# WELCOME to MEDICAID **SCHOOL BASED SERVICES 201**

# **Brought to you by:**

Amy Kanter – The MER & Cost Settlements,

Resources For SBS Providers

John Lambert — History of SBS,

Quality Assurance Plan & Auditor Checklist, SPL, RMTS, Quarterly Financials, & MAER A Brief History of Medicaid and the School Based Services (SBS) Program

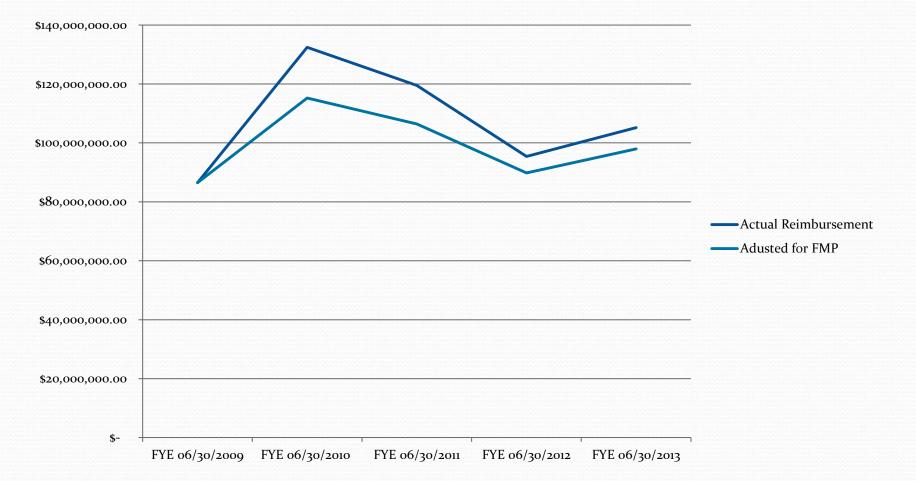
John Lambert Michigan Department of Community Health Office of Audit LambertJ4@michigan.gov 517-335-4792

#### Medicaid and School Based Services

#### • Why this is important

- SBS year ended 6-30-09: \$86.5M to ISDs
- SBS YE 6-30-13: \$105.2 M to ISDs
- Est, SBS YE 6-30-14: \$110 M to ISDs
- Overview of Medicaid
  - (Assume you do not need overview of Special Education!)
- What it is, How it Works
- Your Role as Medicaid SBS Implementer, Coordinator, Business Official, Administrator, etc.

#### **Reimbursement Trend**



#### What is Medicaid?

- NOT Medicare (for persons over 65; mostly federally funded by approps, your earnings taxes, member premiums/deductibles; growing fast as baby boomers reach 65); 52 million enrollees; created by act of Congress in 1965
- Medicaid
  - For low-income families, including children; over 62 million enrollees; largest hc program in US
  - Jointly funded by State and Federal govts to pay for health care and long term care assistance
  - Created by act of Congress in 1965

### Scope of Medicaid In the US

- \$389 billion spent in 2010
- 54+ million low income <u>people/families</u>—our nation's sickest and poorest
- I2+ million <u>elderly, disabled</u>, adults
- Pays for 2M births annually (~40% of all births)
- Nearly 31M children enrolled, 2010
- ~70% of nursing home beds Medicaid-financed
- States have learned to maximize federal match

### Scope of Medicaid, cont'd

- Medicaid is largest single source of any kind of federal grants to states—comprises 42% of grants to states in 2010
- Incredibly complex statute, regulations, enforcement

Has been impacted significantly by Affordable Care Act of 2010 (ACA, Obamacare) most provisions effective January 2014

