

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
PURCHASING OPERATIONS
P.O. BOX 30026, LANSING, MI 48909
OR
530 W. ALLEGAN, LANSING, MI 48933

March 7, 2007

CHANGE NOTICE NO. 3
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 20750 Civic Center Drive Southfield, MI 48076 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE (S):

Effective immediately, the buyer for this contract has been changed to Douglas Collier. Please note that the contract administrator has also been changed to Douglas Collier. All other terms and conditions remain the same.

AUTHORITY/REASON:

Per DMB request.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

December 22, 2006

**CHANGE NOTICE NO. 2
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 20750 Civic Center Drive Southfield, MI 48076 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 241-3215 Steve Motz
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

Please see the attached amendment adding IP-based long distance services as an option to the State of Michigan. Additionally, see reduced long distance rates. Please note that the buyer has been changed to Steve Motz. All other terms and conditions remain the same.

AUTHORITY/REASON:

Per agency request.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

**AMENDMENT FOUR TO ADD DOMESTIC IP VOICE SERVICE ENHANCEMENT
TO THE QWEST LOYAL ADVANTAGE AGREEMENT**

THIS AMENDMENT NO. FOUR (this "Amendment") by and between **Qwest Communications Corporation** ("Qwest") and **State of Michigan Department of Information Technology** ("Customer"), hereby amends the Domestic Voice Service Exhibit which is part of the agreement associated with Qwest Content ID Number: 037148, as may have been previously amended (the "Agreement"). Except as set forth in this Forth Amendment, capitalized terms will have the definitions assigned to them in the Agreement.

Qwest and Customer wish to amend the Agreement as follows:

1. Service.

1.1 Description. With this Amendment, Qwest and Customer wish to add the Domestic IP Voice Service enhancement to the Agreement. The Domestic IP Voice Service enhancement consists of OneFlex® IP intrastate and interstate dedicated Long Distance and OneFlex IP dedicated Toll Free ("Service"). Service accepts intrastate and interstate dedicated Long Distance and dedicated Toll Free traffic in IP format and converts such traffic for transmission across the telecommunications network. Service is subject in all respects to the Agreement, Services Schedule, and Tariff terms and conditions, including pricing, that applies to Customer's existing, non-IP intrastate and interstate dedicated Long Distance and non-IP dedicated Toll Free. The Service does not support local services, 911, E911, V911, operator services, local number portability, or directory listings.

1.2 Service Guideline; AUP; SLA. All use of the Service will comply with and be subject to the Service Guide, AUP, and applicable sections of the Domestic Inbound/Outbound Voice Service Level Agreement ("SLA") which are posted at <http://www.qwest.com/legal/>. Qwest reserves the right to refuse to accept, suspend, or limit any or all of Customer's IP traffic not complying with the Service Guide technical specifications or that Qwest believes is adversely affecting other customers on the Qwest network. The Service Guide and AUP are incorporated into the Agreement by this reference. Qwest may reasonably modify the Service Guide, AUP, and SLA to ensure compliance with applicable laws and regulations and to protect Qwest's network and customers, and such change will be effective upon posting to the Web site.

2. Term. Service is coterminous with the Agreement.

3. Miscellaneous. This Amendment will be effective on the date it is countersigned by Qwest (the "Amendment Effective Date") and be deemed incorporated by this reference into the Agreement. All other terms and conditions in the Agreement will remain in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter of this Amendment, and in the event there are any inconsistencies between the two documents, the terms of this Amendment will control.

The undersigned parties have read and agree to the terms and conditions set forth in this Amendment.

**CUSTOMER: STATE OF MICHIGAN DEPARTMENT OF
INFORMATION TECHNOLOGY**

QWEST COMMUNICATIONS CORPORATION

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: Offer Management

Date: _____

Date: _____

IP Termination Rates

DEDIFF	1 Yr	3 Yr
InterState	\$ 0.0190	\$ 0.0170

DEDITA	1 Yr	3 Yr
AL	\$ 0.0219	\$ 0.0219
AR	\$ 0.0522	\$ 0.0522
AZ	\$ 0.0593	\$ 0.0593
CA	\$ 0.0226	\$ 0.0226
CO	\$ 0.0613	\$ 0.0613
CT	\$ 0.0232	\$ 0.0232
DE	\$ 0.0213	\$ 0.0213
FL	\$ 0.0438	\$ 0.0438
GA	\$ 0.0301	\$ 0.0301
IA	\$ 0.0442	\$ 0.0442
ID	\$ 0.0587	\$ 0.0587
IL	\$ 0.0166	\$ 0.0166
IN	\$ 0.0165	\$ 0.0165
KS	\$ 0.0212	\$ 0.0212
KY	\$ 0.0208	\$ 0.0208
LA	\$ 0.0207	\$ 0.0207
MA	\$ 0.0138	\$ 0.0138
MD	\$ 0.0315	\$ 0.0315
ME	\$ 0.0280	\$ 0.0280
MI	\$ 0.0160	\$ 0.0160
MN	\$ 0.0413	\$ 0.0413
MO	\$ 0.0637	\$ 0.0637
MS	\$ 0.0248	\$ 0.0248
MT	\$ 0.0504	\$ 0.0504
NC	\$ 0.0436	\$ 0.0436
ND	\$ 0.0617	\$ 0.0617
NE	\$ 0.0306	\$ 0.0306
NH	\$ 0.0482	\$ 0.0482
NJ	\$ 0.0210	\$ 0.0210
NM	\$ 0.0575	\$ 0.0575
NV	\$ 0.0189	\$ 0.0189
NY	\$ 0.0354	\$ 0.0354
OH	\$ 0.0172	\$ 0.0172
OK	\$ 0.0289	\$ 0.0289
OR	\$ 0.0180	\$ 0.0180
PA	\$ 0.0372	\$ 0.0372
RI	\$ 0.0279	\$ 0.0279
SC	\$ 0.0228	\$ 0.0228
SD	\$ 0.0758	\$ 0.0758
TN	\$ 0.0224	\$ 0.0224
TX	\$ 0.0404	\$ 0.0404
UT	\$ 0.0313	\$ 0.0313
VA	\$ 0.0432	\$ 0.0432
VT	\$ 0.0344	\$ 0.0344
WA	\$ 0.0359	\$ 0.0359
WI	\$ 0.0379	\$ 0.0379
WV	\$ 0.0383	\$ 0.0383
WY	\$ 0.0192	\$ 0.0192
Wa	\$ 0.0359	\$ 0.0359

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
ACQUISITION SERVICES
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

May 26, 2005

CHANGE NOTICE NO. 1
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 New York, NY 10036	TELEPHONE Mike Edwards (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

NATURE OF CHANGE (S):

Effective immediately, com-code 915-77 for phone service local and long distance is hereby added to the contract with no modifications in value, pricing, terms or conditions.

AUTHORITY/REASON:

Per agency request (Amy Johns) on 3/2/05.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
ACQUISITION SERVICES
P.O. BOX 30026, LANSING, MI 48909
OR
530 W. ALLEGAN, LANSING, MI 48933

March 10, 2004

NOTICE
OF
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 New York, NY 10036	TELEPHONE Mike Edwards (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

Estimated Contract Value: **\$238,530,541.00**

Form No. DMB 234A (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Failure to deliver in accordance with Contract
 terms and conditions and this notice may be considered
 in default of Contract

STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET September 13, 2011
PURCHASING OPERATIONS
P.O. BOX 30026, LANSING, MI 48909
 OR
530 W. ALLEGAN, LANSING, MI 48933

CHANGE NOTICE NO. 15

TO

CONTRACT NO. 071B4200180

(Supersedes Contract No.)

between

THE STATE OF MICHIGAN

and

NAME & ADDRESS OF VENDOR CenturyLink Government & Education Solutions 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@ centurylink.com	TELEPHONE Tim Briggs (248) 327-3327 CONTRACTOR NUMBER/MAIL CODE BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Steven McMahan LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2012	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
ALTERNATE PAYMENT OPTIONS: <input checked="" type="checkbox"/> P-card <input checked="" type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other	
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

THIS CONTRACT IS EXTENDED TO LOCAL UNITS OF GOVERNMENT.

NATURE OF CHANGE (S):

Company name has changed to CenturyLink. Vendor contact email address has been updated.

All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per Vendor notification 9/7/2011.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

Form No. DMB 234A (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Failure to deliver in accordance with Contract
 terms and conditions and this notice may be considered
 in default of Contract

STATE OF MICHIGAN
 DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET September 15, 2011
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

CHANGE NOTICE NO. 14

TO

CONTRACT NO. 071B4200180
 (Supersedes Contract No.)

between

**THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications Government & Education Solutions 1801 California Street, Room 34 Denver, CO 80202-1984 <p style="text-align: right;">Tim.briggs@qwest.com</p>	TELEPHONE Tim Briggs (248) 327-3327 <hr/> CONTRACTOR NUMBER/MAIL CODE <hr/> BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Steven McMahon <p style="text-align: center;">LINK MI – DIT Telecom/Statewide</p>	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2012	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
ALTERNATE PAYMENT OPTIONS: <input checked="" type="checkbox"/> P-card <input checked="" type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other	
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

THIS CONTRACT IS EXTENDED TO LOCAL UNITS OF GOVERNMENT.

NATURE OF CHANGE (S):

Effective immediately, the attached Statement of Work and pricing are incorporated into this contract. This amendment will enable DTMB Telecom to purchase F5 Load balancers for the replacement of aging end of sale Cisco CSS11506 Content Switches. Development of Operating Systems and hardware for these Cisco devices has been discontinued, yet the State must maintain existing systems until replacement is possible.

All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per agency request 8/8/2011 and vendor agreement 8/29/2011.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00



F5 Quote: 7709720

Qwest CPE Quote ID: F5 BASE OPTION



Customer Name: State of Michigan

Date: June 22, 2011 This quote is only valid for 30 days

Location1: 517-353

Product	Description	QTY	Net Unit Price	Net Support Unit Price	Extended Material	Extended Support	Extended Subtotal
F5-VPR-LTM-C2400-AC	VIPRION Chassis: Local Traffic Manager 4-Slot AC Power ROHS	4	\$ 7,596.20	\$ -	\$ 30,384.80		\$ 30,384.80
F5-SVC-VPR-PRE-L1-3	VIPRION Service: Premium (Level 1-3)	4		\$ 1,614.19		\$ 6,456.76	\$ 6,456.76
F5-VPR-LTM-B2100	VIPRION Chassis: Local Traffic Manager 4-Slot AC Power ROHS	4	\$ 43,556.37		\$ 174,225.48		\$ 174,225.48
F5-SVC-VPR-PRE-L1-3	VIPRION Service: Premium (Level 1-3)	4		\$ 9,689.19		\$ 38,756.76	\$ 38,756.76
F5-TRG-BIG-LTM-ADV	BIG-IP Training: Local Traffic Manager Advanced (ATC) 2 Days	2		\$ -		\$ -	\$ -
F5-TRG-BIG-GTM-IL	BIG-IP Training: Global Traffic Manager Advanced (ATC) 2 Days	2		\$ -		\$ -	\$ -
F5-BIG-GTM-1600-4G-R	BIG-IP Switch: Global Traffic Manager 1600 4GB ROHS	2	\$ 21,276.20		\$ 42,552.40		\$ 42,552.40
F5-SVC-BIG-PRE-L1-3	BIG-IP Service: Premium (Level 1-3)	2		\$ 4,521.19		\$ 9,042.38	\$ 9,042.38
F5-UPG-AC-300W-R	Field Upgrade: Singlr 300W AC Power ROHS	2	\$ 1,150.00		\$ 2,300.00		\$ 2,300.00
F5-INST-VPR	VIPRION Installation: VIPRION Implementation (Up to 3 days)	2		\$ 7,837.50		\$ 15,675.00	\$ 15,675.00
F5-INST-BIG-GTM	BIG-IP Installation: Global Traffic Manager Implementation (Up to 2 days)	1		\$ 5,225.00		\$ 5,225.00	\$ 5,225.00

F5-EM-VE	Enterprise Manager Appliance: 4000 (8 Devices) ROHS	1	\$ 7,596.20		\$ 7,596.20		\$ 7,596.20
F5-SVC-EM-VE-PREL13	Enterprise Manager Service: Premium (Level 1-3)	1		\$ 2,278.89		\$ 2,278.89	\$ 2,278.89
F5-INST-EM	Enterprise Manager Installation: Enterprise Manager Implementation (Up to 2 days)	1		\$ 5,225.00		\$ 5,225.00	\$ 5,225.00
Freight	Freight Charges	1				N/A	\$ 1,743.71

TOTALS

SUBTOTALS	Material	Support	Total
	\$ 257,058.88	\$ 82,659.79	\$ 339,718.67
GRAND TOTAL PRICE TO CUSTOMER			\$ 341,462.38

Above price does not include tax.

The parties below have read and agreed to the purchase of the above CPE.

QWEST	DATE	CUSTOMER	DATE

CONTRACT ADDENDUM(S) ATTACHED: [List your i-link ID or Q/A or QTA/QSA Contract Addendums here.](#)

This is providing details to the Qwest CPE Quote #####.

See discount details below to be provided on an Individual Case Basis (ICB):

Qwest Communications
State of Michigan / Link Michigan
NSP-14085



F5 CPE Prices:

Pricing for F5 Products*

1. We will provide F5 products at a discount off of the manufacturer's list price according to category in the matrix below.
2. Shipping and handling charges of .5% of the product list price will apply.
3. Installation, Maintenance and Support Services may be provided by Qwest or F5 branded services.
4. Asterisk denotes discounts will be on an individual case basis*.

F5 Product Category	Discount off List Price
Hardware	ICB*
Software	ICB*
Maintenance	ICB*
Support	ICB*

Form No. DMB 234A (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Failure to deliver in accordance with Contract terms and conditions and this notice may be considered in default of Contract

STATE OF MICHIGAN
 DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

July 14, 2011

CHANGE NOTICE NO. 13

TO

CONTRACT NO. 071B4200180

(Supersedes Contract No.)

between

THE STATE OF MICHIGAN

and

NAME & ADDRESS OF VENDOR Qwest Communications Government & Education Solutions 1801 California Street, Room 34 Denver, CO 80202-1984 <p style="text-align: right;">Tim.briggs@qwest.com</p>	TELEPHONE Tim Briggs (248) 327-3327 CONTRACTOR NUMBER/MAIL CODE BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Steven McMahon <p style="text-align: center;">LINK MI – DIT Telecom/Statewide</p>	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2012	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
ALTERNATE PAYMENT OPTIONS: <input type="checkbox"/> P-card <input type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other	
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

THIS CONTRACT IS EXTENDED TO LOCAL UNITS OF GOVERNMENT.

NATURE OF CHANGE (S):

Effective immediately, the attached Statement of Work and pricing are incorporated into this contract. This document will enable DTMB Telecom to extend Qwest’s hourly support services to the Michigan Department of Treasury’s out of State locations.

All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00



Statement of Work for
State of Michigan, Department of Treasury
For Hourly Support Services

Presented to:

Effective Date: July 11, 2011

Expiration Date of Offer: August 10, 2011

Presented by:

CONTACT INFORMATION

Customer:	State of Michigan		
Address:	608 West Allegan – Lansing, MI 48933		
Job Number:			
Customer Project Manager	Qwest Account Executive:		
Name:	State of Michigan	Name:	Tim Briggs
	608 West Allegan	Address:	20750 Civic Center Dr, Suite 600 Southfield, MI 48076
Address:		Telephone:	248-327-3327
Telephone:	Lansing, MI 48933	Fax:	248-355-2924
Fax:	Steve McMahon	Email:	Tim.briggs@qwest.com
Email:	(517) 373-6353		
Qwest Project Manager			
Name:	Heidi Senger		
	600 Stinson Blvd – 2 nd Flr.		
Address:	Minneapolis, MN 55413		
Telephone:	612-664-3726		
Fax:	972-767-0829		
E-Mail:	Heidi.senger@qwest.com		
Customer Billing/Accounts Payable		Qwest Services Billing/Accounts Receivables	
Name:	Pending	Name:	Professional Services Billing
Address:		Address:	200 S. 5th Street, 16 th Floor Minneapolis, MN 55402
Telephone:			612-663-1075
			303-391-1792
E-Mail:			profsvcs@qwest.com

Objective

Qwest Communications Company, LLC (f/k/a Qwest Communications Corporation) ("Qwest") will provide State of Michigan ("Customer") a professional services solution for Hourly Support Services ("Solution"). Customer acknowledges that on September 8, 2003 it entered into an agreement State number #071B4200180 (Qwest Content ID number 308740) with Qwest that contains the terms and conditions for Customer's purchase of equipment ("CPE") and any associated installation and maintenance, and the Professional Services defined herein. Capitalized terms not defined herein are defined in the Agreement. By signing this Statement of Work (hereinafter referred to as "Statement of Work" or "SOW" interchangeably), Customer agrees that the terms of the Agreement apply.

Qwest will be the prime contractor for all services and products associated with this Solution. For the support required under this Statement of Work (hereinafter referred to as "Statement of Work" or "SOW" interchangeably), Qwest will be working with BlackBox ("Subcontractor"). Accordingly, references to "Qwest" in this SOW may or may not include Subcontractor as the context may require; provided, however, that Subcontractor is not a party to the Agreement or this SOW and as such any formal dispute or claim regarding the Solution provided under this

SOW will be between Customer and Qwest. Qwest will be fully responsible for the performance of all work to be performed hereunder in accordance with the Agreement and this SOW.

Description of Work

Project Scope:

Qwest will perform the services and activities described below. These services, activities, and responsibilities characterize the full set of deliverables for this project. The following pricing will be valid until October 31, 2012.

Pricing

Qwest Professional Services – On-Site Support		
Service	Description	Hourly Pricing
Basic Services	<ul style="list-style-type: none"> ▪ Requiring limited specialized expertise ▪ Cross connects ▪ Cabling and terminations ▪ Basic Telephony Troubleshooting 	\$150.00
Racking and Stacking	Covers the following Layer 1 services: <ul style="list-style-type: none"> • Physically installing network equipment in a rack. • Attaching network equipment to the LAN via Ethernet cable(s) • Powering up network equipment • Verifying that network equipment is functional 	\$147.00
CCNA-level engineering	All the above services plus: <ul style="list-style-type: none"> • Consoling into network equipment • Loading a base configuration into equipment • Basic verification of correct operation and configuration 	\$156.00
CCNP-level engineering	All the above services plus: <ul style="list-style-type: none"> • Troubleshooting • Assisting with design questions • Assisting with wireless, security, and voice projects 	\$156.00
CCIE-level engineering	All the above services plus: <ul style="list-style-type: none"> • Advanced troubleshooting in complex networks using advanced technologies • Planning the architecture of complex networks 	\$158.00
Phone Support	Remote technical support for Cisco equipment	\$94.00
VPN Dial-In	Remote diagnostics and remediation for Cisco equipment	\$94.00
Staging and Integration	Qwest receives the equipment at its Staging and Integration Center and performs the following services: <ul style="list-style-type: none"> • Burn-in equipment for 48 – 96 hours in order to identify any "DOA" devices. • Apply the most up-to-date codes and patches to the equipment. • Configure the equipment according to the customer's requirements • Test the solution 	Determined on a per-project basis. \$94.00 per hour
SERVICE LEVEL AGREEMENT STANDARD BUSINESS HOURS: Monday thru Friday 8 am to 5 pm local branch time. Response consists of remote trouble shooting or dispatch as appropriate.	Response Time 4 HOURS 24 HOURS 2-5 BUSINESS DAYS	Min. Hrs Billed No SLA without Maintenance or retainer agreement. Best effort only. Typical Dispatch is 1 to 2 days

- Does not include travel and expenses. Our first option is to use resources local to the customer location.

PREMIUM RATE MULTIPLE

24 HOUR, Evening and Saturday responses will be billed at 1.5 times the applicable hourly rate. Sunday, Holiday and 4 HOUR responses will be billed at 2 times the applicable hourly rate.

Materials and Additional Expenses:

Hourly rates do not include any materials or expenses, such as lift rental, specialized tool rental, parking fees, ferries, or permit costs.

CABLING PRICES:

All prices below are for cable drops in a standard office environment during standard business hours and includes cable, jack, faceplate and labor to install.

Up to 150ft

All other combinations of duals, triples, quads and Demarc extensions are quoted separately. Cable work can also be quoted separately when exact requirements are known.

Qwest Price	UP 25 CABLES					
	1'-100'		101'-200'		201'-300'	
	MATERIAL	LABOR	MATERIAL	LABOR	MATERIAL	LABOR
CAT 6 PLENUM CABLE	\$ 51.35	\$ 108.00	\$ 92.04	\$ 155.20	\$ 132.72	\$ 191.25
CAT 5E PLENUM	\$ 35.62	\$ 108.00	\$ 59.88	\$ 155.20	\$ 85.00	\$ 191.25
	***LESS THAN 5 RUNS PER DISPATCH REQUIRE \$98.75 DISPATCH FEE					

** NY is a union state and all work will need to be quoted

NOTE: All rate quotes for the Qwest Professional Services are valid for twelve months from the date of the quote.

Change Orders

Changes requested after execution of this Statement of Work, or each subsequent deliverable, may require a Change Order. Qwest will submit a Change Order describing any change of scope and any change in cost, for approval, prior to proceeding with any additional work, which will be executed by Qwest and Customer, which execution will not be unreasonably withheld. Qwest reserves the right to alter the project plan and/or deliverables based on the amount of additional time required implementing such Change Orders.

Project Assumptions

26. Other Qwest resources (and/or subcontractors to the extent pre-approved by Customer) will be utilized, as needed, to provide a full scope of technical expertise. Customer agrees to pay additional charges which may apply for items not specifically provided for in the Description of Work and agrees to execute a Change Order if applicable.
27. Resources and staffing from Customer sufficient to meet its obligations hereunder must be committed for the duration of the project.

