

Agenda for Michigan Long-Term Care Advisory Commission

Dates: January 27 and 28, 2009

Time: 9:00 am – 4:30 pm

Place: Holiday Inn West, Lansing – Michigan Room

Purpose of the Meeting:

- Clarity on how implementation activities for each of the Task Force Recommendations are prioritized, assigned, and pursued by the Office of Long-Term Care Supports & Services (OLTCSS).
- Agreement on how the Commission and its workgroups will support, sustain and compliment OLTCSS work.
- To more clearly define roles and responsibilities of each in the on-going partnership.

Desired Outcomes of the Meeting:

- Understanding and celebration of what has already been accomplished by OLTCSS and the Commission.
- Clarity and agreement of the role of OSTCSS and the Commission in long-term care and to each other.
- Clarity on who will do what in relation to the OLTCSS vision.

Day 1 – Tuesday, January 27th

Meeting Topic	Desired Outcome	Time
Meeting Opening: <ul style="list-style-type: none"> • Welcome • Set the context of the meeting • Introductions • Meeting Tools 	Everyone understands why we're here and knows how we will proceed for the meeting.	9:00 am
Overview of <i>Partnershift</i> – a process for strengthening partnerships	Everyone understands the context of how we will share power, share vision and share accountability with OLTCSS.	9:20 am
Understanding the unique role of the OLTCSS and the Commission in long-term care in MI and to each other	Everyone understands the purpose and roles of both.	9:45 am
Complete a Role and Responsibility Matrix of generic roles in the partnership between OLTCSS and the Commission	Everyone understands the different roles and how to relate to each other.	10:00 am
<i>Break</i>		<i>10:45 am</i>

Day 1 – Tuesday, January 27th

Meeting Topic	Desired Outcome	Time
(continued) Complete a Role and Responsibility Matrix of generic roles in the partnership between OLTCSS and the Commission	Everyone understands the different roles and how to relate to each other.	10:55 am
<i>Lunch</i>		<i>12:00 pm</i>
Building and agreeing on the “right” framework for the future work of the Staff and Commission	Understanding what we have now as a framework in the Recommendations and the Staff Strategic Planning and agreeing on the “right” framework so that we are all working “from the same page.”	1:00 pm
<i>Break</i>		<i>2:00pm</i>
<p>Presentations about progress and planning on four of the Recommendations:</p> <ul style="list-style-type: none"> A. Improve Access by Adopting “Money Follows the Person” Principles. (Rob Curtner/Jane Alexander) B. Strengthen the Array of Services and Supports (Expanding the Range of Options). (Peggy Brey) C. Support, Implement, and Sustain Prevention Activities through...(RoAnne Chaney/Nora Barkey) D. Establish a New Quality Management System. (Pam McNab/Sarah Slocum/Toni Wilson) 	Everyone understands what’s already been accomplished by OLTCSS and the Commission on the Recommendations.	2:15 pm
Small group work around four of the Recommendations (include a break)	Each Recommendation is reviewed for actions and updated. Each Recommendation has the work of the Commission and the Staff identified.	3:15 pm
Report out the work of the small groups	Everyone understands what is to be accomplished and by whom.	4:00 pm
Day 1 Conclusion		4:30 pm

Day 2 – Wednesday, January 28th

Meeting Topic	Desired Outcome	Time
Meeting Opening: Recap of Day 1	Everyone understands why we're here and knows how we will proceed for the meeting.	9:00 am
<p>Presentations of progress and planning on remaining five of the Recommendations:</p> <ul style="list-style-type: none"> A. Require and Implement Person-Centered Planning Practices. (Nora Barkey/Denise Rabidoux) B. Create Single Point of Entry Agencies for Consumers. (Pam McNab/Peggy Brey) C. Promote Meaningful Consumer Participation and Education by Creating a Long-Term Care Commission and Informing the Public about the Available Array of Long-Term Care Options. (Peggy Brey/Sharon Gire) D. Michigan Should Build and Sustain Culturally Competent, Highly Valued, Competitively Compensated, and Knowledgeable LTC Workforce Teams that Provide High Quality Care within a Supportive Environment and are Responsive to Consumer Needs and Choices. (Bob Burtya/Hollis Turnham) E. Adapt Financing Structures that Maximize Resources, Promote Consumer Incentives, and Decrease Fraud. (Rob Curtner/Chris Chesney/Jane Alexander) 	Everyone understands what's already been accomplished by OLTCCS and the Commission on the Recommendations.	9:15 am
Small group work around remaining five of the Recommendations (include a break)	Each Recommendation is reviewed for actions and updated. Each Recommendation has the work of the Commission and the Staff identified.	10:30 am
Report out the work of the small groups	Everyone understands what is to be accomplished and by whom.	11:15 am