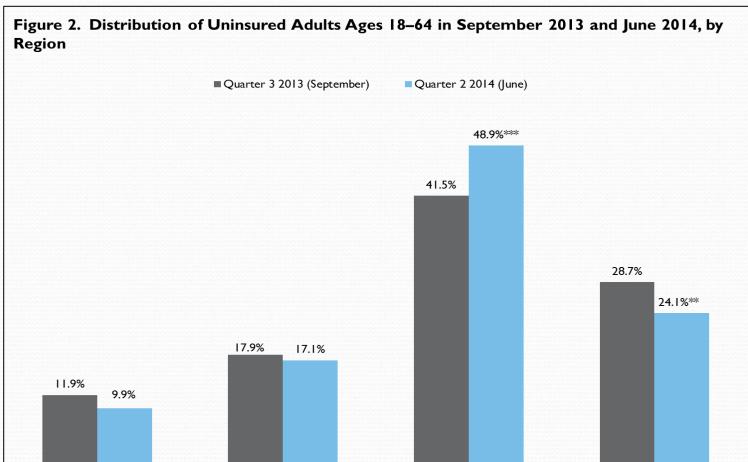
- Approx. 30 M uninsured individuals will no longer be uninsured
- Estimated 17 M add'l people will get Medicaid
- Estimated 500,000 add'l people on Medicaid in MI (so far, 300,000)
  - Most will be adults
  - But children will be in your districts!

#### **Expansion of Medicaid via ACA**

- Has occurred in 25 states and DC as of June 2014
- Provides financial assistance for health insurance coverage through the federal and state Marketplaces in all states.
- 10 million enrolled in first nine months (between September 2013 and June 2014)

Urban Institute Health Policy Center. *Who Are the Remaining Uninsured as of June 2014?* By Adele Shartzer, Genevieve M. Kenney, Sharon K. Long, Katherine Hempstead, and Douglas Wissoker, July 29, 2014. <u>http://hrms.urban.org/briefs/who-are-the-remaining-uninsured-as-of-june-2014.html</u>

#### Medicaid Expansion via ACA



South

West

Source: Health Reform Monitoring Survey, Quarter 2 2014. \*\*/\*\*\*\* Estimate differs significantly from September 2013 at the 0.05/0.01 levels, using two-tailed tests. No estimates differ at the 0.10 (\*) level.

Midwest

Northeast

#### How does Medicaid work?

- Costs shared between state and federal govt.
  - Fed pays between 50-80% (expansion= 100%)
  - Federal share depends on state's per capita income, few other factors
  - Sharing costs—like a discount to the state—avg federal share in US last 2 yrs has been ~58%
  - Federal share for Michigan:

| > 1998 | 53.58% |
|--------|--------|
| > 2009 | 60.27% |
| > 2014 | 66.33% |
| > 2015 | 66.54% |

#### How does Regular Medicaid Work?

- Each state has its own Medicaid program
  - Much discretion by states
  - Each state administers, establishes: What (services covered), Who (eligibility standards), How Much (scope of services), Payment (method and amount of payment for services) and, the State expects you to know their rules
  - Some services are mandatory (NHs, physician) some services are optional (SBS, Rx, dental)
  - Medicaid is 'organized' by setting; Special Education is 'organized' by disability
  - When services provided, Medicaid is "billed" \$100, Dr., hospital, etc. receive \$100 (\$67 federal, \$33 MI)

#### How does MI Medicaid SBS work?

- Took an Act of Congress, 1988, MI began 1993
  - To reimburse for some ISD costs for some Medicaid-eligible students with IEPs for some health, related services they get
- For SBS program, reimbursement is different
- ISDs are paid only fed share reimbursement
  - Rationale: school aid would have been 'state share'
  - Federal share is then split 60% to ISDs, 40% to Medicaid
  - Medicaid reimburses only for expenditures from state or local sources—never bill Medicaid for federally-funded services
- SBS program brings federal Medicaid \$ to MI
  - Your costs are \$100, \$67 comes to MI, you'll receive 60% of that, ~\$40

#### MI Medicaid SBS – Elements

- Two primary components based on Federal Medicaid statute (Social Security Act) and its regulations (42 CFR), also state laws, rules (later)
  - **Direct Services** (OT, O & M, PT, SLP, Psych, Counseling, SW, Dev Testing, RN, MD/DO, PC, TCM, Transportation)
  - Administrative Outreach Program (AOP—helping families access Medicaid services via referral, planning, monitoring, coordinating program, etc.)

