

VFC Tip Sheet: McKesson Boxes

In the last half of June, McKesson will begin shipping vaccine orders in a new box using the phased in approach outlined below. This new box has been thoroughly tested in laboratory conditions as well as real world shipping conditions and meets with approval from the CDC. McKesson collaborated with an independent firm with cold chain technology expertise to conduct this testing.

The biggest change is that providers will no longer return shipping boxes to McKesson for recycling/reuse. Therefore the boxes no longer have pre-printed return address labels.

Beginning June 22nd, 2009, McKesson will begin implementing the new box using a phased-in approach. The timeline for implementation will be as follows:

Approximately 20% of all orders - 6/22/09 - 7/1/09

Approximately 40% of all orders - 7/1/09 - 7/14/09

Approximately 60% of all orders - 7/14/09 - 7/30/09

Approximately 80% of all orders - 7/30/09 - 8/14/09

Approximately 100% of all orders - 8/14/09

Providers are encouraged to keep boxes they receive currently for future vaccine returns, as they have a return label already in place. These boxes can be used for unusable vaccine returns. Providers may use any type of shipping box to return unusable vaccine to McKesson.

If a provider needs a box return label or pick up, they should contact their PPOC (LHD) who will then contact MDCH to make arrangements.

Providers should recycle McKesson boxes and ice packs locally.