Day 2 – Wednesday, January 28th

Meeting Topic	Desired Outcome	Time
<i>Lunch</i>		<i>12:00 pm</i>
Determining how to Monitor Progress on the Recommendations by the OLTCSS and the Commission	Agreement on how the monitoring will happen by each partner.	1:00 pm
Meeting closure: <ul style="list-style-type: none"> • Revisit the Issues Bin • Complete the Action Register • Evaluate the Meeting 		2:00 pm
<i>Break</i>		<i>2:30 pm</i>
Commission Business: <ul style="list-style-type: none"> • Workforce Development Workgroup action item memo on CNA policy position recommendation • State budget advocacy letter draft • Maybe a Public Education Workgroup action item memo on Statewide Awareness Campaign recommendation • 2009 Commission schedule changes – possible change of weekday • 2009 meeting sites information sharing & decision process • Possible immediate business stemming from Retreat itself 		2:45 pm
Concluded		3:45 pm

Long-Term Care Advisory Commission

Strategic Planning Retreat

January 27th & 28th, 2009

Meeting Opening

- Welcome & Set the context – Andrew Farmer
- Introductions – Sue Waechter
- Meeting Agenda and Tools – Sue Waechter

Getting Started

- What is a big challenge in your life?
- What book have you read that you would recommend to others?
- What did you like most (or least) about elementary school?
- What person do you most admire and why?
- What have you done that is most out-of-character for you?
- If you had three extra hours this week, what would you do with the time?

Purpose of the Meeting

- Clarity on how implementation activities for each of the Task Force Recommendations are prioritized, assigned and pursued by OLTCCS and
- Agreement on how the Commission and its workgroups will support, sustain and compliment the OLTCCS work.
- To more clearly define roles and responsibilities of each in the on-going relationship.

Outcomes of the Meeting

- Understanding and celebration of what has already been accomplished by OLTCSS and the Commission.
- Clarity and agreement of the role of OLTCSS and the Commission in long-term care and to each other.
- Clarity on who will do what in relation to the OLTCSS vision.

Two Phases

- A. Building the Partnership
- B. Sustaining the Partnership

Building the Partnership

- Agreeing on potential benefits and concerns to the partners

At your tables,

1. List any concerns that exist today from either side about the partnership.
2. List the strengths that each partner brings to the effort.



5 Minutes

Building the Partnership

- Agreeing on potential benefits and concerns to the partners
- Agreeing on shared mission and vision
- Agreeing on shared goals.
- Agreeing on shared power in the partnership
- Agreeing on shared accountability

Sustaining the Partnership

- Building trust
- Designing the processes for work
- Designing and maintaining good all-way communication
- Evaluating the partnership and its work
- Celebrating the partnership

Overview of Partner *Shift*

Building the Partnership	Sustaining the Partnership
Agreeing on potential benefits and concerns to the partners.	Building trust.
Agreeing on shared mission and vision.	Designing the processes for work.
Agreeing on shared goals.	Designing and maintaining good all-way communication.
Agreeing on shared power in the partnership.	Evaluating the partnership and its work.
Agreeing on shared accountability.	Celebrating the partnership.

**Understanding the unique role of
OLTCSS and the Commission in
long-term care in MI and to each
other.**

Peggy Brey

**Roles and Responsibilities
of
the partners**

Document sources:

1. Executive Order
2. Model ACT (as a recommendation)
3. Commission Guidelines

LUNCH

Office Strategic Plan

Creating Mission (purpose)

- Whom do we serve?
- What products and services do we provide?
- What makes us unique?

OLTCSS Mission:

Promote innovation and change in Michigan's Long-Term Care System by providing leadership and by collaborating with stakeholders to **influence--**

- *planning*
- *policy*
- *funding*
- *quality*
- *cost effectiveness*
- *and efficiency*

thereby continuously improving and enhancing the choice and control of individuals.

What's Happening in 2014?