#### **MI Medicaid SBS -- Elements**

- Four statewide time studies measure staff time doing services Medicaid covers:
  - Administrative Outreach
  - Targeted Case Management
  - Personal Care
  - Direct Services
- Financial information on staff (salaries, benefits)
- Annual cost report (MAER) is ISD/LEA specific
- Your partners—DCH (Medicaid); MDE; ISDs; PCG (statewide contractor for time studies)

#### Your Role

- Know the stakes Over \$105 million coming to MI each year to ISDs
- This is a statewide program with several partners, each of us has an essential role
- You are a "Medicaid Provider" expected to know both Special Education and Medicaid rules and requirements

# The MER & Cost Settlements

Amy Kanter

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517-373-4522

#### Timeline

SBS Timeline

6/30 FYE for all ISD's

7/1 Final settlements begin for the prior FYE

7/31 Allocate AOP breakdown

9/30 Final settlements due to the ISD's

10/31 Allocate AOP breakdown

11/1 MAER available on SBS website for LEA's to pull

11/30 MAER due from the LEA to the ISD

12/1 MMF posted on MDCH file transfer for download

12/31 Completed MAER is due to MDCH

1/1 Initial settlements begin

1/31 Allocate AOP breakdown

3/31 Initial settlements due to the ISD's

4/1 Partial match files generated and sent to the ISD's

4/30 Allocate AOP breakdown

5/1 Calculate the MER

## Medicaid Eligibility Rate (MER)

- The Medicaid special education health-related rate is:
  - Children and students with Medicaid eligibility who have an IEP or IFSP AND who are also receiving at <u>least</u> one health related service (numerator)
  - Total number of children and students who have an IEP or IFSP and receiving at least one health related service (denominator)

- Around April of each year, the ISD's received an email from MDCH that requests updates to the contacts and LEA's
- The LEA's reported back to me are the ones that will be participating and need to be included in the MAER, along with the Medicaid Eligibility Rate (MER)

- MDE supplies MDCH with a large file that contains all of the Special Education information taken from the student count in the fall
- MDCH runs a query to determine all of the Medicaid eligible students in the state of Michigan during the month of the student count (this year was October). The filter criteria for this query
  - up to age 26 on the date of the collection
  - they are receiving a health-related service
- These 2 files are compared to determine the number of Medicaid eligible special education students per ISD for the month of the student count

- When the files are compared, certain criteria is used and if the criteria matches up completely, the full matches are determined
- If the files are compared but the file ALMOST matches up, a partial match file is issued to the ISD to provide the Medicaid number that will allow it to be processed as a full match

\*\*\*It is very important that when the ISD receives the partial match files, no changes are made to the formatting, headers, columns, etc.

#### Sample Partial Match File

| Record     | Operating |            |           |           |        |          | MICIS ID | Operating | Resident | School |                |               |          |
|------------|-----------|------------|-----------|-----------|--------|----------|----------|-----------|----------|--------|----------------|---------------|----------|
| identifier | LEA       | First Name | Last Name | Birthdate | Gender | Zip Code | number   | ISD       | LEA      | code   | Street address | CEPI UIC code | Medicaid |
| XXXX       | XXXX      | Amy        | Kanter    | 10/1/2001 | F      | 48854    | XXXX     | х         | XXXX     | XXXX   | 123 Jones St   | 1234567890    |          |
| XXXX       | XXXX      | Scott      | Kanter    | 11/1/2001 | М      | 48854    | XXXX     | х         | XXXX     | XXXX   | 234 S Jones St | 2345678901    |          |
| XXXX       | XXXX      | Jason      | Kanter    | 12/1/2001 | М      | 48854    | XXXX     | х         | XXXX     | XXXX   | 345 W Jones St | 3456789012    |          |
|            |           |            |           |           |        |          |          |           |          |        |                |               |          |

