

# Volunteer Dental Program

(FY2009 Appropriation Bill - Public Act 246 of 2008)

**December 1, 2008**

**Section 1109:** (1) From the amounts appropriated in part 1 for dental programs, funds shall be allocated to the Michigan dental association for the administration of a volunteer dental program that provides dental services to the uninsured in an amount that is no less than the amount allocated to that program in fiscal year 1996-1997.

(2) Not later than December 1 of the current fiscal year, the department shall make available upon request a report to the senate or house of representatives appropriations subcommittee on community health or the senate or house of representatives standing committee on health policy the number of individual patients treated, number of procedures performed, and approximate total market value of those procedures from the immediately preceding fiscal year.

*Michigan Department  
of Community Health*



**Jennifer M. Granholm, Governor  
Janet Olszewski, Director**

## Donated Dental Services (DDS) Program Legislative Report

Reporting Period: October 1, 2007 to September 30, 2008

Report Addressing: Section 1109(2) of PA 246 of 2008

### Overview of FY 2007/2008 Achievements

	<b>FY 2008</b>	FY 2007
Number of patients receiving completed dental care:	<b>392</b>	399
Number of dental procedures provided:	<b>5,760</b>	5,794
Number of volunteer dentists:	<b>805</b>	808
Number of dentists involved with patients treated:	<b>372</b>	391
Value of donated services by dentists:	<b>\$1,030,785</b>	\$987,862
Number of volunteer dental laboratories:	<b>214</b>	215
Value of donated laboratory services:	<b>\$94,995</b>	\$97,043
Value of donated treatment:	<b>\$1,125,780</b>	\$1,084,905

This program is in its twelfth year. Originally funded at \$138,000, an amendment was issued to reduce the amount, per the Negative Supplemental, Senate Bill 436, to \$100,500 on June 25, 2007. The funds provide for the administration of the program, which matches dentists who are willing to donate services to persons in specific target groups (identified below) needing extensive dental care. The department contracts with the Michigan Dental Association, which subcontracts, with the National Foundation of Dentistry for the Handicapped in Denver, Colorado. The funding to the National Foundation supports employee costs to administer and operate the program, some lab fees and recognition plaques for the dentists.

The populations for whom dental services are provided are the following:

- Persons who are physically and/or mentally impaired
- Persons with sensory impairments
- Persons who are medically compromised
- Elderly persons

## **MICHIGAN DONATED DENTAL SERVICES (DDS) PROGRAM PROGRESS REPORT FOR FY 2007**

In compliance with section 1109(2) of S.B. 1083 the Michigan Oral Health Program is providing the following report on the Michigan Donated Dental Services Program.

### Background

This program aims to treat patients who are disabled and elderly with seriously-neglected dental problems. As a result of their ages or disabilities, many cannot work and depend on public assistance for their health care. Medicare, however, does not provide dental benefits and Michigan's Medicaid program limits eligibility, procedures and the frequency of procedures it covers for adult recipients. Moreover, many dentists do not accept Medicaid.

To help some of these individuals, the Michigan Dental Association (MDA) and the Foundation of Dentistry for the Handicapped (FDH) launched the statewide Michigan Donated Dental Services (DDS) project in 1995. This program is similar to others developed by FDH in 37 other states. Delta Dental Plan of Michigan is also a major partner in the Michigan effort and donates office space as well as many other support services.

### Accomplishments

This fiscal year's goal was to provide \$1,100,000 worth of treatment for 425 disabled, aged, or medically compromised individuals statewide. By the end of the September 30<sup>th</sup> fiscal year, the 392 people had received care worth \$1,125,780. In addition to the 392 people who finished treatment, 309 more undergoing treatment at the end of the year (i.e., active cases). While fewer people were helped than planned, each person who finished treatment received an average of \$4,872 worth of dental treatment!

The 392 individuals who completed treatment required 5,760 dental procedures, or an average of 14.7 procedures per person. These more complicated cases take longer to complete and is why fewer people than anticipated completed their care during the fiscal year.

