

CSHCS INFO #5-2012 - myHealthButton - Pilot Project
Thu 7/12/2012

Please do not respond to this email.

Please contact Rebecca Start at startR@michigan.gov if you have any questions.

CSHCS has been invited to participate in the ‘myHealthButton’ pilot project for Medicaid beneficiaries. myHealthButton is a free mobile app that gives real-time access to Children’s Special Health Care Services (CSHCS), Women, Infants & Children (WIC), or Medicaid benefits instantly and securely. The attached letter was mailed to CSHCS/Medicaid clients in the Upper Peninsula and 18 – 20 year old clients in the City of Detroit and Macomb, Oakland and Wayne Counties. WIC certified clients with active Medicaid who live in Eaton, Ingham or Jackson County were also invited to take part in testing the usability of the myHealthButton.

The survey mentioned in the letter is live and ready for users to complete online. Once the application is available for download, a second letter/text/email will be sent to those who chose to be contacted, per the last question on the survey.

The myHealthButton website is now available for anyone to view. URL:

<https://myhealthbutton.cns-inc.com/ce/mipilot.html>

Family questions about myHealthButton should be referred to the Beneficiary Helpline: 1-800-642-3195

FAQs:

What is the myHealthButton? myHealthButton is a mobile app that has been developed to allow clients to view benefit information instantly and securely from a smartphone.

How much does the app cost? myHealthButton is free.

Can anyone download and use the myHealthButton app? myHealthButton app is available for anyone who currently has Medicaid eligibility.

What features will be available? The features currently available are: a display of MiHealth card information, a display of Authorized Providers and Qualifying Diagnosis for CSHCS, Food Balance for WIC, and a Medicaid Provider search function to find Fee-for-Service providers “near you” or by choosing specific criteria, plus much more that will make accessing Medicaid information more convenient.