- Once the partial match files are returned back to MDCH, the MER calculation is able to be run
- The formula for calculating the MER is: <u>Medicaid eligible IEP & IFSP students</u> Total IEP & IFSP students
- After MDCH reviews and ensures for accuracy, a letter is issued via File Transfer to notify each ISD of the rate that will be applied

# **MER Calculation**

#### **Notification Letter**

|   | STATE OF MICHIGAN  |                              |
|---|--|------------------------------|
| RICK SNYDER<br>GOVERNOR   | DEPARTMENT OF COMMUNITY HEALTH<br>LANSING  | JAMES K. HAVEMAN<br>DIRECTOR |
|   |  |                              |
| September 3, 2013   |  |                              |
| То  |  |                              |
| 10  |  |                              |
|   | ledicaid Eligibility Rate (MER) that pertains to your facility.                  |                              |
| You will find below the 2013 N  | ledicaid Eligibility Rate (MER) that pertains to your facility.<br>57.13%        |                              |
| You will find below the 2013 N  | 57.13%   |                              |
| You will find below the 2013 N  |  |                              |
| You will find below the 2013 N  | 57.13%   |                              |
| You will find below the 2013 N<br>Please let me know if you hav   | 57.13%   |                              |
| You will find below the 2013 M<br>Please let me know if you hav<br>Com Kauctue<br>Amy L. Kanter, Auditor<br>Michigan Department of Comm                         | 57.13% e any questions and concerns in regards to this rate.                     |                              |
| You will find below the 2013 M<br>Please let me know if you hav<br>Construction<br>Amy L. Kanter, Auditor<br>Michigan Department of Comm<br>Phone: 517-373-4522 | 57.13% e any questions and concerns in regards to this rate.                     |                              |
| You will find below the 2013 M  | 57.13%<br>e any questions and concerns in regards to this rate.<br>nunity Health |                              |

CAPITOL COMMONS • 400 SOUTH PINE • LANSING, MICHIGAN 48909 www.michigan.gov • 1-517-241-8554

### Reimbursement Formula for Transportation

 Total allowable costs X <u>allowable one-way trips</u> total one-way trips

> X FMAP rate <u>X ISD reimbursement rate (60%)</u> Net dollars to ISD

#### Allowable trips

- Rider attendance logs
- Documentation of need in the IEP
- Medicaid-covered medical service provided on the same date (claiming volume can impact transportation reimbursement)

#### Reimbursement Formula for Medical

 Total allowable costs (includes ISD indirect cost rate) X Direct service % (per time study results) X Medicaid Eligibility Rate (MER) X FMAP <u>X ISD reimbursement rate (60%)</u> Net dollars to ISD

#### Tips For Reviewing the MAER

- The costs reported on the MAER cannot exceed what was reported to MDE on the SE4094 & SE4096
- Staff costs that are included on the MAER must reflect the staff that are reported on the Staff Pool List
- One way bus trips
- Ensure that all rates are accurate
- PCG online MAER training each year in the fall

#### **One Way Bus Trip Calculation**

- Number of Special Education students X 2 trips per day X number of busses X number of school days.
- Can also be calculated by looking at the bus trip logs
- This calculation is used to calculate a per trip cost by dividing the total transportation costs by the one way bus trips. This is later multiplied by the actual number of trips through the claims submitted in CHAMPS

#### **MMF Summary Software**

- Deadline for submission is December 31<sup>st</sup>
- Settlements are processed in the order in which they are received
- A .mer file is created in the MMF Summary Software that gets submitted through File Transfer
- Signed certification page is required

#### **Initial Settlement**

- Initial Settlements completed 90 days after the MAER submission (March 31<sup>st</sup>)
- Cost comparison for prior year costs and current year costs for reasonableness.