What are customers getting from us in 2014?
What has been created that previously did not exist?
What has ended or begun as a result of our work?
What do our consumers look like?
Who does we have relationships (partnerships) with?
What new needs are we meeting?
Where are we spending our time? Our money?
How would we describe what has changed most in the last 5 years?

OLTCSS Vision:

OLTCSS leadership and guidance will **drive** Michigan's *collaborative decision making, policy development, and systems transformation*, **resulting** in a LTC System that is **responsive** to choices of individuals who need services and providing information about and access to high quality, organizationally efficient and cost effective **supports** and **services**.

OLTCSS Vision:

OLTCSS leadership and guidance will **drive** Michigan's

- *collaborative decision making,*
- *policy development, and*
- *systems transformation,*

resulting in a LTC System that is **responsive** to choices of individuals who need services and

provides information about and access to

- *high quality,*
 - *organizationally efficient and*
 - *cost effective*
- supports and services.**

Agreeing on the “right” framework...

Office	Commission
PAT Rec #1	Workgroup Rec #1
PAT Rec #2	
PAT Rec #3	
PAT Rec #4	
PAT Rec #5	Workgroup Rec #5
PAT Rec #6	Workgroup Rec #6
PAT Rec #7	Workgroup Rec #7
PAT Rec #8	Workgroup Rec #8
PAT Rec #9	Workgroup Rec #9

Break

Planning on the Recommendations

Goals:

- Transparency of what's yet to be addressed.
- Additional activities determined to fully achieve each Recommendation.
- Clarity about roles between the Office and Commission in the plan.

Process

- 15 minute presentations
- Self-selected, small group work on each Recommendation

Recommendations/Presenters

Recommendation	Presenters
Improve Access by adopting “Money Follows the Person” Principles.	Nora Barkey, Dohn Hoyle, Denise Rabadoux
Strengthen the Array of Services and Supports (Expanding the array of options).	Peggy Brey
Support, Implement, and Sustain Prevention Activities through...	RoAnne Chaney, Nora Barkey
Establish a Quality Management System.	Pam McNab, Sarah Slocum, Toni Wilson

Assignment:

In your small group:

1. Review the logic model for understanding.
2. Acknowledge what has been accomplished.
3. Determine what has not – is it still relevant?
4. What else could be done to be able to say you have completed work on the Recommendation?
5. Clearly articulate what belongs to whom?

Debrief

- What worked about this activity?
- What was a challenge?
- Was it an opportunity to practice role clarification? Yes/no
- Is this process of planning working?
- Should we start tomorrow with a continuation of these same groups or move on to the other 5 Recommendations?

Dialogue: What's Hot & What's Not in LTC in MI

Day 2 – Answer one you didn't yesterday

- What is a big challenge in your life?
- What book have you read or movie have you seen that you would recommend to others?
- What did you like most (or least) about elementary school?
- What person do you most admire and why?
- What have you done that is most out-of-character for you?
- If you had three extra hours this week, what would you do with the time?

