

The CHAMPS generated paper remittance advices (RA) can be found in the “Archived Documents” link located on the Provider Portal page or “My Inbox” subsystem. Only those users with the profile of CHAMPS Full Access or CHAMPS Limited Access will have the ability to view this information. Paper RAs will be stored in CHAMPS for approximately three months. These documents are available to print or save for your records. In addition, MDCH was aware of missing RAs from remittance advice date 10/07/2009, this issue has been resolved. If providers feel they are missing a RA within this link, please contact provider support at providersupport@michigan.gov or 800-292-2550.