#### **Sample Cost Comparison Sheet**

| Medical Expenditures  | FYE 06/30/2009 | FYE 06/30/2010 | FYE 06/30/2011 | FYE 06/30/2012 | Percent of Change  |
|---|----------------|----------------|----------------|----------------|--------------------|
| Physician   | 0              | 0              | 0              | 0              | #DIV/01            |
| RN/LPN  | 0              | 0              | 0              | 0              | #DIV/0!            |
| PT/PTA  | 0              | 0              | 0              | 0              | #DIV/01            |
| DT/COTA   | 0              | 0              | 0              | 0              | #DIV/01            |
| Psychologist/Psych  | 0              | 0              | 0              | 0              | #DIV/0!            |
| peech Therapist   | 0              | 0              | 0              | 0              | #DIV/01            |
| Audiologist   | 0              | 0              | 0              | 0              | #DIV/01            |
| Supervised TSL's  | 0              | 0              | 0              | 0              | #DIV/0!            |
| Social Worker   | 0              | 0              | 0              | 0              | #DIV/01            |
| D&M Specialist  | o              | 0              | 0              | 0              | #DIV/01            |
| rcm   | 0              | 0              | 0              | 0              | #DIV/01            |
| Personal Care   | 0              | 0              | 0              | 0              | #DIV/0!            |
| Fotal Allowable Costs   | 0              | 0              | 0              | 0              | #DIV/01            |
|   |                |                |                |                |                    |
| Fransportation Expenditures<br>Bus Driver                                       |                |                |                |                | #DIV/01            |
| Aides   | 0              | 0              | 0              | 0              | #DIV/01            |
| mployee Benefits  | 0              | 0              | 0              | 0              | 1075355500         |
|   | 0              | 0              | 0              | 0              | #DIV/01            |
| upil Trans Common Carrier<br>upil Trans Common Carrier (black/yellow)           | 0              | 0              | 0              | 0              | #DIV/01<br>#DIV/01 |
| 그 그렇는 것은 사람은 이상 방법을 얻는 것을 가장 같은 것을 때 방법을 가지 않는 것을 가지 않는 것을 가지 않는 것을 하는 것을 수 있다. | 188            | 0              | 0              | 0              |                    |
| Pupil Trans Family Veh Cost   | 0              | 0              | 0              | 0              | #DIV/0!            |
| amily Vehicle Contracted Costs  | 0              |                | 0              | 0              | #DIV/01            |
| Pupil Trans Fleet Insurance<br>Contracted/Leased Busses                         | 0              | 0              | 0              | 0              | #DIV/01<br>#DIV/01 |
| Other Vehicle Related Costs   | 0              | 0              | 0              | 0              | #DIV/01            |
| Sasoline  | 0              | 0              | 0              | 0              |                    |
| Dil/Grease  | 0              | 0              | 0              | 0              | #DIV/01<br>#DIV/01 |
| Fires/Batteries   | 0              | 0              | 0              | 0              | #DIV/01            |
|   | 0              | 0              | 0              | 0              |                    |
| /ehicle Repair Parts  | 0              |                | 0              | 0              | #DIV/01            |
| Other Supplies  | 0              | 0              | 0              | 0              | #DIV/01            |
| Other Expenses/Adjustments  |                |                |                |                | #DIV/01            |
| Bus Amortization  | 0              | 0              | 0              | 0              | #DIV/01            |
| Total Allowable Costs   | 0              | 0              | 0              | 0              | #DIV/01            |
| Dne-Way Trips   |                |                |                |                | #DIV/01            |
| Cost Per Trip   | #DIV/0!        | #DIV/01        | #DIV/01        | #DIV/01        | #DIV/01            |
| Total Percent of Change   |                |                |                |                | #DIV/0!            |

