



# Partnerships in Rights



The 21<sup>st</sup> Annual Recipient Rights Conference  
October 7-10, 2014  
Amway Grand Plaza – Grand Rapids MI

# SESSION TRACKS: SOMETHING FOR EVERYONE

#	SESSION TITLE	CONSUMERS	COMMITTEE MEMBERS	LPH RIGHTS STAFF	BASIC RIGHTS	ADVANCED RIGHTS (CMH/LPH)	REQUESTED SOCIAL WORK CEU's	RIGHTS CEU
PRE-1	DETECTING DECEPTION			X	X	X	5.5	5.5 Category I
PRE-2	BLENDING OF MHC, CHAPTER 7, 42 & 45 CRF		X	X	X	X	5.5	5.5 Category II
1	GET TO THE TRUTH		X	X	X	X	3.0	3.0 Category I
2	AUTISM SAFETY TRAINING	X		X	X	X	3.0	3.0 Category IV
3	PRESENTING WITH CONFIDENCE		X	X	X	X	3.0	3.0 Category I
4	SO, YOU'RE NEW TO RIGHTS		X	X	X	X	3.0	3.0 Category I
GS1	ANNIE'S GHOSTS	X	X	X	X	X	1.0	1.0 Category IV
5	INTERVIEWING INDIVIDUALS WITH COMPLEX COMMUNICATION NEEDS	X	X	X	X	X	1.5	1.5 Category I
6	SUPPORTIVE BEHAVIORAL TECHNIQUES	X	X	X	X	X	1.5	1.5 Category I
7	HOSPITAL RIGHTS: BEST PRACTICES			X	X	X	1.5	1.5 Category I
8	BASIC STATEMENT ANALYSIS	X		X	X	X	1.5	1.5 Category I
GS2	MH IN MICHIGAN OVER THE NEXT 5 YEARS	X	X	X	X	X	0.5	.5 Category III
9	APPLIED INTERVIEW STRATEGIES	X	X	X	X	X	3.0	3.0 Category I
10	DESIGNING YOUR TRAINING	X	X	X	X	X	3.0	3.0 Category I
11	SECONDARY TRAUMA			X	X	X	3.0	3.0 Category IV
12	MH ETHICS AND PAIN MANAGEMENT (MUST BE TAKEN WITH SESSIONS 16 & 20 )		X	X	X	X	3.0	3.0 Category III
13	BEING INVOLUNTARY, CHAPTER 4	X	X	X	X	X	1.5	1.5 Category I
14	GUARDIANSHIP IN MICHIGAN	X	X	X	X	X	1.5	1.5 Category II
15	EVIDENCE ANALYSIS			X	X	X	1.5	1.5 Category I
16	MH ETHICS AND PAIN MANAGEMENT (MUST TAKEN WITH # 12 AND #20)		X	X	X	X	3.0	3.0 Category III
17	MEETING THE MH NEEDS OF RETURNING VETERANS	X	X	X	X	X	1.5	1.5 Category IV
18	EXCEL @ EXCEL	X	X	X	X	X	1.5	1.5 Category IV
19	EVIDENCE ANALYSIS		X	X	X	X	1.5	1.5 Category I
20	MH ETHICS AND PAIN MANAGEMENT (MUST BE TAKEN WITH SESSIONS 12 & 16)		X	X	X	X	1.	1.5 Category III
21	NGRI, IST – AREN'T YOU JUST A LITTLE CURIOUS?		X	X	X	X	X	3.0 Category IV
22	VALIDATING OUR PATIENTS	X	X	X	X	X	1.5	3.0 Category IV
23	IT'S ALL ABOUT THE WORDS!			X	X	X		3.0 Category I

### Conference Meals:

*The Conference is pleased to include the following with your registration: Continental Breakfast and Tuesday lunch (if you are registered for a Pre-Conference Program), Wednesday dinner, Thursday lunch, and Friday Breakfast. Continental Breakfast will be served on Wednesday and Thursday mornings. All other meals are on your own.*

Pre-Conference Workshop I  
Tuesday, October 7, 2014  
9:00AM – 4:00PM



## INTENSIVE INVESTIGATION WORKSHOP

### Session Description:

*Psychological Narrative Analysis (PNA) is an intuitive system that identifies word choices and grammar structures people choose when they either tell the truth or lie. Both truthful people and liars use the same grammar structures to communicate. PNA techniques identify the differences between the way people tell the truth and lie. PNA also provides non-evasive, non-threatening methods to uncover the truth or to test for the truth, often without the person knowing that their veracity is being tested.*

### Objectives:

1. Participants will be able to identify the two most common methods people use to lie
2. Participants will be able to identify the methods liars use to lie by obfuscation
3. Participants will be able to identify the methods liars use to lie by omission
4. Participants will be able to identify the five elements of the Poor Person's Polygraph
5. Participants will be able to identify the components of the Micro-Action Interview

### Biography:

*Dr. John R. Schafer is a retired FBI Special Agent. He served as behavioral analyst assigned to FBI's National Security Behavioral Analysis Program. He authored a book titled, "Psychological Narrative Analysis: A Professional Method to Detect Deception in Written and Oral Communications." He also co-authored a book titled, "Advanced Interviewing Techniques: Proven Strategies for Law Enforcement, Military and Security Personnel." He has published numerous articles on a wide range of topics including the psychopathology of hate, ethics in law enforcement, detecting deception, and the universal principles of criminal behavior. Dr. Schafer earned his Ph.D. in psychology at Fielding Graduate University, Santa Barbara, California. Dr. Schafer owns his own consulting company and lectures and consults in the United States and abroad. Dr. Schafer currently serves as an assistant professor in the School of Law Enforcement and Criminal Justice Administration (LEJA) at Western Illinois University in Macomb, Illinois.*

Pre-Conference Workshop II  
Tuesday, October 7, 2014  
9:00AM – 4:00PM



## Making it Work:

### The Blending of State Law, Mental Health Code Chapter 7 and Federal Law, HIPAA (42 and 45CFR)

*This program is intended to provide the participants with further understanding of the interplay, distinctions and applications of Michigan Mental Health Code Chapter 7 and Federal Law, HIPAA (42 and 45 CFR). 42 CFR, Part 2 protects clients who have applied for, participated in, or received an intervention, counseling or other services from a federally assisted alcohol or drug abuse program. It protects all information about any person who has applied for or being given a diagnosis or treatment for alcohol or drug abuse at a federally qualified program. Information is subject to the Privacy Rule if it is individually identifiable information created, received or maintained by the covered entity. We will discuss the intricacies of this Part within the context of real life scenarios. For example, there are several exceptions to disclosure, but there are also subtle nuances to the exceptions as well. Furthermore, we will explore the priority of federal law over state law when state law is less restrictive, noting the distinction when states require greater confidentiality than 42 CFR Part 2. In all, we will cover a variety of scenarios commonly faced by substance abuse and mental health service providers within the context of privacy and disclosure.*

#### **Objectives:**

1. Participants will be able to articulate the provisions and restrictions set forth by Michigan Mental Health Code Chapter 7 and Federal 42 CFR Part 2 and 45CFR Part 160, including preemption of state law and exception when state law provides greater confidentiality than federal law
2. Participants will be able to understand the exceptions to disclosure; mandatory disclosures, permitted disclosures pursuant to state and federal law
3. Participants will be able to respond in problematic situations involving subpoenas, search warrant and arrest warrants, etc.

