

Bulletin: MSA 10-56

Distribution: Chiropractors, Dentists, Hearing Aid Dealers, Hearing and Speech Centers, Home Health, Hospice, Hospitals, Laboratories, Medicaid Health Plans, Medical Suppliers, Mental Health and Substance Abuse, Pharmacy, Practitioners, Rural Health Clinics, Tribal Health Centers, and Vision providers in affected counties

Issued: December 1, 2010

Subject: Non-Emergency Medical Transportation (NEMT) Program in Wayne, Oakland, and Macomb Counties

Effective: January 1, 2011

Programs Affected: Medicaid and Children's Special Health Care Services

Effective January 1, 2011, Medicaid beneficiaries residing in Wayne, Oakland, and Macomb counties will no longer receive Medicaid NEMT services through their local Department of Human Services office. The Michigan Department of Community Health (MDCH) has contracted with LogistiCare Solutions, a transportation brokerage company, to arrange and provide NEMT services for these counties. Transportation may be provided when the beneficiary qualifies and has no other means of transportation to access the service.

Please refer beneficiaries who need assistance with transportation for Medicaid covered services to:

LogistiCare Solutions
1-866-569-1902
Monday through Friday
From 8:00 a.m. to 5:00 p.m.

LogistiCare will provide transportation to dental, substance abuse, and psychiatric services for Medicaid beneficiaries enrolled in a Medicaid Health Plan. The Medicaid Health Plan is responsible for transportation to all other services that are covered by the Health Plan.

Federally Qualified Health Centers (FQHC) are responsible for providing transportation to their Medicaid beneficiaries, when services are provided by the FQHC. FQHCs cannot use LogistiCare to arrange for transportation to and from their facility.

Public Comment

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

James MacPherson
Michigan Department of Community Health
Medical Services Administration
P.O. Box 30479
Lansing, Michigan 48909-7979
Or
E-mail: MSADraftPolicy@michigan.gov

If responding by e-mail, please include "NEMT contract" in the subject line. Comments received will be considered for revisions to the bulletin.

Manual Maintenance

Retain this bulletin until applicable information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

APPROVED



Stephen Fitton, Director
Medical Services Administration