

RIGHTS *IS EVERYBODY'S BUSINESS*



The 20th Annual Recipient Rights Conference
October 22-25, 2013
Grand Traverse Resort
Acme, MI

SESSION TRACKS: SOMETHING FOR EVERYONE

#	SESSION TITLE	CONSUMERS	COMMITTEE MEMBERS	LPH RIGHTS STAFF	BASIC RIGHTS	ADVANCED RIGHTS (CMH/LPH)	REQUESTED SOCIAL WORK CEU's	RIGHTS CEU
PRE-1	INTENSIVE INVESTIGATION WORKSHOP			X	X	X	5.5	5.5 Category I
PRE-1	ELDER ABUSE		X	X	X	X	5.5	5.5 Category IV
SYNTR	SO! YOU'RE NEW TO RIGHTS			X	X		2.5	2.5 Category I
1	FORENSICS OF INTERVIEWING			X	X		3.0	3.0 Category I
2	DIALECTICAL SAMPLER		X	X	X	X	1.0	1.0 Category IV
3	PENGUINS		X	X	X	X	1.5	1.5 Category IV
GS1	LET'S TALK ABOUT...	X	X	X	X	X	1.5	1.5 Category IV
4	GENERATIONAL DIFFERENCES	X	X	X	X	X	1.5	1.5 Category I
5	COMMUNICATION CHALLENGES						1.5	1.5 Category I
6	BEST PRACTICES – INPATIENT			X	X	X	1.5	1.5 Category I
7	ADA HOUSING AND WORK	X		X	X	X	1.5	1.5 Category II
GS2	SOCIAL CAPITAL	X	X	X	X	X	1.5	1.5 Category III
8	SOCIAL CAPITAL -BREAKOUT	X	X	X	X	X	2.0	1.5 Category III
9	LEAST RESTRICTIVE INTERVENTIONS			X	X	X	2.0	1.5 Category I
10	MICHIGAN ALLIES PROJECT	X	X	X	X	X	2.0	1.5. Category II
11	PRESENTING WITH CONFIDENCE		X	X	X	X	2.0	1.5. Category I
12	CHILDREN'S INTERVIEWS			X	X	X	3.0	3.0 Category I
13	GUARDIANSHIP ISSUES	X	X	X	X	X	3.0	3.0 Category II
14	BODY LANGUAGE			X	X	X	3.0	3.0 Category I
15	ADOLESCENT SUD/ORR			X	X	X	3.0	3.0 Category II
GS3	DISABILITY RIGHTS IN THE US	X	X	X	X	X	1.5	1.5 Category II
GS4	RIGHTS SYSTEM UPDATE	X	X	X	X	X	1.5	1.5 Category I

Conference Meals:

The Conference is pleased to provide the following meals included with your registration: Tuesday Lunch (if registered for a Pre-Conference Program), Wednesday Dinner, Thursday Lunch, and Friday Breakfast. There will be a Continental Breakfast served on Thursday morning. All other meals are on your own.

Pre-Conference Workshop I
Tuesday, October 22, 2013
9:00AM – 4:00PM



INTENSIVE INVESTIGATION WORKSHOP

Session Description:

Morning Portion

Statement Analysis is the process of examining a person's words to see if the subject is being truthful or deceptive. Even though people may lie and withhold information, their words will betray them. There are several ways you can phrase a statement. People will always word their statement based on all their knowledge. Therefore, their statement may contain information they did not intend to share. People will give us more information than they realize. The key to detecting deception is to listen to what people are saying and to know what to look for in their statement.

Afternoon Portion

Psychological Narrative Analysis (PNA) is the study of word choices and grammar structures people choose when they communicate. PNA techniques identify specific words, speech patterns, and grammar structures that reveal a person's behavioral characteristics and veracity. Both truthful and deceptive people use the same grammar rules to construct sentences. The only difference between truthful statements and deceptive statements is the omission or obfuscation of the truth. PNA identifies and exploits these differences.