A second goal was to generate \$98,000 worth of donated laboratory fabrications from some of the 214 labs that volunteer. Labs donated \$94,995 worth of fabrications by the end of the fiscal year, nearly reaching this rather lofty goal. We are so very grateful to these generous labs!

Financial: Though the dentists and many of the labs donate their services, we need monies to support their volunteer efforts: for the DDS Coordinator, telephone, postage and other program costs and to pay some of the laboratory bills when we cannot find volunteers. **This fiscal year, volunteers contributed \$8.33 worth of care for every dollar spent.**

## Staffing

Services are managed by two DDS coordinators, who act as liaisons between patients, referring organizations, dentists and labs. Working from an office in Farmington Hills so generously donated by Delta Dental Plan of Michigan, Ms. Judith Berry coordinates services in the southeast section of the state. Ms. Michele Sanders manages services for the rest of the state from an office donated by Foote Hospital in Jackson. The area formerly covering Metro Detroit now includes the counties of Genesee, Lapeer, Lenawee, Livingston, Macomb, Oakland, St. Clair, Washtenaw, and Wayne and is now referred to as the southeastern section of the state.

## Applications

When the waiting list is too long, the coordinators must spend a significant amount of time processing new applications and responding to people requesting applications; time that instead could be spent referring people to dentists and coordinating services. In August 2004, we had more than 1,000 pending applications and had to temporarily stop accepting new applications in most areas of the state so the coordinators could focus on reducing the wait list.

The waiting list continues to be monitored, and coordinators assess whether or not they are able to accept applications. Currently, we are accepting applications in all areas of the state except Wayne and Jackson Counties. During this fiscal year, we received 862 applications statewide of which 243 were determined ineligible and 409 referrals were made to dentists. At the end of the year, 867 applications were pending which includes people who had applied this year as well as in past years that we have not yet been able to link with dentists.

## Volunteers

Since DDS recruitment efforts were launched in the fall of 1995, the cadre of volunteer dentists has grown to 805; of which 402 practice in the southeastern section of the state and the other 403 in the rest of Michigan. In addition, 214 dental laboratories donate some of the fabrications needed by so many of the people treated.

With 867 applications pending, or waiting to be referred, more volunteers are still needed everywhere in the state, especially Detroit and its suburbs, Jackson, Kalamazoo, Lansing, Saginaw, and the Thumb area where we have received many requests for help. We are very grateful for the involvement of the MDA leadership in recruiting new volunteer dentists. In the next fiscal year we are planning to intensify recruiting activities to encourage more dentists and labs to become involved. Eventually, we hope to have a volunteer network of 1,000 dentists; an ambitious, yet realistic long-term goal based on successes in other states.

## Future Plans

Our goal for the 2008-2009 fiscal year that began October 1, 2008 is to provide \$1,250,000 worth of donated treatment for 430 aged or disabled individuals, including \$110,000 worth of donated laboratory fabrications.

Attachments

A financial statement for the fiscal year is attached along with program services summaries. Reports are available that depict treatment county and disability.

**Michigan Donated Dental Service Program  
Fourth Quarterly Report of Services  
Combined Statewide and Southeastern Programs**