28. Specific equipment may be included in the Description of Work when needed as reference for detailing the Solution (i.e. installation and/or configuration). In this case equipment cost is not in this SOW as it is purchased /obtained under a separate agreement or customer-owned).
29. Requests for support or services beyond those set forth in Section 2, Description of Work, require written approval by Customer and acceptance by the Qwest Project Manager in the form of an Amendment or a Change Order.
30. If the project extends beyond the timeline specified in the Customer approved project plan due to delays caused by parties other than Qwest or its subcontractors, additional charges may apply.
31. Engineering changes made by Customer after project initiation may affect the agreed-upon project schedule and will require a project review to determine impact and schedule requirements. Customer hereby agrees to execute a Change Order stating such changes.
32. Qwest is not responsible for the performance or quality of Customer's third-party vendors.
33. Customer will ensure the following are identified, furnished, and/or visibly marked for easy identification by the Qwest engineer:
 - a. DMARC extensions within eight feet of the equipment.
 - b. Power specifications.
 - c. Rack space specifications.
 - d. Administrative user rights.

Schedule of Activity

To be determined upon project commencement, and incorporated into a mutually executed project plan.

Work Acceptance Criteria and Cancellation

At the completion of the Solution as specifically set forth in this Statement of Work, Customer hereby agrees to sign the Project Completion Form attached hereto as Appendix A.

The absence of an official written notice to the contrary from Customer within 5 days after Qwest indicates that work is complete, will indicate agreement by Customer that acceptance has occurred.

Right to Cure

Qwest warrants that the services provided in Section 2 of this SOW will be performed in accordance with industry standards by competent and appropriately trained personnel. Qwest does not warrant uninterrupted or error-free operation of the installed equipment. If Customer finds fault with services performed as described above, Customer will provide written notice of such fault to Qwest within five (5) days after Qwest indicates that work has been completed. Qwest will have thirty (30) days from receipt of notification of default to cure the alleged fault. "Fault" is defined as non-compliance with the requirements as identified in Section 2 of this SOW.

Cancellation

If this SOW is cancelled by Customer prior to the completion of any portion of the work described in this SOW, Customer will be responsible for all charges listed in Section 3 of this SOW and any executed Change Order up to and including the date of such cancellation. All cancellations must be made in writing.

Terms and Conditions

- Qwest will invoice Customer for services upon project completion and Customer hereby agrees to pay such invoices within 45 days of receipt, unless otherwise provided in Section 3.
- In the event of a conflict between this SOW and the Agreement, this SOW will control.

- Any descriptions of other companies' products in this SOW are provided only as a convenience to the reader. Qwest cannot guarantee their accuracy, and the products may change over time. Also, the descriptions are intended as brief highlights to aid understanding, rather than as thorough coverage. For authoritative descriptions of these products, please consult the respective manufacturers. It will be the responsibility of Customer to assign a contact person to manage all feedback and to provide approval and sign-off for each deliverable to ensure consistency and timeliness.
- Qwest will be provided access, during standard business hours, upon reasonable notice, and in conformance with all Customer security and other access policies, to all necessary Customer locations, staff, systems and information required in order to properly gather information necessary, and to complete the Description of Work set forth herein. All information obtained from Customer staff or through access to Customer facilities or systems in connection herewith will be treated as Confidential Information under the Agreement.
- A signed copy of this SOW must be received prior to scheduling of work. Please mail or fax the entire SOW.
- Customer hereby warrants that it has obtained all necessary permits, easements and/or permissions required for completion of all aspects of this SOW.
- DELAYS. If Qwest is delayed at any time on the progress of the Work by labor disputes, fire, delay in deliveries, delays or slowdowns associated with subcontractors, Customer's failure to obtain permits, licenses or easements, adverse weather conditions, casualties, unanticipated obstructions, unanticipated site conditions or unanticipated soil conditions, discovery of Hazardous Substances, Change Orders, Force Majeure events, errors or omissions in the SOW, or other causes beyond Qwest's control (hereinafter "Delay"), then Qwest will be entitled to an equitable adjustment of both the contract price for the Work, and the Substantial Completion date for the Work. To the extent necessary, Qwest will be entitled to, and Customer will promptly grant, any Change Orders reasonably required as a result of such Delay.

Acceptance & Authorization

The effective date of this SOW between Qwest Communications Company, LLC (f/k/a Qwest Communications Corporation) ("Qwest") and ("Customer") for Professional Services is the latest signature date shown below. By signing this SOW, Customer is authorizing that Qwest deliver the professional services per this Statement of Work and the Agreement.

Acknowledged & Agreed

State of MI – Dept of Treasury

Qwest Communications Company, LLC

Signature

Signature

Title

Title

Print Name

Print Name

Date

Date

Appendix A

Project Completion Form

Please sign below to confirm your acceptance that Qwest has substantially completed project in accordance with the Statement of Work for Customer dated 4/28/11.

COMPLETION DATE _____

Acknowledged & Agreed

State of MI – Dept of Treasury

Signature

Title

Print Name

Date

10. Appendix A

Project Completion Form

Please sign below to confirm your acceptance that Qwest has substantially completed project in accordance with the Statement of Work for Customer dated 4/28/11.

COMPLETION DATE _____

Acknowledged & Agreed

State of MI – Dept of Treasury

Signature

Title

Print Name

Date

STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
PROCUREMENT & REAL ESTATE SERVICES ADMINISTRATION
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

April 29, 2011

CHANGE NOTICE NO. 12
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (248) 327-3327
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Steven McMahon LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2012	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

THIS CONTRACT IS EXTENDED TO LOCAL UNITS OF GOVERNMENT.

NATURE OF CHANGE (S):

Effective immediately, the attached Statement of Work and pricing are incorporated into the contract. This document will enable Telecom, other State agencies and MiDEAL partners to utilize over-the-phone interpretation services. This change notice also **EXTENDS** the contract end date to October 31, 2012, and changes the buyer to Christine Mitchell.

All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

POM Deal #: N06499 QNDC #: n/a		Date of POM Decision: 4/5/11 POM Decision Version: 3	
Customer Legal Name: State of Michigan (Link MI) Customer Location: MI		POM Decision Status: Qualified Approved (Pricing Manager and Product approved the below rates)	
Sales Rep. Name: Tim Briggs Sales Director and/or Region: Beau Hendrick		POM Decision is valid for 45 days from the date of approval	
Partner Involved?: No		OM Analyst Name: Colleen Bizzarri	
Current Contract Vehicle: Link MI (see related contract history below)			
Contract Vehicle		OMR#(s)	Content ID(s)
Master Service Agreement, customer contract # 071B3001358		89219	037148
Change Notice #5, updated LD pricing		95440	070942
Change Notice #14, updated DIA pricing, added AU and EZ Route pricing		1100904	093977
Change Notice #18, updated DIA pricing		1104863	118248
Change Notice #2, updated IPLD pricing		123484	197847
Change Notice #4, 18 month review - added additional services		129115	222014
Change Notice #5, updated DIA pricing, added IQ		Q19100	246353
Change Notice #5, OC48 pricing		Q28756	248335
Change Notice #6, added Adtran pricing		Q39653	248336
DOS Hosted IVR SOW attachment		Q91276	298120
Change Notice #7, PL pricing change		Q222446	307416
Change Notice #8, 1 year contract extension; EOS, IM, Ciena pricing		Q351699	307417
Domestic Voice Decision Summary		Q470749	315750
Change Notice #9, 1 year contract extension		Q518604	320430
Change Notice #9, Revised Tiered DS3 iQ Networking on Change Notice #6		Q395450	325570
Change Notice #10, On Demand IVR		Q571654	340988
Change Notice #11, iQ Networking Tiered Fast Ethernet		N00544	349471
<u>Commission Adjustments:</u> Qwest Representative: 0% Partner Representative: 100%		<u>Term Commitment:</u> Initial Term of: <u>12</u> Months is: Restarted (new) Existing (no changes) Extended Reduced	

Approved Non-Standard Pricing :

Applicable Service(s) or Service Exhibit(s) information: Hosted IVR Exhibit (The below Pricing Attachment replaces the table originally priced on OMR 129115 - exhibit added on Q91276)

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations NRC Waiver = 100%

PRICING ATTACHMENT

ICB rates in BLUE Font

IVR Basic Components	Price
IVR DTMF Monthly Subscription MRC	\$250
IVR DTMF standard Virtual Port per port MRC	\$66
IVR DTMF bridging Virtual Port per port MRC	\$133
IVR Speech Recognition Monthly Subscription MRC	\$250
IVR Speech Recognition standard Virtual Port per port MRC	\$136
IVR Speech Recognition bridging Virtual Port per port MRC	\$273
IVR Text to Speech Module per port additional MRC	\$14
IVR Speech Module per port additional MRC	\$52
IVR PG Link for ICP per PG Link NRC	\$700
MRC	\$1,400
ACD Connect per connection NRC	\$1,500
MRC	\$700
ACD Connect per call charge	\$.02
Call Recording per port NRC	\$52
MRC	\$55
Call Recording Storage for each 12 month increment up to 7 years per port MRC	\$7
CTI Standalone Add per agent NRC	\$10
MRC	\$21
Bridging usage charge – Applies to standard Virtual Ports only. # Billed at a minimum 18-second initial increment and in 6-second increments for the remainder of the call. Unless otherwise agreed to in this Agreement, calls terminated to an International Location will be billed at the QCC international switched base rates, with the exception of calls to Canada which will be rated at \$0.057 per minute. The QCC ILD rates can be viewed in Section D.47.E. of the QCC Rates and Services Schedule International No. 2: http://tariffs.qwest.com:8000/idc/groups/public/documents/rss/qcc_rss2_secd_part14.pdf#PageMode=None	\$.05/min.#
IVR Overflow Protection Premium for overflow usage. * Billed in 6-second increments for the duration of the call.	\$.10/min.*

IVR Multi-Tenant Managed Application	Price
Multi-Tenant Managed Application for 1 to 10 IVR Virtual Ports per port additional MRC	\$21
Multi-Tenant Managed Application for 11 to 50 IVR Virtual Ports per port additional MRC	\$17
Multi-Tenant Managed Application for 51 to 200 IVR Virtual Ports per port additional MRC	\$14
Multi-Tenant Managed Application for over 200 IVR Virtual Ports per port additional MRC	\$12

IVR Single-Tenant Managed Application	Price
Single-Tenant Managed Application Setup	SOW
Single-Tenant Managed Application	SOW

IVR Application Services	Price
IVR Call Administration Tool Suite MRC	\$1,400
IVR Routing Tool MRC	\$350
IVR Survey Tool MRC	\$350
IVR Standard Application Support (Annual Charge)	12% of total application development services
IVR Premium Application Support (Annual Charge)	16% of total application development services
IVR Application Support Hourly Rate	\$280/hr.

Approved Non-Standard Pricing :

Applicable Service(s) or Service Exhibit(s) information: QRouting Exhibit (No additional discounts approved for the QRouting originally priced on OMR 129115 – Please replace the original pricing table with the below Pricing Attachment - QLA Exhibit needs to be added to the Change Notice/Amendment)

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations NRC Waiver = 100%

PRICING ATTACHMENT

ICB rates in BLUE Font

Q Routing Components	Unit MRC for QTA Agreement with Two Year Term	Unit NRC
Bundled Agent Packages		
Quick Launch Agent	\$60.00	\$30.00
Skills Based Agent	\$75.00	\$38.00
CTI Based Agent	\$85.00	\$43.00
Supervisor Standalone	\$80.00	\$45.00
Web Applications		
Q Web™ First Application	\$75.00	\$40.00
Q Web™ Added Application	\$21.00	\$15.00
Outbound		
Outbound Only Agent	\$150.00	\$65.00
Outbound Blended Agent Add On	\$105.00	\$38.00
Platform Usage Billed at a minimum 18-second initial increment and 6-second increments for the remainder of the call.	\$0.03/min.	N/A
Work Force Management “WFM”		
WFM Bundle Add On	\$65.00	\$16.00
Desktop Applications		
Genesys Agent Desktop per Concurrent Agent	\$16.00	\$15.00
Hosted Desktop Subscription (Simplex)	\$500.00	\$385.00
Hosted Genesys Agent Desktop (Simplex) per Concurrent Agent	\$20.00	N/A
Hosted Desktop Subscription (Duplex)	\$930.00	\$650.00
Hosted Genesys Agent Desktop (Duplex) per Concurrent Agent	\$24.00	N/A
Enhanced Desktop (Quick Launch)	\$32.00	\$10.00
Additional Applications		
Call Recording per port	\$59.00	\$75.00
Call Recording Storage per port for each twelve month increment	\$10.00	N/A
CTI Standalone Add per agent	\$30.00	\$15.00
Application Support		
Application Support Hourly Rate	-	\$280.00/hr.

Approved Non-Standard Pricing :

Applicable Service(s) or Service Exhibit(s) information: QNotify Exhibit (QLA Exhibit needs to be added to the Change Notice/Amendment)

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations NRC Waiver = 100%

PRICING ATTACHMENT

ICB rates in BLUE Font

Application Charges	Rate

Monthly Subscription	\$100.00 MRC
Installation fee.	\$0.00 NRC (\$500 NRC waived)
Voice Message Delivery - Messages are considered delivered when the call is answered by an answering machine or a live person. Delivery attempts resulting in a busy, ring no answer or operator intercept will not be charged a usage fee. Message delivery will be billed a minimum six second initial increment and six second increments for the remainder of the call.	Per minute* Mins. of Use \$0.07 0-49K \$0.06 50K-199K \$0.05 200K+
Voice Transfer Fee - Provides an option at the end of a voice Message to transfer the Recipient to an agent. Calls are considered transferred when the call is answered by the agent, and will be billed a minimum six second initial increment and six second increments for the duration of the transferred portion of the call. The Message Delivery charge also applies for the duration of the transferred portion of the call.	Per minute* Mins. of Use \$0.07 0-49K \$0.06 50K-199K \$0.05 200K +
Email - Email notification pricing assumes HTML or text message.	Per message* # of msgs. \$0.04 0-199K \$0.03 200K-299K \$0.02 300K+
SMS – SMS notifications are billed per message upon device connection. SMS standard pricing includes the QCC or vendor Short Code registry. Available with U.S. cell phone carriers only.	Per message* # of msgs. \$0.07 0-49K \$0.06 50K-199K \$0.05 200K+
Fax - The number of pages will be calculated based on the greater of the actual number of pages or the number of full or partial 60-second increments of transmission time, with each partial 60-second increment rounded up to a page.	Per page* # of pages \$0.10 0-49K \$0.09 50K-99K \$0.08 100K-199K \$0.07 200K-299K \$0.06 300K +

* Usage charges are based on usage in each billing cycle, and the per-minute rate will be prorated based on the billing increments described above.

Ancillary Charges	Rate
Application Development	ICB (as stated in an SOW)
Application Support Hourly Rate (NRC) – Charges are rounded up to the next hour.	\$250.00 per hour
English/Spanish Voice Talent Recordings	ICB (as stated in an SOW)
Single Tenant Hosting – Required for all custom applications	ICB (as stated in an SOW)
SMS short code set up fee	\$2,900.00
SMS short code maintenance MRC - vanity	\$1,850.00
SMS short code maintenance MRC - random	\$800.00

Special Instructions/Notes:

- Pricing approval is net of all discounts.
- Pricing is subject to Network Availability.
- Any changes to the proposed designs provided by the NSDC or AQCB request will deem this approval invalid.
- Any changes to AQCB funding concurrences will need to be communicated to P & OM.
- PRICING APPROVAL IS VALID FOR THE DIRECT CHANNEL ONLY. THIS IS NOT APPROVED FOR CHANNEL INTEGRATION.
- Pricing does not include any Taxes, Fees, or Surcharges.
- No promotions may be included with this offer unless specifically approved by P&OM.
- All costs associated with the local access interconnections and access-related charges without limitation, inside wiring charges assessed by the Local Exchange Carrier (LEC), construction charges assessed by the LEC and distance and termination charges assessed by the LEC shall be paid by Customer.
- Should customer elect to terminate local access circuit, prior to the end of the initial 12 month period, any previously waived NRCs will be assessed for that local access circuit, unless specifically addressed in 'Special Instructions/Notes' section above.
- It is understood that if the customer provides their own local access to the proposed solution and services above, Qwest will assess the customer 'Customer Provided Access (CPA)' fees as provided in Q.Pricer.

Regulatory Requirements:



Statement of Work
for
State of Michigan
for
Over the Phone Interpretation Services

Presented to:
Submission Date:
Presented by:

State of Michigan
March 18, 2011
Tim Briggs – Premier Account Manager

CONTACT INFORMATION

Customer: State of Michigan
Address: 608 West Allegan – Lansing, MI 48933
Job Number:

Customer Project Manager

Name: State of Michigan
608 West Allegan
Address: Lansing, MI 48933
Telephone: Steve McMahon
Fax: (517) 373-6353
Email:

Qwest Account Executive:

Name: Tim Briggs
Address: 20750 Civic Center Dr, Suite 600
Southfield, MI 48076
Telephone: 248-327-3327
Fax: 248-355-2924
Email: Tim.briggs@qwest.com

Qwest Project Manager

Name: Heidi Senger
600 Stinson Blvd. – Floor 2S
Address: Minneapolis, MN 55413
Telephone: 612-664-3726
Fax: 972-767-0829
E-Mail: Heidi.senger@qwest.com

Customer Billing/Accounts Payable

Name: Pending
Address:
Telephone:
E-Mail:

Qwest Services Billing/Accounts Receivables

Name: Professional Services Billing
Address: 200 S. 5th Street, 16th Floor
Minneapolis, MN 55402
612-663-1075
303-391-1792
profsvcs@qwest.com

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1. Objective

Qwest Communications Company, LLC (f/k/a Qwest Communications Corporation) (“Qwest”) will provide State of Michigan (“Customer”) a professional services solution for Over the Phone Interpretation (“Solution”). Customer acknowledges that on September 8, 2003 it entered into an agreement with Qwest that contains the terms and conditions for Customer’s purchase of equipment (“CPE”) and any associated installation and maintenance, and the Professional Services (“Agreement”) under Qwest Content ID# 037148, all of which is incorporated herein by this reference. Capitalized terms not defined herein are defined in the Agreement. By signing this Statement of Work (hereinafter referred to as “Statement of Work” or “SOW” interchangeably), Customer agrees that the terms of the Agreement apply unless contradictory to State of Michigan Contract Number 071B4200180 which incorporates the terms of 071B3001358. In the event of conflict between the terms and conditions of the Agreement, and those of the State of Michigan Contract, the State Contract will supersede.

Qwest will be the prime contractor for all services and products associated with this Solution. For the support required under this Statement of Work (hereinafter referred to as “Statement of Work” or “SOW” interchangeably), Qwest will be working with Corporate Translation Services, Inc. (d/b/a CTS Language Link) (“Subcontractor”). Accordingly, references to “Qwest” in this SOW may or may not include Subcontractor as the context may require; provided, however, that Subcontractor is not a party to the Agreement or this SOW and as such any formal dispute or claim regarding the Solution provided under this SOW will be between Customer and Qwest. Qwest will be fully responsible for the performance of all work to be performed hereunder in accordance with the Agreement and this SOW.

2. Description of Work

Project Description:

Qwest will perform the services and activities described below. These services, activities, and responsibilities characterize the full set of deliverables for this project.

Project Scope

Qwest will provide to Customer scheduled and unscheduled over-the-phone (“OPI”) interpretation services for non-English speaking individuals 24 hours a day and 7 days a week.

- Qwest will provide interpretation services in the over 240 languages and various dialects.
- Qwest will assign a toll-free number to Customer to access interpretation services.
- Qwest will provide a unique client ID code to Customer.
- Calls will be answered by a live agent that will request and process unique client ID and billing information, assist in the identification of the non-English speaker’s language, if required, and then conference in the correct interpreter in accordance with Customer’s language request.
- Qwest will provide service introduction and interpreter awareness training sessions to Customer-designated representatives upon request, and shall provide service starter kits to include client-agent reference cards, FAQ, language list, “Working with an Interpreter” guide and “Please Hold for an Interpreter” reference guide.
- Billing of each call will begin upon commencement of the interpreter being connected with the Customer transaction.
- Qwest will provide monthly detail and invoice statements to Customer.

Service Implementation Process:

- A Qwest account representative will consult with Customer to review and define the scope and requirements of its language, volume levels, call types, operational requirements, peak and seasonal trends including unique setup requirements. At Customer’s request, Qwest will assist Customer with this assessment. Customer will submit all data to Qwest’s support personnel for fulfillment and processing to include:
 - Unique Customer ID assignment
 - 800 # assignment
 - New Customer setup profile

- Preparation and release of training and reference materials
- Training event scheduling (upon request)
- Account activation, based on need, between 5-7 business days

3. Project Pricing

<u>Minutes per Month</u>	<u>Rate for all Languages</u>
0 - 20,000	\$1.10 per minute
20,001-100,000	\$1.08 per minute
100,001-300,000	\$1.05 per minute
300,001+:	\$1.00 per minute

- Rates represent service activation 24 hours a day, 7 days a week.
- Includes toll-free number assignments.
- Includes training and implementation.
- There are no set-up fees, monthly minimum fees or recurring charges.
- No charge for domestic third party calls placed by Qwest.
- International rates apply for calls originated by Qwest on behalf of Customer.
- Charges are rounded in 60-second roundup increments (For example, if the actual interpretation call lasted for 1 minute and 32 seconds, Supplier will bill for 2 minutes; if the call lasted 59 seconds, Supplier will bill for 1 minute; if the call lasted for 12 minutes and 17 seconds, Supplier will bill for 13 minutes).
- No charge for account information collection time.

