Children's Special Health Care Services

CSHCS TRANSPORTATION ASSISTANCE FAMILY GUIDE

CSHCS only helps with travel for treatment of the CSHCS condition by approved providers.

Travel help is allowed for the child and one accompanying adult per trip.

Travel help needs to be arranged with CSHCS before the travel happens.

Travel help is not meant to cover the entire cost of your travel.

We can help with the cost of mileage, lodging, parking costs, bridge and highway tolls, airline tickets and car rentals. You must submit original receipts for all costs except mileage. The amounts can be found at www.michigan.gov/cshcs. It takes 6-8 weeks to pay you back.

If you don't have your own car or other transportation, we can help you with rides.

Travel help is available for one parent or guardian when your child is admitted to the hospital.

Travel help is not covered for trips to your child's regular doctor (pediatrician, family doctor, etc.).

Contact your local health department or the Family Phone Line at 1-800-359-3722 for help.

If your child has other health coverage, the travel rules may be different. If your child has:

- **MIChild,** you can call us for help with travel for the CSHCS condition and doctor.
- **Other insurance,** you will need to ask them for travel help before calling us. If your insurance can't help you, then you can call us.
- **A Medicaid Health Plan (MHP**), you will need to call them for help with travel. If the MHP doesn't cover the CSHCS service, then you can call us.
- **Straight Medicaid**, you need to contact your Department of Human Services (DHS) office. If they can't help, then you can call us.
- **Straight Medicaid and lives in Macomb, Oakland, or Wayne County**, you must call Logisticare for help with travel at 1-866-569-1902.