#### **Biography:**

*Christine L. Noller, J.D., L.L.M is a health law attorney specializing in health care business transactions and regulation. She has over 25 years of hospital leadership and administrative experience in addition to legal practice. She holds teaching appointments at the University of Michigan-Flint, Saginaw Valley State University, Central Michigan University and Davenport University. Her portfolio of courses include Legal Issues in Health Care, Health Care in the United States, Health Science Applications, Evaluation Process and Accreditation, Legal and Regulatory Perspectives in Health Services, US Health and Human Services Systems, Legal Aspects for Health Service Organizations, Introduction to Health Service Organization Systems, Health Services Administration, Health Law and Ethics, Bioethics, Regulatory Health Care, Risk Management, Health Care Research, Cultural Issues in Health*

**EDUCATIONAL SESSIONS**  
**WEDNESDAY OCTOBER 8, 2014**  
**9:00 am – 12:00 pm**

**Session 1: GET TO THE TRUTH**

**Presenter:** Janette Ghedotte, MA LLP CAADC CIRT CHT

*A five step process for effective interviewing and detecting deception. Attendees will learn effective interviewing strategies to identify potential deception “Hot Spots” in the interviewee’s words, facial expression, and body language.*

1. *Control & Baseline*
2. *Verbal Statement Analysis*
3. *Facial Expressions*
4. *Full Body Language*
5. *Effective Interview Strategies and Questioning*

**Objectives:**

1. *Gain strategic control of the interview environment*
2. *Establish RAPPORT and Determine BASELINE*
3. *Identify incongruent deceptive “Hot-Spots” in body language and verbal statements*
4. *Learn interview strategies and questioning*

**Session 2: AUTISM SAFETY TRAINING FOR EMERGENCY RESPONDERS AND COMMUNITY PARTNERS**

**Presenters:** Lisa Grost, MHSA MDCH; Sgt. Scott Schuelke, Autism Safety Specialist

People with developmental disabilities, including autism, are seven times more likely to be in contact with law enforcement. Increasing recognition skills of emergency responders and service providers is key to having the best outcome in emergency situations. The presenters will provide an overview of on duty situation and the best way to safety and effectively manage it. The session will also include community outreach strategies to increase the safety and support individuals with autism. It will include proactive ideas on how to engage emergency responders, community service partners, and families.

**Session 3: Presenting with Confidence**

**Presenter:** Susan Newhof

Everybody gets butterflies! This interactive session will help you work with your most important tools - your body, face and voice – so you can engage your audience, build your confidence, and be an effective trainer. You’ll also explore and practice techniques for answering questions clearly and concisely and for opening and closing presentations using methods that will increase the impact of your message. And you’ll learn tips for managing the jitters!

**Session 4: S0000..... YOU”RE NEW TO RIGHTS!**

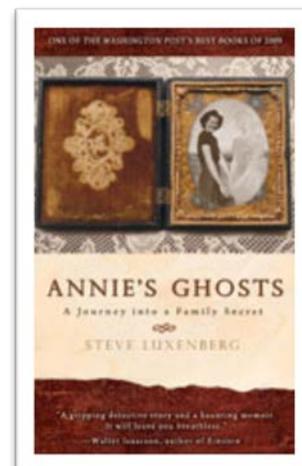
This session is designed for those who began working in Recipient Rights within the past 12 months. Staff from rights offices at state, community mental health and hospital settings will share information on the workings of their offices, the rights conference and the Recipient Rights Officers Association of Michigan, (RROAM). Designed to be both fun and informative, this is a time when you can network with other “new” rights staff and hear tips from “experienced” rights staff, with expertise in your area, who will share their perspectives, offer suggestions and answer questions.



OPENING GENERAL SESSION  
WEDNESDAY OCTOBER 8, 2014  
1:00 pm – 3:00 pm

**Annie's Ghosts: Evolution and Echoes in  
Mental Health**  
STEVE LUXENBERG

A secret comes to light triggering author Steve Luxenberg to dig deeply into his family's history. But identity is the true center of his compelling story; the identities we sometime create to hide the past, the identities many patients just in the large asylums that once distinguished the mental health landscape, the identities pass on to the next generation when secrets endure. Steve will use his personal narrative for a fast-paced look at the history of mental health care, and how that past echoes in today's system. His talk includes a Q & A at the end. Come ready to ask questions!



AFTERNOON EDUCATIONAL SESSIONS  
WEDNESDAY OCTOBER 8, 2014  
3:30 pm – 5:00 pm

**Session 5: Identifying and Interviewing Individuals with Complex Communication Needs**

**Presenter: Lynn Sweeney, CCC-SLP, Speech-Language Pathologist and Augmentative Communication Specialist**

Many consumers experience medical, psychological, developmental, or situational conditions that make communication challenging for them, their significant others and those who provide services for them. Understanding the status, experiences, wishes, and needs of such consumers is a critical first step to provision of meaningful intervention/resolution of problems and establishing trust, self-determination and ultimate wellbeing. Some consumers are able to communicate if provided adequate supports but may not be able to speak/use traditional communication methods. Some develop significant behavioral challenges because they are misunderstood. This session will review medical, neurologic, motoric, developmental and situational conditions that challenge communication between consumers and those who strive to help them. Attendees will be provided with ways to help determine status and improve outcomes and collection of information in interview and interactions. Key examples from working with individuals with Autism Spectrum Disorder, developmental and acquired brain injury, mental illness, post-coma, and other neurological conditions will be used to demonstrate opportunities to improve understanding.

**Session 6: Positive Behavior Supports/Understanding Supportive Behavior Techniques**

**Presenter: Heidi Wale**

Being confronted with the specialized language and techniques surrounding behavior treatment plans can be daunting. The "language barrier" may make it difficult to participate in plan reviewing discussions. This presentation provides a basic overview of positive behavioral support strategies. We will examine the importance of understanding why an individual

may engage in problem behaviors and how changing the environment, teaching skills, and offering new opportunities are behavioral techniques that can support positive changes. Tips will be shared how to critically review and discuss behavior treatment plans.