Payment to be made as follows:

Total due Net 45 from Date of Invoice. Taxes not included.

4. Change Orders

Changes requested after execution of this Statement of Work, or each subsequent deliverable, may require a Change Order. Qwest will submit a Change Order describing any change of scope and any change in cost, for approval, prior to proceeding with any additional work, which will be executed by Qwest and Customer, which execution will not be unreasonably withheld. Qwest reserves the right to alter the project plan and/or deliverables based on the amount of additional time required implementing such Change Orders.

5. Project Assumptions

34. Other Qwest resources (and/or subcontractors to the extent pre-approved by Customer) will be utilized, as needed, to provide a full scope of technical expertise. Customer agrees to pay additional charges which may apply for items not specifically provided for in this Description of Work and agrees to execute a Change Order if applicable.
35. Resources and staffing from Customer sufficient to meet its obligations hereunder must be committed for the duration of the project.
36. No equipment is included in this Description of Work.
37. If Bill of Materials is to be provided (i.e. cabling materials for cabling work) then materials are listed in the above Section 2, Bill of Materials.
38. Requests for support or services beyond those set forth in this Description of Work require written approval by Customer and acceptance by the Qwest Project Manager in the form of an Amendment or a Change Order.
39. Engineering changes made by Customer after project initiation may affect the agreed-upon project schedule and will require a project review to determine impact and schedule requirements. Customer hereby agrees to execute a Change Order stating such changes.
40. Qwest is not responsible for the performance or quality of Customer's third-party vendors.

6. Schedule of Activity

To be determined upon project commencement, and incorporated into a mutually executed project plan.

7. Work Acceptance Criteria and Cancellation

Right to Cure

See Contract 071B4200180 terms and conditions.

Cancellation

See Contract 071B4200180 terms and conditions.

8. Terms and Conditions

- Qwest will invoice Customer for services upon project completion and Customer hereby agrees to pay such invoices within 30 days of receipt, unless otherwise provided in Section 3.
- Any descriptions of other companies' products in this SOW are provided only as a convenience to the reader. Qwest cannot guarantee their accuracy, and the products may change over time. Also, the descriptions are intended as brief highlights to aid understanding, rather than as thorough coverage. For authoritative descriptions of these products, please consult the respective manufacturers. It will be the responsibility of Customer to assign a contact person to manage all feedback and to provide approval and sign-off for each deliverable to ensure consistency and timeliness.
- Qwest will be provided access, during standard business hours, upon reasonable notice, and in conformance with all Customer security and other access policies, to all necessary Customer locations, staff, systems and information required in order to properly gather information necessary, and to complete the Description of Work set forth herein. All information obtained from Customer staff or through access to Customer facilities or systems in connection herewith will be treated as Confidential Information under the Agreement.
- A signed copy of this SOW must be received prior to scheduling of work. Please mail or fax the entire SOW.
- Customer hereby warrants that it has obtained all necessary permits, easements and/or permissions required for completion of all aspects of this SOW.
- DELAYS. If Qwest is delayed at any time on the progress of the Work by labor disputes, fire, delay in deliveries, delays or slowdowns associated with subcontractors, Customer's failure to obtain permits, licenses or easements, adverse weather conditions, casualties, unanticipated obstructions, unanticipated site conditions or unanticipated soil conditions, discovery of Hazardous Substances, Change Orders, Force Majure events, errors or omissions in the SOW, or other causes beyond Qwest's control (hereinafter "Delay"), then Qwest will be entitled to an equitable adjustment of both the contract price for the Work, and the Substantial Completion date for the Work. To the extent necessary, Qwest will be entitled to, and Customer will promptly grant, any Change Orders reasonably required as a result of such Delay.

9. Acceptance & Authorization

The effective date of this SOW between Qwest Communications Company, LLC (f/k/a Qwest Communications Corporation) ("Qwest") and State of Michigan ("Customer") for Professional Services is the latest signature date shown below.

By signing this SOW, Customer is authorizing that Qwest deliver the professional services per this Statement of Work and the Agreement.

Acknowledged & Agreed

State of Michigan

Qwest Communications Company, LLC

Signature

Signature

Buyer Specialist

Manager Offer Management

Title

Title

Christine Mitchell

Susan Baker

Print Name

Print Name

Date

Date

10. Appendix A

Project Completion Form

Please sign below to confirm your acceptance that Qwest has substantially completed the Professional Services in accordance with the Statement of Work for Customer dated 3/18/11.

COMPLETION DATE _____

Acknowledged & Agreed

State of Michigan

Signature

Title

Print Name

Date

STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT AND BUDGET
PROCUREMENT & REAL ESTATE SERVICES ADMINISTRATION
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

January 24, 2011

CHANGE NOTICE NO. 11
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com		TELEPHONE Tim Briggs (248) 327-3327
		VENDOR NUMBER/MAIL CODE
		BUYER (517) 241-3215 Steve Motz
Contract Administrator: Steven McMahon LINK MI – DIT Telecom/Statewide		
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2011		
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>	
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>	
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>		

NATURE OF CHANGE (S):

Effective immediately, the attached pages are incorporated into the contract. This document will enable Telecom, other State agencies and MiDEAL partners to consider Ethernet service. This document also updates Juniper hardware costs and increases the percentage discount on future Juniper purchases.

All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00



PRICING MATRIX 18 MONTH REVIEW

CPE Prices:

Pricing for Juniper Products*

1. We will sell Juniper products at a discount off of the manufacturer's list price according to category in
2. Shipping and handling charges of .5% of the product list price will apply.
3. Installation and maintenance services may be provided by Qwest or we may sell Juniper branded
4. Services would be priced equal to the Juniper published list price for services.
5. Qwest reserves the right to offer further discounting based on an individual case basis.

Product Category	Discount off List Price
E-Series	50.00%
EX-Series	50.00%
J-Series	50.00%
M-Series	50.00%
MX-Series	50.00%
Security Products (Firewall/VPN, IDP, SSL, VPN)	50.00%
SRX-Series	50.00%
T-Series	50.00%
TX-Series	50.00%
Unified Access Control (UAC Products)	50.00%
WAN Accelleration (WX Products)	50.00%
Juniper Maintenance / Support	11.48%

Juniper	
Product Category	Discount off List Price
Hardware and Software	50.00%
Maintenance	11.48%

Qwest SOM Ethernet Tiered Private Port Pricing

Link Michigan Change Notice #11

Approved Non-Standard Pricing :

Applicable Service(s) or Service Exhibit(s) information: iQ Networking Exhibit

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations NRC Waiver = 100%

DOMESTIC IQ NETWORKING (QCC) - PRICING TABLES

1.2 Tiered Rate List Pricing.

Tiered Fast Ethernet (100 Mbps)	NRC *	Private Port MRC
10 Mbps	\$1,500.00	\$929.63
15 Mbps	\$1,500.00	\$1,270.00
20 Mbps	\$1,500.00	\$1,426.35
30 Mbps	\$1,500.00	\$1,941.58
40 Mbps	\$1,500.00	\$2,370.78
50 Mbps	\$1,500.00	\$2,732.45
60 Mbps	\$1,500.00	\$3,041.40
70 Mbps	\$1,500.00	\$3,308.73
80 Mbps	\$1,500.00	\$3,542.75
90 Mbps	\$1,500.00	\$3,749.03
100 Mbps	\$1,500.00	\$3,931.25

* **NRC Waiver.** Qwest NRCs specified above are waived so long as such Service ordered hereunder and subject to this waiver remains installed and used by Customer for at least twelve (12) consecutive months ("Minimum Waiver Term"). If this Agreement or any Service subject to this waiver is terminated or cancelled prior to the conclusion of the Minimum Waiver Term for reasons other than a default by Qwest, Customer shall be required, within thirty (30) days of such termination to repay (in addition to any applicable early termination fees set forth in the Agreement) the amount of the applicable Qwest NRC(s) waived pursuant to this section.

Form No. DMB 234 (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Contract will not be executed unless form is filed

STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY MANAGEMENT AND BUDGET November 15, 2010
PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

CHANGE NOTICE NO. 10
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR		TELEPHONE Tim Briggs (248) 327-3327
Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com		VENDOR NUMBER/MAIL CODE
		BUYER (517) 241-3215 Steve Motz
Contract Administrator: Mark Lawrence		
LINK MI – DIT Telecom/Statewide		
CONTRACT PERIOD:	From: March 10, 2004	To: October 31, 2011
TERMS	N/A	SHIPMENT N/A
F.O.B.	N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A		

NATURE OF CHANGE (S):

Effective immediately, the attached pages are incorporated into the contract. All other terms, conditions and specifications remain unchanged.

Addition of cloud-based Interactive Voice Response (IVR) services to this contract according to the following rates:

Approved Non-Standard Pricing :
 Applicable Service(s) or Service Exhibit(s) information: iQ On Demand IVR Exhibit

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations NRC Waiver = 0%

PRICING ATTACHMENT

Description	Charge
Monthly Subscription Fee	\$100.00
Per Minute Usage Fee	\$0.11
One Time Set Up Fee	waived

***NOTE: The Per Minute Usage Fee does not include TF calling service. The State will purchase TF services from the existing State contract in place for the State of Michigan.**

This modification will enable DTMB Telecom, other state agencies and MIDEAL partners to consider additional IVR service options associated with cost-reduction efforts. This Qwest service is also called "Self Service IVR" and/or "On-Demand IVR". It is managed by an intuitive, online interface that allows configuration of the complete caller experience from a single desktop computer, including simple voice menu design, robust caller data collection and extensive reporting capabilities.

For more information regarding this service see attached PowerPoint presentation.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

Qwest On Demand IVR

Tim Briggs – Qwest Account Mgr - 248.327.3327
Kathy Milligan – Product Specialist - 614.580.0706



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On Demand IVR Bridges the Gap



The simplicity and speed of EZ Route
with the Power of Hosted IVR

EZRoute

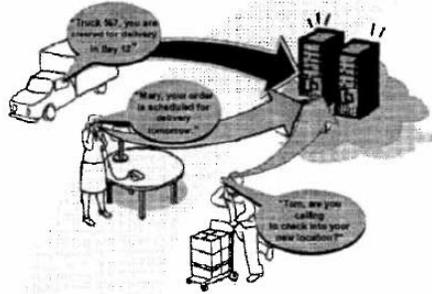
- + Easy to use
- + Customer configurable
- + Inexpensive
- Not Very Powerful
- No Data Integration

On Demand IVR

- + Easy to use – Point and Click
- + Customer configurable
- + Easy to integrate with Customer Data
- + Integrated Voicemail and Call Recording
- + Rapid Development / Deployment
- + Real Time Changes
- + Per Minute Billing

Hosted IVR

- + Powerful
- + Uses Data
- + Managed Service
- Long implementation cycle
- Expensive
- No Customer Access



Main Features:

- Portal based service accessible via any browser based device – 24x7x365
- Speech included in per min.
- Usage Based
- Change Messages Real-Time
- Simplified database and back-end application integration
- Embedded voice mail
- Extensive Business Intelligence reporting
- Integrated Qwest Toll Free for rapid access to new numbers for new applications

Advantages of On Demand IVR



EASY TO USE -

Managed by an intuitive, online interface that allows you to configure the complete caller experience from a single desktop computer, including simple voice menu design, robust caller data collection and extensive reporting capabilities.

Make instant changes to your applications. Similar to common templates used for building websites, the site builder tool provides you with an easy, templated process for building "pages" of voice applications. The tool also allows you to set variables for call-by-call tracking capabilities and to generate corresponding reports.

REDUCED DEVELOPMENT AND SUPPORT COSTS -

You can scale and refine your own applications—no programming knowledge needed. And because it's a cloud-based architecture, you don't have to bother with system upgrades and maintenance.

Advantages of On Demand IVR



IMPROVED CALLER EXPERIENCE –

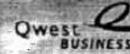
Allows you to truly know your caller, as you can easily integrate voice mail, speech recognition and call recording capabilities with your customer records, CRM applications and other business data. Optimize your callers' experience by:

- Reviewing caller history to better understand current and future call needs.
- Using existing caller data to provide information before the customer requests it, helping resolve calls quickly and efficiently
- Providing simple self-service options for callers that seek easy answers to routine questions
- Optimizing calls that reach an agent with information collected in the IVR

CAPTURE CUSTOMER DATA -

Store customer names and addresses and response to questions, then implement custom call flows and database integration as shown below.

On Demand IVR - Keys



Speed

- Real Time Updates

Customer Control

- Web Accessible Changes

Reporting

- Integrated Reporting Engine

The screenshot shows the Qwest Site Builder interface for 'Acme Test Site'. The page title is 'Acme Test Site' with the subtitle 'Add, Modify, Copy or Delete Voice Pages.' and a link to 'Run Caller First Diagnostics'. The breadcrumb trail is 'Site Builder > Voice Sites > Acme Test Site #20000001014052'. The navigation menu includes 'Voicemail', 'Site Builder', 'Reporting', and 'Account'. The left sidebar contains links for 'Site Overview', 'Site Properties', 'Site Variables', 'Site Commands', 'System Commands', 'ASR Settings', 'Diagnostics', and 'Phone Numbers'. The phone number '866-555-7884' is listed. The main content area shows a table of voice pages with columns for 'Type', 'Page Name', and 'Page #'. A 'Delete' button and a 'Copy' button are visible. An 'Add Voice Page' dropdown menu is open, showing options: 'Add Voice Page', 'Message Page', 'Call Transfer Page', 'Voicemail Page', 'Schedule Page', 'Question Page', 'Transaction Page', 'Logic Page', and 'Data Page'. The table data is as follows:

Type	Page Name	Page #
	Greeting	1
	New Data Page	2
	Ask Favorites	3
	Is It Acme A?	4
	Acme A	5
	Not Acme A	6
	Why Favorite?	11
	Thanks and Goodbye	14

6

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Voice Page:



Allows you to create:

- Message Page
- Question Page
- Schedule Page
- Data Page
- Logic Page
- Transaction Page
- Reverse Directory Lookup
- Name Capture
- Address Capture
- Call Queue Page
- Call Transfer Page
- Voicemail Page

The screenshot shows the 'Acme Test Site' configuration page in the Qwest Business Site Builder. The page title is 'Acme Test Site' with the subtitle 'Add, Modify, Copy or Delete Voice Pages.' and a link to 'Run Caller First Diagnostics'. The current page is '1- Greeting'. A dropdown menu is open, showing options to 'Add Voice Page' and 'Message Page'. Below the menu is a table of voice pages.

Type	Page Name	Page #
	Greeting	1
	New Data Page	2
	Ask Favorites	3
	Is it Acme A?	4
	Acme A	6
	Not Acme A	8
	Why Favorite?	11
	Thanks and Goodbye	14

Common IVR Applications



Basic

- Informational Hotline/FAQ
- Inbound Customer Survey
- Password Reset
- Name/Address Capture

Enhanced

- Claim Status
- Agency Locator
- Appt. verification
- Create detailed Database of Callers

Non Call Center/Contact Center

- Follow Me Phone Applications
- HR Benefits Enrollment Line
- Mobile Sales Force Automation



**DELEGATION OF AUTHORITY PURSUANT TO
QWEST COMPLIANCE POLICY 107**

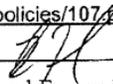
I, Richard Fernandez, Director of Offer Management, hereby delegate to Susan Baker, my authority pursuant to Qwest Policy 107 insofar as it is required to approve transactions and execute documents, up to and including the authority levels granted to me under Qwest Policy 107.

Limitations of delegations of authority:

- You may only delegate your authority to your management direct reports except that VP's and above may also delegate their authority to any director or above in their reporting hierarchy.
- This delegation is effective immediately.
- This delegation expires upon the earlier to occur of (a) December 31 of the calendar year in which it becomes effective; or (b) Upon the date when the delegator or delegatee leaves his or her position; or (c) When revoked by the delegator.

Delegatee is to retain a copy of this document for their records.

For reference purposes, see <http://compliance.uswc.uswest.com/policies/107.pdf>


By: Richard Fernandez, Director of
Offer Management

Date: 1/4/10

Revised: February 17, 2005

Internal Use Only.

Disclose and distribute only to Qwest employees and authorized persons working for Qwest with a need to know.
Disclosure to other individuals is prohibited.

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

August 9, 2010

**CHANGE NOTICE NO. 9
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (248) 327-3327
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 241-3215 Steve Motz
Contract Administrator: Steven McMahon LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2011	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

Effective immediately, this contract is hereby **EXTENDED** for one year, The new contract end date is **October 31, 2011**. In addition, Qwest Enhanced DS-3 tiered pricing is provided in the attachment. The buyer for this contract is changed to **Steve Motz**. All other terms, conditions and specifications remain unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

State of Michigan
Link-Michigan Contract Change #9
Qwest Communications L.L.C.

LINK-MICHIGAN SECOND CONTRACT RENEWAL OPTION

Term and Revenue Commitment:

Initial Term of: **12 months** **Restarted**

Revenue Commitment: N/A

CONTRACT CODE/NUMBER (for contract footer): 071B3001358 or 071B4200180

Qwest accepts the State of Michigan second one (1) year renewal pursuant to 4.2 Contract Term. This Contract is for a period of six (6) years commencing on October 1, 2003 and ending on October 31, 2009. The SOM will exercise a second one (1) year extension that will commence on October 31, 2010 and ending October 31, 2011. All outstanding Purchase Orders shall also expire on October 31, 2011, unless otherwise extended pursuant to the Contract. This Contract may be renewed in writing by mutual agreement of the parties not less than sixty (60) days before its expiration. The Contract may be renewed for up to four (4) additional one (1) year periods.

POM Deal #: 395450		Date of POM Decision: 5/25/10 POM Decision Version: 3	
Customer Legal Name: State of Michigan - Department of Info Technology Customer Location: MI		POM Decision Status: Qualified Approval	
Sales Rep. Name: Tim Briggs Sales Director and/or Region: Marjie Fredd		POM Decision is valid for 45 days from the date of approval	
Partner Involved? No		OM Analyst Name: Colleen Bizzarri	
Current Contract Vehicle: Link MI (see related contract history below)			
Contract Vehicle		OMR#(s)	Content ID
Master Service Agreement, customer contract # 071B3001358		89219	37148
Change # 5, customer contract # 071B3001358		95440	070942
Change # 14, customer contract # 071B3001358		1100904	093977
Change # 18, customer contract # 071B3001358		1104863	118248
Change # 2, customer contract # 071B4200180		123484	197847
Change # 4, customer contract # 071B4200180		129115	222014
Change # 5, customer contract # 071B4200180		Q19100	246353
Change # 5, customer contract # 071B4200180		Q28756	248335
Change # 6, customer contract # 071B4200180		Q39653	248336
Hosted IVR Service Description. No Change # associated with it.		Q91276	298120
Change Notice # 7, PL pricing change		Q222446	307416
Change Notice # 8, 1 year contract extension; EOS, IM, Ciena pricing		Q351699	307417
Domestic Voice Decision Summary		Q470749	315750
Change Notice # 9, 1 year contract extension		Q518604	320430
Commission Adjustments: Qwest Representative: 0% Partner Representative: 100%		Term and Revenue Commitment: Initial Term of: 36 months <input checked="" type="checkbox"/> Restarted (new) <input type="checkbox"/> Existing (no changes) <input type="checkbox"/> Extended <input type="checkbox"/> Reduced Revenue Commitment: <input checked="" type="checkbox"/> N/A CONTRACT CODE/NUMBER (for contract footer): ___	

Approved Non-Standard Pricing

Applicable Service(s) or Service Exhibit(s) information:

DOMESTIC IQ NETWORKING (QCC) - PRICING TABLESCheck those that apply: Net Rates**1.2 Tiered List Pricing**

Tiered DS3	NRC	Internet Port		Private Port MRC	Enhanced Port MRC
		FR Access MRC	Other Access MRC		
3 Mbps	\$2,000.00	*	*	*	\$800.00
6 Mbps	\$2,000.00	*	*	*	\$1,000.00
9 Mbps	\$2,000.00	*	*	*	\$1,200.00
12 Mbps	\$2,000.00	*	*	*	\$1,805.48
15 Mbps	\$2,000.00	*	*	*	\$1,984.04
18 Mbps	\$2,000.00	*	*	*	\$2,180.26
21 Mbps	\$2,000.00	*	*	*	\$2,395.89
24 Mbps	\$2,000.00	*	*	*	\$2,632.85
27 Mbps	\$2,000.00	*	*	*	\$2,893.24
30 Mbps	\$2,000.00	*	*	*	\$2,950.00
33 Mbps	\$2,000.00	*	*	*	\$3,119.01
36 Mbps	\$2,000.00	*	*	*	\$3,132.00
39 Mbps	\$2,000.00	*	*	*	\$3,393.00
42 Mbps	\$2,000.00	*	*	*	\$3,654.00
45 Mbps	\$2,000.00	*	*	*	\$3,825.00

- **NRC Waiver.** Qwest NRCs specified above are waived so long as such Service ordered hereunder and subject to this waiver remains installed and used by Customer for at least twelve (12) consecutive months ("Minimum Waiver Term"). If this Agreement or any Service subject to this waiver is terminated or cancelled prior to the conclusion of the Minimum Waiver Term for reasons other than a default by Qwest, Customer shall be required, within thirty (30) days of such termination to repay (in addition to any applicable early termination fees set forth in the Agreement) the amount of the applicable Qwest NRC(s) waived pursuant to this section.