Recommendations/Presenters

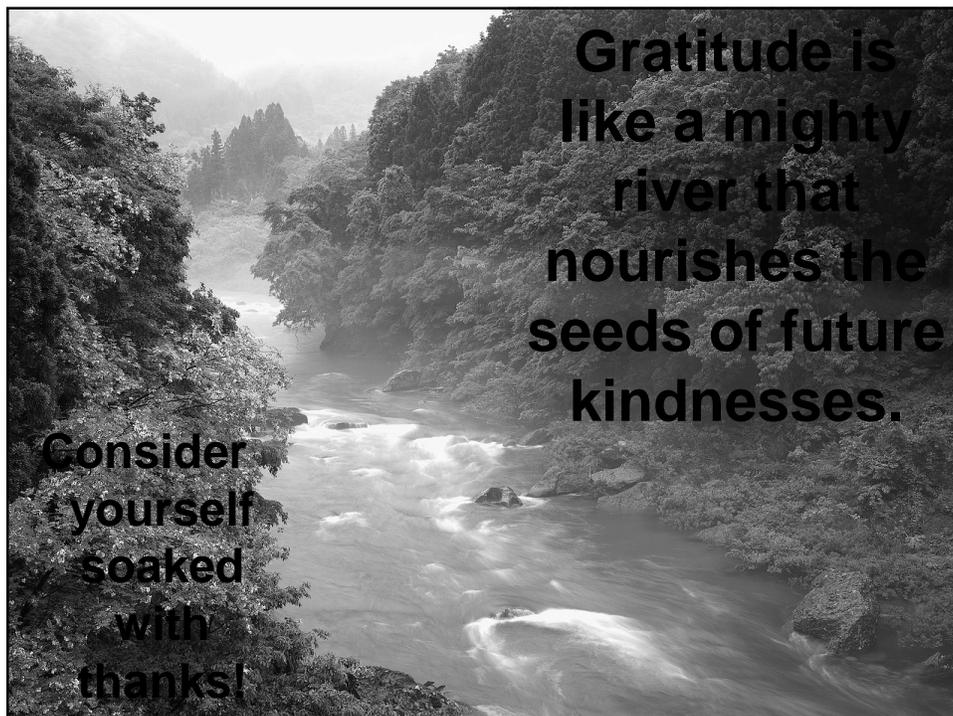
Recommendation	Presenters
Create Single Point of Entry Agencies for Consumers	Pam McNab, Peggy Brey
Promote Meaningful Consumer Participation and Education by...	Peggy Brey, Sharon Gire, Cyndy Viars
Michigan Should Build and Sustain Culturally Competent, Highly Valued, Competitively Compensated and Knowledgeable Workforce Teams...	Bob Buryta, Hollis Turnham
Adapt Financing Structures that maximize Resources, Promote Consumer Incentives, and Decrease Fraud.	Rob Curtner, Chris Chesney, Jon Reardon, Jane Alexander
Require and Implement Person-Centered Planning Practices.	Nora Barkey, Dohn Hoyle, Denise Rabidoux

Small Group Instructions

1. Go through Objs, comparing to T. F. Recommendation (+,- or change) and the STG Grant (if, applicable).
 2. Jump to Outcomes (Benefits) to LTC users and/or the system.
 3. Outcomes should then inform which Activities should occur. List those. Check = All completed activities should ensure achievement of the Recommendation.
 4. Responsible person as specific as possible. Also, include who could be involved.
- If time,
5. Define the Outputs.
 6. List any Measures.

Monitoring Process

- “where the rubber meets the road.”
- an operating discipline to keep the organizational plan alive and to drive the behaviors of the organization
- Connects everyone back to the Mission, Vision and Goals/Activities.
- Allows for revising the plan/goals/activities or defining the “gap.”



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Release Date: June 09, 2005
Last Update: June 13, 2005

EXECUTIVE ORDER No.2005 - 14

**DEPARTMENT OF COMMUNITY HEALTH
OFFICE OF LONG-TERM CARE SUPPORTS AND SERVICES
MICHIGAN LONG-TERM CARE SUPPORTS AND SERVICES ADVISORY COMMISSION**

WHEREAS, Section 1 of Article V of the Michigan Constitution of 1963 vests the executive power of the State of Michigan in the Governor;

WHEREAS, under Section 8 of Article V of the Michigan Constitution of 1963, the Governor is responsible for taking care that the laws be faithfully executed;

WHEREAS, under Section 8 of Article V of the Michigan Constitution of 1963, each principal department of state government is under the supervision of the Governor unless otherwise provided by the Constitution;

WHEREAS, Michigan's publicly-supported system of long-term care must be provided in an integrated and coordinated manner, and must focus on the provision of adequate supports and services, and care for consumers in an efficient, effective, and accountable manner;

WHEREAS, consumers and the families or advocates involved with and most affected by Medicaid long-term care services and supports should be consulted on an on-going basis about ways to improve the quality and delivery of long-term care services and supports;

WHEREAS, Michigan's long-term care system must seek to provide effective public education about the options and settings for long-term services and supports and provide timely and informed access to those options through person-centered planning;

WHEREAS, the Michigan Medicaid Long-Term Care Task Force established by Executive Order 2004- 1, has completed its work and submitted it's final report and recommendations;

WHEREAS, there is a need to take immediate initial steps to begin moving toward the implementation of recommendations made by the Michigan Medicaid Long-Term Care Task Force;

NOW, THEREFORE, I, Jennifer M. Granholm, Governor of the State of Michigan, by virtue of the power and authority vested in the Governor by the Michigan Constitution of 1963 and Michigan law, order the following:

I. DEFINITIONS

As used in this Order:

A. "Commission" means the Michigan Long-Term Care Supports and Services Advisory Commission created within the Department under this Order.