Speakers:

Mark McClish was a federal law enforcement officer for 26 years. He started his law enforcement career in 1983 with the U.S. Secret Service Uniformed Division. During the two years he was with the Secret Service he was assigned to the White House. His main duties were protecting the White House complex. He would also on occasion provide protection for President Reagan when the President traveled. In 1985, he was hired by the U.S. Marshals Service and served as a Deputy U.S. Marshal in Springfield, IL. This change allowed him to focus more on investigations and less on protection. He worked numerous federal fugitive cases and assisted local law enforcement in apprehending state fugitives. He also worked on a "Warrant Apprehension Narcotic's Team" which was a national drug task force. In 1990, Mark was promoted to the position of Inspector/Instructor at the U.S. Marshals Service Training Academy located at the Federal Law Enforcement Training Center in Glynco, GA. Mark currently gives presentations and seminars on Statement Analysis throughout the U.S. He has spoken at numerous conferences and has trained a variety of law enforcement agencies and military organizations. He is the author of the books *I Know You Are Lying* and *Don't Be Deceived*. He also developed the *Statement Analyzer* which is software that will analyze a statement for deception.

Dr. John R. Schafer is a retired FBI Special Agent. He served as behavioral analyst assigned to FBI's National Security Behavioral Analysis Program. He authored a book titled, "Psychological Narrative Analysis: A Professional Method to Detect Deception in Written and Oral Communications." He also co-authored a book titled, "Advanced Interviewing Techniques: Proven Strategies for Law Enforcement, Military and Security Personnel." He has published numerous articles on a wide range of topics including the psychopathology of hate, ethics in law enforcement, detecting deception, and the universal principles of criminal behavior. Dr. Schafer earned his Ph.D. in psychology at Fielding Graduate University, Santa Barbara, California. Dr. Schafer owns his own consulting company and lectures and consults in the United States and abroad. Dr. Schafer currently serves as an assistant professor in the School of Law Enforcement and Criminal Justice Administration (LEJA) at Western Illinois University in Macomb, Illinois.

Continental Breakfast and Lunch are provided with Pre-Conference registrations

Pre-Conference Workshop II
Tuesday, October 22, 2013
9:00AM – 4:00PM

ELDER LAW UPDATES

This presentation will offer skills, information, and strategies to promote collaboration between human services system as well as victim-centered remedies to enhance older victims' safety and improve the quality of their lives. Discussion topics will include identifying signs of elder mistreatment and look at the dynamics that lead to abuse. Other topics will include new abuse prevention laws, protocols, and state wide abuse prevention activities.

Objectives:

1. Identify and utilize community resources to investigate and resolve abuse cases.
2. Promote collaboration and communications among victim and human services providers.
3. Identify trends in elder mistreatment.

Speakers:

Ron Tatro is the Vice President for Elder Law of Michigan. Prior to his current position, he was the Director of Elder Abuse Prevention Services. He is a national certified trainer providing elder abuse prevention training to criminal justice and human services providers throughout Michigan. He is active in working with elder abuse prevention community coalitions across Michigan. He has joined with other prevention colleagues to create a statewide elder abuse response network and protocol for all professionals.

Cynthia Farrell has served as Departmental Manager for the Department of Human Services Office of Adult Services, since January 2005. As a 21-year employee of the State of Michigan, she has spent 20 years in adult services. She holds a bachelor's degree in Human Development with a concentration in Gerontology from St. Mary's College of Maryland. She was an adult services worker in the field for 5 years, an adult services policy writer/trainer for 4 years, then as supervisor for 3 years prior to accepting her current position.

Continental Breakfast and Lunch are provided with Pre-Conference registrations

SOOOO..... YOU'RE NEW TO RIGHTS!

TUESDAY 4:30 pm – 7:00 pm

This session is designed for those who began working in Recipient Rights within the past 12 months. Staff from rights offices at state, community mental health and hospital settings will share information on the workings of their offices, the rights conference and the Recipient Rights Officers Association of Michigan, (RROAM). Designed to be both fun and informative, this is a time when you can network with other "new" rights staff and hear tips from "experienced" rights staff, with expertise in your area, we will share their perspectives, offer suggestions and answer questions.