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

October 28, 2009

**CHANGE NOTICE NO. 8
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984	TELEPHONE Tim Briggs (248) 327-3327
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Steven McMahon LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2010	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

Effective immediately, this contract is hereby **EXTENDED** for 1 additional year to October 31, 2010. See attached New Integrated Management, Domestic IQ Networking QCC, Domestic Private Line (QCC) and Ciena CPE Pricing tables. The new contract administrator for this contract is changed to Steven McMahon. His phone number is (517) 373-6353.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.0

LINKMI FIRST CONTRACT RENEWAL OPTION

Term and Revenue Commitment:

Initial Term of: **12 months** **Restarted**

Revenue Commitment: N/A

CONTRACT CODE/NUMBER (for contract footer): 071B3001358 or 071B4200180

Qwest accepts the State of Michigan 1 year renewal pursuant to 4.2 Contract Term
This Contract is for a period of six (6) years commencing on August 1, 2003 and ending on October 31, 2009. All outstanding Purchase Orders shall also expire on October, 2009, unless otherwise extended pursuant to the Contract. This Contract may be renewed in writing by mutual agreement of the parties not less than sixty (60) days before its expiration. The Contract may be renewed for up to four (4) additional one (1) year periods.

DOMESTIC VOICE (QCC) - PRICING TABLES

Domestic, international and toll free rates remain unchanged and will continue to bill as originally executed.

INTEGRATED MANAGEMENT (QCC) - PRICING TABLES

Check those that apply: Net Rates

Base Service	Description	NRC	MRC per device
IM Monitor and Notification	Includes: UP/DOWN monitoring and notification of faults ONLY.	\$0.00	\$35.00
IM Select	Includes: Performance and Health Monitoring and Reporting (24x7x365), Change Management*, Fault Management, Configurations Backup	\$0.00	\$50.00
IM Comprehensive	Includes: All of the above Select features plus Total Customer Agency** (TCA) and IPsec Tunnel Management configurations***	\$0.00	\$100.00

Optional Services	Description (must have one of the base services listed above)	NRC	MRC per device
Three-hour MAC block	Provides customer with a three hour block dedicated to making device configuration changes	\$225*	\$0.00

DOMESTIC IQ NETWORKING (QCC) - PRICING TABLES

Check those that apply: Net Rates for remainder of existing contract and renewal options.

Tiered List Pricing.

Tiered Gigabit Ethernet (1000 Mbps)	Install NRC	Internet Port	
		FR Access MRC	Other Access MRC
200 Mbps	\$4,000.00	N/A	\$5,662.22
300 Mbps	\$4,000.00	N/A	\$7,707.96
400 Mbps	\$4,000.00	N/A	\$9,407.97
500 Mbps	\$4,000.00	N/A	\$10,842.39
600 Mbps	\$4,000.00	N/A	\$12,069.14

1.1 NRC Waiver. Qwest NRCs specified above are waived so long as such Service ordered hereunder and subject to this waiver remains installed and used by Customer for at least twelve (12) consecutive months ("Minimum Waiver Term"). If this Agreement or any Service subject to this waiver is terminated or cancelled prior to the conclusion of the Minimum Waiver Term for reasons other than a default by Qwest, Customer shall be required, within thirty (30) days of such termination to repay (in addition to any applicable early termination fees set forth in the Agreement) the amount of the applicable Qwest NRC(s) waived pursuant to this section.

NOTE: There is no Local Access Loop Charge for the above, as long as they are riding the OC-48 that the State of Michigan has contracted for and that KDL is providing from their location to the Southfield POP.

Check those that apply: Net Rates

DOMESTIC PRIVATE LINE (QCC) - PRICING TABLES

The following pricing applies to the Inter-Office circuit between POPs in Southfield, MI, and 350 E Cermak Rd, Chicago, IL.

PL IOC Circuit Type	Location A (by NPA/NXX)	Location Z (by NPA/NXX)	Backhaul MRC	Install NRC
OC48	313/786 1000 TOWN CT SOUTHFIELD, MI	312/326 350 E CERMAK RD CHICAGO, IL	\$926.00*	\$5,000.00

*This backhaul MRC will be waived and will bill \$0.00 monthly as long as the State of Michigan maintains a minimum of \$90,000 monthly revenue to Qwest for products riding the OC48 and a minimum of \$400,000 total monthly revenue to Qwest. Should the revenues fall below the required amounts, this MRC will bill.

1.1 NRC Waiver. Qwest NRCs specified above are waived so long as such Service ordered hereunder and subject to this waiver remains installed and used by Customer for at least twelve (12) consecutive months ("Minimum Waiver Term"). If this Agreement or any Service subject to this waiver is terminated or cancelled prior to the conclusion of the Minimum Waiver Term for reasons other than a default by Qwest, Customer shall be required, within thirty (30) days of such termination to repay (in addition to any applicable early termination fees set forth in the Agreement) the amount of the applicable Qwest NRC(s) waived pursuant to this section.

Ciena CPE Pricing/Discounts

Qwest Communications

State of Michigan / Link Michigan

OMR 351699

PRICING MATRIX

CPE Prices:

Pricing for Ciena Products

1. We will sell Ciena products at a discount off of the manufacturer's list price according to category in the matrix below.
2. Shipping and handling charges of .5% of the product list price will apply.
3. Installation and maintenance services may be provided by Qwest or we may sell Ciena branded services.

Product Category	Discount off List Price*
CN2000	51.50%
CN2600	54.75%
CN31xx Series	17.50%
CN34xx Series	17.50%
CN3600	45.00%
CN3911	45.00%
CN5140	45.00%
CN5305	45.00%
CN4200	62.50%
Core Director	56.00%
CoreStream	53.75%
ESM-Management Software	50.50%
LE46	45.00%
LE310	45.00%
LE311, 311V	56.00%
LE327	56.00%
LE427	56.00%
LE3300	41.50%
LE3920	45.00%
LE3940	45.00%
LE3960	45.00%
Online Metro	61.50%
On-Center Network Management Software	34.00%
SFPs	45.00%
Specialized SW Packages (MPLS, PBT, Advanced OAM and Advanced Security)	50.50%
Standard Services	17.50%

* Additional discounts may be obtained on a project by project basis

Special Instructions/Notes:

- Pricing approval is net of all discounts.
- Pricing is subject to Network Availability.
- Any changes to the proposed designs provided by the NSDC or AQCB request will deem this approval invalid.
- Pricing does not include any Taxes, Fees, or Surcharges.
- No promotions may be included with this offer unless specifically approved by P&OM.

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

August 28, 2009

**CHANGE NOTICE NO. 7 (Revised)
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (248) 327-3327
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

Effective immediately, the attached new rates result in a 15% reduction over current cost for Private Line Transport. This will result in an estimated \$37,500.00 per year savings on this item. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

**Pricing & Offer Management (POM)
DECISION SUMMARY**

POM Deal #: Q222446 NSDC # (if applicable): n/a	Date of POM Decision: 3/6/09 POM Decision Version: 1
Customer Legal Name: State of Michigan / Line Michigan	POM Decision Status: Approved
Customer Location: MI	
Sales Rep. Name: Tim Briggs Sales Director and/or Region: Marjie Fredd	POM Decision is valid for 45 days from the date of approval
Partner Involved?: No	OM Analyst Name: Colleen Bizzarri
Current Contract Vehicle: QCC Link MI (see related contract history below)	

Contract Vehicle	OMR#(s)	Content ID(s)
Link MI agreement Change notice # 7	89219 / 95440 / 1100904 / 1104863 / 123484 / 129115 / Q39653	037148 / 070942 / 093977 / 118248 / 197847 / 222014 / 248336

Commission Adjustments: Qwest Representative: 0% Partner Representative: 100%	Term and Revenue Commitment: Initial Term of: Co-Terminus is: <input type="checkbox"/> Restarted (new) <input type="checkbox"/> Existing (no changes) <input type="checkbox"/> Extended <input checked="" type="checkbox"/> Reduced Revenue Commitment: X N/A <input type="checkbox"/> No Changes <input type="checkbox"/> Increased <input type="checkbox"/> Decreased New Revenue Commitment: \$0.00 per Month; New Discount: 0% (if applicable)
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Approved Non-Standard Pricing :
Applicable Service(s) or Service Exhibit(s) information: Domestic Private Line

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations

DOMESTIC PRIVATE LINE (QCC) - PRICING TABLES

PL IOC Circuit Type	Cost per Mile	Minimum Circuit Cost
DS0	\$ 0.11	\$23
DS1	\$ 1.11	\$223
DS3	\$12.01	\$2,402
OC3	\$26.21	\$5,243
OC12	\$98.57	\$19,715
OC48	Rates available by request on ICB	

* Pricing reflects on-net pricing.
On-Net is defined as when a Dedicated Leased Line IOC circuit is provisioned: (i) entirely between two Qwest owned Domestic U. S. POPs in separate LATAs and; (ii) uses only Qwest owned fiber optic lines.

** All off-net circuits pricing is based on an Individual Case Basis (ICB).

Installation charges waived with one year minimum term.

36 Month local loop LEC pricing applies.

Approved Non-Standard Terms & Conditions (language):
Applicable Service(s) or Service Exhibit(s) information:

Check (if applicable): Delete/Replace New

Pricing & Offer Management (POM) DECISION SUMMARY

Special Instructions/Notes:

- Pricing approval is net of all discounts.
- Pricing is subject to Network Availability.
- PRICING APPROVAL IS VALID FOR THE DIRECT CHANNEL ONLY. THIS IS NOT APPROVED FOR CHANNEL INTEGRATION.
- Pricing does not include any Taxes, Fees, or Surcharges.
- No promotions may be included with this offer unless specifically approved by P&OM.
- All costs associated with the local access interconnections and access-related charges without limitation, inside wiring charges assessed by the Local Exchange Carrier (LEC), construction charges assessed by the LEC and distance and termination charges assessed by the LEC shall be paid by Customer.
- Should customer elect to terminate local access circuit, prior to the end of the initial 12 month period, any previously waived NRCs will be assessed for that local access circuit, unless specifically addressed in 'Special Instructions/Notes' section above.
- It is understood that if the customer provides their own local access to the proposed solution and services above, Qwest will assess the customer 'Customer Provided Access (CPA)' fees as provided in Q.Pricer.
- **Qwest Internal Document - Not for Customer Distribution.**
- **Sales is responsible for creating customer facing document based on this P&OM Approval.**

Regulatory Requirements:

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

July 30, 2009

**CHANGE NOTICE NO. 7
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (248) 327-3327
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

Effective immediately, the attached new rates result in a 10% reduction over current cost for Private Line Transport. This will result in an estimated \$25,000.00 per year savings on this item. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency and vendor agreement.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

**Pricing & Offer Management (POM)
DECISION SUMMARY**

POM Deal #: Q222446 NSDC # (if applicable): n/a	Date of POM Decision: 3/6/09 POM Decision Version: 1
Customer Legal Name: State of Michigan / Line Michigan	POM Decision Status: Approved
Customer Location: MI	
Sales Rep. Name: Tim Briggs Sales Director and/or Region: Marjie Fredd	POM Decision is valid for 45 days from the date of approval
Partner Involved?: No	OM Analyst Name: Colleen Bizzarri
Current Contract Vehicle: QCC Link MI (see related contract history below)	

Contract Vehicle	OMR#(s)	Content ID(s)
Link MI agreement	89219 / 95440 / 1100904 / 1104863 / 123484 / 129115 / Q39653	037148 / 070942 / 093977 / 118248 / 197847 / 222014 / 248336

Commission Adjustments: Qwest Representative: 0% Partner Representative: 100%	Term and Revenue Commitment: Initial Term of: Co-Terminus is: <input type="checkbox"/> Restarted (new) <input type="checkbox"/> Existing (no changes) <input type="checkbox"/> Extended <input checked="" type="checkbox"/> Reduced Revenue Commitment: X N/A <input type="checkbox"/> No Changes <input type="checkbox"/> Increased <input type="checkbox"/> Decreased New Revenue Commitment: \$0.00 per Month; New Discount: 0% (if applicable)
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Approved Non-Standard Pricing :
Applicable Service(s) or Service Exhibit(s) information: Domestic Private Line

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations

DOMESTIC PRIVATE LINE (QCC) - PRICING TABLES

PL IOC Circuit Type	Cost per Mile	Minimum Circuit Cost
DS0	\$ 0.11	\$23
DS1	\$ 1.11	\$223
DS3	\$12.01	\$2,402
OC3	\$26.21	\$5,243
OC12	\$98.57	\$19,715
OC48	Rates available by request on ICB	

* Pricing reflects on-net pricing.
On-Net is defined as when a Dedicated Leased Line IOC circuit is provisioned: (i) entirely between two Qwest owned Domestic U. S. POPs in separate LATAs and; (ii) uses only Qwest owned fiber optic lines.

** All off-net circuits pricing is based on an Individual Case Basis (ICB).

Installation charges waived with one year minimum term.

36 Month local loop LEC pricing applies.

Approved Non-Standard Terms & Conditions (language):
Applicable Service(s) or Service Exhibit(s) information:

Check (if applicable): Delete/Replace New

Pricing & Offer Management (POM) DECISION SUMMARY

Special Instructions/Notes:

- Pricing approval is net of all discounts.
- Pricing is subject to Network Availability.
- PRICING APPROVAL IS VALID FOR THE DIRECT CHANNEL ONLY. THIS IS NOT APPROVED FOR CHANNEL INTEGRATION.
- Pricing does not include any Taxes, Fees, or Surcharges.
- No promotions may be included with this offer unless specifically approved by P&OM.
- All costs associated with the local access interconnections and access-related charges without limitation, inside wiring charges assessed by the Local Exchange Carrier (LEC), construction charges assessed by the LEC and distance and termination charges assessed by the LEC shall be paid by Customer.
- Should customer elect to terminate local access circuit, prior to the end of the initial 12 month period, any previously waived NRCs will be assessed for that local access circuit, unless specifically addressed in 'Special Instructions/Notes' section above.
- It is understood that if the customer provides their own local access to the proposed solution and services above, Qwest will assess the customer 'Customer Provided Access (CPA)' fees as provided in Q.Pricer.
- **Qwest Internal Document - Not for Customer Distribution.**
- **Sales is responsible for creating customer facing document based on this P&OM Approval.**

Regulatory Requirements:

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

April 30, 2008

**CHANGE NOTICE NO. 6
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

This change request provides services and pricing for OC-48 Voice Data and I.P. Access. Adtran Products to multiplex the OC-48 into smaller bandwidth. Additionally, see attached pricing for software and products for checkpoint for security firewalls. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency request Jack Harris, and vendor email dated 4/29/2008 and pricing.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

Qwest Communications	
State of Michigan / Link Michigan	
OMR Q39653	

PRICING MATRIX	
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<u>CPE Prices:</u>	
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- | | |
|---|--|
| Pricing for Adtran Products | |
| 1. We will sell Adtran products at a discount off of the manufacturer's list price according to category in the matrix below. | |
| 2. Shipping and handling charges of .5% of the product list price will apply. | |
| 3. Installation and maintenance services may be provided by Qwest or we may sell Adtran branded services. | |
| 4. Services would be priced at the list price for services. | |
| 5. Margins would not allow us to pay a commission to MSC on these products or services. | |

Product Category	Discount off List Price
Netvanta	35%
Atlas	35%
Total Access	33%
Tracer	20%
TSUs	35%
CSUs	27%
CSU/DSUs	35%
MX2800	35%
Fiber Devices	35%
ISDN Devices	35%
IQ	35%
Adtran Maintenance 1-yr	10%
Adtran Maintenance 3-yr	15%
Adtran Support	10%
Rackmount Shelves	5%
Fiber Accessories	5%
Cables	5%

Qwest Communications	
State of Michigan / Link Michigan	
OMR Q39653	

Amendment 6 to OMR #'s :	89219 / 95440 / 1100904 / 1104863 / 123484
Content ID #'s:	129115/ 037148 / 070942 / 093977 / 118248 /
Link MI Contract #'s:	197847 /222014/ GNS – 600003, QLAGES
	600055

<u>CPE Prices:</u>	
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Pricing for Check Point Products*	
1. We will sell Check Point products at a discount off of the manufacturer's list price according to category in the matrix below.	
2. Shipping and handling charges of .5% of the product list price will apply.	
3. Installation, Maintenance and Support Services may be provided by Qwest or Check Point branded services.	
4. Margins would not allow us to pay a commission to MSC on these products or services.	
5. Asterisk denotes discounts will be on an individual case and company basis*.	

Check Point Product Category	Discount off List Price
Hardware	ICB*
Software	ICB*
Maintenance	ICB*
Support	ICB*

POM Deal #: Q28756	Date of POM Decision: 4/2/08
NSDC # (if applicable): 2008021KELLYM	POM Decision Version: 4
Customer Legal Name: State of Michigan/ Link MI	POM Decision Status: Approved
Customer Location: MI	
Sales Rep. Name: Tim Briggs	POM Decision is valid for 45 days from the date of approval
Sales Director and/or Region: Marjie Fredd	
Partner Involved?: No	OM Analyst Name: Colleen Bizzarri
Current Contract Vehicle: QLA (Customer Paper) (see related contract history below)	

Contract Vehicle	OMR#(s)	Content ID(s)
QLA Local Access Amendment	89219, 95440, 1100904, 1104863, 123484, and 129115	037148, 070942, 093977, 118248, 197847, and 222014

Commission Adjustments: Qwest Representative: 0% Partner Representative: 100%	Term and Revenue Commitment: Initial Term of: 36, 60, & 72 Months is: <input checked="" type="checkbox"/> Restarted (new) <input type="checkbox"/> Existing (no changes) <input type="checkbox"/> Extended <input type="checkbox"/> Reduced Revenue Commitment: <input checked="" type="checkbox"/> N/A <input type="checkbox"/> No Changes <input type="checkbox"/> Increased <input type="checkbox"/> Decreased New Revenue Commitment: \$0.00 per Month; New Discount: 0% (if applicable)
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Approved Non-Standard Pricing :
Applicable Service(s) or Service Exhibit(s) information: QLA Local Access Exhibit

Check those that apply: Net Rates Custom Discounts Delete/Replace existing pricing Add all new rates/locations

LOCAL ACCESS (QCC) – PRICING TABLE

Option 1:
Stand alone OC48 Access pricing -

NPA/NXX	Service Address	Type of Local Access	Minimum Service Term in months (per Service)	Circuit Speed	Local Access Net Rate MRC (each)	Install NRC (each)
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary Path	36 Months	OC48	\$13,983.00	\$0.00
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary/Diverse Path	36 Months	OC48	\$24,109.00	\$0.00
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary Path	60 Months	OC48	\$11,592.00	\$0.00
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary/Diverse Path	60 Months	OC48	\$19,757.00	\$0.00
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary Path	72 Months	OC48	\$7,540.00	\$2,000.00

517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary/Diverse Path	72 Months	OC48	\$14,300 .00	\$6,000.00
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Option 2:

If purchasing DS3 PL, DS3 Local Access, and DS3 iQ Enhanced Port with the OC48 Access -

NPA/NXX	Service Address	Type of Local Access	Minimum Service Term in months (per Service)	Circuit Speed	Local Access Net Rate MRC (each)	Install NRC (each)
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary/Diverse Path	72 Months	OC48	\$5,000 .00	\$0.00

Option 3:

\$22,000 New MRC revenue commitment when OC48 is turned up or will pay the OC48 rate in Option 2 until the revenue commitment is met. -

NPA/NXX	Service Address	Type of Local Access	Minimum Service Term in months (per Service)	Circuit Speed	Local Access Net Rate MRC (each)	Install NRC (each)
517 / 316	320 North Washington Square, 1st fl, Lansing, MI 48933	Leased IXC Access – Primary/Diverse Path	72 Months	OC48	\$0 .00	\$0.00

NOTE: Muxing provided by the State.

Approved Non-Standard Terms & Conditions (language):
Applicable Service(s) or Service Exhibit(s) information:

Check (if applicable): Delete/Replace New

Special Instructions/Notes:

NSDC 2008021KELLYM Opportunity Solution: Upon discussion with the SE on 2/7, the design for this request would be as follows:

Obtain leased IXC access from Lansing to Battle Creek and then install a SONET system in the Qwest POP to provide reverse muxing capability for up to four OC-3s and twelve DS-3s. The three OC-3 and/or two DS-3s would be groomed to this new access system and routed on the Qwest IXC network as required. The customer will need to complete their own muxing on their end of the circuit, Qwest will not have responsibility for cross-connects, etc within the Lansing location.

LEASE IXC ACCESS OPTIONS:

Domestic Bid A Tab:

one OC-48 channelized circuit on a single fiber path with a four-fiber handoff on a 36-month or 60-month term between the following locations: 320 North Washington Square, 1st fl, Lansing, MI 48933 517 / 316 to 133 Angell St - BTCKMIK - Battle Creek, Michigan 49015

Domestic Bid Z Tab:

one OC-48 channelized circuit on a protected / diverse fiber path with a four-fiber handoff on a 36-month or 60-month term between the following locations: 320 North Washington Square, 1st fl, Lansing, MI 48933 517 / 316 to 133 Angell St - BTCKMIK - Battle Creek, Michigan 49015.

- Pricing approval is net of all discounts.
- Pricing is subject to Network Availability.
- PRICING APPROVAL IS VALID FOR THE DIRECT CHANNEL ONLY. THIS IS NOT APPROVED FOR CHANNEL

INTEGRATION.

