MI-WIC POLICY Food Benefit Issuance/EBT Card Security

8.0 Food Benefit Issuance/EBT Card Security

8.04 Replacement of Food Benefits

PURPOSE: Provide standards for replacing redeemed food benefits when unavailable to the client

A. POLICY:

- 1. When redeemed food benefits are unavailable to the client, the local agency may replace them under the following circumstances:
 - a. When custody has changed and/or benefits are no longer available to the client (e.g., foster care, abuse situations).
 - b. After documented disaster (e.g., tornado, fire, or flood) where benefits are no longer available.
- 2. Local agencies shall not replace food benefits if unable to verify the circumstances of the loss.
- 3. The Authorized Person is responsible for proper use of the food benefits, is liable for any resulting sanctions, and understands that WIC will be unable to replace any food benefits used improperly or not made available to the WIC client by the proxy. (See 8.03 Proxy Policy).
- 4. Local agencies shall document the circumstances for needing to replace food benefits in the client record.

Reference:

WIC Federal Regulations: 7 CFR 246.12

Cross-reference:

8.03 Proxy Policy

Effective Date: 9/9/2020