#### **Cost Comparison To Prior Year**

- Costs are used from the MAER for current year and prior year
- Must be under a 120% total increase threshold (Bus trips have a cost per trip threshold of \$50/trip)
- If above threshold, documentation/explanation will be required

#### **Initial Settlement Letter**

- Once the initial settlement is complete, a letter is submitted with the settlement through File Transfer
- Interim payments will now reflect the updated number on the initial settlement

#### **Initial Settlement Letter**

|   | RICK SNYDER<br>GOVERNOR   | STATE OF MICHIGAN<br>DEPARTMENT OF COMMUNITY HEALTH<br>LANSING   | OLGA DAZZO<br>DIRECTOR                     |
|---|---|--|--|
|   | January 5, 2012   |  |  |
|   |   |  |  |
|   | Re: Initial Settleme<br>FYB: 07/01/201<br>Facility NPI: Amount: \$17,21 | 0 - FYE: 06/30/2011  |  |
|   | Dear  |  |  |
|   | The initial review of above.  | your Michigan Medicaid Forms (MMF) for the above fiscal year resulted  | in a settlement as noted                   |
|   | Enclosed is the Rec<br>Remiltance Advice.                               | conciliation Report explaining the settlement, for which an adjustment will<br>This gross adjustment will be processed within 30 days from the date of | l appear on a subsequent<br>f this letter. |
|   | The monthly interim<br>Interim payment.                                 | payment to your center will be changed to \$42,494 as noted in the Dete  | ermination of Monthly                      |
|   | If you have any que   | stions regarding this Initial Settlement, please contact Kevin Bauer at (51  | 17) 373-4522.                              |
|   | Sincerely,  |  |  |
|   | 30000   |  |  |
|   | Steven Ireland, Man   | nager  |  |
|   | Allen   |  | 1.1  |
|   | Kevin Bauer, Audito   | r<br>  |  |
|   | Hospital and Clinic I   | nt of Community Health<br>Relmbursement Division   |  |
|   | Capitol Commons C<br>400 S. Pine Street                                 |  |  |
|   | Lansing, Michigan 4   | 8913   |  |
|   | Enclosure(s)  |  |  |
|   |   |  |  |
|   |   |  |  |
| , | CH-0357 (01/03) (N)   | CAPITOL COMMONS CENTER • 400 SOUTH PINE STREET • LANSING, MICHIGAN 48913<br>www.michigas.gov • (217) 335-5330  |  |
|   |   |  | 1.1.1                                      |

#### **Final Settlement**

- Cannot be completed prior to one year after the ISD's FYE (June 30<sup>th</sup> of the prior year)
- Can be processed without an initial settlement
- \*\*No settlement is processed until MDCH is reasonably confident that the figures presented in the MAER accurately reflect the ISD's expenditures
- Comparison report is run

### Comparison To SE-4096/SE-4094

- Comparison report looks at costs provided on the SE4096 & SE4094 (provided by MDE)
- Costs reported on the MAER should not exceed what is reported on the SE4096 & SE40904
- Nursing costs are an exception and may be reported using general education funds- G/L required

#### **Medical Comparison Report**

#### School Based Services - Comparison of MMF to MDE Data

#### Medical Staff Costs - FYE 06/30/2011

| School | School Name | Compared Field   | MMF Value | MDE Value       |
|--------|-------------|--|-----------|-----------------|
|        |             | Lines 1-4 Staff FTE Count (2)                            | 8.50      | 1.70            |
|        |             | Lines 6-8 Staff FTE Count (2)                            | 10.50     | <del>1.00</del> |
|        |             | Lines 1-4 Staff FTE Count (2)                            | 1.00      | 0.00            |
|        |             | Lines 1-4 Purchased Services 3130, 3190, 4120 & 4220 (5) | 34,897.00 | 0.00            |
|        |             | Lines 6-8 Staff FTE Count (2)                            | 1.00      | 0.10            |
|        |             | Lines 6-8 Staff FTE Count (2)                            | 0.50      | 0.30            |
|        |             |  |           |                 |