**Objectives:**

Participants will be able to:

1. Describe the concept of behavioral function
2. Identify intended replacement behaviors in a plan
3. Explain what it means to make problem behaviors irrelevant

**Session 7: Hospital Rights: Sharing Concerns and Collaborating for Solutions**

**Presenters: Jennifer Gorman and Sue Witting**

This will be a collaborative session addressing concerns that arise within the hospital that affect patients' rights and the rights office. Participants will have an opportunity to brainstorm strategies and share their best solutions. Some of the concerns that will be addressed include: Medication Consents, Aggressive Patient Scales, Communication with Guardians and The differences between ORR and CMS Complaint Resolutions.

**Objectives:**

1. Participants will review and discuss various LPH/U concerns
2. Participants will collaborate and discuss strategies to address concerns
3. Participants will be provided ways to successfully address issues/concerns at own LPH/U

**Session 8: Basic Statement Analysis**

**Presenter: H. John Wojnaroski, Wojnaroski Consulting Services, LLC**

This seminar will provide the participant with an overview of how to analyze a person's statement/words. This technique, LSI-SCAN was authored by Avinoam Sapir, founder of the Laboratory for Scientific Analysis (SCAN). SCAN is an investigative technique that is used to obtain information and detect deception strictly by verbal communication. SCAN is being used throughout the world by investigators (military, law enforcement and private corporations) to identify true and false statements. SCAN operates on the assumption that every person has their own personal linguistic code for how they speak. SCAN shows the investigator how to unlock that code and determine if the person is being truthful or not. This investigative technique does not deal with body language. It only focuses on the person's words (spoken or written).

**Welcome Reception and Dinner**  
Hosted by: John T. Sanford, III, Director, MDCH-ORR  
Wednesday, October 8, 2014, 6:30 pm – 8:30 pm



**GENERAL SESSION  
THURSDAY OCTOBER 9, 2014  
8:30 am – 9:15 am**



## **Mental Health in Michigan over the Next Five Years**

**Lt. Governor Brian Calley**

**MORNING EDUCATIONAL SESSIONS  
THURSDAY OCTOBER 9, 2014  
9:30 am – 12:30 pm**

### **Session 9: Identifying/Interviewing Individuals with Complex Communication Needs-Part II: Applying Interview Strategies**

**Presenter: Lynn Sweeney, CCC-SLP, Speech-Language Pathologist and Augmentative Communication Specialist**

Following from Part I, this session will explain and demonstrate a variety of communication tools and strategies for use in basic interactions and interviews with complex communication needs. We will explore simple, on-the-spot approaches that may dramatically enhance your interactions and information gathering as well as no tech, low tech and high tech options for communication. Use of many strategies and communication tools will be demonstrated and participants will be given opportunities to practice partner assisted approaches, alternatives for choice making, and generating of yes/no answering. Modeling and real case examples from individuals with developmental and acquired brain injury, Autism Spectrum Disorders, Locked in Syndrome/severe motor limitation, degenerative disease, cognitive impairment and other challenges will help improve understanding of the elements of successful receptive and expressive communication in the interview process.

#### **Objectives:**

1. Participants will be able to identify basic situational, receptive and expressive communication supports and strategies for improving interviews with individuals, who may not be able to readily understand, speak, write, or use traditional communication means
2. Participants will improve their ability to gain meaningful responses from individuals with receptive and expressive communicative challenges
3. Participants will learn important strategies for use of communication boards and device, partner assisted scanning, eye gaze, alternative choice making, etc. to improve outcomes of interviews and basic interactions

## **Session 10: Designing Your Training to Meeting the needs of ALL participants**

**Presenter: Jean Pfaendtner**

Have you ever planned a Rights training session for 15 and only had five show up? How about planning for a small group had having 25 show up? These are some of the unexpected events that can happen to novice as well as experienced recipient Rights trainers. This workshop will focus on the design of training for very small groups (1-3 participants) to large groups of 20 or more. Participants will have the opportunity to learn about design of training for all size groups as well as have the opportunity to practice what you learn. Come and join us for a “work” session as we explore the array of options available to us.

## **Session 11: Secondary Trauma Stress and its Personal and Professional Impact**

**Presenter: Jim Henry**

This presentation will define STS, identify STS symptoms, and provide strategies to address STS in the workforce. A description of the interaction between organizational stress and STS will occur. The difference between STS and burnout will be described.

### **Objectives:**

1. Participants will learn what STS is
2. Participants will learn how to identify STS
3. Participants will review differences between STS and burnout
4. Participants will learn strategies to address STS and organizational stress

## **Session 12: Mental Health Ethics and Pain Management**

**Presenter: Dennis Potter**

**MUST BE TAKEN WITH SESSION 16 FOR FULL CREDIT**

Pain is often misunderstood and highly subjective. Chronic pain becomes central in one’s life. Pain relief becomes the most important aspect of life and is often misunderstood by health care professionals. It can appear to be attention seeking, drug seeking, or psychologically based. Often there is no clearly identifiable cause by objective medical technological testing. How do we assist people with chronic pain, who may have a substance dependence problem? What are the ethical issues that we face in trying to do the “most right thing” for our clients?

### **Objectives:**

1. Participants will be able to identify 3 ethical dilemmas in their work
2. Participants will be able to demonstrate a model for Ethical decision making
3. Participants will be able to define chronic pain
4. Participants will be able to list 4 key parts of a pain management plan

**LUNCH**  
**Thursday, October 9, 2014, 12:30 pm – 1:30 pm**

**GENERAL SESSIONS**  
**THURSDAY OCTOBER 9, 2014**  
**1:45 pm – 3:15 pm**

**Session 13: Being Involuntary: What Every Rights Advisor Should Know About Chapter 4**

**Presenter: Beverly Sobolewski**

Do you find yourself lost whenever you try to explain chapter 4? Are you panicked when someone asks, "What do we do about ...? or, "Where is that in the code?" Well, fear no more. In this session, admission, deferral, court hearings and discharge will all be dissected. Participants will follow the journey of an applicant through the entire admission and hospitalization process, both for voluntary and involuntary recipients. In addition, the responsibility of community mental health in the admission and discharge process, including "Kevin's Law" (330.1433) will be discussed.

**Session 14: Surrogate Decision Making for Health Care in Michigan (Guardianships in Michigan)**

**Presenter: Bradley Geller, J.D.**

No civil legal proceeding has more impact on the rights of an individual than guardianship. To best assist clients, providers of mental health services must be aware of alternatives to full guardianship. Providers should help clients plan for the possibility of incapacity through the use of advance directives, which may obviate the need for guardianship and civil commitment proceedings. For serving clients within the guardianship system, providers must understand the legal process; when guardian is appropriate; and the proper powers, duties and limits of a guardian. Finally, counselors should understand the variance in practice in probate courts throughout the state.

