

JUST ASK

REMEMBER:

Always ask MEDICAID BENEFICIARIES for their other insurance information and verify coverage at every visit.

Seek information from family members of MEDICAID BENEFICIARIES.

Keep asking. Obtaining the other insurance information will reduce billing issues and may result in higher reimbursement rates!



REMEMBER:

Many Medicaid beneficiaries have private commercial insurance. **JUST ASK** the beneficiary or parent for all insurance information at the point of service.

- **SUPPORTS LEGAL COMPLIANCE**

Section I of the Coordination of Benefits Chapter in the Medicaid Provider Billing Manual states: “Federal regulations require that all identifiable resources should be utilized prior to Medicaid.” This (these) service(s) should be billed as soon as possible to any potential other insurance payer(s).

- **SAVES TIME AND EFFORT**

JUST ASK makes billing easier by eliminating the frustration of receiving rejections or post-payment void notices from Medicaid when a commercial payer is responsible for payment.

- **IMPROVES MEDICAID CLAIMS RESPONSES**

When billing Medicaid, ALWAYS be sure to indicate the other insurance payment on your Medicaid claim.

NOTE:

Please report all changes and newly identified commercial insurance to Michigan.gov/ReportTPL

You may also contact 1-800-292-2550. Please limit use of this number to instances when you have immediate requests that involve member access to care.