safety & Health Division \(CSDH\)](#)
[DVD/Video Library Service](#)
[Employee Safety, Health and Discrimination Complaint Forms](#)
[General Industry Safety & Health Division \(GISHD\)](#)
[Laboratory & Equipment Services](#)
[Michigan Alliances](#)
[MIOSHA FOIA Request Form](#)
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[MIOSHA Standards](#)
[MIOSHA Training Institute \(MTI\)](#)
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[Strategic Plan & Initiatives](#)
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To sign up for our MIOSHA ListServ Messages, click on the links below:

[MIOSHA Standards Updates](#)
[MIOSHA Training Institute \(MTI\) Announcements](#)

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