- Pricing does not include any Taxes, Fees, or Surcharges.
- No promotions may be included with this offer unless specifically approved by P&OM.
- All costs associated with the local access interconnections and access-related charges without limitation, inside wiring charges assessed by the Local Exchange Carrier (LEC), construction charges assessed by the LEC and distance and termination charges assessed by the LEC shall be paid by Customer.
- Should customer elect to terminate local access circuit, prior to the end of the initial 12 month period, any previously waived NRCs will be assessed for that local access circuit, unless specifically addressed in 'Special Instructions/Notes' section above.
- It is understood that if the customer provides their own local access to the proposed solution and services above, Qwest will assess the customer 'Customer Provided Access (CPA)' fees as provided in Q.Pricer.
- **Qwest Internal Document - Not for Customer Distribution.**
- **Sales is responsible for creating customer facing document based on this P&OM Approval.**

Regulatory Requirements:

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

April 29, 2008

**CHANGE NOTICE NO. 5
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p align="center">N/A</p>	SHIPMENT <p align="center">N/A</p>
F.O.B. <p align="center">N/A</p>	SHIPPED FROM <p align="center">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p align="center">N/A</p>	

NATURE OF CHANGE (S):

This change request provides services and pricing for private port (point to point) circuits, also Internet port services, including enhanced services for VOIP, SIP Trunking, multi-media QOS at higher speeds then are currently available on contract. See attached pricing. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency request Jack Harris, and vendor email dated 12/19/2007 and pricing.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

iQ Services
PRICING MATRIX

Flat Rate Pricing

Bandwidth	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
DS-1	\$252.00	\$450.00	\$ 495.00	Waived
NxDS-1 (3 Mbps)	\$510.00	\$945.54	\$ 1,039.50	Waived
NxDS-1 (4.5 Mbps)	\$765.00	\$1,413.72	\$ 1,554.30	Waived
NxDS-1 (6 Mbps)	\$1,020.00	\$1,879.61	\$ 2,066.90	Waived
NxDS-1 (7.5 Mbps)	\$1,275.00	\$2,343.20	\$ 2,577.30	Waived
NxDS-1 (9 Mbps)	\$1,530.00	\$2,803.34	\$ 3,083.30	Waived
NxDS-1 (10.5 Mbps)	\$1,785.00	\$3,261.20	\$ 3,587.10	Waived
NxDS-1 (12 Mbps)	\$2,040.00	\$3,716.75	\$ 4,087.60	Waived
DS-3	\$2,249.95	\$4,500.00	\$ 4,950.00	Waived
OC-3	\$6,930.00	\$11,715.00	\$ 12,886.50	Waived
OC-12	\$25,200.00	\$36,146.25	\$ 39,760.87	Waived
OC-48	\$90,842.90	N/A	N/A	Waived
Ethernet	\$509.46	N/A	N/A	Waived
Fast Ethernet	\$4,250.00	N/A	N/A	Waived
Gigabit Ethernet	\$36,337.50	N/A	N/A	Waived

DS-1 Tiered

Bandwidth	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
56 Kbps	\$86.25	\$136.19	\$163.42	Waived
64 Kbps	\$86.25	\$154.75	\$185.71	Waived
128 Kbps	\$111.35	\$175.86	\$211.03	Waived
192 Kbps	\$126.57	\$199.84	\$239.81	Waived
256 Kbps	\$143.82	\$227.09	\$272.51	Waived
384 Kbps	\$163.44	\$258.06	\$309.66	Waived
512 Kbps	\$185.73	\$293.25	\$351.89	Waived
768 Kbps	\$211.05	\$333.23	\$399.88	Waived
1024 Kbps	\$267.59	\$378.68	\$454.41	Waived
1.544 Mbps	\$272.53	\$430.31	\$516.38	Waived

DS-3 Tiered

Bandwidth	Private Line - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
3 Mbps	\$718.07	\$1,133.79	\$1,360.55	Waived
6 Mbps	\$789.09	\$1,245.93	\$1,495.12	Waived
9 Mbps	\$867.13	\$1,369.15	\$1,642.98	Waived
12 Mbps	\$952.89	\$1,504.56	\$1,805.48	Waived
15 Mbps	\$1,047.13	\$1,653.36	\$1,984.04	Waived
18 Mbps	\$1,150.70	\$1,816.88	\$2,180.26	Waived
21 Mbps	\$1,264.49	\$1,996.57	\$2,395.89	Waived
24 Mbps	\$1,389.55	\$2,194.04	\$2,632.85	Waived
27 Mbps	\$1,526.98	\$2,411.03	\$2,893.24	Waived
30 Mbps	\$1,678.01	\$2,649.48	\$3,179.38	Waived

33 Mbps	\$1,843.96	\$2,911.52	\$3,493.82	Waived
36 Mbps	\$2,026.33	\$3,199.48	\$3,839.37	Waived
39 Mbps	\$2,226.74	\$3,515.91	\$4,219.09	Waived
42 Mbps	\$2,446.97	\$3,863.63	\$4,636.36	Waived
45 Mbps	\$2,475.00	\$4,245.75	\$5,094.90	Waived

OC-3 Tiered

Bandwidth	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
35 Mbps	\$3,194.26	\$5,043.56	\$6,052.27	Waived
45 Mbps	\$3,434.68	\$5,423.19	\$6,507.82	Waived
55 Mbps	\$3,693.59	\$5,831.38	\$6,997.66	Waived
65 Mbps	\$3,971.20	\$6,270.31	\$7,524.36	Waived
75 Mbps	\$4,270.10	\$6,742.26	\$8,090.72	Waived
85 Mbps	\$4,591.50	\$7,249.74	\$8,699.69	Waived
95 Mbps	\$4,937.10	\$7,795.43	\$9,354.51	Waived
105 Mbps	\$5,308.71	\$8,382.17	\$10,058.61	Waived
115 Mbps	\$5,708.29	\$9,013.09	\$10,815.71	Waived
125 Mbps	\$6,137.95	\$9,691.50	\$11,629.79	Waived
135 Mbps	\$6,599.94	\$10,420.97	\$12,505.16	Waived
145 Mbps	\$7,096.72	\$11,205.34	\$13,446.41	Waived
155 Mbps	\$6,930.00	\$12,048.75	\$14,458.50	Waived

OC-12 Tiered

Bandwidth	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
90 Mbps	\$6,148.31	\$9,707.85	\$11,649.42	Waived
135 Mbps	\$8,572.74	\$13,535.91	\$16,243.09	Waived
180 Mbps	\$10,700.00	\$16,857.92	\$20,229.51	Waived
225 Mbps	\$12,410.71	\$19,595.86	\$23,515.03	Waived
270 Mbps	\$14,032.09	\$22,155.93	\$26,587.12	Waived
315 Mbps	\$15,476.87	\$24,437.16	\$29,324.59	Waived
360 Mbps	\$16,772.67	\$26,483.15	\$31,779.78	Waived
405 Mbps	\$20,835.20	\$28,127.52	\$33,753.02	Waived
495 Mbps	\$23,198.20	\$31,317.57	\$37,581.08	Waived
540 Mbps	\$24,718.00	\$33,369.30	\$40,043.16	Waived
585 Mbps	\$26,248.00	\$35,434.80	\$42,521.76	Waived
622 Mbps	\$27,990.00	\$36,375.75	\$43,650.90	Waived

OC-48 Tiered

Bandwidth	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
270 Mbps	\$17,637.32	\$27,832.61	N/A	Waived
500 Mbps	\$21,250.00	\$46,294.74	N/A	Waived
730 Mbps	\$39,212.52	\$61,914.51	N/A	Waived
960 Mbps	\$47,572.80	\$75,115.35	N/A	Waived
1190 Mbps	\$54,731.50	\$86,418.23	N/A	Waived
1420 Mbps	\$60,480.05	\$95,494.95	N/A	Waived
1650 Mbps	\$65,888.60	\$104,035.79	N/A	Waived
1880 Mbps	\$73,572.60	\$116,167.16	N/A	Waived

2110 Mbps	\$80,922.13	\$127,771.83	N/A	Waived
2340 Mbps	\$87,948.31	\$138,865.86	N/A	Waived
2488 Mbps	\$97,032.01	\$142,749.00	N/A	Waived

NxDS1 Burstable	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
Bandwidth	Per Mbps	Per Mbps	Per Mbps	
0 - 3 Mbps	\$280.50	\$378.68	N/A	Waived
3.01 - 4.5 Mbps	\$279.65	\$377.53	N/A	Waived
4.501 - 6 Mbps	\$278.80	\$376.38	N/A	Waived
6.01 - 7.5 Mbps	\$277.95	\$375.23	N/A	Waived
7.501 - 9 Mbps	\$277.10	\$374.09	N/A	Waived
9.01 - 10.5 Mbps	\$276.25	\$372.94	N/A	Waived
10.501 - 12 Mbps	\$275.40	\$371.79	N/A	Waived

DS-3 Precise Burstable	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
Bandwidth	Per Mbps	Per Mbps	Per Mbps	
0 - 3 Mbps	\$250.05	\$468.18	N/A	Waived
3.01 - 6 Mbps	\$244.92	\$386.71	N/A	Waived
6.01 - 9 Mbps	\$208.58	\$329.33	N/A	Waived
9.01 - 12 Mbps	\$185.33	\$292.61	N/A	Waived
12.01 - 15 Mbps	\$163.52	\$258.19	N/A	Waived
15.01 - 18 Mbps	\$146.80	\$231.80	N/A	Waived
18.01 - 21 Mbps	\$134.45	\$212.29	N/A	Waived
21.01 - 45 Mbps	\$65.94	\$128.52	N/A	Waived

OC-3 Precise Burstable	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
Bandwidth	Per Mbps	Per Mbps	Per Mbps	
0 - 35 Mbps	\$95.33	\$192.78	N/A	Waived
35.01 - 45 Mbps	\$78.00	\$181.31	N/A	Waived
45.01 - 55 Mbps	\$72.25	\$169.83	N/A	Waived
55.01 - 65 Mbps	\$68.00	\$160.65	N/A	Waived
65.01 - 75 Mbps	\$64.60	\$151.47	N/A	Waived
75.01 - 85 Mbps	\$57.80	\$145.73	N/A	Waived
85.01 - 155 Mbps	\$53.51	\$117.05	N/A	Waived

OC-12 Precise Burstable	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
Bandwidth	Per Mbps	Per Mbps	Per Mbps	
0 - 90 Mbps	\$80.05	\$129.67	N/A	Waived
90.01 - 135 Mbps	\$58.76	\$119.34	N/A	Waived
135.01 - 180 Mbps	\$57.80	\$112.46	N/A	Waived
180.01 - 225 Mbps	\$57.80	\$104.42	N/A	Waived
225.01 - 270 Mbps	\$57.80	\$97.54	N/A	Waived
270.01 - 315 Mbps	\$57.80	\$92.95	N/A	Waived
315.01 - 360 Mbps	\$55.96	\$88.36	N/A	Waived
360.01 - 622 Mbps	\$45.00	\$70.00	N/A	Waived

OC-48 Precise Burstable	Internet Port MRC - w/15% discount	Private Port MRC - w/15% discount	Enhanced Port MRC - w/15% discount	NRC List Pricing
Bandwidth	Per Mbps	Per Mbps	Per Mbps	
0 - 270 Mbps	\$75.00	\$123.93	N/A	Waived
270.01 - 500 Mbps	\$70.50	\$111.31	N/A	Waived
500.01 - 730 Mbps	\$64.69	\$102.13	N/A	Waived
730.01 - 960 Mbps	\$59.59	\$94.10	N/A	Waived
960.01 - 1190 Mbps	\$55.23	\$87.21	N/A	Waived
1190.01 - 1420 Mbps	\$50.87	\$80.33	N/A	Waived
1420.01 - 1650 Mbps	\$47.97	\$75.74	N/A	Waived
1650.01 - 1880 Mbps	\$47.97	\$75.74	N/A	Waived
1880.01 - 2110 Mbps	\$47.23	\$74.59	N/A	Waived
2110.01 - 2488 Mbps	\$43.61	\$68.85	N/A	Waived

Port Speed

DS-1

NxDS-1

DS-3

OC-3

OC-12

OC-48

Ethernet (10 Mbps)

Fast Ethernet (100 Mbps)

Gigabit Ethernet (1000 Mbps)

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
PURCHASING OPERATIONS
P.O. BOX 30026, LANSING, MI 48909
 OR
530 W. ALLEGAN, LANSING, MI 48933

August 24, 2007

CHANGE NOTICE NO. 4 (Revised)
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

NATURE OF CHANGE (S):

This change notice outlines the results of the 18-month technology and pricing review conducted between the State and contract signatories as specified within the contract terms and conditions, and as signed by all parties. Upon issuance of this change notice by DMB Purchasing Operations, the following providers, prices, products, and services hereby replace those items previously listed in the LINK MI contract(s) and change notices. The summary of changes listed below incorporates the results of the 18-month review period concluding on May 17, 2007:

- **Qwest – Changes in multiple statement of work categories, with a net estimated savings to the State of \$866,034.00**
 - **Switched/Dedicated Long Distance rates reduced (see detail below), contributing savings of \$421,424**
 - **IP Long Distance rates reduced (see detail below), contributing savings to the State of \$440,040 (contingent upon successful completion of testing currently in process)**
 - **OC3 Internet Connectivity rates reduced (see detail below), contributing savings to the State of \$4,570**

Pricing details with per minute rates, contact and ordering information below:

Qwest: Tim Briggs, (866) 832-0002

Cisco discount	38% off list and will also provide quotes for additional discount on a project by project basis. (Discount excludes freight charges)
Cisco Smartnet	20% Discount State and Local, 30% Education
Inter-State Long Distance - SW	\$0.0210 /minute
Inter-State Long Distance - DED	\$0.0139 /minute
Intra-State Long Distance - SW	\$0.0210 /minute
Intra-State Long Distance - DED	\$0.0139 /minute
IP Voice - Interstate	\$0.0130 /minute
IP Voice - Intra-state	\$0.0120 /minute
Cost per DS-1 ACCESS (local loop) 3696477	\$50.00 /month/cross connect on OC 3C-
Internet port pricing	See Attached Pricing Tab
Private port pricing	See Attached Pricing Tab
Directory Assistance	
Interstate rate	\$0.510 per/call
Intrastate rate	\$0.587 per/call
Nationwide Base Rate	\$12.00 /month
Hosted IVR	See Attached Pricing Tab
International Dedicated Service	See Attached Pricing Tab
Qwest Internet Port Prices	See Attached Pricing Tab
Audio & Web conferencing Service	See Attached Pricing Tab
Customer Provided Access Prices	
Applies to Qwest DS-1 Loops terminated at the Norlight and/or Qwest POP's	\$35.00/per connection on new OC service
Juniper CPE Prices/Discounts	See Attached Pricing Tab
Q Routing Prices	See Attached Pricing Tab
Canada Voice Rates	Outbound 0.0299 / Toll Free 0.0500
EZ Route;	
DTMF Menu & Database Routing	Per-call surcharge \$0.03
Speech Recognition Menu & Database Routing	Per-call surcharge \$0.05

This is a mandatory use contract. The changes outlined above replace the items and prices within the existing LINK MI contract(s) for these categories. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency request Jack Harris, Director DIT Telecom, teleconference 8/13/07, and Vendors' final proposals for this 18-month review.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

Attachments

Qwest Communications (Hosted IVR Rates)

State of Michigan / Link Michigan

Hosted IVR (Formerly Qwest Web Contact Center)

Approved Rates



QWCC Basic Components	Approved Price
QWCC DTMF Monthly Subscription (MRC)	\$250
QWCC Speech Recognition Monthly Subscription (MRC)	\$250
QWCC DTMF Virtual Port (per port MRC)	\$75
QWCC Speech Recognition Virtual Port (per port MRC)	\$135
QWCC Text to Speech Module (per port additional MRC)	\$15
QWCC Speech Module (per port additional MRC)	\$65
QWCC Overflow Protection Premium (rate per minute for overflow usage)	
QWCC PG Link for ICP Installation charge (NRC per PG Link)	\$700
QWCC PG Link for ICP monthly maintenance fee (MRC per PG Link)	\$1,400
Additional QWCC Application Development Port (MRC)	\$80
Additional five Application Incidents per month (MRC)	\$375
ACD Connect (NRC per connection)	\$1,500
ACD Connect (MRC per connection)	\$750
ACD Connect per call charge	\$.02
Total	
QWCC Shared Hosted Systems	Approved Price
Use of Shared Hosted Systems for 1 to 10 QWCC Virtual Ports (per port additional MRC)	\$22.50
Use of Shared Hosted Systems for 11 to 50 QWCC Virtual Ports (per port additional MRC)	\$18.75
Use of Shared Hosted Systems for 51 to 200 QWCC Virtual Ports (per port additional MRC)	\$15.00
Use of Shared Hosted Systems for over 200 QWCC Virtual Ports (per port additional MRC)	\$13.50
Total	
QWCC Application Services	Approved Price
QWCC Call Administration Tool Suite (MRC)	\$1,500
QWCC Routing Tool (MRC)	\$375.00
QWCC Survey Tool (MRC)	\$375.00
QWCC Outbound Tool (MRC)	\$375.00
QWCC Qwest Hosted 24x7 Unlimited Incident Application Support (MRC)	\$1,875.00
QWCC Qwest Hosted M-F/8x5 Unlimited Incident Application Support (MRC)	\$1,125.00
QWCC Customer Hosted 24x7 Unlimited Incident Application Support (MRC)	\$2,625.00
QWCC Customer Hosted M-F/8x5 Unlimited Incident Application Support (MRC)	\$1,875.00
QWCC Support Transition Process charge under Unlimited Incident Application Support (NRC)	\$750 .00
Total	

Qwest Communications
State of Michigan / Link Michigan

International Dedicated Service

		Initial	Additional	Current Full	Requested/
		30 Seconds	1 Second	Minute	Approved
Country	Country Code	All times	All times	Rate	Rate
Afghanistan	93	\$ 0.4548	\$ 0.0152	\$ 0.9095	\$ 0.6367
Albania	355	\$ 0.3327	\$ 0.0111	\$ 0.6655	\$ 0.4658
ALGERIA	213	\$ 0.2321	\$ 0.0077	\$ 0.4642	\$ 0.3249
American Somoa	684	\$ 0.2274	\$ 0.0076	\$ 0.4548	\$ 0.3183
Andorra	376	\$ 0.1207	\$ 0.0040	\$ 0.2413	\$ 0.1689
Angola	244	\$ 0.4476	\$ 0.0149	\$ 0.8952	\$ 0.6267
Anguilla	*	\$ 0.1998	\$ 0.0067	\$ 0.3995	\$ 0.2797
Antartica (Casey Base)	672	\$ 0.4093	\$ 0.0136	\$ 0.8186	\$ 0.5730
Antartica (Scott Base)	672	\$ 0.4093	\$ 0.0136	\$ 0.8186	\$ 0.5730
Antigua	*	\$ 0.1913	\$ 0.0064	\$ 0.3825	\$ 0.2678
ARGENTINA	54	\$ 0.1615	\$ 0.0054	\$ 0.3230	\$ 0.2261
Armenia	374	\$ 0.2822	\$ 0.0094	\$ 0.5644	\$ 0.3951
Aruba	297	\$ 0.1345	\$ 0.0045	\$ 0.2690	\$ 0.1883
Ascension Island	247	\$ 0.3297	\$ 0.0110	\$ 0.6593	\$ 0.4615
AUSTRALIA	61	\$ 0.0878	\$ 0.0029	\$ 0.1756	\$ 0.1229
AUSTRIA	43	\$ 0.1033	\$ 0.0034	\$ 0.2066	\$ 0.1446
Azerbaijan	994	\$ 0.2699	\$ 0.0090	\$ 0.5398	\$ 0.3778
Azores	992	\$ 0.1687	\$ 0.0056	\$ 0.3375	N/A
BAHAMAS	*	\$ 0.0850	\$ 0.0028	\$ 0.1700	\$ 0.1190
Bahrain	973	\$ 0.2975	\$ 0.0099	\$ 0.5950	\$ 0.4165
Bangladesh	880	\$ 0.3655	\$ 0.0122	\$ 0.7310	\$ 0.5117
Barbados	*	\$ 0.1730	\$ 0.0058	\$ 0.3460	\$ 0.2422
Belarus	375	\$ 0.2699	\$ 0.0090	\$ 0.5398	\$ 0.3778
BELGIUM	32	\$ 0.1105	\$ 0.0037	\$ 0.2210	\$ 0.1547
Belize	501	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927
Benin	229	\$ 0.2465	\$ 0.0082	\$ 0.4929	\$ 0.3450
BERMUDA	*	\$ 0.1127	\$ 0.0038	\$ 0.2254	\$ 0.1578
Bhutan	975	\$ 0.5984	\$ 0.0199	\$ 1.1968	\$ 0.8378
Bolivia	591	\$ 0.2733	\$ 0.0091	\$ 0.5466	\$ 0.3826
Bosnia & Herzegovina	387	\$ 0.2110	\$ 0.0070	\$ 0.4220	\$ 0.2954
Botswana	267	\$ 0.2720	\$ 0.0091	\$ 0.5440	\$ 0.3808
BRAZIL	55	\$ 0.1743	\$ 0.0058	\$ 0.3485	\$ 0.2440
British Virgin Islands	*	\$ 0.1662	\$ 0.0055	\$ 0.3324	\$ 0.2326
Brunei	673	\$ 0.2276	\$ 0.0076	\$ 0.4552	\$ 0.3186
Bulgaria	359	\$ 0.2009	\$ 0.0067	\$ 0.4017	\$ 0.2812
Burkina Faso	226	\$ 0.2465	\$ 0.0082	\$ 0.4930	\$ 0.3451
Burma (Myanmar)	95	\$ 0.2465	\$ 0.0082	\$ 0.4930	\$ 0.3451
Burundi	257	\$ 0.4939	\$ 0.0165	\$ 0.9877	\$ 0.6914
Cambodia	855	\$ 0.4949	\$ 0.0165	\$ 0.9898	\$ 0.6929
Cameroon	237	\$ 0.2975	\$ 0.0099	\$ 0.5950	\$ 0.4165
Cape Verde Islands	238	\$ 0.2713	\$ 0.0090	\$ 0.5426	\$ 0.3798
CAYMAN ISLANDS	*	\$ 0.1874	\$ 0.0062	\$ 0.3749	\$ 0.2624
Central African Republic	236	\$ 0.4353	\$ 0.0145	\$ 0.8707	\$ 0.6095
Chad	235	\$ 0.6900	\$ 0.0230	\$ 1.3800	\$ 0.9660
CHILE	56	\$ 0.1425	\$ 0.0047	\$ 0.2849	\$ 0.1994
CHINA	86	\$ 0.2933	\$ 0.0098	\$ 0.5865	\$ 0.4106

