

Using Claims Inquire screen
to compare to “paper” RA

Log into CHAMPS through the Single-Sign-On and choose a billing NPI from the list of domains that you have access to. Choose one of the following profiles: CHAMPS Full Access, CHAMPS Limited Access, or Claim Access. If you do not have access to one of these profiles but you need access to submit and view claims, contact the NPI's Domain Administrator.

The screenshot shows the CHAMPS web application interface. At the top, there is a navigation bar with the CHAMPS logo and several menu items: My Inbox, Admin, Provider, Claims, Reference, Member, TPL, Rate Setting, PA, and Contract/MC. Below the navigation bar, there is a welcome message: "Welcome Outreach, Training." and a "Links" dropdown menu set to "--Select-". A "Path" field shows "Provider Portal/ Provider Portal". The main content area features the CHAMPS logo and the text "Community Health Automated Medicaid Processing System". Below the logo, there are two dropdown menus: "Select a Domain:" with the value "Dr John Rambo GROUP 1 000000000" and "Select a Profile:" with the value "CHAMPS Full Access". A "Go" button is next to the profile dropdown. A dropdown menu is open under "Select a Profile:", listing the following options: CHAMPS Full Access, CHAMPS Limited Access, Claims Access, Domain Administrator, Eligibility Inquiry, PA Provider, Prior Authorization Access, Provider Enrollment Access, and View Provider Enrollment. At the bottom of the page, there is a footer with the text: "Page ID: pgSwitchProfile(My Inbox)", "wsw001.80 - Build: V2.0 - 2.0.2)", and "Server Time: 10/22/2009 01:02:33 EDT".

In the Claim Inquire screen, use the arrow on the first Filter By box to choose “Paid Date.” Then, in the blank boxes next to it, put the range of paid dates that you are looking for. These dates should correspond to your MSA Remittance Advice that CHAMPS has created. Add more filter selections to narrow results or add data, and click “Go”.

https://sso.state.mi.us/dch-chpoutreach/ecams/CNSIControlServlet - Microsoft Internet Explorer

CHAMPS

My Inbox Admin Provider Claims Reference Member TPL Rate Setting PA Contract/MC

Welcome Outreach, Training. You have logged-in with Dr John Rambo GROUP 0000000008 domain and CHAMPS Full Access profile. Links: --Select--

Path: Provider Portal/ Provider Portal/ Provider Portal/ Inquire Claims

Menu

Close

Inquire Claim:

Filter By : Paid Date 10/07/2009 10/07/2009 And And

With Status Get All Go

<input type="checkbox"/>	TCH	From Date	To Date	Submitted Charges	Claim Status	Approved Amount	Paid Date
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No Records Found!

Page ID: pgInquireClaimsProviderList(Claims) Environment: B2BPPROD (Server: wsw001.80 - Build: V2.0 - 2.0.2) Server Time: 10/22/2009 01:08:50 EDT

The additional Filter By boxes can be used to narrow search criteria or add data elements like beneficiary ID, patient account number, or claim adjustment reason code to the list, to name a few. To return all TCNs that contain the data element that you are looking for, enter a percentage sign (%) in the blank box next to the data element that you have chosen in the filter by drop down.

https://sso.state.mi.us/dch-chpoutreach/ecams/CNSIControlServlet - Microsoft Internet Explorer

CHAMPS My Inbox Admin Provider Claims Reference Member TPL Rate Setting PA Contract/MC

Welcome Outreach, Training. You have logged-in with Dr John Rambo GROUP 000000000 58 domain and CHAMPS Full Access profile. Links: --Select--

Path: Provider Portal/ Provider Portal/ Provider Portal/ Inquire Claims

Menu

Close

Inquire Claim:

Filter By : Paid Date 10/07/2009 10/07/2009 And [] And []

With Status [] Get All [] Go

	TCN	From Date	To Date		Claim Status	Approved Amount	Paid Date
<input type="checkbox"/>	310918410111874000	02/09/2009	02/09/2009		Paid	\$3.38	10/07/2009
<input type="checkbox"/>	310918410111513000	02/09/2009	02/09/2009		Paid	\$3.59	10/07/2009
<input type="checkbox"/>	310918410111860000	10/07/2008	10/07/2008	\$28.00	Paid	\$3.56	10/07/2009
<input type="checkbox"/>	310918410111920000	11/05/2008	11/05/2008	\$31.00	Paid	\$3.96	10/07/2009
<input type="checkbox"/>	310918410111935000	02/06/2009	02/06/2009	\$31.00	Paid	\$3.99	10/07/2009
<input type="checkbox"/>	310918410111930000	01/23/2009	01/23/2009	\$31.00	Paid	\$3.99	10/07/2009
<input type="checkbox"/>	310918410111928000	12/03/2008	12/03/2008	\$31.00	Paid	\$3.96	10/07/2009
<input type="checkbox"/>	310918410111924000	11/21/2008	11/21/2008	\$45.00	Paid	\$6.61	10/07/2009
<input type="checkbox"/>	310918410112743000	02/03/2009	02/03/2009	\$45.00	Paid	\$6.67	10/07/2009
<input type="checkbox"/>	310918410112705000	02/05/2009	02/05/2009	\$45.00	Paid	\$6.67	10/07/2009

<< Prev Viewing Page 1 Next >> 2 Go Page Count Save To XLS

Page ID: pgInquireClaimsProviderList(Claims) Environment: B2BPPROD (Server: wsw001.80 - Build: V2.0 - 2.0.2) Server Time: 10/22/2009 01:08:50 EDT

Special Considerations

- **Use the "Save to XLS" button to export the data into an excel spreadsheet. Note that numbers are exported to excel as text so the data fields must be converted to number format before any macros or functions can be added to the spreadsheet. Note also that the internet browser's security settings must allow pop-ups from the CHAMPS website. See the System Configuration and Settings document on the CHAMPS informational website for details.**
- **Searching for data that is submitted and stored at the service line level, like procedure codes.**
- **Remittance Advices for pay cycle 39 were created on three different days. Some providers will have pay cycle 39 remittance advice dated 09/26/2009, some 09/30/2009, and some on 10/01/2009.**
- **There was an error when printing the pay cycle number on the paper remittance advice. Paper remittance advice created during the first week of CHAMPS show a pay cycle number of 40 though the pay cycle number was actually 39. Providers should use the dates in this case to verify the correct pay cycle period.**

Special Considerations

- **Claims that were adjudicated by the legacy system and then converted into CHAMPS will not have a paid date. Providers are advised to use other filters like TCN, Beneficiary ID, and/or [Service] From/To Dates to find these claims. When legacy CRNs were converted into CHAMPS they went from 10 digits to 15 digits.**
- **To find a legacy CRN in CHAMPS, put a two followed by two zeros (200) in front of the legacy CRN and then two zeros (00) at the end of the CRN (e.g. 9367030201 has become 200936703020100).**