EDUCATIONAL SESSIONS
WEDNESDAY OCTOBER 23, 2013
9:00 am – 12:00 pm

Session 1: The Forensics of Interviewing

Participants will learn that people who are telling the truth and people who are lying have very different linguistic patterns in their speech. Being able to recognize these patterns can assist the investigator in their pursuit of the truth. Participants will learn some proven techniques that will help them better distinguish the truthful person from the deceptive one.

Presenter: H. John Wojnaroski, Wojnaroski Consulting Services, LLC

Session 2: Dialectical Behavior Therapy Skills Sampler

This session will provide an introduction to Borderline Personality Disorder, DBT and in particular DBT Skills. Using our own journey as an example, we will illustrate why and how we chose to implement an informed program on our inpatient unit, what some of the benefits and barriers have been and the lessons that we've learned along the way. The bulk of the workshop session will be devoted to real-time class sessions as would be taught in an inpatient setting. Psychiatrists, social workers and therapists will collaborate together in teaching this participatory workshop where learners gain an understanding through practice.

Presenter: Nicole Stromberg, M.D, Psychiatry Residency Program Director with Henry Ford Health System, DeAnna Champagne, MSW, Liberty Fritzler, MD, Katherine Krive, DO, Kristin Michelson, LMSW, Jill Polisano, CTRS.

Session 3: Managing Your Penguins: Understanding and Managing Organization Change

In today's rapidly changing environment, Community Mental Health organizations must learn to effectively implement and manage organizational change almost continually. However, few organizations employ effective change management tools and strategies. The workshop uses two research-based organizational change management approaches – John Kotter's "Leading Change", and Prosci's "Change Management Process" to address change processes. Participants will learn principles, assessment tools and strategies for effective change. Participants will apply the concepts to an actual change in their organization and develop a plan for effectively implementing that change.

Presenter: Bill Paxton, LMSW Director of Northern Michigan Services, Pine Rest Christian Mental Health Services.

OPENING GENERAL SESSION
WEDNESDAY OCTOBER 23, 2013
1:00 pm – 3:00 pm

Let's TALK About Mental Health...
Let's TALK About Recovery!

Michigan's own, Malkia Newman will open the conference with an interactive, multi-media presentation designed to explore with the audience the effects of the number one barrier to treatment-stigma. Workshop attendees will also celebrate recovery in mental health especially since 2013 marks the 50th anniversary of the Community Mental Health Act passed by President John F. Kennedy. Join Community Educator

Malkia Newman as she covers topics such as Common Myths, Stereotypes and Facts about Mental Illness, Famous People with Mental Health Issues and much more. Since 2005 the nationally recognized Community Network



Services Anti-stigma Program has shared their message of recovery and hope with over 45,000 people all over the United States as well as Nova Scotia Canada.

Malkia Maisha Newman is an award-winning, motivational speaker, educator, advocate, and minister, who delivers a high energy message that hope and recovery is possible. Malkia provides sensitivity and awareness workshops and seminars on mental health issues to public and private community organizations as well as faith based audiences. Malkia travels throughout the country using humor, prose and music with a theatrical flair to inspire people not to label or place unfair limitations on others no matter what physical or mental issues they may face. As a member of the award-winning Community Network Services Anti-Stigma Program Malkia has assisted in the development of presentations that has reached well over 45,000 people with a unique message of recovery and hope and that continues to set exceptionally high standards of customer satisfaction as demonstrated by the excellent reviews the presentations have garnered over the past 5 years. Her credits also include co-producing an award-winning documentary on stigma, serving as a talk show host on their local cable show "Unlocking the Mind", serving as a contributing writer for their E-newsletter "The Stomp", as well as advocating to government officials on local, state, and national levels for the need to preserve community mental health services that have made a tremendous difference in the lives of so many. Her community service includes an appointment to the Oakland County Community Mental Health Authority where she serves as Board Chair. She is an alumna of Leadership Oakland Class XXI where she was recently named "A Leader of Leaders" for 2013.