Objectives:

1. Understand the various legal mechanisms for surrogate-decision making and the advantages/disadvantages of each, including the difference between guardianship under the Mental Health Code and guardianship under the Estates and Protected Individuals Code
2. Gain knowledge of the impact of guardianship upon an individual, the proper role of a guardian, and issues with professional guardian.
3. Learn about the differences in practice among the state's probate courts, how best to advocate for clients within the system, and how to assist clients in avoiding probate court proceedings

**Session 15: Analysis of Evidence under the Preponderance-of-the-Evidence Standard**

**Presenter: Phil Pucillo, J.D.**

In the course of investigating an alleged violation of rights, a Recipient Rights Officer is called upon to find facts by a preponderance of the evidence. This presentation will focus on the meaning and proper application of the preponderance-of-the-evidence standard, as contrasted with other commonly applied evidentiary standards (i.e., beyond a reasonable doubt). The presentation will also address the distinction between direct and circumstantial evidence, features of a witness statement that may enhance or detract from its weight, and the general unreliability of hearsay.

Objectives:

1. Provide a basic understanding of the preponderance-of-the-evidence standard
2. Increase familiarity with the process of weighing evidence to determine whether the standard has been satisfied
3. Increase awareness of a particular kinds of evidence that may be reliable or unreliable

**Session 16: Mental Health Ethics and Pain Management**

**Presenter: Dennis Potter, LMSW**

CONTINUATION OF SESSION 12 FOR FULL CREDIT

**GENERAL SESSIONS**  
**THURSDAY OCTOBER 9, 2014**  
**3:30 pm – 5:00 pm**

**Session 17: Meeting the Mental Health Needs of Returning Veterans in Michigan.**

**Presenter: Mark Kane, Ph.D.**

*The session will review the history of PTSD, cross-cultural nature of working with combat troops/vets and their families. Also reviewed will be the new criteria of the DSM-V diagnosis for PTSD focusing on adults including Military Sexual Trauma (MST), and Combat Traumatic Brain Injury. This session will also focus on tools for assessment, and “Best Practices” explaining how good case management skills are needed to address bruxism, sleep apnea, hormonal issues, self-medication, mood disorders and family issues.*

**Objectives:**

1. Participants will review the history of PTSD.
2. Be exposed to the new criteria of the DMS-V diagnosis of PTSD and Combat Traumatic Brain Injury, and how both overlap.
3. Review “Best Practices” and how good case management skills influence treatment.

**Session 18: Excel @ Excel!**

**Presenter: Glenn Momeyer**

Excel is the most one of the most used Office applications, but many users only understand its basic functions. Excel can be so much more than a quick way to add or subtract. Sure, you can do budgets too, but Excel can be used to track everything from incident reports to case timelines. Our speaker for this session will show you how to unleash your Excel power and make many of your daily activities seem carefree. He will also go over the annual report template which has been revised to make your life – and ours – much less strenuous

**Session 19: Analysis of Evidence under the Preponderance-of-the-Evidence Standard**

**Presenter: Phil Pucillo, J.D.**

REPEAT OF SESSION 15

**Session 20: Mental Health Ethics and Pain Management**

**Presenter: Dennis Potter, LMSW**

MUST BE TAKEN WITH SESSION 12 AND SESSION 16 FOR FULL CREDIT

**BREAKFAST**  
**FRIDAY OCTOBER 9, 2014**  
**7:45 am – 8:30 am**



**PRESENTATION OF  
THE 2014 MDCH  
DIRECTOR’S AWARDS**

JAMES K. HAVEMAN, DIRECTOR

**INNOVATION  
ADVOCACY  
EMPOWERMENT**

# PRESENTATION OF THE 2014 COOKIE GANT SPIRIT AWARD

MARK REINSTEIN, CHAIRPERSON,  
MDCH RECIPIENT RIGHTS ADVISORY COMMITTEE



GENERAL SESSIONS  
FRIDAY OCTOBER 10, 2014  
9:30 am – 12:00 pm

## **Session 21: NGRI, IST – Aren't You Just a Little Curious?**

Recipient Rights staff in the community have little experience with people who are Not Guilty by Reason of Insanity (NGRI) and know very little about this category. This session will help provide an overview of what the term means and what consequences being categorized as NGRI might have for someone. Our speaker will talk about when and how the defense was established and developed, what does a recipient with NGRI status “looks like” in clinical and behavioral terms, what the expectations might be for becoming more independent. She will also address the composition and role of the NGRI Committee and whether any of the restrictive, intrusive, or any other limitation requirements mandated by NGRI status require BTC review or approval.

## **Session 22: Validating Our Patients**

**Presenters: Nicole Stromberg, M.D., DeAnna Champagne, Kristin Michelson, Jill Polisano**

This workshop will be a follow-up to the presentation on DBT Skills at the 2013 Conference. Presenters will discuss the concepts of validation, and some theoretical background to help understand how lack of validation can relate to emotional challenges later in life. Additionally, participants will have a chance to practice communicating in a validating way during role plays. Presenters will give feedback. This session is designed to be interactive in nature.

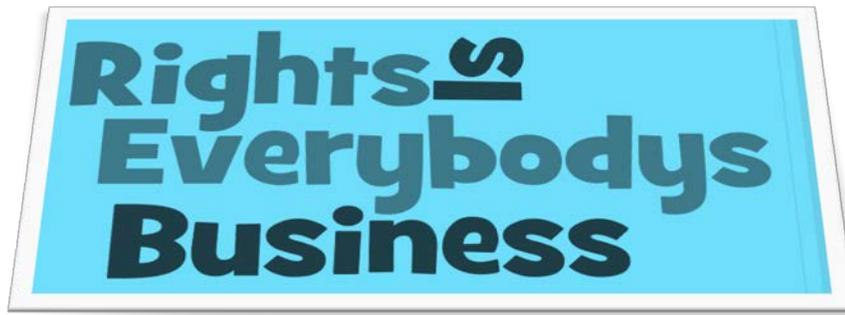
### **Objectives:**

1. Understand the concept of emotional validation.
2. Understand levels of validation and be able to recognize levels of invalidation.
3. Improve ability to recognize one's own communication style and improve your ability to provide a validation in the context of appropriate professional boundaries.

## **Session 23: It's all about the Words!**

**Speaker: Daniel Marsano**

The ability to conduct a thorough and comprehensive interview is the most important skill any investigator needs. This session will provide a firm foundation for extracting maximum information during the interview process, while also exploring proven methods for the detection of deception and/or missing information. Utilizing linguistic analysis techniques, we will discuss ways to find the hidden clues in the subjects own language that present a clearer picture of what happened and what the subject really knows.



## **ABOUT OUR SPEAKERS:**

**DeAnna Champagne, MSW**, received her Master's in Social Work from Wayne State University. She is currently a therapist on the adult inpatient unit and an active member of the team implementing the DBT-informed skills program at Henry Ford Kingswood Hospital.

