



STATE OF MICHIGAN  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
LANSING

RICK SNYDER  
GOVERNOR

NICK LYON  
DIRECTOR

August 11, 2015

NAME  
TITLE  
ADDRESS  
CITY STATE ZIP

Dear Provider:

**RE:** Physician order for non-emergency ambulance transportation

This letter is being sent in response to concerns identified by the Medical Services Administration in regards to non-emergency ambulance transportation ordered by the beneficiary's attending physician during a nursing facility stay, which ambulance transportation may not be medically necessary.

Non-emergency ambulance transportation may be billed by an ambulance provider when a physician issues a written order for the non-emergency ambulance transportation, usually due to the need for a stretcher or other medical emergency equipment. The physician's order is documentation of medical necessity and that the beneficiary's medical condition requires ambulance transport.

We are reminding providers that non-emergency ambulance transportation must be ordered only in those cases where the beneficiary cannot be transported by other means due to a medical condition.

This communication is a reminder that determination of medical necessity and appropriateness of services is the responsibility of the beneficiary's attending physician. The physician is held responsible for excessive orders or unnecessary services regardless of who actually renders or who receives payment for the services. The physician may also be subject to any corrective action related to these services, including recovery of funds paid to the physician.

If you have any questions please contact Provider Inquiry at 1-800-292-2550 or [providersupport@michigan.gov](mailto:providersupport@michigan.gov).

Sincerely,

A handwritten signature in cursive script that reads "Kathy Stiffler".

Kathy Stiffler, Acting Director  
Medical Services Administration