AFTERNOON EDUCATIONAL SESSIONS
WEDNESDAY OCTOBER 23, 2013
3:30 pm - 5:00 pm

Session 4: Generational Differences in the Workplace

For the first time in American history we have four different generations working side-by-side in the workplace. Today, there are more obvious differences between these generations. Each generation has a different set of values, its own distinct attitudes, behaviors, expectations, habits and motivational buttons. And each generation thinks that their way is the right way. This highly interactive session will have participants engaging in a fun, yet insightful exercise to increase understanding and sensitivity to the different generations. Participants will learn what strategies can be applied for effective cross-generational communications and how generational differences affect the investigation process. Generations include: Veterans, Matures, Silent (1922-1945); Baby Boomers (1946-1964); Generation X, (1965-1980) and Generation Y, Millennial (1980-2000).

Presenter: Paddy Laske, Certified Prevention Consultant with the Michigan Certification Board of Addiction Professionals, (MCBAP)

Session 5: Identifying and Interviewing Individuals with Complex Communication Needs

Many consumers experience medical, psychological, developmental, or situational conditions that make communication challenging for them, their significant others and those who provide services for them. Understanding the status, experiences, wishes, and needs of such consumers is a critical first step to provision of meaningful intervention/resolution of problems and establishing trust, self-determination and ultimate wellbeing. Some consumers are able to communicate if provided adequate supports but may not be able to speak/use traditional communication methods. Some develop significant behavioral challenges because they are misunderstood. This session will review medical, neurologic, motoric, developmental and situational conditions that challenge communication between consumers and those who strive to help them. Attendees will be provided with ways to help determine status and improve outcomes and collection of information in interview and interactions. Key examples from working with individuals with Autism Spectrum Disorder, developmental and acquired brain injury, mental illness, post-coma, and other neurological conditions will be used to demonstrate opportunities to improve understanding.

Presenter: Lynn Sweeney, CCC-SLP, Speech-Language Pathologist and Augmentative Communication Specialist

Session 6: What Do You Mean the Hospital's Going a Step Beyond!

Every hospital is required to have the same set of policies, reviewed by the rights office. The BEST hospitals and the BEST rights offices have policies that go "one step beyond" the mandate. In this session we will discuss various policies, and policy procedures that are "one step beyond". Sue Witting, the rights officer at Kingswood Hospital will present ways that the Henry Ford System has taken the challenge. Prior to this session, hospital rights offices were encouraged to share ways they also go "one step beyond", and their successes will be shared as well. Participants will be presented with tools to improve their own hospital's practices, creating a mental health environment that is "one step beyond".

Presenter: Sue Witting, Recipient Rights Advisor and Quality Manager, Henry Ford Health System

Session 7: The Impact of the ADA on Employment and Housing Issues

This session will provide an overview of the ADA sections on Housing and Work Accommodations, look at what those provisions can mean to the recipients we serve and how we can assist in gaining access to these services. The speaker will address the core purpose of the Center for Independent Living (CIL), which is promoting the Independent Living Philosophy, and promoting self-advocacy.

Presenter: Renee Louvierre-Mitchell, LLMSW, Community Resource Specialist, Disability Network of Northern Michigan

Welcome Reception and Dinner
Hosted by: John T. Sanford, III, Director, MDCH-ORR
Wednesday, October 24, 2012, 6:30 pm - 8:30 pm



GENERAL SESSION
THURSDAY OCTOBER 24, 2013
8:30 am - 9:30 am

The Power and Potency of Social Capital

Community inclusion is a key goal for us in services and supports. Still, most community inclusion activities continue to focus from a medical model. This model is built around others perspective of disability and attempting to "fix" what is perceived as the problem. The key to true community success, however, is found when people initiate, nurture and keep natural relationships. It is the impact of this social capital that keeps people healthy, happy and living longer. This session will focus on community living and will look at community and social



capital and outline ways we can support individuals in developing natural supports. The four major steps of building community will be introduced and explored interactively.