B. "Department of Community Health" or "Department" means the principal department of state government created as the Department of Mental Health under Section 400 of the Executive Organization Act of 1965, 1965 PA 380, MCL 16.500, and renamed the "Department of Community Health" under Executive Order 1996-1, MCL 330.3101.

C. "Office" means the Michigan Office of Long-Term Care Supports and Services created within the Department under this Order.

D. "Office of Services to the Aging" means the Office of Services to the Aging created within the Department of Management and Budget under Section 5 of the Older Michiganians Act, 1981 PA 180, MCL 400.585, and transferred to the Department of Community Health by Executive Order 1997-5, MCL 400.224.

E. "Task Force" means the Michigan Medicaid Long-Term Care Task Force created under Executive Order 2004-1.

II. CREATION OF OFFICE OF LONG-TERM CARE SUPPORTS AND SERVICES

A. The Office of Long-Term Care Supports and Services is created within the Department of Community Health. The authority, powers, duties, and functions of the Office, including, but not limited to, budgeting, procurement, and related management functions, shall be performed under the direction and supervision of the Director of the Department.

B. Staff of the Office shall be designated by the Director of the Department as he or she deems appropriate and sufficient to perform the duties and fulfill the responsibilities of the Office under this Order. The Department initially shall be staff by reallocating resources from the following organizational units or programs within the Department:

1. The Health Policy, Regulation, and Professions Administration of the Bureau of Health Professions.
2. The Health Policy, Regulation, and Professions Administration of the Bureau of Health Services.
3. The Medical Services Administration.
4. The Mental Health and Substance Abuse Services Administration.
5. The Office of Services to the Aging.

C. The Office shall be headed by the Director of the Office of Long-Term Care Supports and Services who shall be a member of the state classified service and report to the Director of the Department.

D. The Office shall do all of the following:

1. Administer activities to implement the recommendations of the Task Force.
2. Coordinate state planning for long-term care supports and services.
3. Review and approve long-term care supports and services policy formulated by state departments and agencies for adoption or implementation.
4. Conduct efficiency, effectiveness, and quality assurance reviews of publicly-funded long-term care programs.
5. Identify and make recommendations to the Director of the Department regarding opportunities to increase consumer supports and services, organizational efficiency, and cost-effectiveness within Michigan's long-term care system.
6. Prepare an annual report for the Director of the Department and the Governor on the progress of implementing the recommendations of the Medicaid Long-Term Care Task Force Report.
7. Oversee the implementation of the single point-of-entry demonstration programs required under Section VI.

E. The Office shall assume the functions performed by the Department's Office of Long-Term Care Supports and Services prior to the effective date of this Order.

III. CREATION OF THE MICHIGAN LONG-TERM CARE SUPPORTS AND SERVICES COMMISSION

A. The Michigan Long-Term Care Supports and Services Advisory Commission is created as an advisory body within the Department as a forum for the discussion of issues relating to the provision of

long-term care supports and services in Michigan.

B. The Commission shall consist of 15 members appointed by the Governor, including each of the following:

1. Eight members representing primary or secondary consumers of long-term care supports and services.
2. Three members representing providers of Medicaid-funded long-term care supports and services.
3. Three members representing direct care staff providing long-term care supports and services.
4. One member representing the general public.

C. In addition to the members appointed under Section III.B, the Director of the Department, the Director of the Department of Human Services, the Director of the Department of Labor and Economic Growth, the Director of the Office of Services to the Aging, and the State Long-Term Care Ombudsman, or their designees, shall serve as non-voting ex-officio members of the Commission.

D. Except as otherwise provided in this Section III.D, a member of the Commission appointed under Section III.B shall be appointed to serve for a term of 4 years. To provide for staggered terms, of the members initially appointed under Section III.B, 4 members shall be appointed for a term expiring on May 31, 2006, 4 members shall be appointed for a term expiring on May 31, 2007, 4 members shall be appointed for a term expiring on May 31, 2008, and 3 members shall be appointed for a term expiring on May 31, 2009. A member appointed under Section III.B shall continue to serve until a successor is appointed and qualified.

E. A vacancy on the Commission occurring other than by expiration of a term shall be filled in the same manner as the original appointment for the balance of the unexpired term.