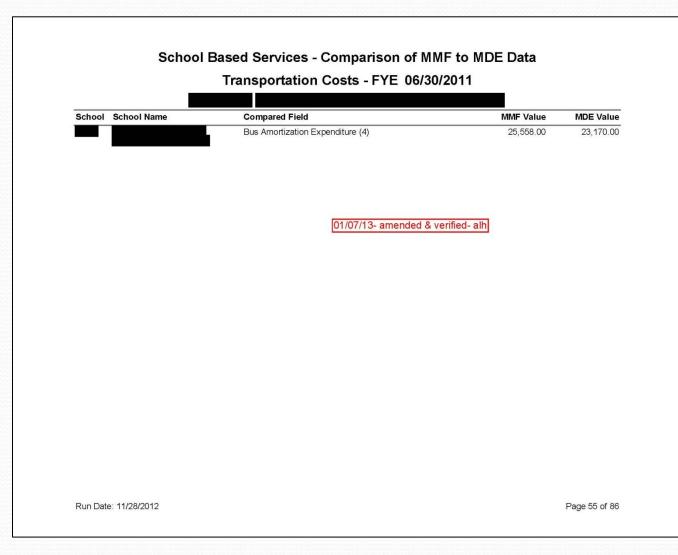
| 11/28/12-                    |  |
|------------------------------|--|
| 11/28/12-<br>Immaterial- alh |  |

| 01/07/13- provided | I |
|--------------------|---|
| nursing docs &     |   |
| verified- alh      |   |

Run Date: 11/28/2012

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#### **Transportation Comparison Report**



# Sample SE-4094

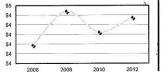
#### **TRANSPORTATION EXPENDITURE REPORT (SE-4094)**

Directions: Select a school year and district from the drop-down menus below to populate form with the desired district's transportation SE-4094 data. To view the ISD summary for the selected district, choose the ISD view. To view the state-wide summary select the State view.

| School Year:                        | Select a fiscal year   | - | Summary Level: | Select a summary level |
|-------------------------------------|--|---|----------------|------------------------|
| District Name:                      | Please select a district   | • | District Type: | lphia.                 |
|                                     |  |   | Open Date:     | 204 St.                |
| Intermediate School District (ISD): | and a second |   | Close Date:    |                        |