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Christmas and Cocos Islands	672	\$ 0.4183	\$ 0.0139	\$ 0.8367	\$ 0.5857
COLOMBIA	57	\$ 0.1998	\$ 0.0067	\$ 0.3995	\$ 0.2797
Comoros	269	\$ 0.4939	\$ 0.0165	\$ 0.9877	\$ 0.6914
Congo	242	\$ 0.3903	\$ 0.0130	\$ 0.7806	\$ 0.5464
Cook Islands	682	\$ 0.5401	\$ 0.0180	\$ 1.0802	\$ 0.7561
COSTA RICA	506	\$ 0.1870	\$ 0.0062	\$ 0.3740	\$ 0.2618
Croatia	385	\$ 0.1832	\$ 0.0061	\$ 0.3664	\$ 0.2564
Cuba	53	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.4845
Cyprus	357	\$ 0.2084	\$ 0.0069	\$ 0.4168	\$ 0.2917
CZECH REPUBLIC	42	\$ 0.1593	\$ 0.0053	\$ 0.3187	\$ 0.2231
DENMARK	45	\$ 0.1066	\$ 0.0036	\$ 0.2132	\$ 0.1492
Diego Garcia	246	\$ 0.4250	\$ 0.0142	\$ 0.8500	\$ 0.8500
Djibouti	253	\$ 0.3371	\$ 0.0112	\$ 0.6741	\$ 0.4719
Dominica	*	\$ 0.2077	\$ 0.0069	\$ 0.4155	\$ 0.2908
DOMINICAN REPUBLIC	*	\$ 0.1266	\$ 0.0042	\$ 0.2532	\$ 0.1773
Ecuador	593	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
EGYPT	20	\$ 0.2550	\$ 0.0085	\$ 0.5100	\$ 0.3570
EL SALVADOR	503	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
Equatorial Guinea	240	\$ 0.5483	\$ 0.0183	\$ 1.0965	\$ 0.7676
Eritrea	291	\$ 0.3528	\$ 0.0118	\$ 0.7055	\$ 0.4939
Estonia	372	\$ 0.1700	\$ 0.0057	\$ 0.3400	\$ 0.2380
ETHIOPIA	251	\$ 0.3868	\$ 0.0129	\$ 0.7735	\$ 0.5415
Faeroe Islands	298	\$ 0.1609	\$ 0.0054	\$ 0.3218	\$ 0.2253
Falkland Islands	500	\$ 0.3693	\$ 0.0123	\$ 0.7386	\$ 0.7386
Fiji Islands	679	\$ 0.3740	\$ 0.0125	\$ 0.7480	\$ 0.5236
FINLAND	358	\$ 0.1073	\$ 0.0036	\$ 0.2146	\$ 0.1502
FRANCE	33	\$ 0.0676	\$ 0.0023	\$ 0.1352	\$ 0.0946
French Antilles	596	\$ 0.1955	\$ 0.0065	\$ 0.3910	\$ 0.2737
French Guiana	594	\$ 0.2247	\$ 0.0075	\$ 0.4494	\$ 0.3146
French Polynesia	689	\$ 0.2822	\$ 0.0094	\$ 0.5644	\$ 0.3951
Gabon Republic	241	\$ 0.2763	\$ 0.0092	\$ 0.5525	\$ 0.3868
Gambia	220	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.3392
Georgia, Republic of	995	\$ 0.3060	\$ 0.0102	\$ 0.6120	\$ 0.4284
GERMANY	49	\$ 0.0497	\$ 0.0017	\$ 0.0995	\$ 0.0696
GHANA	233	\$ 0.2124	\$ 0.0071	\$ 0.4248	\$ 0.2974
Gibraltar	350	\$ 0.2062	\$ 0.0069	\$ 0.4123	\$ 0.2886
GREECE	30	\$ 0.1752	\$ 0.0058	\$ 0.3505	\$ 0.2453
Greenland	299	\$ 0.2027	\$ 0.0068	\$ 0.4054	\$ 0.4054
Grenada	*	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
Guadeloupe	590	\$ 0.1873	\$ 0.0062	\$ 0.3745	\$ 0.2622
GUAM	671	\$ 0.1275	\$ 0.0043	\$ 0.2550	N/A
Guantanamo Bay	5399	\$ 0.2295	\$ 0.0077	\$ 0.4590	\$ 0.4590
GUATEMALA	502	\$ 0.1785	\$ 0.0060	\$ 0.3570	\$ 0.2499
Guinea	224	\$ 0.3621	\$ 0.0121	\$ 0.7242	\$ 0.5069
Guinea-Bissau	245	\$ 0.5281	\$ 0.0176	\$ 1.0563	\$ 0.7394
GUYANA	592	\$ 0.2937	\$ 0.0098	\$ 0.5874	\$ 0.4111
HAITI	509	\$ 0.2015	\$ 0.0067	\$ 0.4029	\$ 0.2820
HONDURAS	504	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
HONG KONG	852	\$ 0.1095	\$ 0.0036	\$ 0.2190	\$ 0.1533
HUNGARY	36	\$ 0.1445	\$ 0.0048	\$ 0.2890	\$ 0.2023
ICELAND	354	\$ 0.1318	\$ 0.0044	\$ 0.2635	\$ 0.1845
INDIA	91	\$ 0.2546	\$ 0.0085	\$ 0.5092	\$ 0.3564
INDONESIA	62	\$ 0.2295	\$ 0.0077	\$ 0.4590	\$ 0.3213
INMARSAT-East Atlantic	871	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-Indian Ocean	873	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-Pacific Ocean	872	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-West Atlantic	874	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
IRAN	98	\$ 0.3443	\$ 0.0115	\$ 0.6885	\$ 0.4820

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Iraq	964	\$	0.3825	\$	0.0128	\$	0.7650	\$	0.5355
IRELAND	353	\$	0.1105	\$	0.0037	\$	0.2210	\$	0.1547
ISRAEL	972	\$	0.1165	\$	0.0039	\$	0.2329	\$	0.1630
ITALY	39	\$	0.0935	\$	0.0031	\$	0.1870	\$	0.1309
Ivory Coast	225	\$	0.3542	\$	0.0118	\$	0.7083	\$	0.4958
JAMAICA	*	\$	0.1970	\$	0.0066	\$	0.3940	\$	0.2758
JAPAN	81	\$	0.0878	\$	0.0029	\$	0.1756	\$	0.1229
Jordan	962	\$	0.2890	\$	0.0096	\$	0.5780	\$	0.4046
Kazakhstan	7	\$	0.2537	\$	0.0085	\$	0.5075	\$	0.3552
KENYA	254	\$	0.3022	\$	0.0101	\$	0.6044	\$	0.4230
Kiribati	686	\$	0.5043	\$	0.0168	\$	1.0086	\$	0.7060
KOREA, Dem. People's Rep. of (North)	850	\$	0.8415	\$	0.0281	\$	1.6830	\$	1.1781
KOREA, Rep. of (South)	82	\$	0.1743	\$	0.0058	\$	0.3485	\$	0.2440
KUWAIT	965	\$	0.2805	\$	0.0094	\$	0.5610	\$	0.3927
Kyrgyzstan	7	\$	0.2537	\$	0.0085	\$	0.5075	\$	0.3552
Laos	856	\$	0.5794	\$	0.0193	\$	1.1589	\$	0.8112
Latvia	371	\$	0.2219	\$	0.0074	\$	0.4437	\$	0.3106
LEBANON	961	\$	0.3323	\$	0.0111	\$	0.6646	\$	0.4652
Lesotho	266	\$	0.3145	\$	0.0105	\$	0.6290	\$	0.4403
Liberia	231	\$	0.1998	\$	0.0067	\$	0.3995	\$	0.2797
Libya	218	\$	0.3230	\$	0.0108	\$	0.6460	\$	0.4522
Liechtenstein	41	\$	0.0755	\$	0.0025	\$	0.1510	\$	0.1057
Lithuania	370	\$	0.2805	\$	0.0094	\$	0.5610	\$	0.3927
Luxembourg	352	\$	0.1275	\$	0.0043	\$	0.2550	\$	0.1785
Macao	853	\$	0.2321	\$	0.0077	\$	0.4642	\$	0.3249
Macedonia	389	\$	0.2189	\$	0.0073	\$	0.4378	\$	0.3064
Madagascar	261	\$	0.6898	\$	0.0230	\$	1.3796	\$	0.9657
Malawi	265	\$	0.1955	\$	0.0065	\$	0.3910	\$	0.2737
MALAYSIA	60	\$	0.1700	\$	0.0057	\$	0.3400	\$	0.2380
Maldives	960	\$	0.3887	\$	0.0130	\$	0.7774	\$	0.5442
Mali Republic	223	\$	0.3666	\$	0.0122	\$	0.7332	\$	0.5132
Malta	356	\$	0.2124	\$	0.0071	\$	0.4248	\$	0.2974
Marshall Islands	692	\$	0.5166	\$	0.0172	\$	1.0332	\$	0.7232
Martinique (French Antilles)	596	\$	0.1955	\$	0.0065	\$	0.3910	\$	0.2737
Mauritania	222	\$	0.3595	\$	0.0120	\$	0.7189	\$	0.5033
Mauritius	230	\$	0.3323	\$	0.0111	\$	0.6646	\$	0.4652
Mayotte Island	269	\$	0.4378	\$	0.0146	\$	0.8757	\$	0.6130
Micronesia	691	\$	0.3655	\$	0.0122	\$	0.7310	\$	0.5117
Moldova	373	\$	0.3191	\$	0.0106	\$	0.6383	\$	0.4468
Monaco	33	\$	0.1029	\$	0.0034	\$	0.2058	\$	0.1440
Mongolian People's Republic	976	\$	0.5401	\$	0.0180	\$	1.0802	\$	0.7561
Montserrat	*	\$	0.2083	\$	0.0069	\$	0.4165	\$	0.2916
MOROCCO	212	\$	0.2455	\$	0.0082	\$	0.4910	\$	0.3437
Mozambique	258	\$	0.3985	\$	0.0133	\$	0.7970	\$	0.5579
Myanmar (Burma)	95	\$	0.2465	\$	0.0082	\$	0.4930	\$	0.3451
Nakhodka	7	\$	0.2537	\$	0.0085	\$	0.5075		N/A
Namibia	264	\$	0.2975	\$	0.0099	\$	0.5950	\$	0.4165
Nauru	674	\$	0.3965	\$	0.0132	\$	0.7931	\$	0.7931
Nepal	977	\$	0.4378	\$	0.0146	\$	0.8755	\$	0.6129
NETHERLANDS	31	\$	0.0755	\$	0.0025	\$	0.1510	\$	0.1057
Netherlands Antilles	599	\$	0.1311	\$	0.0044	\$	0.2621	\$	0.1835
Nevis	*	\$	0.2083	\$	0.0069	\$	0.4165	\$	0.2916
New Caledonia	687	\$	0.4053	\$	0.0135	\$	0.8106	\$	0.5675
NEW ZEALAND	64	\$	0.1471	\$	0.0049	\$	0.2941	\$	0.2059
Nicaragua	505	\$	0.2338	\$	0.0078	\$	0.4675	\$	0.3273
Niger Republic	227	\$	0.3745	\$	0.0125	\$	0.7490	\$	0.5243
NIGERIA	234	\$	0.2295	\$	0.0077	\$	0.4590	\$	0.3213
Niue	683	\$	0.5248	\$	0.0175	\$	1.0497	\$	0.7348

Continue on to the next page below this one.

Norfolk Island	672	\$ 0.4505	\$ 0.0150	\$ 0.9010	\$ 0.9010
NORWAY	47	\$ 0.0690	\$ 0.0023	\$ 0.1380	\$ 0.0966
Oman	968	\$ 0.3630	\$ 0.0121	\$ 0.7259	\$ 0.5081
PAKISTAN	92	\$ 0.3328	\$ 0.0111	\$ 0.6656	\$ 0.4659
Palau	680	\$ 0.4035	\$ 0.0134	\$ 0.8070	\$ 0.5649
PANAMA	507	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
Papua New Guinea	675	\$ 0.2720	\$ 0.0091	\$ 0.5440	\$ 0.5440
Paraguay	595	\$ 0.2635	\$ 0.0088	\$ 0.5270	\$ 0.3689
PERU	51	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
PHILIPPINES	63	\$ 0.1993	\$ 0.0066	\$ 0.3987	\$ 0.2791
POLAND	48	\$ 0.1394	\$ 0.0046	\$ 0.2789	\$ 0.1952
PORTUGAL	351	\$ 0.1360	\$ 0.0045	\$ 0.2720	\$ 0.1904
Qatar	974	\$ 0.3145	\$ 0.0105	\$ 0.6290	\$ 0.4403
Reunion Island	262	\$ 0.3670	\$ 0.0122	\$ 0.7341	\$ 0.5138
ROMANIA	40	\$ 0.2225	\$ 0.0074	\$ 0.4451	\$ 0.3115
RUSSIA	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Rwanda	250	\$ 0.5325	\$ 0.0177	\$ 1.0650	\$ 0.7455
Saipan	670	\$ 0.1833	\$ 0.0061	\$ 0.3666	N/A
Sakhalin	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	N/A
San Marino	378	\$ 0.1543	\$ 0.0051	\$ 0.3086	\$ 0.2160
Sao Tome	239	\$ 0.5063	\$ 0.0169	\$ 1.0127	\$ 1.0127
SAUDI ARABIA	966	\$ 0.2588	\$ 0.0086	\$ 0.5177	\$ 0.3624
Senegal Republic	221	\$ 0.3570	\$ 0.0119	\$ 0.7140	\$ 0.4998
Seychelles Islands	248	\$ 0.4718	\$ 0.0157	\$ 0.9435	\$ 0.6605
Sierra Leone	232	\$ 0.3425	\$ 0.0114	\$ 0.6849	\$ 0.4795
SINGAPORE	65	\$ 0.1001	\$ 0.0033	\$ 0.2002	\$ 0.1401
Slovakia	42	\$ 0.1593	\$ 0.0053	\$ 0.3187	\$ 0.2231
Slovenia	386	\$ 0.1874	\$ 0.0062	\$ 0.3749	\$ 0.2624
Solomon Islands	677	\$ 0.3455	\$ 0.0115	\$ 0.6910	\$ 0.6910
Somalia	252	\$ 0.6062	\$ 0.0202	\$ 1.2124	\$ 0.8486
SOUTH AFRICA	27	\$ 0.1648	\$ 0.0055	\$ 0.3295	\$ 0.2307
SPAIN	34	\$ 0.1275	\$ 0.0043	\$ 0.2550	\$ 0.1785
SRI LANKA	94	\$ 0.4157	\$ 0.0139	\$ 0.8313	\$ 0.5819
St. Helena	290	\$ 0.5695	\$ 0.0190	\$ 1.1390	\$ 1.1390
St. Kitts	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
St. Lucia	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
St.Pierre/Miquelon	508	\$ 0.1556	\$ 0.0052	\$ 0.3113	\$ 0.2179
St.Vincent/Grenadines	*	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
Sudan	249	\$ 0.2168	\$ 0.0072	\$ 0.4335	\$ 0.3035
Suriname	597	\$ 0.3358	\$ 0.0112	\$ 0.6715	\$ 0.4701
Swaziland	268	\$ 0.2426	\$ 0.0081	\$ 0.4853	\$ 0.3397
SWEDEN	46	\$ 0.0690	\$ 0.0023	\$ 0.1380	\$ 0.0966
SWITZERLAND	41	\$ 0.0755	\$ 0.0025	\$ 0.1510	\$ 0.1057
Syria	963	\$ 0.4167	\$ 0.0139	\$ 0.8334	\$ 0.5834
TAIWAN	886	\$ 0.1398	\$ 0.0047	\$ 0.2797	\$ 0.1958
Tajikistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Tanzania	255	\$ 0.3546	\$ 0.0118	\$ 0.7092	\$ 0.4965
THAILAND	66	\$ 0.2338	\$ 0.0078	\$ 0.4675	\$ 0.3273
Togo, Rep. of	228	\$ 0.3060	\$ 0.0102	\$ 0.6120	\$ 0.4284
Tokelau	690	\$ 0.1275	\$ 0.0043	\$ 0.2550	\$ 0.2550
Tonga Islands	676	\$ 0.3798	\$ 0.0127	\$ 0.7596	\$ 0.5317
TRINIDAD & TOBAGO	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
Tunisia	216	\$ 0.2124	\$ 0.0071	\$ 0.4248	\$ 0.2974
TURKEY	90	\$ 0.1832	\$ 0.0061	\$ 0.3664	\$ 0.2564
Turkmenistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Turks/Caicos	*	\$ 0.2168	\$ 0.0072	\$ 0.4335	\$ 0.3035
Tuvalu	688	\$ 0.5744	\$ 0.0191	\$ 1.1488	\$ 0.8041
Uganda	256	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927

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Ukraine	380	\$ 0.2448	\$ 0.0082	\$ 0.4895	\$ 0.3427
UNITED ARAB EMIRATES	971	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
UNITED KINGDOM	44	\$ 0.0417	\$ 0.0014	\$ 0.0833	\$ 0.0583
URUGUAY	598	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.3392
Uzbekistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Vanuatu	678	\$ 0.4743	\$ 0.0158	\$ 0.9487	\$ 0.6641
Vatican City	39	\$ 0.1174	\$ 0.0039	\$ 0.2349	N/A
VENEZUELA	58	\$ 0.1315	\$ 0.0044	\$ 0.2630	\$ 0.1841
VIETNAM	84	\$ 0.3485	\$ 0.0116	\$ 0.6970	\$ 0.4879
Wallis and Futuna Islands	681	\$ 0.6205	\$ 0.0207	\$ 1.2410	\$ 1.2410
Western Samoa	685	\$ 0.3230	\$ 0.0108	\$ 0.6460	\$ 0.4522
Yemen Arab Republic	967	\$ 0.3103	\$ 0.0103	\$ 0.6205	\$ 0.4344
Yemen Democratic Republic	696	\$ 0.3103	\$ 0.0103	\$ 0.6205	\$ 0.4344
YUGOSLAVIA	381	\$ 0.2057	\$ 0.0069	\$ 0.4115	\$ 0.2880
Zaire, Rep. of	243	\$ 0.2618	\$ 0.0087	\$ 0.5236	\$ 0.3665
Zambia	260	\$ 0.2763	\$ 0.0092	\$ 0.5525	\$ 0.3868
Zimbabwe	263	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927

**Qwest Communications
State of Michigan / Link Michigan
OMR 129115**

**PRICING MATRIX 18 MONTH
REVIEW**

Qwest Internet Port Prices:

Requested/Approved Rates

Flat Rate Pricing Bandwidth	MRC List Pricing
DS-1 / 1.544 Mgbps	\$252.00
DS-3 / 45 Mgbps	\$2,520.00
OC3 / 155 Mgbps	\$6,930.00
OC12 / 622 Mgbps	\$25,200.00

Qwest Private Port Prices:

Requested/Approved Rates

DS-1 / 1.544 Mgbps	\$450.00
DS-3 / 45 Mgbps	\$4,500.00
OC3 / 155 Mgbps	\$11,715.00

**Qwest Communications
State of Michigan / Link Michigan
OMR 129115**

Audioconferencing Service Prices:

<i>Tier 1: 0-1 Million MOU</i>		Monthly Usage
Reservationless Toll	\$0.09	0-83,000 Per minute/Per Participant
Reservationless Toll Free	\$0.11	0-83,000 Per Minute/Per Participant
<i>Tier 2: 1-2 Million MOU</i>		
Reservationless Toll	\$0.073	83,000-166,000 Per Minute/Per Participant
Reservationless Toll Free	\$0.088	83,000-166,000 Per Minute/Per Participant
<i>Tier 3: 2-3 Million MOU</i>		
Reservationless Toll	\$0.055	166,000-250,000 Per Minute/Per Participant
Reservationless Toll Free	\$0.076	166,000-250,000 Per Minute/Per Participant
<i>Tier 4: 3 Million + MOU</i>		
Reservationless Toll	\$0.040	250,000+ Per Minute/Per Participant
Reservationless Toll Free	\$0.065	250,000+ Per Minute/Per Participant
Passcode Toll	\$0.12	Per Minute/Per Participant
Passcode Toll Free	\$0.14	Per Minute/Per Participant
Toll Meet-Me	\$0.18	Per Minute - Operator Assisted
Toll Free Meet-Me	\$0.28	Per Minute - Operator Assisted
Operator Dial Out	\$0.32	Per Minute/Per Participant
Operator Dial Out Inter.	\$0.32	Plus outbound rate for particular country
Web Conferencing/Document Sharing	\$0.07	Per Minute/Per Participant
Streaming - live call	\$0.27	Per Minute Per line/plus \$375.00 set-up fees if less than 100 participants on the audio call

Qwest Communications
State of Michigan / Link Michigan

OMR 129115
CPE Prices:

Pricing for Juniper Products*

- 1. We will sell Juniper products at a discount off of the manufacturer's list price according to category in the matrix below.
- 2. Shipping and handling charges of .5% of the product list price will apply.
- 3. Installation and maintenance services may be provided by Qwest or we may sell Juniper branded services.
- 4. Services would be priced equal to the Juniper published list price for services.
- 5. Margins would not allow us to pay a commission to MSC on these products or services.
- 6. Asterisk denotes products would not be sold without a maintenance plan.