**Bradley Geller, J.D.** served as counsel to the Age Discrimination Study conducted by the U.S. Commission on Civil Rights in 1976-1978. He subsequently developed a legal services project for older adults in a three county area in Michigan, work which led to his 1982 book, *Changes and Choices: Legal Rights of Older Adults*. As counsel to the Michigan House Judiciary Committee, Mr. Geller drafted the Michigan Guardianship Reform Act of 1988. He participated in drafting statutes creating the durable power of attorney for health care and the do-not-resuscitate procedure act. In the position of counsel to the Washtenaw County Probate, he managed the adult guardianship and conservator system, and initiated Project Dignity. The project's goals were the promotion of alternatives to full guardianship; the education of guardians, conservators and guardians ad litem; the use of medication; and the creation of a volunteer guardianship program.

**Janette Ghedotte** is a Clinical Psychologist, an Imago Relationship Therapist, and a Body Language Expert, Janette Ghedotte specializes in helping others learn the skills required to achieve interpersonal communication, relationship and business SUCCESS. Janette has a M.A. in Humanistic and Clinical Psychology, M.S., Marketing Research, B.A. in Psychology

**Jennifer Gorman**, Recipient Rights Advisor, Patient relations Coordinator, CPI Certified Instructor and VOICE (incident reporting) administrator at St Mary Mercy Hospital in Livonia. She has worked for Trinity Health for the last 20 years working in customer services before coming to rights 4 years ago. She also spent time at St Joes Oakland as the interim rights advisor. She holds a bachelor's degree in Sociology and Social Work from Eastern Michigan University.

**Lisa Grost** is the Administrator for the Children and Adults with Autism Spectrum Disorders Program at the Michigan Department of Community Health. Her primary focus is facilitating applied behavior analysis services to children on the Medicaid/MiChild autism benefit. She was instrumental in the movement of autism safety trainings in Michigan. Her dedication and effort has resulted in high quality, impactful trainings for law enforcement, emergency services, and communities (local organizations, families, schools and faith based organizations.) Ms. Grost has over 20 years of experience in improving policies, systems and environments to support health and positive lifestyles. She received a Master of Science in Health Services Administration and Bachelor of Science in Community Development from Central Michigan University.

**James Henry**, CTAC co-founder and project director has a professional history that includes over 17 years as a child welfare/protective services worker. He is a professor at Western Michigan University's School of Social Work for 15 years with a focus on developing and providing trauma-informed instruction in the Social Work curriculum. Dr. Henry has received several awards including the 2012 Western Michigan University Health and Human Services Scholar Award, 2003 Michigan Child Advocate of the Year, (Ray Helfer Award) Michigan Professional Society on the Abuse of Children (MiPSAC), 1991 Child Advocate of the Year, Kalamazoo Child Abuse and Neglect Council, and the 1990 Exemplary Child Welfare Worker of the Year, Michigan Chapter National Association of Social Workers. He has published over 20 articles in professional journals and presents at national and international conferences on the traumatic impact of child maltreatment. He is the principal investigator in three SAMHSA National Child Traumatic Stress Initiative grants, an ACF Administration for Children and Families grant and the principal investigator in two federal SAFE START Initiatives for children exposed to violence. He has

served on two national committees of the National Child Traumatic Stress Network (NCTSN) that developed trauma informed curricula for child welfare workers and resource parents. He is co-chair of the NCTSN Child Welfare Committee and on the Steering Committee for the NCTSN. He is a coauthor of a book, *Seeking Justice*, which explores best models of system intervention in child sexual abuse.

**Carol Holden, Ph.D.** is the Director of the Center for Forensic Psychiatry in Saline, MI.

**Mark Kane, Ph.D.** is licensed by the State of Michigan as a fully-licensed Psychologist. Dr. Kane is currently the director of Riverview Psychological Services, P.C. and has served as contractor with the Grand Rapids Vets Center providing readjustment counseling to combat veterans for the last 16 years. Mark received his Doctorate in Psychology in 1993 from Union Institute and University. He received his Masters of Arts Degree from Anderson University and School of Theology, Anderson, Indiana. He has worked as an Adjunct Professor at Michigan State University, Western Michigan University, and Grand Valley State University, where he taught education courses for teachers completing their MA on Global Education. Mark's presentations on Post Traumatic Stress Disorder have been offered at various conferences throughout Michigan: Michigan Occupational Health Conference (09/2013); Western Michigan Veterans Coalition Quarterly meeting; Hidden Wounds of War Conference (03/2014); Michigan Psychological Association Annual Rural Conference (05/2014).

**Steve Luxenberg** a Washington Post Associate editor and author, is a Detroit native. Post reporters working with Steve have won two Pulitzer Prizes. Steve's award-winning nonfiction book, *Annie's Ghosts: A Journey Into a Family Secret*-part detective story, part social history-revolves around his mother's decision to hide the existence of a sister, Annie, who was institutionalized for 31 years in the Michigan asylum known as Eloise. The Michigan Humanities Council selected the book as "The Great Michigan Read" for 2013-2014, a year-long series of events throughout the state. In 2010, Steve was chosen to give the annual Horace W. Davenport Distinguished Lecture in the Medical Humanities at the University of Michigan. His talks include keynotes at NAMI's annual gala in Washington and at the Carter Center in Atlanta. Steve also has a TV "credit" — look carefully, and spot him as an extra in HBO's dramatic series "The Wire" (hint, season 5, episode 3). Steve and his wife Mary Jo Kirschman, a former school librarian, live in Baltimore.

**Daniel Marsano** is Vice President, Special Investigation, for Prudential Insurance Company, where he has been employed for more than 30 years. He began his career as a police officer, and later a detective for the Sterling Heights Police Department in the metropolitan Detroit, Michigan area. He moved on to take a position with the Oakland County Prosecutor's Office, Organized Crime Strike Force, before joining Prudential. Mr. Marsano is an internationally recognized expert in Linguistic and Behavioral Interviewing, Interrogation, and Statement Analysis. He has been a featured speaker at major fraud and educational conferences throughout the United States and Canada. Mr. Marsano has been a regular instructor and trainer for the Michigan State Police and at the Oakland Police Academy and often does consulting work with the Michigan State Police and other county and municipal police agencies on unresolved homicide investigations. In addition to working as a consultant to John Reid and Associates on the development of a course on Telephone Interviewing Techniques, Mr. Marsano has authored numerous papers and articles on Linguistic Analysis Techniques. His book, "In Search of Truth...An Analytical Approach to the Interview Process," was released in the 2<sup>nd</sup> Edition in 2010. Daniel has also authored two successful children's books, "Sir Day the Knight," and "Sun Day the Not-Quite Knight".

**Kristin Michelson, LMSW**, received her Master's in Social Work from Wayne State University. She is currently the Social Worker Supervisor and clinical social worker at Henry Ford Kingswood Hospital and is an active member of the team implementing the DBT-informed skills program on an adult unit.

**Glenn Momeyer, MS, LBSW** has been employed at the Third Circuit Court for last 22 years, holding multiple positions including probation officer, Clinical Supervisor and his present position as Quality Analyst. His current responsibilities include the development and ongoing maintenance of excel reports for administrative analysis and planning.