F. The Governor shall designate one of the members of the Commission to serve as its Chairperson. The Commission may select from among its members a Vice-Chairperson.

IV. CHARGE TO THE COMMISSION

A. The Commission shall act in an advisory capacity and shall do all of the following:

1. Review and monitor the implementation of recommendations of the Task Force.
2. Review and comment upon quality assurance reviews of Michigan's long-term care system.
3. Serve in an effective and visible consumer advocacy role for improving the quality of, and access to, long-term care supports and services.
4. Participate in the preparation and review of an on-going, comprehensive statewide plan and resources plan for long-term care supports and services to address and meet identified consumer preferences and needs.
5. Ensure the broadest possible on-going public participation in statewide planning.
6. Promote broad, culturally competent, and effective public education initiatives about long-term care issues and choices and provide opportunities for direct involvement by the public.
7. Recommend a performance evaluation of the single point of entry demonstration programs required by this Order and make recommendations for the improvement of the single point of entry system in this state.
8. Discuss potential changes in policy that would encourage more effective provision of long-term care supports and services.

B. The Commission shall provide other information, recommendations, or advice relating to long-term care supports and services as requested by the Governor or the Director of the Department.

V. OPERATIONS OF THE COMMISSION

A. The Commission shall be staffed and assisted by personnel from the Office, subject to available funding. Any budgeting, procurement, and related management functions of the Commission shall be performed under the direction and supervision of the Director of the Department.

B. The Commission shall adopt procedures consistent with Michigan law and this Order governing its organization and operations.

C. The Commission shall select from among its members a Secretary. Commission staff shall assist the Secretary with recordkeeping responsibilities.

D. A majority of the members serving on the Commission constitutes a quorum for the transaction of the Commission's business. The Commission shall act by a majority vote of its serving members.

E. The Commission shall meet at the call of the Chairperson and as may be provided in procedures adopted by the Commission.

F. The Commission may establish committees and request public participation on workgroups as the Commission deems necessary. The Commission may also adopt, reject, or modify any recommendations proposed by a committee or a workgroup.

G. The Commission may, as appropriate, make inquiries, conduct studies, conduct investigations, hold hearings, and receive comments from the public. The Commission may also consult with outside experts in order to perform its duties, including, but not limited to, experts in the private sector, organized labor, government agencies, and at institutions of higher education.

H. Members of the Commission shall serve without compensation. Members of the Commission may receive reimbursement for necessary travel and expenses according to relevant statutes and the rules and procedures of the Department of Management and Budget and the Civil Service Commission, subject to available funding.

I. The Commission may hire or retain contractors, sub-contractors, advisors, consultants, and agents, and may make and enter into contracts necessary or incidental to the exercise of the powers of the Commission and the performance of its duties as the Director of the Department deems advisable and necessary, in accordance with this Order, and the relevant statutes, rules, and procedures of the Civil Service Commission and the Department of Management and Budget.

J. The Commission may accept donations of labor, services, or other things of value from any public or private agency or person.

K. Members of the Commission shall refer all legal, legislative, and media contacts to the Department.

VI. SINGLE POINT-OF-ENTRY DEMONSTRATION PROGRAMS

A. By June 30, 2006, the Department shall establish not less than 3 single point-of-entry demonstration programs for the delivery of long-term care supports and services. At least one of the programs must be located in an urban area and at least one of the programs must be located in a rural area.

B. The Department shall conduct evaluations of the efficiency and effectiveness of the demonstration programs in meeting expectations for single point-of-entry initiatives identified in the report issued by the Task Force.

C. In developing the single point-of-entry demonstration programs, the Department shall use a collaborative model. The Office of Services to the Aging and the Department of Human Services shall cooperate with the Department in the implementation of this Section IV.

VII. MISCELLANEOUS

A. All departments, committees, commissioners, or officers of this state or of any political subdivision of this state shall give to the Commission, or to any member or representative of the Commission any necessary assistance required by the Commission, or any member or representative of the Commission, in the performance of the duties of the Commission so far as is compatible with its, his, or her duties. Free access shall also be given to any books, records, or documents in its, his, or her custody, relating to matters within the scope of inquiry, study, or investigation of the Commission.

B. To implement the requirements of this Order, the Director of the Department is authorized to establish the internal organization of the Department and allocate and reallocate duties and functions to promote economic and efficient administration and operation of the Department as authorized by Section 7 of the Executive Organization Act of 1965, 1965 PA 380, MCL 16.107.