Al Condeluci is CEO of UCP/CLASS, a community based support system for folks with all types of disabilities in Pittsburgh, PA. He holds an MSW and PhD from the University of Pittsburgh, where he is on faculty in the School of Health and Rehabilitation Sciences and the School of Social Work. He has authored seven books, including the acclaimed, Interdependence: The Route of Community (1991) and the newly released, Together is Better (2009). He lives in McKees Rocks, PA, just outside Pittsburgh, on the family hill with his wife, children and some 30 other members of the extended Condeluci family.

MORNING EDUCATIONAL SESSIONS
THURSDAY OCTOBER 24, 2013
10:00 am - 12:00 pm

Session 8: Social Capital

Specialized systems are in trouble. Funding for services and supports has been cut back and the future looks even bleaker. Human Service professionals continue to struggle to promote successful outcomes, yet discrepancies between vulnerable people and general community realities persist. One answer is found in community building. If we can find community-based ways that recipients of services can be supported in the generic community, perhaps we can create greater community equities. This presentation looks at the lifeworld vs. the system and ways and means to building more community capacities. The key link in this agenda is social capital and how the concept relates.

Presenter: Al Condeluci, Ph.D., CEO of UCP/CLASS

Session 9: Behaviors to Identify Least Restrictive Types of Intervention

This session incorporates the integrating of a brain-compatible approach in working with individuals who have chronic challenging behaviors. Updated scientific brain research on Autism Spectrum Disorder, ADHD, Bi-polar disorder, depression, anxiety disorder, and obsessive-compulsive disorder is reviewed. Participants will be provided with a blueprint outline on how to conduct a brain-compatible functional assessment and develop brain-compatible behavior support plans. This approach is highly proactive and teaches direct line staff how to increase rapport and positive relationships, and significantly reduce the need for crisis intervention.

Presenter: Maurice Moses, Behavioral Psychologist/Educational Consultant, President and CEO of Community Based Intervention Consultants, Inc.,

Session: 10: The Allies Project: A Look at Hate Crimes in Michigan

This session will focus on the work of the Michigan Allies Project. The MAP is a project of the Damon Keith Center for Civil Rights and focuses on hate crime in Michigan. The MAP collects data and reports on incidents of hate that target individuals based on their race, religion, disability, ethnicity, national origin, gender or sexual orientation.

Presenter: Savala Nolan, Director of the Damon Keith Center for Civil Rights

Session 11: Presenting with Confidence

Everybody gets butterflies! This interactive session will help you use your most important tools - your body, face and voice - so you can engage your audience and be an effective, confident trainer. Tips and techniques will help you move beyond the jitters so you can make creative and effective rights presentations.

Presenter: Susan Newhof, Writer and Communications Consultant

LUNCH
Thursday, October 24, 2012, 12:15 pm - 1:15 pm

AFTERNOON EDUCATIONAL SESSIONS

THURSDAY OCTOBER 24, 2013

1:30 pm - 4:30 pm

Session 12: Michigan's Child Forensic Interviewing Protocol

In Michigan, all child welfare and criminal investigators are required by Child Protection Law to use the Child Forensic Interviewing technique when interviewing child victims of abuse and/or neglect. It is important for anyone who works with children to understand the dynamics of this protocol when talking with children. This presentation will provide an overview of Michigan's protocol, and give the attendees further insight on how to interview children in a forensic manner. By learning this method, the interviewer can obtain truthful statements in a developmentally sensitive manner to help support decisions made to benefit child welfare and keep children safe.

Presenter: Matt Houchlei, Senior Trainer for the Michigan Department of Human Services Child Welfare Training Institute-Office of Workforce Development and Training

Session 13: Guardianship Issues

As the population ages, we will see an increased use of guardianships. Guardianships are meant to help people who need protection. In recent years, guardianships have gotten a bad reputation. The fact is guardianships, when properly handled can be very helpful. Most people do not understand the process for appointing guardians, what their powers and duties are or how guardians can be held accountable. Michigan has a very good system of appointing and managing guardians. It is important that people know how it works and how it can be a better, safer alternative than powers of attorney.