Product Category	Discount off List Price
M-series	33%
T-series	33%
E-series	33%
J-series	33%
Security Products group	33%
WX-series	33%
DX series	33%
Juniper Maintenance / Support	5%

Qwest Communications
State of Michigan / Link Michigan
OMR 129115

Q Routing Prices:

Product Description	Unit NRC Price	Unit MRC Price
Q Routing Bundled Agent Packages		24 Month
Quick Launch Agent	Waived	\$60.00
Skills Based Agent	Waived	\$75.00
CTI Based Agent	Waived	\$85.00
Web Bundle Standalone Agent	Waived	\$145.00
Outbound Only Agent	Waived	\$150.00
Supervisor Standalone	Waived	\$80.00
Q Routing Agent Package Migrations		
Basic to Skills	Waived	\$30.00
Basic to CTI	Waived	\$50.00
Skills to CTI	Waived	\$30.00
Q Routing Web Applications		
Web Bundle Blended Agent Add On (Includes Email, Chat, Call Back, Call Through)	Waived	\$85.00
Q Routing Outbound		
Outbound Blended Agent Add On	Waived	\$105.00
Q Routing Work Force Management		
WFM Bundle Add On	Waived	\$65.00
WFM Sched Frctst Add On	Waived	\$55.00
WFM Adherem Add On	Waived	\$35.00
Q Routing Enhanced Desktop	Waived	\$32.00

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
PURCHASING OPERATIONS
P.O. BOX 30026, LANSING, MI 48909
 OR
530 W. ALLEGAN, LANSING, MI 48933

August 24, 2007

CHANGE NOTICE NO. 4
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 Denver, CO 80202-1984 <p style="text-align: right;">Tim.briggs@qwest.com</p>	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier <p style="text-align: center;">LINK MI – DIT Telecom/Statewide</p>	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

NATURE OF CHANGE (S):

This change notice outlines the results of the 18-month technology and pricing review conducted between the State and contract signatories as specified within the contract terms and conditions, and as signed by all parties. Upon issuance of this change notice by DMB Purchasing Operations, the following providers, prices, products, and services hereby replace those items previously listed in the LINK MI contract(s) and change notices. The summary of changes listed below incorporates the results of the 18-month review period concluding on May 17, 2007:

- **Qwest – Changes in multiple statement of work categories, with a net estimated savings to the State of \$866,034.00**
 - **Switched/Dedicated Long Distance rates reduced (see detail below), contributing savings of \$421,424**
 - **IP Long Distance rates reduced (see detail below), contributing savings to the State of \$440,040 (contingent upon successful completion of testing currently in process)**
 - **OC3 Internet Connectivity rates reduced (see detail below), contributing savings**

to the State of \$4,570

Pricing details with per minute rates, contact and ordering information below:

Qwest: Tim Briggs, (866) 832-0002

Cisco discount	38% off list and will also provide quotes for additional discount on a project by project basis.
Cisco Smartnet	20% Discount State and Local, 30% Education
Inter-State Long Distance - SW	\$0.0210 /minute
Inter-State Long Distance - DED	\$0.0139 /minute
Intra-State Long Distance - SW	\$0.0210 /minute
Intra-State Long Distance - DED	\$0.0139 /minute
Cost of T1 PRI for LD - ACCESS	\$50.00 /month/cross connect
IP Voice - Interstate	\$0.0130 /minute
IP Voice - Intra-state	\$0.0120 /minute
Cost of T1 PRI for LD - ACCESS (local loop) 3C- 3696477	\$50.00 /month/cross connect on OC
Internet Access OC3 / 155 Mgb (port)	\$6,930.00/month
Directory Assistance	
Interstate rate	\$0.510 per/call
Intrastate rate	\$0.587 per/call
Nationwide Base Rate	\$12.00 /month
Hosted IVR	See Attached Pricing Tab
International Dedicated Service	See Attached Pricing Tab
Qwest Internet Port Prices	See Attached Pricing Tab
Audioconferencing Service Prices	See Attached Pricing Tab
Customer Provided Access Prices	
Applies to Qwest LD terminated at the Norlight and/or Qwest POP's service	\$35.00/per connection on new OC
CPE Prices	See Attached Pricing Tab
Q Routing Prices	See Attached Pricing Tab
Canada Voice Rates	Outbound 0.0299 / Toll Free 0.0500
EZ Route;	
DTMF Menu & Database Routing	Per-call surcharge \$0.03
Speech Recognition Menu & Database Routing	Per-call surcharge \$0.05

This is a mandatory use contract. The changes outlined above replace the items and prices within the existing LINK MI contract(s) for these categories. All other items, prices, terms and conditions remained unchanged.

AUTHORITY/REASON:

Per agency request Jack Harris, Director DIT Telecom, teleconference 8/13/07, and Vendors' final proposals for this 18-month review.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

Attachments

**Qwest Communications (Hosted IVR Rates)
State of Michigan / Link Michigan**

Hosted IVR (Formerly Qwest Web Contact Center)

[Approved Rates](#)



QWCC Basic Components	Approved Price
QWCC DTMF Monthly Subscription (MRC)	\$250
QWCC Speech Recognition Monthly Subscription (MRC)	\$250
QWCC DTMF Virtual Port (per port MRC)	\$75
QWCC Speech Recognition Virtual Port (per port MRC)	\$135
QWCC Text to Speech Module (per port additional MRC)	\$15
QWCC Speech Module (per port additional MRC)	\$65
QWCC Overflow Protection Premium (rate per minute for overflow usage)	
QWCC PG Link for ICP Installation charge (NRC per PG Link)	\$700
QWCC PG Link for ICP monthly maintenance fee (MRC per PG Link)	\$1,400
Additional QWCC Application Development Port (MRC)	\$80
Additional five Application Incidents per month (MRC)	\$0
ACD Connect (NRC per connection)	\$0
ACD Connect (MRC per connection)	\$0
ACD Connect per call charge	
Total	
QWCC Shared Hosted Systems	Approved Price
Use of Shared Hosted Systems for 1 to 10 QWCC Virtual Ports (per port additional MRC)	\$22.50
Use of Shared Hosted Systems for 11 to 50 QWCC Virtual Ports (per port additional MRC)	\$18.75
Use of Shared Hosted Systems for 51 to 200 QWCC Virtual Ports (per port additional MRC)	\$15.00
Use of Shared Hosted Systems for over 200 QWCC Virtual Ports (per port additional MRC)	\$13.50
Total	
QWCC Application Services	Approved Price
QWCC Call Administration Tool Suite (MRC)	\$1,500
QWCC Routing Tool (MRC)	\$375.00
QWCC Survey Tool (MRC)	\$375.00
QWCC Outbound Tool (MRC)	\$375.00
QWCC Qwest Hosted 24x7 Unlimited Incident Application Support (MRC)	\$1,875.00
QWCC Qwest Hosted M-F/8x5 Unlimited Incident Application Support (MRC)	\$1,125.00
QWCC Customer Hosted 24x7 Unlimited Incident Application Support (MRC)	\$2,625.00
QWCC Customer Hosted M-F/8x5 Unlimited Incident Application Support (MRC)	\$1,875.00
QWCC Support Transition Process charge under Unlimited Incident Application Support (NRC)	\$750 .00
Total	

Qwest Communications
State of Michigan / Link Michigan

International Dedicated Service

		Initial	Additional	Current Full	Requested/
		30 Seconds	1 Second	Minute	Approved
Country	Country Code	All times	All times	Rate	Rate
Afghanistan	93	\$ 0.4548	\$ 0.0152	\$ 0.9095	\$ 0.6367
Albania	355	\$ 0.3327	\$ 0.0111	\$ 0.6655	\$ 0.4658
ALGERIA	213	\$ 0.2321	\$ 0.0077	\$ 0.4642	\$ 0.3249
American Somoa	684	\$ 0.2274	\$ 0.0076	\$ 0.4548	\$ 0.3183
Andorra	376	\$ 0.1207	\$ 0.0040	\$ 0.2413	\$ 0.1689
Angola	244	\$ 0.4476	\$ 0.0149	\$ 0.8952	\$ 0.6267
Anguilla	*	\$ 0.1998	\$ 0.0067	\$ 0.3995	\$ 0.2797
Antartica (Casey Base)	672	\$ 0.4093	\$ 0.0136	\$ 0.8186	\$ 0.5730
Antartica (Scott Base)	672	\$ 0.4093	\$ 0.0136	\$ 0.8186	\$ 0.5730
Antigua	*	\$ 0.1913	\$ 0.0064	\$ 0.3825	\$ 0.2678
ARGENTINA	54	\$ 0.1615	\$ 0.0054	\$ 0.3230	\$ 0.2261
Armenia	374	\$ 0.2822	\$ 0.0094	\$ 0.5644	\$ 0.3951
Aruba	297	\$ 0.1345	\$ 0.0045	\$ 0.2690	\$ 0.1883
Ascension Island	247	\$ 0.3297	\$ 0.0110	\$ 0.6593	\$ 0.4615
AUSTRALIA	61	\$ 0.0878	\$ 0.0029	\$ 0.1756	\$ 0.1229
AUSTRIA	43	\$ 0.1033	\$ 0.0034	\$ 0.2066	\$ 0.1446
Azerbaijan	994	\$ 0.2699	\$ 0.0090	\$ 0.5398	\$ 0.3778
Azores	992	\$ 0.1687	\$ 0.0056	\$ 0.3375	N/A
BAHAMAS	*	\$ 0.0850	\$ 0.0028	\$ 0.1700	\$ 0.1190
Bahrain	973	\$ 0.2975	\$ 0.0099	\$ 0.5950	\$ 0.4165
Bangladesh	880	\$ 0.3655	\$ 0.0122	\$ 0.7310	\$ 0.5117
Barbados	*	\$ 0.1730	\$ 0.0058	\$ 0.3460	\$ 0.2422
Belarus	375	\$ 0.2699	\$ 0.0090	\$ 0.5398	\$ 0.3778
BELGIUM	32	\$ 0.1105	\$ 0.0037	\$ 0.2210	\$ 0.1547
Belize	501	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927
Benin	229	\$ 0.2465	\$ 0.0082	\$ 0.4929	\$ 0.3450
BERMUDA	*	\$ 0.1127	\$ 0.0038	\$ 0.2254	\$ 0.1578
Bhutan	975	\$ 0.5984	\$ 0.0199	\$ 1.1968	\$ 0.8378
Bolivia	591	\$ 0.2733	\$ 0.0091	\$ 0.5466	\$ 0.3826
Bosnia & Herzegovina	387	\$ 0.2110	\$ 0.0070	\$ 0.4220	\$ 0.2954
Botswana	267	\$ 0.2720	\$ 0.0091	\$ 0.5440	\$ 0.3808
BRAZIL	55	\$ 0.1743	\$ 0.0058	\$ 0.3485	\$ 0.2440
British Virgin Islands	*	\$ 0.1662	\$ 0.0055	\$ 0.3324	\$ 0.2326
Brunei	673	\$ 0.2276	\$ 0.0076	\$ 0.4552	\$ 0.3186
Bulgaria	359	\$ 0.2009	\$ 0.0067	\$ 0.4017	\$ 0.2812
Burkino Faso	226	\$ 0.2465	\$ 0.0082	\$ 0.4930	\$ 0.3451
Burma (Myanmar)	95	\$ 0.2465	\$ 0.0082	\$ 0.4930	\$ 0.3451
Burundi	257	\$ 0.4939	\$ 0.0165	\$ 0.9877	\$ 0.6914
Cambodia	855	\$ 0.4949	\$ 0.0165	\$ 0.9898	\$ 0.6929
Cameroon	237	\$ 0.2975	\$ 0.0099	\$ 0.5950	\$ 0.4165
Cape Verde Islands	238	\$ 0.2713	\$ 0.0090	\$ 0.5426	\$ 0.3798
CAYMAN ISLANDS	*	\$ 0.1874	\$ 0.0062	\$ 0.3749	\$ 0.2624
Central African Republic	236	\$ 0.4353	\$ 0.0145	\$ 0.8707	\$ 0.6095
Chad	235	\$ 0.6900	\$ 0.0230	\$ 1.3800	\$ 0.9660
CHILE	56	\$ 0.1425	\$ 0.0047	\$ 0.2849	\$ 0.1994
CHINA	86	\$ 0.2933	\$ 0.0098	\$ 0.5865	\$ 0.4106

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Christmas and Cocos Islands	672	\$ 0.4183	\$ 0.0139	\$ 0.8367	\$ 0.5857
COLOMBIA	57	\$ 0.1998	\$ 0.0067	\$ 0.3995	\$ 0.2797
Comoros	269	\$ 0.4939	\$ 0.0165	\$ 0.9877	\$ 0.6914
Congo	242	\$ 0.3903	\$ 0.0130	\$ 0.7806	\$ 0.5464
Cook Islands	682	\$ 0.5401	\$ 0.0180	\$ 1.0802	\$ 0.7561
COSTA RICA	506	\$ 0.1870	\$ 0.0062	\$ 0.3740	\$ 0.2618
Croatia	385	\$ 0.1832	\$ 0.0061	\$ 0.3664	\$ 0.2564
Cuba	53	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.4845
Cyprus	357	\$ 0.2084	\$ 0.0069	\$ 0.4168	\$ 0.2917
CZECH REPUBLIC	42	\$ 0.1593	\$ 0.0053	\$ 0.3187	\$ 0.2231
DENMARK	45	\$ 0.1066	\$ 0.0036	\$ 0.2132	\$ 0.1492
Diego Garcia	246	\$ 0.4250	\$ 0.0142	\$ 0.8500	\$ 0.8500
Djibouti	253	\$ 0.3371	\$ 0.0112	\$ 0.6741	\$ 0.4719
Dominica	*	\$ 0.2077	\$ 0.0069	\$ 0.4155	\$ 0.2908
DOMINICAN REPUBLIC	*	\$ 0.1266	\$ 0.0042	\$ 0.2532	\$ 0.1773
Ecuador	593	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
EGYPT	20	\$ 0.2550	\$ 0.0085	\$ 0.5100	\$ 0.3570
EL SALVADOR	503	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
Equatorial Guinea	240	\$ 0.5483	\$ 0.0183	\$ 1.0965	\$ 0.7676
Eritrea	291	\$ 0.3528	\$ 0.0118	\$ 0.7055	\$ 0.4939
Estonia	372	\$ 0.1700	\$ 0.0057	\$ 0.3400	\$ 0.2380
ETHIOPIA	251	\$ 0.3868	\$ 0.0129	\$ 0.7735	\$ 0.5415
Faeroe Islands	298	\$ 0.1609	\$ 0.0054	\$ 0.3218	\$ 0.2253
Falkland Islands	500	\$ 0.3693	\$ 0.0123	\$ 0.7386	\$ 0.7386
Fiji Islands	679	\$ 0.3740	\$ 0.0125	\$ 0.7480	\$ 0.5236
FINLAND	358	\$ 0.1073	\$ 0.0036	\$ 0.2146	\$ 0.1502
FRANCE	33	\$ 0.0676	\$ 0.0023	\$ 0.1352	\$ 0.0946
French Antilles	596	\$ 0.1955	\$ 0.0065	\$ 0.3910	\$ 0.2737
French Guiana	594	\$ 0.2247	\$ 0.0075	\$ 0.4494	\$ 0.3146
French Polynesia	689	\$ 0.2822	\$ 0.0094	\$ 0.5644	\$ 0.3951
Gabon Republic	241	\$ 0.2763	\$ 0.0092	\$ 0.5525	\$ 0.3868
Gambia	220	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.3392
Georgia, Republic of	995	\$ 0.3060	\$ 0.0102	\$ 0.6120	\$ 0.4284
GERMANY	49	\$ 0.0497	\$ 0.0017	\$ 0.0995	\$ 0.0696
GHANA	233	\$ 0.2124	\$ 0.0071	\$ 0.4248	\$ 0.2974
Gibraltar	350	\$ 0.2062	\$ 0.0069	\$ 0.4123	\$ 0.2886
GREECE	30	\$ 0.1752	\$ 0.0058	\$ 0.3505	\$ 0.2453
Greenland	299	\$ 0.2027	\$ 0.0068	\$ 0.4054	\$ 0.4054
Grenada	*	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
Guadeloupe	590	\$ 0.1873	\$ 0.0062	\$ 0.3745	\$ 0.2622
GUAM	671	\$ 0.1275	\$ 0.0043	\$ 0.2550	N/A
Guantanamo Bay	5399	\$ 0.2295	\$ 0.0077	\$ 0.4590	\$ 0.4590
GUATEMALA	502	\$ 0.1785	\$ 0.0060	\$ 0.3570	\$ 0.2499
Guinea	224	\$ 0.3621	\$ 0.0121	\$ 0.7242	\$ 0.5069
Guinea-Bissau	245	\$ 0.5281	\$ 0.0176	\$ 1.0563	\$ 0.7394
GUYANA	592	\$ 0.2937	\$ 0.0098	\$ 0.5874	\$ 0.4111
HAITI	509	\$ 0.2015	\$ 0.0067	\$ 0.4029	\$ 0.2820
HONDURAS	504	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
HONG KONG	852	\$ 0.1095	\$ 0.0036	\$ 0.2190	\$ 0.1533
HUNGARY	36	\$ 0.1445	\$ 0.0048	\$ 0.2890	\$ 0.2023
ICELAND	354	\$ 0.1318	\$ 0.0044	\$ 0.2635	\$ 0.1845
INDIA	91	\$ 0.2546	\$ 0.0085	\$ 0.5092	\$ 0.3564
INDONESIA	62	\$ 0.2295	\$ 0.0077	\$ 0.4590	\$ 0.3213
INMARSAT-East Atlantic	871	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-Indian Ocean	873	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-Pacific Ocean	872	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
INMARSAT-West Atlantic	874	\$ 2.7243	\$ 0.0908	\$ 5.4485	\$ 3.8140
IRAN	98	\$ 0.3443	\$ 0.0115	\$ 0.6885	\$ 0.4820

Continue on to the next page below this.

Iraq	964	\$ 0.3825	\$ 0.0128	\$ 0.7650	\$ 0.5355
IRELAND	353	\$ 0.1105	\$ 0.0037	\$ 0.2210	\$ 0.1547
ISRAEL	972	\$ 0.1165	\$ 0.0039	\$ 0.2329	\$ 0.1630
ITALY	39	\$ 0.0935	\$ 0.0031	\$ 0.1870	\$ 0.1309
Ivory Coast	225	\$ 0.3542	\$ 0.0118	\$ 0.7083	\$ 0.4958
JAMAICA	*	\$ 0.1970	\$ 0.0066	\$ 0.3940	\$ 0.2758
JAPAN	81	\$ 0.0878	\$ 0.0029	\$ 0.1756	\$ 0.1229
Jordan	962	\$ 0.2890	\$ 0.0096	\$ 0.5780	\$ 0.4046
Kazakhstan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
KENYA	254	\$ 0.3022	\$ 0.0101	\$ 0.6044	\$ 0.4230
Kiribati	686	\$ 0.5043	\$ 0.0168	\$ 1.0086	\$ 0.7060
KOREA, Dem. People's Rep. of (North)	850	\$ 0.8415	\$ 0.0281	\$ 1.6830	\$ 1.1781
KOREA, Rep. of (South)	82	\$ 0.1743	\$ 0.0058	\$ 0.3485	\$ 0.2440
KUWAIT	965	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927
Kyrgyzstan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Laos	856	\$ 0.5794	\$ 0.0193	\$ 1.1589	\$ 0.8112
Latvia	371	\$ 0.2219	\$ 0.0074	\$ 0.4437	\$ 0.3106
LEBANON	961	\$ 0.3323	\$ 0.0111	\$ 0.6646	\$ 0.4652
Lesotho	266	\$ 0.3145	\$ 0.0105	\$ 0.6290	\$ 0.4403
Liberia	231	\$ 0.1998	\$ 0.0067	\$ 0.3995	\$ 0.2797
Libya	218	\$ 0.3230	\$ 0.0108	\$ 0.6460	\$ 0.4522
Liechtenstein	41	\$ 0.0755	\$ 0.0025	\$ 0.1510	\$ 0.1057
Lithuania	370	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927
Luxembourg	352	\$ 0.1275	\$ 0.0043	\$ 0.2550	\$ 0.1785
Macao	853	\$ 0.2321	\$ 0.0077	\$ 0.4642	\$ 0.3249
Macedonia	389	\$ 0.2189	\$ 0.0073	\$ 0.4378	\$ 0.3064
Madagascar	261	\$ 0.6898	\$ 0.0230	\$ 1.3796	\$ 0.9657
Malawi	265	\$ 0.1955	\$ 0.0065	\$ 0.3910	\$ 0.2737
MALAYSIA	60	\$ 0.1700	\$ 0.0057	\$ 0.3400	\$ 0.2380
Maldives	960	\$ 0.3887	\$ 0.0130	\$ 0.7774	\$ 0.5442
Mali Republic	223	\$ 0.3666	\$ 0.0122	\$ 0.7332	\$ 0.5132
Malta	356	\$ 0.2124	\$ 0.0071	\$ 0.4248	\$ 0.2974
Marshall Islands	692	\$ 0.5166	\$ 0.0172	\$ 1.0332	\$ 0.7232
Martinique (French Antilles)	596	\$ 0.1955	\$ 0.0065	\$ 0.3910	\$ 0.2737
Mauritania	222	\$ 0.3595	\$ 0.0120	\$ 0.7189	\$ 0.5033
Mauritius	230	\$ 0.3323	\$ 0.0111	\$ 0.6646	\$ 0.4652
Mayotte Island	269	\$ 0.4378	\$ 0.0146	\$ 0.8757	\$ 0.6130
Micronesia	691	\$ 0.3655	\$ 0.0122	\$ 0.7310	\$ 0.5117
Moldova	373	\$ 0.3191	\$ 0.0106	\$ 0.6383	\$ 0.4468
Monaco	33	\$ 0.1029	\$ 0.0034	\$ 0.2058	\$ 0.1440
Mongolian People's Republic	976	\$ 0.5401	\$ 0.0180	\$ 1.0802	\$ 0.7561
Montserrat	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
MOROCCO	212	\$ 0.2455	\$ 0.0082	\$ 0.4910	\$ 0.3437
Mozambique	258	\$ 0.3985	\$ 0.0133	\$ 0.7970	\$ 0.5579
Myanmar (Burma)	95	\$ 0.2465	\$ 0.0082	\$ 0.4930	\$ 0.3451
Nakhodka	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	N/A
Namibia	264	\$ 0.2975	\$ 0.0099	\$ 0.5950	\$ 0.4165
Nauru	674	\$ 0.3965	\$ 0.0132	\$ 0.7931	\$ 0.7931
Nepal	977	\$ 0.4378	\$ 0.0146	\$ 0.8755	\$ 0.6129
NETHERLANDS	31	\$ 0.0755	\$ 0.0025	\$ 0.1510	\$ 0.1057
Netherlands Antilles	599	\$ 0.1311	\$ 0.0044	\$ 0.2621	\$ 0.1835
Nevis	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
New Caledonia	687	\$ 0.4053	\$ 0.0135	\$ 0.8106	\$ 0.5675
NEW ZEALAND	64	\$ 0.1471	\$ 0.0049	\$ 0.2941	\$ 0.2059
Nicaragua	505	\$ 0.2338	\$ 0.0078	\$ 0.4675	\$ 0.3273
Niger Republic	227	\$ 0.3745	\$ 0.0125	\$ 0.7490	\$ 0.5243
NIGERIA	234	\$ 0.2295	\$ 0.0077	\$ 0.4590	\$ 0.3213
Niue	683	\$ 0.5248	\$ 0.0175	\$ 1.0497	\$ 0.7348