**Susan Newhof** was a press officer for the American Red Cross National Headquarters in Washington, DC, where she did media briefings for the organization's president, Elizabeth Dole and trained Red Cross communication staff across the country to work as public affairs officers on disaster relief operations. As a spokesperson for the organization, she regularly conducted interviews with national media such as CNN, USA Today and network news. She also taught presentation and media interview skills to the leadership of Fortune 500 companies, research firms and national associations. From her home in West Michigan, Susan writes and works as a communication consultant to foundations and non-profit organizations, and she coaches clients to help them develop effective communication skills. She brings to each project her Midwest sense of humor and a passion for helping people and organizations communicate clearly. The 5<sup>th</sup> edition of Susan's book *Michigan's Town & Country Inns* was released last summer. Her first novel, *Spirits & Wine*, was launched in 2011 and just released in paperback. Both books are published by the University of Michigan Press.

**Christine Noller, J.D.** is a health law attorney specializing in health care business transactions and regulation. She has over 25 years of hospital leadership and administrative experience in addition to legal practice. She holds teaching appointments at the University of Michigan-Flint, Saginaw Valley State University, Central Michigan University and Davenport University. Her portfolio of courses include Legal Issues in Health Care, Health Care in the United States, Health Science Applications, Evaluation Process and Accreditation, Legal and Regulatory Perspectives in Health Services, US Health and Human Services Systems, Legal Aspects for Health Service Organizations, Introduction to Health Service Organization Systems, Health Services Administration, Health Law and Ethics, Bioethics, Regulatory Health Care, Risk Management, Health Care Research, Cultural Issues in Health Care and Health Care Strategic Planning.

**Jill Polisano, CTRS**, has a degree in Therapeutic Recreation from Central Michigan University. She completed intensive 10 day training on teaching DBT Skills conducted by Behavioral Tech in 2007 and 2008. Currently she works at Henry Ford Kingswood Hospital where, among other things, she teaches the core skills on an adult unit. Jill teaches psychiatry residents to teach skills and is also an active member of the team implementing the DBT-informed skills program at Kingswood Hospital.

**Dennis Potter, LMSW** is a licensed social worker who has extensive experience in the field of mental health, substance abuse and crisis intervention. He is recognized as a Fellow, by the American Academy of Experts in Traumatic Stress. Dennis has received training and supervision in Cognitive Therapy from the Beck Institute in Philadelphia, PA., Dennis has completed a train the trainer course in Motivation Interviewing, and has provided this training to a variety of mental health and substance abuse agencies. Dennis is a co-author of the book, Practical Concepts and Training Exercises for Crisis Intervention Teams. He currently works as an outpatient therapist and provides consultation and training on a variety of topics. According to Webster's Collegiate Dictionary, ethics is "the discipline dealing with what is good and bad and with moral duty and obligation; a set of moral principles or vales; the principles of conduct governing an individual or a group."

**Phillip Pucillo, J.D.**, serves as a Lecturer in Law at Michigan State University College of Law, where his courses include Evidence, Civil Procedure, and Constitutional Law. Prior to arriving at Michigan State in 2010, he held visiting teaching appointments at the University of North Carolina School of Law and Tulane University Law School. Before entering law teaching, Professor Pucillo completed judicial clerkships at both the trial and appellate level, including a clerkship with Judge Ronald Lee Gilman of the U.S. Court of Appeals for the Sixth Circuit (which encompasses Michigan, along with Ohio, Kentucky and Tennessee). He also practiced as a litigation associate with the law firm of Skadden, Arps, Slate, Meagher & Flom in Washington, D.C. Professor Pucillo holds a Bachelor of Arts from Lafayette College, and a Juris Doctor from Tulane University Law School.

**Scott Schuelke** is the Autism Safety Specialist for the Autism Alliance of Michigan (AAOM) and has been instrumental in the autism safety training movement in Michigan. His dedication and efforts have resulted in high-quality training for law enforcement, emergency services, and communities (local organizations, families, schools and educators) and has trained over 9,000 individuals. Sgt. Schuelke retired from the Lansing Police Department in 2010. At the Lansing Police Department he served as a supervisor in the Investigations Division, Special Operations Unit, Special Tactics and Rescue Team, and Road Patrol. Sgt. Schuelke was a committee member that developed Ingham County Safe Schools, a training that taught Ingham County school employees lock down procedures in case of an active violence incident. He was also instrumental in developing Active Violence Incident Response Training for all law enforcement in Clinton, Eaton and Ingham Counties. Sgt. Schuelke was also the Lansing Police Department liaison to the Lansing School district. He is a Ferris State University graduate.

**Beverly Sobolewski**, is currently the Rights Information Analyst for the Office of Recipient Rights and the Lead in the Family Preparedness Area in the Office of Public Health Preparedness. Ms. Sobolewski has been in state government service for over twelve years, serving in the Office of Recipient Rights, where she trains new rights officers and advisors and assists consumers and rights staff in accessing and understanding the rights system. She also trains advocates and recipients in the community on the rights process and how to successfully navigate the system, from complaint through appeal.

**Nicole Stromberg, M.D.** is a Board Certified psychiatrist who has always been a proponent for interdisciplinary collaboration, patient-centered care and patient rights. She worked for many years as an inpatient psychiatrist at Henry Ford Kingswood Hospital, where she was a part of the team that implemented the informed DBT Skills program on the inpatient adult unit. She was also the Psychiatry Residency Program Director. Since January 2014, she has been the Director of Medical Education at the Detroit VA, where she also practices inpatient psychiatry and is involved in teaching and supervision of psychiatry residents.

