



## MDCH CSHCS

To: Local Health Department CSHCS offices  
From: Courtney Pendleton  
517/241-7189 or [PendletonC@michigan.gov](mailto:PendletonC@michigan.gov)  
Date: 10/7/2013  
Re: Transportation Assistance for Carve-Out Services for dually-enrolled CSHCS/Medicaid Health Plan enrollees

---

Comments: It has come to my attention that clarification is needed for transportation assistance for the clients dually-enrolled in CSHCS and a Medicaid Health Plan (MHP). Some of this information was discussed at the 2013 Regional Meetings, but I would like to take this opportunity to review and provide more information.

Clients/families need to follow the rules and requirements of the MHP in order to get transportation services, including rides, mileage, lodging and meals. CSHCS **cannot** authorize any transportation (including lodging) for MHP enrollees, *except* for the following situations:

Dental Appointments – this is a Fee-For-Service benefit and the client/family should seek transportation assistance from their local DHS office. If the client has a CSHCS qualifying diagnosis for which CSHCS covers general dentistry and the client cannot get transportation assistance through their DHS office CSHCS can authorize transportation. If CSHCS is authorizing transportation, information about the appointment needs to be included in the Notes section of the travel authorization form (e.g., “Dental appt” or “tooth extraction”, etc.). If a note is not included on the form, the reimbursement may be denied.

Orthodontia appointments – this is a CSHCS only benefit for those clients who are eligible based upon their CSHCS qualifying diagnosis. CSHCS can authorize transportation. As with dental appointments, information needs to be included about the appointment in the Notes section of the travel authorization form (e.g. “Orthodontia appt”). If a note is not included on the form, the reimbursement may be denied.

In-state approved intensive feeding clinic(s) – this is a Fee-For-Service benefit and needs to have prior authorization from the Prior Review Division (PRD). The client/family should seek transportation assistance from their local DHS. If the client has a CSHCS qualifying diagnosis for which CSHCS covers feeding clinic services and the client cannot get transportation assistance through their DHS office CSHCS can authorize transportation. If CSHCS is authorizing transportation, information needs to be included in the Notes section of the travel authorization form (e.g. “feeding clinic”).

Certain medications are also carved-out of the MHPs. In the event a client needs travel assistance such as getting to and from the pharmacy for their prescriptions, transportation assistance may be provided. The current list of medications that are carved out of the MHP may be found at <https://michigan.fhsc.com/Providers/DrugInfo.asp>. Be sure to check this listing each time when assisting with getting prescriptions as the list is likely to change.

As with all transportation assistance, the travel needs to be for the qualifying diagnosis, going to an authorized provider.

At this time, there are **no** other transportation exceptions being made for our clients enrolled in a MHP regarding transportation. If a local CSHCS authorizes transportation for MHP enrollees for anything other than the exceptions listed above, it may be denied. If a ride or lodging reimbursement is authorized inappropriately and billed to MDCH CSHCS, the expense may become the local health department’s or client/family’s responsibility.

Because a client’s MHP enrollment status can change quickly, you are encouraged to verify each client’s enrollment status before authorizing any transportation assistance.

Please call me if you have any questions. Thank you!