

January 13, 2015

<Provider Name>  
<Provider Address1>  
<Provider Address2>  
<Provider City> <state> <zipcode5-zip4>

Dear Provider:

**RE: Nursing Facility Responsibility for Non-Emergency Non-Ambulance Transportation**

This letter is being sent in response to concerns received by the Medical Services Administration in regards to nursing facility Medicaid beneficiaries being informed they must arrange and pay for their own non-emergency non-ambulance transportation.

The nursing facility is responsible for non-emergency non-ambulance transportation for all Medicaid beneficiaries, including Medicare/Medicaid beneficiaries when either Medicaid or Medicare is covering the cost of the care. This transportation includes transport to medical appointments/treatment not available in the facility (e.g., dialysis treatment), as well as transportation costs incurred when the facility arranges for services to be provided at the facility (e.g., hearing aid dealer travels to the facility). The facility must either *arrange or provide* transportation. Facilities must not forego this responsibility, and residents cannot be charged for transportation costs. Transportation costs for non-emergency non-ambulance transportation or transportation costs by an ancillary provider to go to a facility to provide a service are included in the per diem rate, and the beneficiary cannot be charged. The per diem rate also includes transportation for newly-admitted beneficiaries from a hospital or another residence.

The above policy is contained in the Michigan Medicaid Provider Manual, within the Transportation subsection of the Nursing Facility Coverages Chapter.

**Please share this letter with the facility's administrator, admissions coordinator, social worker, and billing department.**

Thank you for your continued participation in the Michigan Medicaid Program and your commitment to providing quality care to Michigan's citizens. If you have any questions please contact Provider Inquiry at 1-800-292-2550 or [providersupport@michigan.gov](mailto:providersupport@michigan.gov).

Sincerely,



Stephen Fitton, Director  
Medical Services Administration