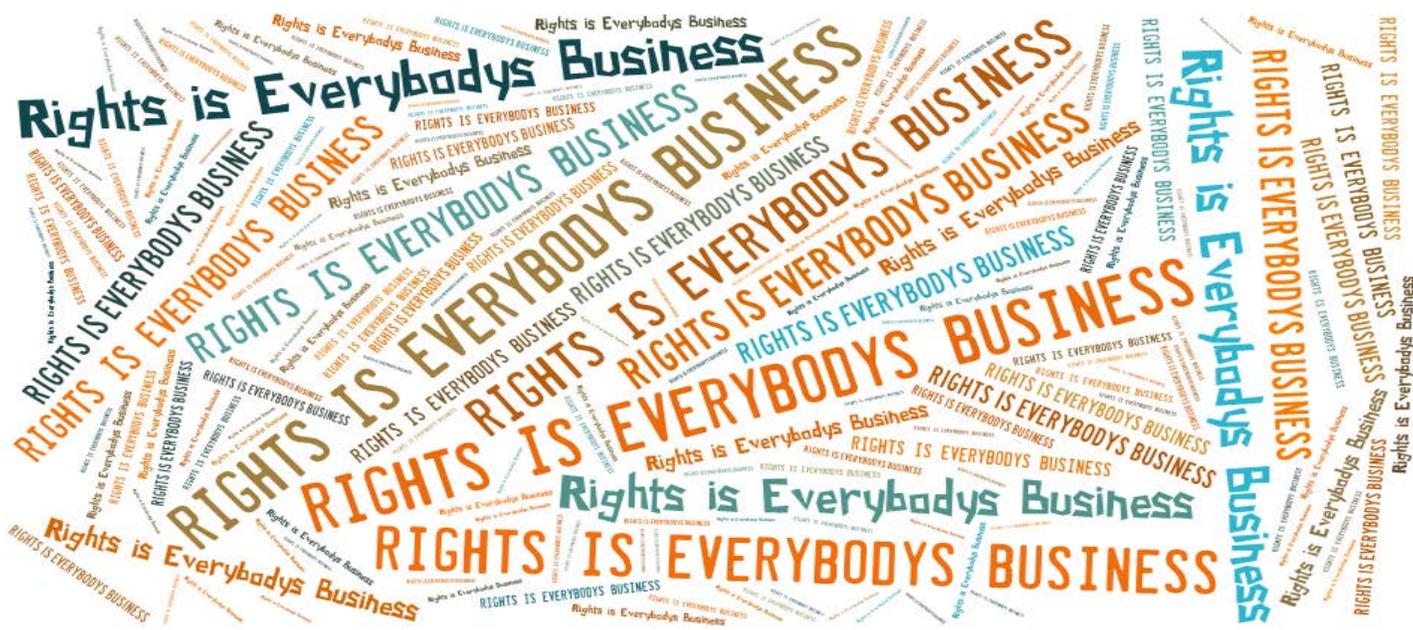
**Lynn Sweeney**, is a Speech-Language Pathologist and Augmentative Communication Specialist in private practice and Graduate Faculty Member in the Psychology Department at Central Michigan University. She provides evaluation, intervention, consultation, problem solving and presentations nationally and internationally. She has significant experience in

working with consumers with complex communication challenges of all ages and strongly advocates for person-centered approaches leading to meaningful self-determination. Lynn has special expertise in establishing communication and responsiveness with individuals experiencing a variety of neurological and developmental disorders and has been a court appointed assessor of communicative competence in multiple situations.

**Heidi Wale-Knizack's** interest in behavioral treatment started as a child when she learned to train dogs through her 4-H club. Later, she discovered how many of the same principles of praise, attention and presenting new skills applied in her first career as a music teacher. Heidi earned a Master of Science degree in Clinical Psychology from Eastern Michigan University in 1999. She has served many roles in both public and private mental health settings and continues to perform direct clinical work with children, adolescents and their families through Partners in Change in Midland, MI. Heidi is the owner of APPRECOTS - Applied Research Consulting, and she provides technical assistance, training and oversight to several clinical outcomes measurement projects, is part of the Michigan Motivational Interviewing Network of Trainers, is the psychologist member of Saginaw Community Mental Health Authority's Behavior Management Committee and leads both SCCMHA's Behavior Champions group and the MDCH Performance Improvement Steering Committee's Behavior Treatment Workgroup.

**Sue Witting**, has a degree in Applied Science in Health Information Management. She has worked as a Recipient Rights Officer and Quality Manager in the inpatient psychiatric setting for the past 14 years. Her responsibilities include coordination of the accreditation process, quality improvement, and recipient rights officer for two locations. She is a member of the State Appeals Committee for the Office of Recipient Rights and the State Recipient Rights Advisory Committee and currently the President of (RROAM) The Recipient Rights Officers Association of Michigan.

**H. John Wojnaroski** is a retired Lieutenant of the Michigan State Police. He began his law enforcement career in 1972 and specialized as a polygraph examiner in 1979. He retired in February 1999. Mr. Wojnaroski has administered over 7000 polygraph examinations and has testified extensively in court hearings, arbitration's, and civil service trial boards. He has lectured on the LSI - SCAN technique, interview and interrogation techniques and courtroom testimony to military, police and private corporations in the United States, Canada, Australia, Great Britain, Belgium (NATO), Mexico, United Arab Emirates (Dubai) and South Africa. Mr. Wojnaroski owns and operates Wojnaroski Consulting Services, LLC which specializes in Forensic, Polygraph Examinations and Private Investigations. He has offices in Farmington, Okemos, Flint, Saginaw, Bay City, East Tawas, Gaylord and Sault Ste. Marie.



To register for the conference [paste the following link in your browser:](http://www.regonline.com/2014rightsconference)

<http://www.regonline.com/2014rightsconference>

OPTION	REGISTRATION OPTIONS	BEFORE 09/22/14	ON OR AFTER 09/22/14
IA	<b>Pre-Conference I:</b> Tuesday, 10/07/14, 9:00 AM - 4:00 PM Includes luncheon	\$99.00	\$150.00
IB	<b>Pre-Conference II:</b> Tuesday, 10/07/14, 9:00 AM - 4:00 PM Includes luncheon	\$99.00	\$150.00
II	<b>Main Conference: 10/08/14 thru 10/10/14</b> Includes Wednesday reception, Thursday luncheon, Friday breakfast	\$295.00	\$375.00
III	 <b>Pre-con and Full Conference: 10/07/14 thru 10/10/14</b> Includes Tuesday luncheon, Wednesday reception, Thursday luncheon, Friday breakfast	\$375.00	\$465.00
IV	<b>Wednesday only 10/08/14</b> Includes sessions 1-8, general session, and reception/dinner	\$199.00	\$245.00
V	<b>Thursday only 10/09/14</b> Includes sessions 9-20, general session and luncheon	\$179.00	\$225.00
VI	<b>Friday only 10/10/14</b> Includes breakfast, awards ceremony, sessions 21-23	\$149.00	\$185.00
VII	<b>Pre-Con and Wednesday</b> Includes pre-con, sessions 1-8, general session and reception	\$279.00	\$350.00
VIII	<b>Pre-con and Thursday</b> Includes pre-con, sessions 9-20, general session and luncheon	\$259.00	\$325.00
IX	<b>Wednesday and Thursday only</b> Includes sessions 1-20, General sessions, reception/dinner and Thursday luncheon	\$299.00	\$375.00
X	<b>Thursday and Friday</b> Includes sessions 9-23, Friday general sessions, Thursday luncheon and breakfast	\$289.00	\$365.00
	<b>Wednesday reception/dinner - GUEST</b>	\$35.00	\$55.00
	<b>Thursday luncheon – GUEST</b>	\$25.00	\$45.00
	<b>Friday breakfast – GUEST</b>	\$25.00	\$45.00
Seven or more staff registering from the same agency*		2% discount for each person	
*Applies only to registrations for Pre Conference + Full Conference (T-F) and Full Conference(W-F)			
Anyone Registering for the Pre-Conference and Full Conference		5% discount	