Presenter: Honorable Judge Milton Mack, Jr., Chief Judge, Wayne County Probate Court

Session 14: Understanding Consumer Body Language

This session will instruct its participants how to decode the secrets of body language communication. The various techniques used will provide what messages feet, legs, hands, torso, posture and facial gestures are actually conveying. A review of Paul Ekman's 7 Universal Emotions will be reviewed, (i.e. Sadness/Anger/Surprise/ Fear /

Disgust/Contempt/Happiness), in facial expressions. Participants will be able to identify deception indicators to uncover underlying emotions, motivations and intentions, learn effective interview techniques and improve interpersonal communication skills.

Presenter: Janette Ghedotte, Clinical Psychologist

Session 15: Adolescent SUD and Recipient Rights

This presentation will delve into the adolescent substance dependency mind and look at how the chemical process has been disrupted. The session will examine how the recipient rights process can enhance the treatment outcomes for the client. Finally, the course will examine situational issues that can interfere with the recipient rights process.

Presenters: Matthew Mitchell, Assistant professor at Saginaw Valley State University and Kimberly S. Johnson, Field Education Coordinator for the Department of Social Work at Saginaw Valley State University

BREAKFAST
Friday, October 25, 2012, 8:00 am – 9:00 am

GENERAL SESSIONS
FRIDAY OCTOBER 25, 2013
9:00 am – 12:30 pm

Disability Rights in the United States

Prof. Samuel Bagenstos, serves as a professor of law at the University of Michigan Law School where he specializes in constitutional and civil rights litigation. From 2009-2011, he was a political appointee in the U.S.

Department of Justice, where he served as the Principal Deputy Assistant Attorney General for Civil Rights, the number-two official in the Civil Rights Division. His accomplishments included the promulgation of the 2010 Americans with Disabilities Act regulations—the first comprehensive update of those regulations since they were first promulgated in 1991—and the reinvigoration of the Civil Rights Division's enforcement of the Supreme

Court's decision in *Olmstead v. L.C.*, which guarantees people with disabilities the right to live and receive services in the most integrated setting appropriate. He led the negotiations of significant *Olmstead* settlements with the states of Delaware and Georgia, which guarantee appropriate, community-based services to thousands of people with disabilities. He also personally argued major cases in federal district courts and courts of appeals.





PRESENTATION OF THE 2013 MDCH DIRECTOR'S AWARDS

JAMES K. HAVEMAN, DIRECTOR

INNOVATION
ADVOCACY
EMPOWERMENT

PRESENTATION OF THE 2013 COOKIE GANT AWARD

BASIL SCOTT, CHAIRPERSON,
MDCH RECIPIENT RIGHTS ADVISORY COMMITTEE



RECIPIENT RIGHTS UPDATE

Join the staff of MDCH-ORR as they provide updates into legislative, contractual, and educational requirements for recipient rights officers and advisors.

Presenters: John T. Sanford, J.D., Dianne L. Baker, J.D., Angie Lefere, Andrew Silver, Beverly Sobolewski, and Janice Terry



To register for the conference [paste the following link in your browser:](http://www.regonline.com/2013rightsconference)

