Bulletin: MSA 10-53

Distribution: Hospitals, Physicians, Medical Suppliers, Federally Qualified Health Centers, Rural Health Clinics, Tribal Health Centers

Issued: December 1, 2010

Subject: New Telephone Prior Authorization Process for Selected Durable Medical Equipment and Medical Supplies

Effective: January 1, 2011

Programs Affected: Medicaid, Children’s Special Health Care Services

Telephone Prior Authorization

The Michigan Department of Community Health (MDCH) has established a new telephone prior authorization process to expedite approval of specific durable medical equipment and medical supplies including negative pressure wound therapy, infusion therapy, home uterine activity monitors, parenteral nutrition, enteral nutrition (oral) and enteral tube feeding for caloric intake needs over 3000 calories per day. The new process applies only to the applicable procedure codes that require prior authorization. Review Attachment A of this bulletin for a listing of the procedure codes included in the new telephone prior authorization process.

The standards of coverage and clinical documentation for all services remain unchanged.

Prior Authorization Request Initiated by Physician Contacting the Michigan Peer Review Organization (MPRO)

MPRO will perform the telephone authorization process. To obtain authorization for the above services, the beneficiary’s treating physician/clinical practitioner should call MPRO at 1-800-727-7223. When calling MPRO, the practitioner must have the name, address and telephone number of the medical supplier selected by the beneficiary.

Instead of preparing a written physician order, the physician places the request for the service over the telephone and verbally provides all the required information to MPRO. The request is approved or denied immediately during the telephone call.

MPRO Notification to the Medical Supplier

Within 24 hours, MPRO will contact the medical supplier with the approved request information. MPRO will require the medical supplier’s National Provider Identifier (NPI) number to attach to the prior authorization record. The medical supplier will receive a copy of the approved order.

Medical Supplier Process for Approved Requests

Medical suppliers should contact MPRO to set up their preferred arrangement for receiving approved orders. For example, the provider may elect to receive the order via telephone call with a follow-up faxed copy for their record. Others may choose to receive the order directly by fax without the initial telephone call. MPRO will work with providers to establish their own individual process.
Providers will need their NPI number, a designated contact person responsible for orders, and their telephone and fax number when calling MPRO to establish their procedure.

**Effective Dates**

MPRO prior authorization operations will be active and available for providers on December 1, 2010. Final transition will be completed and mandatory telephone prior authorization will be effective January 1, 2011.

**Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Database and Coverage Criteria**

Providers can review the Medical Supplier Chapter of the Medicaid Provider Manual for standards of coverage and documentation requirements for the above noted services.

Codes requiring prior authorization through MPRO will be noted on the January 2011 DMEPOS database.

**Public Comment**

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

Lisa Trumbell  
Michigan Department of Community Health  
Medical Services Administration  
P.O. Box 30479  
Lansing, Michigan 48909-7979  
Or  
E-mail: trumbelll@michigan.gov

If responding by e-mail, please include “DME PA” in the subject line. Comments received will be considered for revisions to the bulletin.

**Manual Maintenance**

Retain this bulletin until applicable information has been incorporated into the Michigan Medicaid Provider Manual.

**Questions**

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

**APPROVED**

Stephen Fitton, Director  
Medical Services Administration
MPRO TELEPHONE PRIOR AUTHORIZATION CODE LISTING

Negative Pressure Wound Therapy
A6550       A7000       E2402

Parenteral Nutrition
B4185       B4189       B4193       B4197
B4199       B4220       B4224       B9004
B9006       B9999

Oral Enteral Services and Enteral Tube Feeding
B4034       B4035       B4036       B4081
B4082       B4083       B4087       B4088
B4102       B4149       B4150       B4152
B4153       B4154       B4155       B4157
B4158       B4159       B4160       B4161
B4162       B9000       B9002       B9998

Home Infusion Therapy
S5498       S5501       S5502       S5520
S5521       S9326       S9327       S9330
S9331       S9338       S9345       S9346
S9348       S9351       S9355       S9374
S9375       S9376       S9377       S9379
S9490       S9497       S9500       S9501
S9502       S9503       S9504       S9537

Home Uterine Activity Monitors
S9001

For code requirements, refer to the DME Database listed at www.michigan.gov/medicaidproviders >> Billing and Reimbursement >> Provider Specific Information >> Medical Suppliers.