



Michigan Department of Health & Human Services

RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

Registering for MILogin and CHAMPS

“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”

-Provider Relations

Register for MILogin and CHAMPS

MILogin is a website that allows a user to enter one name and password in order to access multiple applications.

CHAMPS (Community Health Automated Medicaid Processing System) is the program that allows providers to enroll, update enrollment information, and report services performed.

File Edit View Favorites Tools Help

Home Help MI.gov

MILogin

for Third Party

Login to your account

* = Required Fields

*User ID

*Password

Login

[Forgot your User ID?](#)

[Forgot your password?](#)

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Don't have an account? [Create New Account](#)

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- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter <https://milogintp.Michigan.gov> into the search bar.



Login to your account

* = Required Fields

*User ID

*Password

[Forgot your User ID?](#)

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- Providers must register a MILogin User ID before gaining access to the site.
- Click the 'Create New Account' button from the MILogin page.



Create your account - Step 1 of 3

* = Required Fields

| | | | |
|----------------------|----------------------|----------------------|----------------------|
| *First Name ← | Middle Initial | *Last Name ← | Suffix |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

| | |
|-------------------------|---------------------------------|
| *Email Address ← | *Confirm Email Address ← |
| <input type="text"/> | <input type="text"/> |

| | |
|-----------------------------|----------------------|
| *Work Phone Number ← | Mobile Number |
| <input type="text"/> | <input type="text"/> |

***Verification Question: Bee, chin, ankle, leg and dog: how many body parts in the list?** ←

I agree to the [terms & conditions](#).

| | |
|-------------------------------------|--------------------------------------|
| <input type="button" value="Next"/> | <input type="button" value="Clear"/> |
|-------------------------------------|--------------------------------------|

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- Fill in all required information, indicated by the asterisk(*)
- Click 'I agree to the terms & conditions' box.
- Click 'Next'.

Home Help  MI.gov

 **MI Login**
for Third Party

Create your account - Step 2 of 3

* = Required Fields

***User ID**

***Password**

***Confirm Password**

User ID guideline: Enter your last name, first initial, and any 4 numbers with no space between them. For Example: John Smith and using 9999 as an example for the four digit number, you would enter smithj9999.

Password guidelines:

- Must be at least 8 characters in length
- Must include characters from 3 of the following categories:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Special characters (!\$#,%~^&* _ +=><)
- Should not be based on your User ID

Select four unique security questions. These questions will be used to restore access to your account in case you forget the password.

| | |
|---|---|
| <p>*Secret Question #1 <input type="text" value="--Select Question--"/></p> <p>*Secret Question #2 <input type="text" value="--Select Question--"/></p> <p>*Secret Question #3 <input type="text" value="--Select Question--"/></p> <p>*Secret Question #4 <input type="text" value="--Select Question--"/></p> | <p>*Secret Answer #1 <input type="text" value="Enter security answer #1"/></p> <p>*Secret Answer #2 <input type="text" value="Enter security Answer #2"/></p> <p>*Secret Answer #3 <input type="text" value="Enter security Answer #3"/></p> <p>*Secret Answer #4 <input type="text" value="Enter security Answer #4"/></p> |
|---|---|

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- Select Question--

What was your favorite place to visit as a child?

What was the last name of your third grade teacher?

What was the make of your first car?

In what city were you born in?

What was the name of the company of your first job?

In what city did you and your spouse first meet?

What was your high school mascot?

What is your mothers maiden name?

What is your favorite team?

Where was the first concert you attended?

- Enter a User ID and Password. (make sure to follow the guidelines in the green box)
- Select 4 Secret Questions.
- Enter 4 answers to the Secret Questions.
- Click 'Create Account'.



Create your account - Step 3 of 3

Your account has been successfully created.

[Login to your account.](#) 

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- You will receive a confirmation that your account has been successfully created.
- Click Login to your account



Login to your account

* = Required Fields

*User ID



*Password



Login



[Forgot your User ID?](#)

[Forgot your password?](#)

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Don't have an account?

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- Enter the User ID and Password you just created.
- Click 'Login'.



Home Page

[Need Help?](#)

Your password will expire in **365** days.

Manage your account

| | |
|---|---|
|  Request Access |  Update Profile |
|  Change Password |  Update Security Q&A |

Access your applications

You do not have access to any application. You can request access by clicking on 'Request Access' button above.

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- Your Home Page will not show any applications.
- Click 'Request Access'.





Request Access

Request access guidelines:

1. Search for an application with a keyword or select an agency to view its applications
2. Choose an application
3. Confirm your application and click 'Request Access' to proceed

Step 1: Search for an application



OR

Step 1: Select an agency to view its applications



Michigan Department of Health & Human Services



Michigan Department of Transportation



DTMB, Center for Shared Solutions

- Type CHAMPS in 'Step 1: Search for an application box'.
- Click the search button.

