



Module 3 Opening the Conversation

Activity: Clinic Self-Assessment

Instructions: Our clinic environment impacts the tone for all participant encounters. Take a moment to assess your clinic using the following table to record your observations. Discuss them with your Training Supervisor.

Please mark the response that best describes your level of agreement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Our clinic is welcoming to participants.					
Brightly painted walls, murals, welcome signs are in the languages spoken by participants.					
Artwork, posters, bulletin boards with community activities reflect participant population.					
Appropriate toys, opportunities for physical play.					
Our clinic has culturally-appropriate materials.					
Thoughts and Comments:					

Please mark the response that best describes your level of agreement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Our clinic has a comfortable designated area for breastfeeding.					
Our clinic provides a warm and friendly environment.					
Our waiting room has enough room and chairs to accommodate all family members without being crowded or noisy.					
Thoughts or Comments:					
I have ideas for making our clinic more welcoming to our participants.					
Your ideas: _____					