

Career Choices – Certificate of Completion Programs

- Stock Clerk
- Sales Associate
- Cashier
- First-Line Supervisor

Depending on skills, abilities, and interests, students can participate from 1-3 terms

Program Description

MCTI's Retail Marketing Program operates the Eagle Shack, the on-campus store. Students learn customer service/personal selling, cash handling, inventory control, merchandizing, and promotion/advertising.

Job Outlook

Skilled graduates can expect job placement within a short period of time. Entry-level wages vary from \$7.40-\$10 per hour and are dependent on geographical area in which the student relocates.

Aptitude/Abilities

- Average verbal and math skills, clerical perception, low to fair manual dexterity
- Effective interpersonal skills
- Ability to multitask, perform precision work
- Likes to work with people
- Academic abilities are detailed in the MCTI catalog & on the MCTI website

Michigan Career and Technical Institute (MCTI)

Michigan Rehabilitation Services (MRS)
Department of Licensing and Regulatory Affairs (LARA)
11611 West Pine Lake Road
Plainwell, MI 49080
Toll Free 1-877-901-7360 TTY 1-269-664-9294
www.michigan.gov/mcti

