

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
Minimum Operating Standards for MI Choice Waiver Program Services

NAME	Residential Services, waiver
DEFINITION	Residential services include enhanced assistance with activities of daily living and supportive services. MI Choice participants who receive this service must reside in licensed homelike, non-institutional settings. These settings include continuous on-site response capability to meet scheduled or unpredictable resident needs and provide supervision, safety, and security. Third parties may only furnish this service with the approval of the participant, licensee, and waiver agent. Payment excludes room and board, items of comfort or convenience, and costs of facility maintenance, upkeep, and improvement.
HCPCS CODES	T2032, Residential care, not otherwise specified (NOS), waiver; per month T2033, Residential care, not otherwise specified (NOS), waiver; per diem
UNITS	T2032 – one unit per month T2033 - one unit per day
SERVICE DELIVERY OPTIONS	<input checked="" type="checkbox"/> Traditional/Agency-Based <input checked="" type="checkbox"/> Self-Determination

Minimum Standards for Traditional Service Delivery

1. Each direct service provider must have written policies and procedures compatible with the "General Operating Standards for Waiver Agents and Contracted Direct Service Providers", and minimally, Section A of the "General Operating Standards for MI Choice Waiver Service Providers".
2. Residential Services (RS) include assistance with:
 - a. Activities of daily living such as bathing, eating, dressing, and personal hygiene
 - i. The services and supports provided under RS are in addition to and shall not replace usual and customary care furnished to residents in the licensed setting.
 - ii. Documentation in the participant's record must clearly identify the participant's need for additional supports and services not covered by licensure.
 - iii. The plan of care must clearly identify the portion of the participant's supports and services covered by RS.
 - b. Homemaking tasks incidental to the provision of assistance with activities of daily living may also be included in RS, but shall not replace usual and customary homemaking tasks required by licensure.
 - c. Non-medical care (not requiring nursing or physician intervention)
 - d. Preserving the health and safety of the individual so that he/she may reside, receive services, and be supported in the most integrated and independent community setting.
3. RS excludes nursing and skilled therapy services.
4. RS does not include the costs associated with room and board.
5. Waiver agents authorize this service when necessary to prevent the institutionalization of the participant served and allow the participant to reside in the most independent setting of their choice.

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH**Minimum Operating Standards for MI Choice Waiver Program Services**

6. Waiver agents cannot approve RS in circumstances where the service duplicates services available under the state plan, by licensure, or elsewhere. When more than one service is included in the participant's plan of care, the waiver agent must clearly distinguish services by unique hours and units approved.
7. Individuals providing RS must be at least 18 years of age, have the ability to communicate effectively both orally and in writing and follow instructions.
8. Members of a participant's family may provide RS to the participant. However, waiver agents shall not directly authorize MI Choice funds to pay for services furnished to a participant by that person's spouse.
9. Family members who provide RS must meet the same standards as providers who are unrelated to the individual.
10. The waiver agent, provider agency, and/or licensee must train each worker to perform properly each task required for each participant the worker serves before delivering the service to that participant. The supervisor must assure that each worker can perform every task assigned competently and confidently for each participant served.
11. When the RS provided to the participant include assistance with activities of daily living, the direct service providers furnishing RS must also:
 - a. Be supervised by a registered nurse (RN) licensed to practice nursing in the State. At the State's discretion, other qualified individuals may supervise RS providers. Persons employed as the licensed facility owner or manager may provide this supervision. The direct care worker's supervisor shall be available to the worker at all times the worker is furnishing RS services.
 - b. Develop in-service training plans and assure all workers providing RS are confident and competent in safety and body mechanics before delivering RS to MI Choice participants, as applicable to the needs of that participant.
 - c. Provide an RN to individually train and supervise RS workers who perform higher-level, non-invasive tasks such as maintenance of catheters and feeding tubes, minor dressing changes, and wound care for each participant who requires such care. The supervising RN must assure each worker's confidence and competence in the performance of each task required.
 - d. Be trained in first aid and cardio-pulmonary resuscitation (CPR).
 - e. MDCH strongly recommends each worker delivering RS complete a certified nursing assistance training course.

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
Minimum Operating Standards for MI Choice Waiver Program Services

Minimum Standards for Self-Determined Service Delivery

1. When authorizing RS for participants choosing the self-determination option, waiver agents must comply with items 2 through 7 of the Minimum Standards for Traditional Service Delivery specified above.
2. Each chosen provider must minimally comply with Section C of the "General Operating Standards for MI Choice Waiver Service Providers".
3. The individual furnishing RS must also be trained in CPR. This training may be waived when the provider is furnishing services to a participant who has a "Do Not Resuscitate" order.