Table I

<u>CATEGORY</u>	<u>1<sup>st</sup> Qtr. 10/07-12/07</u>	<u>2<sup>nd</sup> Qtr. 1/08-3/08</u>	<u>3<sup>rd</sup> Qtr. 4/08-6/08</u>	<u>4<sup>th</sup> Qtr. 7/08-9/08</u>	<u>FY 2007-08 Year-to-date</u>
<b><u>PATIENTS</u></b>					
# of Active Cases	333	331	337	309	309
# of Referrals	107	127	107	88	409 <sup>1</sup>
# Deceased or Otherwise Withdrew	2	2	2	4	10
# of Patients Treated	81	106	111	158	392 <sup>1</sup>
# of Dental Procedures	1,068	1,337	1,451	1,904	5,760
<b><u>APPLICANTS</u></b>					
# Received	192	221	233	216	862
# Not Eligible	45	64	52	83	243
# of Applications pending (as of 9/30/08)	613	683	799	867	867
<b><u>VOLUNTEERS</u></b>					
# of Volunteer Dentists	803	805	803	805	805
# involved with patients treated	83	106	111	140	372 <sup>2</sup>
# of Volunteer Labs	214	217	215	214	214
# involved with patients treated	40	33	43	41	104 <sup>2</sup>
<b><u>FINANCIAL</u></b>					
Value of Care to Patients Treated	\$224,091	\$261,477	\$295,834	\$344,378	\$1,125,780
Average Value of Treatment/Case	\$2,767	\$2,467	\$2,666	\$2,180	\$2,872
Value of Donated Lab Services <sup>3</sup>	\$24,708	\$24,645	\$24,434	\$21,209	\$94,995
Value of Paid Lab Services	\$0	\$740	\$685	\$84	\$1,509
Operating Costs	\$33,117	\$32,334	\$32,872	\$36,839	\$135,162
Ratio/Donated Treatment per Dollar of Operating Costs	\$6.77	\$8.09	\$9.00	\$9.35	\$8.33
Total Patients Treated (Since 10/95)	3,593				
Total value of Care to Patients Treated	\$9,201,264				

<sup>1</sup> Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

<sup>2</sup> Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

<sup>3</sup> Value also included in Value of Care to Patients Treated

Michigan Donated Dental Service Program  
Fourth Quarterly Report of Services  
Program Services for Southeast Michigan

Table 2

<u>CATEGORY</u>	1 <sup>st</sup> Qtr. <b>Detroit</b> <u>10/07-12/07</u>	2 <sup>nd</sup> Qtr. <b>Detroit</b> <u>1/08-3/08</u>	3 <sup>rd</sup> Qtr. <b>Detroit</b> <u>4/08-6/08</u>	4 <sup>th</sup> Qtr. <b>Detroit</b> <u>07/08-09/08</u>	FY 2007-08 <b>Detroit</b> <u>Year-to-date</u>
<b><u>PATIENTS</u></b>					
# of Active Cases	159	155	161	149	149
# of Referrals	48	59	53	42	191 <sup>1</sup>
# Deceased or Otherwise Withdrew	1	0	1	3	5
# of Patients Treated	38	51	61	78	197 <sup>1</sup>
# of Dental Procedures	663	991	1,016	1,184	3,854
<b><u>APPLICANTS</u></b>					
# Received	96	104	110	92	402
# Not Eligible	25	37	30	49	141
# of Applications pending (as of 9/30/05)	263	294	342	361	367
<b><u>VOLUNTEERS</u></b>					
# of Volunteer Dentists	404	403	402	402	402
# involved with patients treated	39	52	62	70	192 <sup>2</sup>
# of Volunteer Labs	115	117	114	112	112
# involved with patients treated	21	17	21	25	54 <sup>2</sup>
<b><u>FINANCIAL</u></b>					
Value of Care to Patients Treated	\$107,481	\$135,315	\$184,782	\$184,672	\$612,250
Average Value of Treatment/Case	\$2,828	\$2,653	\$3,029	\$2,368	\$3,108
Value of Donated Lab Services <sup>3</sup>	\$12,335	\$13,155	\$11,058	\$12,901	\$49,449