C. Nothing in this Order shall be construed to change the organization of the executive branch of state government or the assignment of functions among its units in a manner requiring the force of law pursuant to Section 2 of Article 5 of the Michigan Constitution of 1963.

D. As the Medicaid Long-Term Care Task Force created by Executive Order 2004-1 has completed the work for which it was created, the Task Force is abolished. Executive Order 2004-1 is rescinded in its entirety.

E. Any suit, action, or other proceeding lawfully commenced by, against, or before any entity affected by this Order shall not abate by reason of the taking effect of this Order

F. The invalidity of any portion of this Order shall not affect the validity of the remainder of the Order.

This Order is effective upon filing.

Given under my hand and the Great Seal of the State of Michigan this 9th day of June, in the year of our Lord, two thousand and five.

JENNIFER M. GRANHOLM
GOVERNOR

BY THE GOVERNOR:

SECRETARY OF STATE

Steps toward making the vision real



Task Force Report

Michigan will achieve a high quality, easily accessible system of publicly and privately funded long-term care supports.

OLTCSS Vision:

OLTCSS leadership and guidance will **drive** Michigan's *collaborative decision making, policy development, and systems transformation*, **resulting** in a LTC System that is **responsive** to choices of individuals who need services and providing information about and access to *high quality, organizationally efficient and cost effective* **supports and services.**

OLTCSS Mission:

Promote innovation and change in Michigan's Long-Term Care System by providing leadership and by collaborating with stakeholders to **influence--**

- *planning*
- *policy*
- *funding*
- *quality*
- *cost effectiveness*
- *and efficiency*

thereby continuously improving and enhancing the choice and control of individuals.

- 1: Require and Implement Person-Centered Planning Practices.
- 2: Improve Access by Adopting “Money Follows the Person” Principles.
- 3: Create Single Point of Entry Agencies for Consumers
- 4: Strengthen the Array of Services and Supports (Expanding the Range of Options).
- 5: Support, Implement, and Sustain Prevention Activities through (1) Community Health Principles, (2) Caregiver support, and (3) Injury control, Chronic Care Management, and Palliative Care Programs that Enhance the Quality of Life, Provide Person-Centered Outcomes, and Delay or Prevent Entry in the LTC system.
- 6: Promote Meaningful Consumer Participation and Education by Creating a Long-Term Care Commission and Informing the Public about the Available Array of Long-Term Care Options.
- 7: Establish a New Quality Management System.
- 8: Michigan Should Build and Sustain Culturally Competent, Highly Valued, Competitively Compensated, and Knowledgeable LTC Workforce Teams that Provide High Quality Care within a Supportive Environment and are Responsive to Consumer Needs and Choices
- 9: Adapt Financing Structures that Maximize Resources, Promote Consumer Incentives, and Decrease Fra



Process Action Team:

OLTCSS staff representing system transformation/program development, quality improvement and data sections are charged:

- Develop more detailed plans to implement strategies identified by Task Force
- Assure content knowledge
- Maintain stakeholder representation and transparency through out the process,
- Share information and engage in dialogue through work with Commission workgroups, State agencies and the Commission

for each of the nine recommendations.



Commission Workgroups

- Review and monitor the implementation of recommendation
- Engage their members, volunteers, and constituencies in advocacy for the successful implementation of the Task Force recommendations.
- Assist the Commission in being an effective and visible consumer advocate for improving the access to quality long-term care and supports through efficient long-term care finance reform.
- Present findings and recommendations regularly to the Commission for next steps and potential changes in policy that will implement Person-Centered Planning across the array of long-term care and supports.



Commission Workgroups

- Ensure all recommendations:
 - Involve consumers and broad public participation in planning.
 - Promote an array of long-term care services and supports.
 - Promote the concept of money (funding) following the person to wherever that person chooses to live.
 - Assure evaluation is addressed.
 - Assure consistency with the overall commission process for statewide impact



Two series of sessions one today and one tomorrow.

Each will begin with an update on recommendation activities provided by staff and workgroup chairs

Work sessions to prioritize and identify activities and roles using outcome focused process

Work group

- Review objectives – Update/prioritize
- Identify activities and products/outputs
- Describe the benefit for the LTC user and/or state (outcome)
- Identify roles and responsibilities

OLTCSS can add measures