Step 2: Choose an application - Showing search results for 'Champs'

| | |
|---------------------|---|
| CHAMPS ← | ↑ |
| CHAMPS - HealthBeat | |
| CHAMPS - Siebel CRM | |
| CHAMPS B2B | ↓ |

Step 3: Click on 'Request Access' button to proceed

No application selected yet.

Request Access

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- Click on CHAMPS In 'Step 2: Choose an application box'.

Step 2: Choose an application - Showing search results for 'CHAMPS'

| | |
|---------------------|---|
| CHAMPS | ▲ |
| CHAMPS - HealthBeat | |
| CHAMPS - Siebel CRM | |
| CHAMPS B2B | ▼ |

Step 3: Application ready to be requested - Click on Request Access button to proceed

CHAMPS

(Community Health Automated Medicaid Processing System) is the Michigan Medicaid Management Information System (MMIS). It supports Medicaid provider enrollment and maintenance, beneficiary healthcare eligibility and enrollment, prior authorization, Home Help Electronic Service Verification (ESV), fee-for-service payments and managed care enrollments, payments, and encounters.

[Request Access](#) ←

[Return to home page](#)

- Confirm 'Step 3: Application ready to be requested' says CHAMPS.
- Click 'Request Access' button.



Request Access

* = Required Fields

Please confirm the name of the application to be requested before proceeding. By clicking on 'I Accept' you agree to the Terms & Conditions of this application.

App Name: **CHAMPS**

Terms & Conditions

The Michigan Department of Health and Human Services (MDHHS) computer information systems (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDHHS systems for commercial or partisan political purposes. Following industry standards, systems users must securely maintain any information downloaded, printed, or removed in any format from the systems. When no longer needed, this information must be destroyed in an appropriate manner specific to the format type. All users of the systems give their expressed consent to the monitoring of their activities on the systems. If such monitoring reveals possible evidence of unauthorized or criminal activity, the evidence may be provided to administrative or law enforcement officials for disciplinary action and/or prosecution. By accessing information provided by the Michigan Department of Health and Human Services computer information systems and clicking on the button below, I acknowledge and agree to abide by all governing privacy and security terms, conditions, policies and restrictions for each authorized application.

I Accept

Cancel

Note: Click 'Cancel' to go back to your homepage.

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- Confirm the 'App Name': says CHAMPS.
- Read the Terms & Conditions.
- Click 'I Accept' button.



Request Access

*** = Required Fields**

This application requires following attributes:

***Email Address**

***Work Phone Number**

***CHAMPS User Type**

State User Only

Provider/Other

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- Confirm your phone number is correct.
- Select the 'Provider/Other' button.
- Click 'Submit' button.





Request Access

The request for your access has been successfully submitted.

You will see the updated list of application(s) on your home page once it is processed.

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- Your request to CHAMPS has been successfully submitted.
- Click Return to home page.



Home Page

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Your password will expire in **365** days.

Manage your account

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 [Update Profile](#)

 [Change Password](#)

 [Update Security Q&A](#)

Access your applications

- [CHAMPS](#) ←

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- You will be directed back to your MILogin home page.
- Click the CHAMPS application



Terms & Conditions:CHAMPS

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[Acknowledge/Agree](#) [Cancel](#)

- Click Acknowledge/Agree button to accept the Terms & Conditions to get into CHAMPS.



→ Select Domain *

→ Select Profile *

→ Select Favorite

- Select the Billing NPI from the Domain dropdown
- Select the appropriate profile (for example full access, limited access etc.)
- Select a Favorite if one has previously been saved



NPI: Name:

Latest updates

System Notification

Attention All Providers: Due to system maintenance activities, the CHAMPS system will be down between 6:00 AM Saturday, January 10th through 9:00 PM Sunday, January 11th, 2015 with the exception of Health Care Eligibility Benefit Inquiry and Response (Core 270/271) Real-time transactions which will be down between 6:00am and 10:00am on Saturday January 10th. This outage will affect the CHAMPS system access for all functionality.



Calendar

11:48 AM 12 January 2015
Monday

2015 January

| Mo | Tu | We | Th | Fr | Sa | Su |
|----|----|----|----|----|----|----|
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

← Today →

My Reminders

Filter By

| | Alert Type | Alert Message | Alert Date | Due Date | Read |
|--------------------------|------------|---------------|------------|----------|------|
| <input type="checkbox"/> | ▲ ▾ | ▲ ▾ | ▲ ▾ | ▲ ▾ | ▲ ▾ |

No Records Found !

- Once logged in you will be directed to the Provider Portal page

Provider Resources

- **MDHHS website:** www.michigan.gov/medicaidproviders
- **We continue to update our Provider Resources, just click on the links below:**
 - [Listserv Instructions](#)
 - [Medicaid Alerts and Biller “B” Aware](#)
 - [Quick Reference Guides](#)
 - [Update Other Insurance NOW!](#)
 - [Medicaid Provider Training Sessions](#)
- **Provider Support:**
 - ProviderSupport@michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program