1 Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

2 Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

3 Value also included in Value of Care to Patients Treated

## Michigan Donated Dental Service Program

Fourth Quarterly Report of Services

Program Services for Rest of State

**Table 3**

	1 <sup>st</sup> Qtr. Rest of State	2 <sup>nd</sup> Qtr. Rest of State	3 <sup>rd</sup> Qtr. Rest of State	4 <sup>th</sup> Qtr. Rest of State	FY 2007-08 Rest of State
<u>CATEGORY</u>	<u>10/07-12/07</u>	<u>1/08-3/08</u>	<u>4/08-6/08</u>	<u>7/08-9/08</u>	<u>Year-to-date</u>
<b><u>PATIENTS</u></b>					
# of Active Cases	174	176	176	160	160
# of Referrals	59	68	54	46	218 <sup>1</sup>
# Deceased or Otherwise Withdrew	1	2	1	1	5
# of Patients Treated	43	55	50	80	195 <sup>1</sup>
# of Dental Procedures	405	346	435	720	1,906
<b><u>APPLICANTS</u></b>					
# Received	96	117	123	124	460
# Not Eligible	20	27	22	34	102
# of Applications pending (as 9/30/05)	350	389	457	506	506
<b><u>VOLUNTEERS</u></b>					
# of Volunteer Dentists	399	402	401	403	403
# involved with patients treated	44	54	49	70	180 <sup>2</sup>
# of Volunteer Labs	99	100	101	102	102
# involved with patients treated	19	16	22	16	50 <sup>2</sup>
<b><u>FINANCIAL</u></b>					
Value of Care to Patients Treated	\$119,610	\$126,162	\$111,052	\$159,706	\$513,530
Average Value of Treatment/Case	\$2,712	\$2,294	\$2,221	\$1,996	\$2,634
Value of Donated Lab Services <sup>3</sup>	\$12,373	\$11,490	\$13,376	\$8,308	\$45,546

<sup>1</sup> Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

<sup>2</sup> Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count

<sup>3</sup> Value also included in Value of Care to Patients Treated

**TREATMENT BY COUNTY 10/1/07 – 9/30/08**

County	# of Transactions	Treatment Value	County	# of Transactions	Treatment Value	County	# of Transactions	Treatment Value
Alcona	1	\$2,580	Houghton	0		Muskegon	4	\$13,546
Alger	0		Huron	1	\$1,172	Newaygo	2	\$4,769
Allegan	2	\$6,067	Ingham	20	\$27,210.50	Oakland	70	\$143,622
Alpena	2	\$5,092	Ionia	6	\$6,139	Oceana	2	\$16,081
Antrim	0		Iosco	1	\$2,314	Ogemaw	2	\$913
Arenac	2	\$6,494	Iron	1	\$5,083	Ontonagon	0	
Baraga	0		Isabella	0		Osceola	1	\$558
Barry	2	\$8,165	Jackson	20	\$30,761	Oscoda	0	
Bay	7	\$14,036	Kalamazoo	6	\$17,325	Ostego	3	\$4,675
Benzie	1	\$283	Kalkaska	2	\$6,754	Ottawa	14	\$19,353
Berrien	10	\$16,230	Kent	45	\$89,438	Presque Isle	1	\$125
Branch	3	\$6,030	Keweenaw	0		Roscommon	1	\$8,345.48
Calhoun	3	\$5,412	Lake	0		Saginaw	4	\$5,307
Cass	2	\$4,021	Lapeer	7	\$15,543	St. Clair	8	\$40,782
Charlevoix	0		Leelanau	1	\$753	St. Joseph	6	\$9,572
Cheboygan	1	\$85	Lenawee	6	\$15,919	Sanilac	3	\$2,191
Chippewa	1	\$2,918	Livingston	5	\$26,196	Schoolcraft	0	
Clare	2	\$6,531	Luce	0		Shiawassee	2	\$7,876
Clinton	3	\$8,185	Mackinac	0		Tuscola	1	\$4,880
Crawford	0		Macomb	64	\$162,735	Van Buren	3	\$7,535
Delta	2	\$7,158	Manistee	0		Washtenaw	15	\$27,161
Dickinson	2	\$11,233	Marquette	2	\$6,482	Wayne	71	\$161,656.46
Eaton	8	\$17,191	Mason	0		Wexford	1	\$268
Emmet	0		Mecosta	1	\$2,475			
Genesee	13	\$37,739	Menominee	1	\$1,477			
Gladwin	1	\$3,238	Midland	2	\$3,311			
Gogebic	0		Missaukee	1	\$4,015	<b>Total Patients Treated: 392</b>		
Grand Traverse	5	\$16,621	Monroe	3	\$6,975			
Gratiot	1	\$565	Montcalm	5	\$21,758	<b>Total Treatment Value: \$1,125,780.40</b>		
Hillsdale	3	\$6,865	Montmorency	0				