

Bulletin: MSA 10-53

Distribution: Hospitals, Physicians, Medical Suppliers, Federally Qualified Health Centers, Rural Health Clinics, Tribal Health Centers

Issued: December 1, 2010

Subject: New Telephone Prior Authorization Process for Selected Durable Medical Equipment and Medical Supplies

Effective: January 1, 2011

Programs Affected: Medicaid, Children's Special Health Care Services

Telephone Prior Authorization

The Michigan Department of Community Health (MDCH) has established a new telephone prior authorization process to expedite approval of specific durable medical equipment and medical supplies including negative pressure wound therapy, infusion therapy, home uterine activity monitors, parenteral nutrition, enteral nutrition (oral) and enteral tube feeding for caloric intake needs over 3000 calories per day. The new process applies only to the applicable procedure codes that require prior authorization. Review Attachment A of this bulletin for a listing of the procedure codes included in the new telephone prior authorization process.

The standards of coverage and clinical documentation for all services remain unchanged.

Prior Authorization Request Initiated by Physician Contacting the Michigan Peer Review Organization (MPRO)

MPRO will perform the telephone authorization process. To obtain authorization for the above services, the beneficiary's treating physician/clinical practitioner should call MPRO at 1-800-727-7223. When calling MPRO, the practitioner must have the name, address and telephone number of the medical supplier selected by the beneficiary.

Instead of preparing a written physician order, the physician places the request for the service over the telephone and verbally provides all the required information to MPRO. The request is approved or denied immediately during the telephone call.

MPRO Notification to the Medical Supplier

Within 24 hours, MPRO will contact the medical supplier with the approved request information. MPRO will require the medical supplier's National Provider Identifier (NPI) number to attach to the prior authorization record. The medical supplier will receive a copy of the approved order.

Medical Supplier Process for Approved Requests

Medical suppliers should contact MPRO to set up their preferred arrangement for receiving approved orders. For example, the provider may elect to receive the order via telephone call with a follow-up faxed copy for their record. Others may choose to receive the order directly by fax without the initial telephone call. MPRO will work with providers to establish their own individual process.

Providers will need their NPI number, a designated contact person responsible for orders, and their telephone and fax number when calling MPRO to establish their procedure.

Effective Dates

MPRO prior authorization operations will be active and available for providers on December 1, 2010. Final transition will be completed and mandatory telephone prior authorization will be effective January 1, 2011.

Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Database and Coverage Criteria

Providers can review the Medical Supplier Chapter of the Medicaid Provider Manual for standards of coverage and documentation requirements for the above noted services.

Codes requiring prior authorization through MPRO will be noted on the January 2011 DMEPOS database.

Public Comment

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

Lisa Trumbell
Michigan Department of Community Health
Medical Services Administration
P.O. Box 30479
Lansing, Michigan 48909-7979
Or
E-mail: trumbell@michigan.gov

If responding by e-mail, please include "DME PA" in the subject line. Comments received will be considered for revisions to the bulletin.

Manual Maintenance

Retain this bulletin until applicable information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

APPROVED



Stephen Fitton, Director
Medical Services Administration

MPRO TELEPHONE PRIOR AUTHORIZATION CODE LISTING

Negative Pressure Wound Therapy

A6550 A7000 E2402

Parenteral Nutrition

B4185 B4189 B4193 B4197
B4199 B4220 B4224 B9004
B9006 B9999

Oral Enteral Services and Enteral Tube Feeding

B4034 B4035 B4036 B4081
B4082 B4083 B4087 B4088
B4102 B4149 B4150 B4152
B4153 B4154 B4155 B4157
B4158 B4159 B4160 B4161
B4162 B9000 B9002 B9998

Home Infusion Therapy

S5498 S5501 S5502 S5520
S5521 S9326 S9327 S9330
S9331 S9338 S9345 S9346
S9348 S9351 S9355 S9374
S9375 S9376 S9377 S9379
S9490 S9497 S9500 S9501
S9502 S9503 S9504 S9537

Home Uterine Activity Monitors

S9001

For code requirements, refer to the DME Database listed at www.michigan.gov/medicaidproviders >> Billing and Reimbursement >> Provider Specific Information >> Medical Suppliers.