<http://www.regonline.com/2013rightsconference>

OPTION	REGISTRATION OPTIONS	BEFORE 10/05/12	ON OR AFTER 10/05/12
IA	Pre-Conference A: Tuesday, 10/22/13, 9:00 AM - 4:00 PM Includes luncheon	\$99.00	\$150.00
IB	Pre-Conference B: Tuesday, 10/22/13, 9:00 AM - 4:00 PM Includes luncheon	\$99.00	\$150.00
II	Main Conference: 10/23/13 thru 10/25/13 Includes Wednesday reception, Thursday luncheon, Friday breakfast	\$295.00	\$375.00
III	 Pre-con and Full Conference: 10/23/13 thru 10/26/13 Includes Tuesday luncheon, Wednesday reception, Thursday luncheon, Friday breakfast	\$375.00	\$465.00
IV	Wednesday only 10/23/13 Includes sessions 1-7, general session, and reception/dinner	\$199.00	\$245.00
V	Thursday only 10/24/13 Includes sessions 8-15, general session and luncheon	\$179.00	\$225.00
VI	Friday only 10/25/13 Includes breakfast, Friday general sessions	\$149.00	\$185.00
VII	Pre-Con and Wednesday Includes pre-con, sessions 1-7, general session and reception	\$279.00	\$350.00
VIII	Pre-con and Thursday Includes pre-con, sessions 8-15, general session and luncheon	\$259.00	\$325.00
IX	Wednesday and Thursday only Includes sessions 1-15, General sessions, reception/dinner and Thursday luncheon	\$299.00	\$375.00
X	Thursday and Friday Includes sessions 8-15, Friday general sessions, luncheon and breakfast	\$289.00	\$365.00
	Wednesday reception/dinner - GUEST	\$35.00	\$55.00
	Thursday luncheon – GUEST	\$25.00	\$45.00
	Friday breakfast – GUEST	\$25.00	\$45.00
Seven or more staff registering from the same agency* *Applies only to registrations for Pre Conference + Full Conference (T-F) and Full Conference(W-F) Anyone Registering for the Pre-Conference and Full Conference		2% discount for each person	5% discount

Conference Registration Desk Hours

Monday	4:00 pm – 6:00 pm
Tuesday	7:30 am – 6:00 pm
Wednesday	7:30 am – 4:00 pm
Thursday	8:00 am – 4:00 pm
Friday	8:00 am – 12:00 pm



Refund Policy:

Refund requests must be received **in writing** by October 11, 2013 and are subject to a \$50.00 processing fee. No refunds for cancellations received after October 11, 2013. No-shows will be billed the full registration fee. Substitutions are allowed. Refunds will not be processed until after the event

2013 RECIPIENT RIGHTS CONFERENCE PAYMENT VOUCHER PAGE

TO ENSURE PROPER CREDIT AND ATTENDANCE AT THE CONFERENCE YOU MUST MAIL
YOUR CHECK OR MONEY ORDER WITH THIS COMPLETED PAGE TO:

Michigan Department of Community Health
Accounting Office, 4th Floor, Lewis Cass Bldg.
320 S. Walnut St., Lansing, MI 48913

To Pay by Credit Card:

<https://www.thepayplace.com/mi/dch/conference>

2013 Conference Code: ORR13

**PAYMENTS MAY BE DELAYED UNTIL OCTOBER 1, 2013
BUT MUST BE RECEIVED NO LATER THAN NOVEMBER 1, 2013**

AGENCY NAME: _____

Please list all those attending (use additional sheets as necessary):

Attendee Name: _____ Amount: _____

Total Amount Enclosed: _____

(Make check payable to: State of Michigan)

Attention: State of Michigan Employees and MDCH Finance Staff		
Index # 20140	PCA # 00109	Object Code # 7666

MDCH ACCOUNTING STAFF:

Payment confirmations should be sent via Inter-Departmental mail to: Veronica Ryan
Office of Recipient Rights
Education and Training Division
Hawthorn Center
18471 Haggerty Road
Northville, MI 48168-8513

MDCH Director's Award Honorees

The Director's Award for Innovation in Recipient Rights Protection

2000 Oakland County Community Mental Health Authority
2001 Woodlands Behavioral Health
2002 Jonathon Bennett, North Central Community Mental Health
2003 West Michigan CMH System
2004 Cheryl Parker, Bea Stevens, Newaygo County Mental Health
2005 Pat Jolly, MDCH-Office of Recipient Rights
2006 Community Network Services - "The Stigma Busters"
2007 John McKevez, Oakland County CMH Authority
2008 Shane Ray, CMH Partnership of SE Michigan
2009 James Tenuta, Doctor's Hospital of Michigan
2010 Lisa Jolly, Lapeer CMH Office of Recipient Rights
2011 Linda Maze, Bay-Arenac Behavioral Health Rights Office
2012 Recovery Care Committee, Center for Forensic Psychiatry