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Norfolk Island	672	\$ 0.4505	\$ 0.0150	\$ 0.9010	\$ 0.9010
NORWAY	47	\$ 0.0690	\$ 0.0023	\$ 0.1380	\$ 0.0966
Oman	968	\$ 0.3630	\$ 0.0121	\$ 0.7259	\$ 0.5081
PAKISTAN	92	\$ 0.3328	\$ 0.0111	\$ 0.6656	\$ 0.4659
Palau	680	\$ 0.4035	\$ 0.0134	\$ 0.8070	\$ 0.5649
PANAMA	507	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
Papua New Guinea	675	\$ 0.2720	\$ 0.0091	\$ 0.5440	\$ 0.5440
Paraguay	595	\$ 0.2635	\$ 0.0088	\$ 0.5270	\$ 0.3689
PERU	51	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
PHILIPPINES	63	\$ 0.1993	\$ 0.0066	\$ 0.3987	\$ 0.2791
POLAND	48	\$ 0.1394	\$ 0.0046	\$ 0.2789	\$ 0.1952
PORTUGAL	351	\$ 0.1360	\$ 0.0045	\$ 0.2720	\$ 0.1904
Qatar	974	\$ 0.3145	\$ 0.0105	\$ 0.6290	\$ 0.4403
Reunion Island	262	\$ 0.3670	\$ 0.0122	\$ 0.7341	\$ 0.5138
ROMANIA	40	\$ 0.2225	\$ 0.0074	\$ 0.4451	\$ 0.3115
RUSSIA	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Rwanda	250	\$ 0.5325	\$ 0.0177	\$ 1.0650	\$ 0.7455
Saipan	670	\$ 0.1833	\$ 0.0061	\$ 0.3666	N/A
Sakhalin	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	N/A
San Marino	378	\$ 0.1543	\$ 0.0051	\$ 0.3086	\$ 0.2160
Sao Tome	239	\$ 0.5063	\$ 0.0169	\$ 1.0127	\$ 1.0127
SAUDI ARABIA	966	\$ 0.2588	\$ 0.0086	\$ 0.5177	\$ 0.3624
Senegal Republic	221	\$ 0.3570	\$ 0.0119	\$ 0.7140	\$ 0.4998
Seychelles Islands	248	\$ 0.4718	\$ 0.0157	\$ 0.9435	\$ 0.6605
Sierra Leone	232	\$ 0.3425	\$ 0.0114	\$ 0.6849	\$ 0.4795
SINGAPORE	65	\$ 0.1001	\$ 0.0033	\$ 0.2002	\$ 0.1401
Slovakia	42	\$ 0.1593	\$ 0.0053	\$ 0.3187	\$ 0.2231
Slovenia	386	\$ 0.1874	\$ 0.0062	\$ 0.3749	\$ 0.2624
Solomon Islands	677	\$ 0.3455	\$ 0.0115	\$ 0.6910	\$ 0.6910
Somalia	252	\$ 0.6062	\$ 0.0202	\$ 1.2124	\$ 0.8486
SOUTH AFRICA	27	\$ 0.1648	\$ 0.0055	\$ 0.3295	\$ 0.2307
SPAIN	34	\$ 0.1275	\$ 0.0043	\$ 0.2550	\$ 0.1785
SRI LANKA	94	\$ 0.4157	\$ 0.0139	\$ 0.8313	\$ 0.5819
St. Helena	290	\$ 0.5695	\$ 0.0190	\$ 1.1390	\$ 1.1390
St. Kitts	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
St. Lucia	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
St.Pierre/Miquelon	508	\$ 0.1556	\$ 0.0052	\$ 0.3113	\$ 0.2179
St.Vincent/Grenadines	*	\$ 0.2125	\$ 0.0071	\$ 0.4250	\$ 0.2975
Sudan	249	\$ 0.2168	\$ 0.0072	\$ 0.4335	\$ 0.3035
Suriname	597	\$ 0.3358	\$ 0.0112	\$ 0.6715	\$ 0.4701
Swaziland	268	\$ 0.2426	\$ 0.0081	\$ 0.4853	\$ 0.3397
SWEDEN	46	\$ 0.0690	\$ 0.0023	\$ 0.1380	\$ 0.0966
SWITZERLAND	41	\$ 0.0755	\$ 0.0025	\$ 0.1510	\$ 0.1057
Syria	963	\$ 0.4167	\$ 0.0139	\$ 0.8334	\$ 0.5834
TAIWAN	886	\$ 0.1398	\$ 0.0047	\$ 0.2797	\$ 0.1958
Tajikistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Tanzania	255	\$ 0.3546	\$ 0.0118	\$ 0.7092	\$ 0.4965
THAILAND	66	\$ 0.2338	\$ 0.0078	\$ 0.4675	\$ 0.3273
Togo, Rep. of	228	\$ 0.3060	\$ 0.0102	\$ 0.6120	\$ 0.4284
Tokelau	690	\$ 0.1275	\$ 0.0043	\$ 0.2550	\$ 0.2550
Tonga Islands	676	\$ 0.3798	\$ 0.0127	\$ 0.7596	\$ 0.5317
TRINIDAD & TOBAGO	*	\$ 0.2083	\$ 0.0069	\$ 0.4165	\$ 0.2916
Tunisia	216	\$ 0.2124	\$ 0.0071	\$ 0.4248	\$ 0.2974
TURKEY	90	\$ 0.1832	\$ 0.0061	\$ 0.3664	\$ 0.2564
Turkmenistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Turks/Caicos	*	\$ 0.2168	\$ 0.0072	\$ 0.4335	\$ 0.3035
Tuvalu	688	\$ 0.5744	\$ 0.0191	\$ 1.1488	\$ 0.8041
Uganda	256	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927

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Ukraine	380	\$ 0.2448	\$ 0.0082	\$ 0.4895	\$ 0.3427
UNITED ARAB EMIRATES	971	\$ 0.2040	\$ 0.0068	\$ 0.4080	\$ 0.2856
UNITED KINGDOM	44	\$ 0.0417	\$ 0.0014	\$ 0.0833	\$ 0.0583
URUGUAY	598	\$ 0.2423	\$ 0.0081	\$ 0.4845	\$ 0.3392
Uzbekistan	7	\$ 0.2537	\$ 0.0085	\$ 0.5075	\$ 0.3552
Vanuatu	678	\$ 0.4743	\$ 0.0158	\$ 0.9487	\$ 0.6641
Vatican City	39	\$ 0.1174	\$ 0.0039	\$ 0.2349	N/A
VENEZUELA	58	\$ 0.1315	\$ 0.0044	\$ 0.2630	\$ 0.1841
VIETNAM	84	\$ 0.3485	\$ 0.0116	\$ 0.6970	\$ 0.4879
Wallis and Futuna Islands	681	\$ 0.6205	\$ 0.0207	\$ 1.2410	\$ 1.2410
Western Samoa	685	\$ 0.3230	\$ 0.0108	\$ 0.6460	\$ 0.4522
Yemen Arab Republic	967	\$ 0.3103	\$ 0.0103	\$ 0.6205	\$ 0.4344
Yemen Democratic Republic	696	\$ 0.3103	\$ 0.0103	\$ 0.6205	\$ 0.4344
YUGOSLAVIA	381	\$ 0.2057	\$ 0.0069	\$ 0.4115	\$ 0.2880
Zaire, Rep. of	243	\$ 0.2618	\$ 0.0087	\$ 0.5236	\$ 0.3665
Zambia	260	\$ 0.2763	\$ 0.0092	\$ 0.5525	\$ 0.3868
Zimbabwe	263	\$ 0.2805	\$ 0.0094	\$ 0.5610	\$ 0.3927

**Qwest Communications
State of Michigan / Link Michigan
OMR 129115**

**PRICING MATRIX 18 MONTH
REVIEW**

Qwest Internet Port Prices:

Requested/Approved Rates

Flat Rate Pricing Bandwidth	MRC List Pricing
DS-1 / 1.544 Mgbps	\$252.00
DS-3 / 45 Mgbps	\$2,520.00
OC3 / 155 Mgbps	\$6,930.00
OC12 / 622 Mgbps	\$25,200.00

Qwest Private Port Prices:

Requested/Approved Rates

DS-1 / 1.544 Mgbps	\$450.00
DS-3 / 45 Mgbps	\$4,500.00
OC3 / 155 Mgbps	\$11,715.00

**Qwest Communications
State of Michigan / Link Michigan
OMR 129115**

Audioconferencing Service Prices:

<i>Tier 1: 0-1 Million MOU</i>		Monthly Usage
Reservationless Toll	\$0.09	0-83,000 Per minute/Per Participant
Reservationless Toll Free	\$0.11	0-83,000 Per Minute/Per Participant
<i>Tier 2: 1-2 Million MOU</i>		
Reservationless Toll	\$0.073	83,000-166,000 Per Minute/Per Participant
Reservationless Toll Free	\$0.088	83,000-166,000 Per Minute/Per Participant
<i>Tier 3: 2-3 Million MOU</i>		
Reservationless Toll	\$0.055	166,000-250,000 Per Minute/Per Participant
Reservationless Toll Free	\$0.076	166,000-250,000 Per Minute/Per Participant
<i>Tier 4: 3 Million + MOU</i>		
Reservationless Toll	\$0.040	250,000+ Per Minute/Per Participant
Reservationless Toll Free	\$0.065	250,000+ Per Minute/Per Participant
Passcode Toll	\$0.12	Per Minute/Per Participant
Passcode Toll Free	\$0.14	Per Minute/Per Participant
Toll Meet-Me	\$0.18	Per Minute - Operator Assisted
Toll Free Meet-Me	\$0.28	Per Minute - Operator Assisted
Operator Dial Out	\$0.32	Per Minute/Per Participant
Operator Dial Out Inter.	\$0.32	Plus outbound rate for particular country
Web Conferencing/Document Sharing	\$0.07	Per Minute/Per Participant
Streaming - live call	\$0.27	Per Minute Per line/plus \$375.00 set-up fees if less than 100 participants on the audio call

Qwest Communications
State of Michigan / Link Michigan
OMR 129115
CPE Prices:

Pricing for Juniper Products*

1. We will sell Juniper products at a discount off of the manufacturer's list price according to category in the matrix below.
2. Shipping and handling charges of .5% of the product list price will apply.
3. Installation and maintenance services may be provided by Qwest or we may sell Juniper branded services.
4. Services would be priced equal to the Juniper published list price for services.
5. Margins would not allow us to pay a commission to MSC on these products or services.
6. Asterisk denotes products would not be sold without a maintenance plan.

Product Category	Discount off List Price
M-series	33%
T-series	33%
E-series	33%
J-series	33%
Security Products group	33%
WX-series	33%
DX series	33%
Juniper Maintenance / Support	5%

**Qwest Communications
State of Michigan / Link Michigan
OMR 129115**

Q Routing Prices:

Product Description	Unit NRC Price	Unit MRC Price
Q Routing Bundled Agent Packages		24 Month
Quick Launch Agent	Waived	\$60.00
Skills Based Agent	Waived	\$75.00
CTI Based Agent	Waived	\$85.00
Web Bundle Standalone Agent	Waived	\$145.00
Outbound Only Agent	Waived	\$150.00
Supervisor Standalone	Waived	\$80.00
Q Routing Agent Package Migrations		
Basic to Skills	Waived	\$30.00
Basic to CTI	Waived	\$50.00
Skills to CTI	Waived	\$30.00
Q Routing Web Applications		
Web Bundle Blended Agent Add On (Includes Email, Chat, Call Back, Call Through)	Waived	\$85.00
Q Routing Outbound		
Outbound Blended Agent Add On	Waived	\$105.00
Q Routing Work Force Management		
WFM Bundle Add On	Waived	\$65.00
WFM Sched Frctst Add On	Waived	\$55.00
WFM Adherem Add On	Waived	\$35.00
Q Routing Enhanced Desktop	Waived	\$32.00

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

March 7, 2007

**CHANGE NOTICE NO. 3
 TO
 CONTRACT NO. 071B4200180
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Qwest Communications 20750 Civic Center Drive Southfield, MI 48076 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-4804 Douglas Collier
Contract Administrator: Jack Harris and Douglas Collier LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE (S):

Effective immediately, the buyer for this contract has been changed to Douglas Collier. Please note that the contract administrator has also been changed to Douglas Collier. All other terms and conditions remain the same.

AUTHORITY/REASON:

Per DMB request.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
PURCHASING OPERATIONS
P.O. BOX 30026, LANSING, MI 48909
OR
530 W. ALLEGAN, LANSING, MI 48933

December 22, 2006

CHANGE NOTICE NO. 2
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 20750 Civic Center Drive Southfield, MI 48076 Tim.briggs@qwest.com	TELEPHONE Tim Briggs (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 241-3215 Steve Motz
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE (S):

Please see the attached amendment adding IP-based long distance services as an option to the State of Michigan. Additionally, see reduced long distance rates. Please note that the buyer has been changed to Steve Motz. All other terms and conditions remain the same.

AUTHORITY/REASON:

Per agency request.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

**AMENDMENT FOUR TO ADD DOMESTIC IP VOICE SERVICE ENHANCEMENT
TO THE QWEST LOYAL ADVANTAGE AGREEMENT**

THIS AMENDMENT NO. FOUR (this "Amendment") by and between **Qwest Communications Corporation** ("Qwest") and **State of Michigan Department of Information Technology** ("Customer"), hereby amends the Domestic Voice Service Exhibit which is part of the agreement associated with Qwest Content ID Number: 037148, as may have been previously amended (the "Agreement"). Except as set forth in this Forth Amendment, capitalized terms will have the definitions assigned to them in the Agreement.

Qwest and Customer wish to amend the Agreement as follows:

1. Service.

1.1 Description. With this Amendment, Qwest and Customer wish to add the Domestic IP Voice Service enhancement to the Agreement. The Domestic IP Voice Service enhancement consists of OneFlex® IP intrastate and interstate dedicated Long Distance and OneFlex IP dedicated Toll Free ("Service"). Service accepts intrastate and interstate dedicated Long Distance and dedicated Toll Free traffic in IP format and converts such traffic for transmission across the telecommunications network. Service is subject in all respects to the Agreement, Services Schedule, and Tariff terms and conditions, including pricing, that applies to Customer's existing, non-IP intrastate and interstate dedicated Long Distance and non-IP dedicated Toll Free. The Service does not support local services, 911, E911, V911, operator services, local number portability, or directory listings.

1.2 Service Guideline; AUP; SLA. All use of the Service will comply with and be subject to the Service Guide, AUP, and applicable sections of the Domestic Inbound/Outbound Voice Service Level Agreement ("SLA") which are posted at <http://www.qwest.com/legal/>. Qwest reserves the right to refuse to accept, suspend, or limit any or all of Customer's IP traffic not complying with the Service Guide technical specifications or that Qwest believes is adversely affecting other customers on the Qwest network. The Service Guide and AUP are incorporated into the Agreement by this reference. Qwest may reasonably modify the Service Guide, AUP, and SLA to ensure compliance with applicable laws and regulations and to protect Qwest's network and customers, and such change will be effective upon posting to the Web site.

2. Term. Service is coterminous with the Agreement.

3. Miscellaneous. This Amendment will be effective on the date it is countersigned by Qwest (the "Amendment Effective Date") and be deemed incorporated by this reference into the Agreement. All other terms and conditions in the Agreement will remain in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter of this Amendment, and in the event there are any inconsistencies between the two documents, the terms of this Amendment will control.

The undersigned parties have read and agree to the terms and conditions set forth in this Amendment.

**CUSTOMER: STATE OF MICHIGAN DEPARTMENT OF
INFORMATION TECHNOLOGY**

QWEST COMMUNICATIONS CORPORATION

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: Offer Management

Date: _____

Date: _____

IP Termination Rates

DEDIFF	1 Yr	3 Yr
InterState	\$ 0.0190	\$ 0.0170

DEDITA	1 Yr	3 Yr
AL	\$ 0.0219	\$ 0.0219
AR	\$ 0.0522	\$ 0.0522
AZ	\$ 0.0593	\$ 0.0593
CA	\$ 0.0226	\$ 0.0226
CO	\$ 0.0613	\$ 0.0613
CT	\$ 0.0232	\$ 0.0232
DE	\$ 0.0213	\$ 0.0213
FL	\$ 0.0438	\$ 0.0438
GA	\$ 0.0301	\$ 0.0301
IA	\$ 0.0442	\$ 0.0442
ID	\$ 0.0587	\$ 0.0587
IL	\$ 0.0166	\$ 0.0166
IN	\$ 0.0165	\$ 0.0165
KS	\$ 0.0212	\$ 0.0212
KY	\$ 0.0208	\$ 0.0208
LA	\$ 0.0207	\$ 0.0207
MA	\$ 0.0138	\$ 0.0138
MD	\$ 0.0315	\$ 0.0315
ME	\$ 0.0280	\$ 0.0280
MI	\$ 0.0160	\$ 0.0160
MN	\$ 0.0413	\$ 0.0413
MO	\$ 0.0637	\$ 0.0637
MS	\$ 0.0248	\$ 0.0248
MT	\$ 0.0504	\$ 0.0504
NC	\$ 0.0436	\$ 0.0436
ND	\$ 0.0617	\$ 0.0617
NE	\$ 0.0306	\$ 0.0306
NH	\$ 0.0482	\$ 0.0482
NJ	\$ 0.0210	\$ 0.0210
NM	\$ 0.0575	\$ 0.0575
NV	\$ 0.0189	\$ 0.0189
NY	\$ 0.0354	\$ 0.0354
OH	\$ 0.0172	\$ 0.0172
OK	\$ 0.0289	\$ 0.0289
OR	\$ 0.0180	\$ 0.0180
PA	\$ 0.0372	\$ 0.0372
RI	\$ 0.0279	\$ 0.0279
SC	\$ 0.0228	\$ 0.0228
SD	\$ 0.0758	\$ 0.0758
TN	\$ 0.0224	\$ 0.0224
TX	\$ 0.0404	\$ 0.0404
UT	\$ 0.0313	\$ 0.0313
VA	\$ 0.0432	\$ 0.0432
VT	\$ 0.0344	\$ 0.0344
WA	\$ 0.0359	\$ 0.0359
WI	\$ 0.0379	\$ 0.0379
WV	\$ 0.0383	\$ 0.0383
WY	\$ 0.0192	\$ 0.0192
Wa	\$ 0.0359	\$ 0.0359

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
ACQUISITION SERVICES
P.O. BOX 30026, LANSING, MI 48909
OR
530 W. ALLEGAN, LANSING, MI 48933

May 26, 2005

CHANGE NOTICE NO. 1
TO
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 New York, NY 10036	TELEPHONE Mike Edwards (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE (S):

Effective immediately, com-code 915-77 for phone service local and long distance is hereby added to the contract with no modifications in value, pricing, terms or conditions.

AUTHORITY/REASON:

Per agency request (Amy Johns) on 3/2/05.

TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$238,530,541.00

STATE OF MICHIGAN
DEPARTMENT OF MANAGEMENT AND BUDGET
ACQUISITION SERVICES
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

March 10, 2004

NOTICE
OF
CONTRACT NO. 071B4200180
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Qwest Communications 1801 California Street, Room 34 New York, NY 10036	TELEPHONE Mike Edwards (866) 832-0002
	VENDOR NUMBER/MAIL CODE
	BUYER (517) 335-0462 Christine Mitchell
Contract Administrator: Jack Harris and Christine Mitchell LINK MI – DIT Telecom/Statewide	
CONTRACT PERIOD: From: March 10, 2004 To: October 31, 2009	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

Estimated Contract Value: \$238,530,541.00