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**RECEIVED**

November 11, 2009

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Via Overnight Delivery

Deborah Hennessey, Section Chief  
Michigan Department of Labor and Economic Growth  
Bureau of Workforce Programs  
Workforce Transition Division, Rapid response Section  
201 North Washington Square, 5<sup>th</sup> Floor  
Lansing, Michigan 48913

RAPID RESPONSE  
WORKFORCE PROGRAMS

Dear Ms. Hennessey:

Michigan Bell Telephone Company ("Company") has developed plans to permanently close its Customer Information Services (CIS) Customer Communications Solutions Relay Center, located at 23460 Michigan Avenue, Dearborn, Michigan 48124, effective on or about January 13, 2010. (Note that this action does not constitute a shut down of all operations of this location.)

There are seventy-six (76) non-management employees at this location, all of whom are expected to suffer a loss of employment effective on or about January 13, 2010. A list of the job titles and numbers of affected employees in each title is enclosed. Any bumping rights for bargained-for employees would be governed by the union agreement. The Communications Workers of America (CWA) represents the affected bargained-for employees. By separate letter, the Company has described its plans to Mr. Seth Rosen, Vice President, CWA District 4, 20525 Center Ridge Road, Suite 700, Cleveland, Ohio 44116.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the Act applies or that notice is otherwise required. All requests for additional information should be directed to: Dennis Milota, Lead HR Specialist/Generalist, 45 West Erieview Plaza, Room 1452, Cleveland, Ohio 44114, or by telephone at (216) 822-0790.

Sincerely,

L'Tanya D. Johnson Norris

Enclosure

Michigan Relay Center - Dearborn  
November 2009

| <b>JOB TITLE</b>                     | <b>EMPLOYEE COUNT</b> |
|--------------------------------------|-----------------------|
| COMMUNICATIONS ASSISTANT [CWA04]     | 64                    |
| OPERATOR SERVICES ASST (OSA) [CWA04] | 3                     |
| SERVICE ASSISTANT (SAR) [CWA04]      | 3                     |
| SERVICE ASSISTANT (SAT) [CWA04]      | 5                     |
| TECHNICAL ASSOCIATE (CLB) [CWA04]    | 1                     |
| <b>Grand Total</b>                   | <b>76</b>             |