

# Bulletin

# Michigan Department of Community Health

**Bulletin Number:** MSA 11-38

**Distribution:** Home Help Agency and Individual Providers

Issued: September 1, 2011

**Subject:** Home Help Program Instrumental Activities of Daily Living Services

Effective: October 1, 2011

Programs Affected: Medicaid

Pursuant to requirements under Public Act 63 of 2011, the Michigan Department of Community Health (MDCH) is making changes to its Medicaid Home Help Services (HHS) program benefit. Effective October 1, 2011, beneficiaries must meet program qualifications for assistance in accomplishing at least one Activity of Daily Living (ADL) to be eligible for assistance with Instrumental Activities of Daily Living (IADL). The Department of Human Services (DHS) Adult Services Specialist must assess and determine that a person requires ADL assistance before the IADL functionality will be assessed. The ADLs are eating, toileting, bathing, grooming, dressing, transferring, and mobility. The IADLs include taking medication, meal preparation/cleanup, shopping for food, and other necessities of daily living, laundry, and housework.

# **Current Policy**

Assistance with IADLs is obtained with or without an assessed need for assistance with ADLs. Applicants are eligible for services if the Adult Services Specialist assesses a person's need for an IADL at a qualifying ranking.

# **New Policy**

HHS applicants and people who receive Home Help services must be assessed by an Adult Services Specialist to have an ADL functional ranking of three (3) or greater to qualify for IADL services. The assessment will be performed at each face-to-face encounter and at each home visit between the person receiving services and the Adult Services Specialist. Although a qualifying ADL does not guarantee that IADL services will be approved, individuals without a qualifying ADL assessed are not eligible for program services. People receiving services and Home Help providers remain responsible for contacting the Adult Services Specialist when there is a change in condition.

A home visit will be scheduled by an Adult Services Specialist to perform an assessment. If the Adult Services Specialist is unable to perform the assessment because the person receiving services is unavailable, that person may be determined ineligible for program services until an assessment is performed.

## **Right to Appeal**

If a person receiving Home Help Services disagrees with an assessment that results in a reduction or termination of services, they may appeal that determination in accordance with existing Medicaid fair hearing policy. Notice of the action resulting from the determination will be mailed to the person receiving services and it will outline all appeal rights.

### **Public Comment**

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

Denise Morrow
Michigan Department of Community Health
Medical Services Administration
P.O. Box 30479
Lansing, Michigan 48909-7979
Or

E-mail: morrowd@michigan.gov

Comments received will be considered for revisions to the bulletin.

### **Manual Maintenance**

Retain this bulletin until the information has been incorporated into the Department of Human Services Adult Services Manual.

### Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at <a href="mailto:ProviderSupport@michigan.gov">ProviderSupport@michigan.gov</a>. When you submit an e-mail, be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

**Approved** 

Stephen Fitton, Director

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Medical Services Administration