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Bob Leeman  
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August 21, 2006

**Via UPS Overnight Delivery**

Deborah Hennessey, Section Chief  
Michigan Department of Labor and Economic Growth  
Bureau of Workforce Programs  
Workforce Transition Division, Rapid Response Section  
201 North Washington Square, 5<sup>th</sup> Floor  
Lansing, Michigan 48913

Dear Ms. Hennessey:

AT&T Services, Inc. ("Company") has developed plans to permanently close the Remittance Operations Center ("ROC"), located at 4075 Bay Road, Saginaw, Michigan 48603, effective on or about October 20, 2006. (Note that this action does not constitute a shut down of all operations at this location.)

There are fifty-seven (57) non-management employees and four (4) managers at this location, all of whom are expected to suffer a loss of employment effective October 20, 2006 (non-management), or October 27, 2006 (managers). A list of the job titles and numbers of affected employees in each title is enclosed. Management employees at this location do not have bumping rights. Any bumping rights for bargained-for employees would be governed by union agreements. The Communications Workers of America (CWA) represents the affected bargained-for employees. By separate letter, the Company has described its plans to Mr. Seth Rosen, Vice President, CWA District 4, 20525 Center Ridge Road, Suite 700, Cleveland, Ohio 44116.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the Act applies or that notice is otherwise required. All requests for additional information should be directed to: Arci O'Neal, Senior HR Manager, 175 East Houston Street, Room 7F7, San Antonio, Texas 78205, or by telephone to (210) 351-2582.

Sincerely,

Robert J. Leeman

Enclosure

**RECEIVED**

AUG 22 2006

RAPID RESPONSE  
WORKFORCE PROGRAMS