## Conference Registration Desk Hours

Monday	4:00 pm – 6:00 pm
Tuesday	7:30 am – 6:00 pm
Wednesday	7:30 am – 4:00 pm
Thursday	8:00 am – 4:00 pm
Friday	8:00 am – 12:00 pm



### Refund Policy:

Refund requests must be received **in writing** by September 22, 2014 and are subject to a \$50.00 processing fee. No refunds for cancellations received after September 22, 2014. No-shows will be billed the full registration fee. Substitutions are allowed. Refunds will not be processed until after the event

# 2014 RECIPIENT RIGHTS CONFERENCE PAYMENT VOUCHER PAGE

**TO ENSURE PROPER CREDIT AND ATTENDANCE AT THE CONFERENCE YOU MUST MAIL  
YOUR CHECK OR MONEY ORDER WITH THIS COMPLETED PAGE TO:**

Michigan Department of Community Health  
Accounting Office, 4<sup>th</sup> Floor, Lewis Cass Bldg.  
320 S. Walnut St., Lansing, MI 48913

***To Pay by Credit Card:***

<https://www.thepayplace.com/mi/dch/conference>  
2014 Conference Code: ORR14

**PAYMENTS MAY BE DELAYED UNTIL OCTOBER 1, 2014  
BUT MUST BE RECEIVED NO LATER THAN NOVEMBER 1, 2014**

**AGENCY NAME:** \_\_\_\_\_

Please list all those attending (use additional sheets as necessary):

Attendee Name: \_\_\_\_\_ Amount: \_\_\_\_\_

**Total Amount Enclosed:** \_\_\_\_\_

(Make check payable to: State of Michigan)

<b>Attention: State of Michigan Employees and MDCH Finance Staff</b>		
Index # 20140	PCA # 00110	Object Code # 7666

**MDCH ACCOUNTING STAFF:**

Payment confirmations should be sent via Inter-Departmental mail to: Veronica Ryan  
Office of Recipient Rights  
Education and Training Division  
Hawthorn Center  
18471 Haggerty Road  
Northville, MI 48168-8513

# MDCH Director's Award Honorees

## The Director's Award for Innovation in Recipient Rights Protection

2000 Oakland County Community Mental Health Authority	2007 John McKevez, Oakland County CMH Authority
2001 Woodlands Behavioral Health	2008 Shane Ray, CMH Partnership of SE Michigan
2002 Jonathon Bennett, North Central Community Mental Health	2009 James Tenuta, Doctor's Hospital of Michigan
2003 West Michigan CMH System	2010 Lisa Jolly, Lapeer CMH Office of Recipient Rights
2004 Cheryl Parker, Bea Stevens, Newaygo CMH	2011 Linda Maze, Bay-Arenac Behavioral Health Rights Office
2005 Pat Jolly, MDCH-Office of Recipient Rights	2012 Recovery Care Committee, Center Forensic Psychiatry
2006 Community Network Services - "The Stigma Busters"	2013 Sue Witting, Henry Ford Kingswood Hospital

## The Director's Award for Advocacy on Behalf of Mental Health Recipients

2000 MDCH-Mt. Pleasant Office of Recipient Rights	2007 Newaygo County CMH
2001 Macomb County Community Mental Health Services	2008 Sue Witting, Henry Ford Kingswood Hospital
2002 Borgess Medical Center and Kalamazoo Valley Community College	2009 Les Behnken, Oakwood Heritage Hospital
2003 Sanilac County Community Mental Health Services	2010 Jonathan Bennett, Northern Lakes CMH
2004 Dianne Baker, MDCH-Office of Recipient Rights	2011 Christina Wilkins, War Memorial Hospital
2005 Kevin Oosterhouse, Network 180	2012 Rebecca Browne, Shiawassee County CMHA
2006 Judy Tucker, MDCH Office of Recipient Rights	2013 John Rogers, Detroit Wayne Mental Health Authority

## The Director's Award for Consumer Empowerment

2000 Tuscola Behavioral Health Systems	2008 Marc DeRush, Macomb County Community Mental Health
2001 Lifeways	2008 Eunice Howard, Detroit-Wayne County Community Mental Health Agency
2002 Oakland County Community Mental Health Authority	2009 Shannon Kaufmann, InterAct of Michigan
2003 Chad Witcher, MDCH Office of Recipient Rights	2010 Lisa Cook-Gordon, Family-to-Family Health Information and Education Center
2004 Cindy Tewksbury, Tuscola Behavioral Health Systems	2011 Renee Uitto, Community Living Services
2005 Robert E. Chadwick, Tuscola Behavioral Health Systems	2012 Janet Dietsch, Network 180
2006 William Allen, Oakland County CMH Authority	2013 Mark Mishal, Macomb County CMH Services
2007 Jeff Patton, Kalamazoo County CMH & SA Services	
2008 Jack Donaldson, Oakland County CMH Authority,	

## The Cookie Gant Spirit Award

2003 Cookie Gant (posthumously)
2004 Marty Raaymakers
2005 Jamie Armstrong
2006 Linda Rama
2007 James Lindsey
2008 Donna Nichols
2009 Nancy Lewis
2010 Pamela Stants
2011 Malkia Newman
2012 Dalia Smith
2012 Kate Zajac
2013 Sheryl Kuenzer

# LODGING INFORMATION



- To reserve a room book online at: <http://tiny.cc/98o6jx> or call the hotel direct at (800) 253- 3590
- **Hotel Reservations must be made prior to 5:00 PM on September 15, 2014**
- Check in time is 4:00 PM Check out: 11:00 AM

## GUESTROOM RATES

ROOM TYPE	RATE
Hotel Guestroom	\$119.00*
Double	\$119.00*
Triple	\$119.00*
Quad	\$119.00*

\***GUESTROOM RATES: ADD 6% STATE SALES TAX (\$7.14) AND 9% OCCUPANCY TAX (\$10.71) TO EACH ROOM NIGHT**

### Tax Exempt Organizations

In order to be exempt from payment of the 6% state tax, payment must be made by agency check or agency credit card. You must also present your agency's tax-exempt form, signed by the appropriate official, at the time of payment. *There is no exemption from the 9% county assessment.*

### Paying with a debit card?

If you are paying with a debit card you should be aware **that there will be a hold put ON YOUR CHECKING ACCOUNT for the entire amount of room and tax charges for the length of your stay, plus \$50 per day for incidentals.** Additionally, it may take up to 15 days for any funds, in excess of the amount you owe, to be released. Furthermore, if this amount exceeds the funds on deposit in your account you may be subject to overdraft charges by your bank. **THEREFORE, USE OF A DEBIT CARD AT CHECK-IN IS DISCOURAGED.** You may want to provide a credit card at check-in, and then switch to a debit card at check-out to avoid any inconvenience and penalties.

- **Hotel Reservations must be made prior to 5:00 PM on September 15, 2014**