The Director's Award for Advocacy on Behalf of Mental Health Recipients

2000 MDCH-Mt. Pleasant Office of Recipient Rights
2001 Macomb County Community Mental Health Services
2002 Borgess Medical Center and Kalamazoo Valley Community College
2003 Sanilac County Community Mental Health Services
2004 Dianne Baker, MDCH-Office of Recipient Rights
2005 Kevin Oosterhouse, Network 180
2006 Judy Tucker, MDCH Office of Recipient Rights
2007 Newaygo County CMH
2008 Sue Witting, Henry Ford Kingswood Hospital
2009 Les Behnken, Oakwood Heritage Hospital
2010 Jonathan Bennett, Northern Lakes CMH
2011 Christina Wilkins, War Memorial Hospital
2012 Rebecca Browne, Shiawassee County CMHA

The Director's Award for Consumer Empowerment

2000 Tuscola Behavioral Health Systems
2001 Lifeways
2002 Oakland County Community Mental Health Authority
2003 Chad Witcher, MDCH Office of Recipient Rights
2004 Cindy Tewksbury, Tuscola Behavioral Health Systems
2005 Robert E. Chadwick, Tuscola Behavioral Health Systems
2006 William Allen, Oakland County CMH Authority
2007 Jeff Patton, Kalamazoo County CMH & SA Services
2008 Jack Donaldson, Oakland County CMH Authority,
Marc DeRush, Macomb County Community Mental Health
Eunice Howard, Detroit-Wayne County Community Mental Health Agency
2009 Shannon Kaufmann, InterAct of Michigan
2010 Lisa Cook-Gordon, Family-to-Family Health Information and Education Center
2011 Renee Uitto, Community Living Services
2012 Janet Dietsch, Network 180

The Cookie Gant Spirit Award

2003 Cookie Gant (posthumously)	
2004 Marty Raaymakers	2009 Nancy Lewis
2005 Jamie Armstrong	2010 Pamela Stants
2006 Linda Rama	2011 Malkia Newman
2007 James Lindsey	2012 Dalia Smith
2008 Donna Nichols	2012 Kate Zajac



LODGING INFORMATION

- To reserve a room book online at: <http://tinyurl.com/jw6bdwn> or call the hotel direct at (800) 236- 1577
- Hotel Reservations must be prior to 5:00 PM on September 29, 2013
- Check in time is 4:00 PM Check out: 11:00 AM

GUESTROOM RATES

ROOM TYPE	RATE
Hotel Guestroom	\$109.00
Tower Guestroom	\$159.00
Two Bedroom Condominium	\$219.00
Three Bedroom Condominium	\$269.00

- **A resort fee of \$9.95 per room per night will be posted to your guest room account.** The resort fee includes unlimited use of resort fitness center, seasonal access to outdoor pools, preferred guest pricing for golf courses, tennis facilities, in-room coffee, high-speed internet access in Hotel and Tower guest rooms and condominiums, on-property shuttle services and parking.

Tax Exempt Organizations

In order to be exempt from payment of the 6% state tax, payment must be made by agency check or agency credit card. You must also present your agency's tax-exempt form, signed by the appropriate official, at the time of payment. *There is no exemption from the 5% county assessment.*

Paying with a debit card?

If you are paying with a debit card you should be aware **that there will be a hold put on your checking account for the entire amount of room and tax charges for the length of your stay, plus \$50 per day for incidentals.** Additionally, it may take up to 15 days for any funds, in excess of the amount you owe, to be released. Furthermore, if this amount exceeds the funds on deposit in your account you may be subject to overdraft charges by your bank. **THEREFORE, USE OF A DEBIT CARD AT CHECK-IN IS DISCOURAGED.** You may want to provide a credit card at check-in, and then switch to a debit card at check-out to avoid any inconvenience and penalties.





OF EXCELLENCE IN RIGHTS EDUCATION

THE 20TH ANNUAL RECIPIENT RIGHTS CONFERENCE
OCTOBER 22-25, 2013
GRAND TRAVERSE RESORT ACME, MI.



SCAN TO REGISTER