| L Account Code                        | Re                    | g/Voc Ed                | Special                                  | Ed - Sec 52       | Special  | Total                                    |            |
|---------------------------------------|-----------------------|-------------------------|--|-------------------|--|--|------------|
| N Description                         | FTE                   | Expenditure             | FTE                                      | Expenditure       | FTE  | Expenditure                              |            |
| E                                     | (1)                   | (2)                     | (3)                                      | (4)               | (5)  | (6)                                      | (7)        |
| 000 - Salaries:                       |                       |                         |  | 1                 | 1111 2 1 1   |  | 10 M 1 M 1 |
| 1 1190 Supervisor                     | 0.00                  | 0                       | 0.00                                     | 0                 | MARTIN CONTRACTOR  | Contraction of the second                | (          |
| 2 1610 Bus Drivers                    | 0.00                  | 0                       | 0.00                                     | 0                 | 0.00   | 0  | (          |
| 3 1620 Secretarial/Clerical           | 0.00                  | 0                       | 0.00                                     | 0                 |  |  |            |
| 4 1630 Aides                          | 0.00                  | 0                       | 0.00                                     | 0                 | 0.00   | 0  | (          |
| 5 16xx Other Support                  | 0.00                  | 0                       | 0.00                                     | 0                 | CHERON STREET  |  | (          |
| 6 TOTAL SALARIES                      | 0.00                  | 0                       | 0.00                                     | 0                 | 0.00   | 0  |            |
| 7 2000 Employee Benefits              |                       | 0                       | SPECIAL SEALS                            | 0                 | NEW DEEL   | 0  | (          |
| 000/4000 - Purchased Services - Non-  | Vehicle Related       | Costs                   | 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1 |                   |  | No. 7 Contraction of the second          |            |
| 8 32xx Local Expenses                 |                       | 0                       | - Martin State                           | 0                 | and the state  | 0  | (          |
| 9 34xx Telephone/Postage              |                       | 0                       | TO STATISTICS                            | 0                 | Sheet She  | Constant of the states                   | (          |
| 10 55xx Other Utilites                |                       | 0                       |  | 0                 | And the second s |  | (          |
| 11 31xx Purchased Service - Staff     | 0.00                  | 0                       | 0.00                                     | 0                 | 0.00   | 0  | (          |
| 12 Other Non-Veh Purch Serv.          | Sector Control        | 0                       | Careford States of States                | 0                 | 1.   |  | (          |
| 13 TOTAL NON-VEH RELATED P/S          | Transferrings         | 0                       |  | 0                 |  | 0  | (          |
| 000/4000 - Purchased Services - Vehi  | le Related Cos        | is                      | 1 1 1 X Y                                | 11.1.5.1.2        |  | 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1 |            |
| Control - I dichased controls - Ten   | No. of                |                         | INo. of                                  | Ton second second | INo. of  | Collection and                           |            |
|                                       | Vehicles              |                         | Vehicles                                 |                   | Vehicles   |  |            |
| 14 3310 Pupil Trans, by Carrier       | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 15 3310 Pupil Trans. by Carrier (b/y) | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 16 3330 Family Vehicle K Costs        | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 17 3310 Contracted Taxis              | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 18 3930 Pupil Trans. Fleet Ins.       | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 19 4230 Contracted/Leased Buses       | 0                     | 0                       | 0  | 0                 | 0  | 0  |            |
| 20 4xxx Other Vehicle Costs           | CALCULAR DUNING       | 0                       | THE REAL PROPERTY OF                     | 0                 |  | 0  |            |
| 21 TOTAL VEHICLE RELATED P/S          |                       | 0                       |  | 0                 | CONSTRUCTION OF  | i ol                                     |            |
| 000 - Supplies                        | 10,264.014 0,100.03   |                         | Construction of the second               | <u> </u>          | Concernal Stoppler Co  | 1  |            |
| 22 5710 Gasoline/Fuel                 | STREET, STORE         | 0                       | Conservation and a second                | 0                 | I CARE CARENA  | 0  |            |
|                                       | -                     | 0                       | -  | - Ö               | And a state  | 0  |            |
|                                       | -                     | 0                       | -  | 0                 |  | 0  |            |
|                                       |                       | 0                       |  | 0                 | Constant A   | L  |            |
| 25 57xx Other Supplies/Repair Parts   |                       |                         | - 0.00100000                             | 0                 | Constanting of the   |  |            |
| 26 5910 Office Supplies               | - Stranger            | 0                       |  | 0                 |  | 0  |            |
| 27 TOTAL SUPPLIES                     |                       |                         | - 12 12 12 12                            | 0                 |  | 0  |            |
| 28 7000 Other Expense/Adjustment      |                       | 0                       | - Martinka                               |                   | A CLEAR CHERRY   | 0  |            |
| 29 Bus Amortization                   | diages when           | 0                       | - 1                                      | 0                 | and the second   | 0  |            |
| 30 TOTAL EXPENDITURES                 | AND DESCRIPTION       | 0                       | ALENBERSHE                               | 0                 | CONTRACTOR OF ST   | 0  |            |
| Aileage Data                          |                       |                         | There are a series of                    |                   | Destantionateria   | 1 1                                      |            |
| 31 Total Annual Miles                 | Sandaba Astro         | 0                       |  | 0                 |  | 0  |            |
| 2 Total Riders Per the Count Week     |                       | 0.0                     |  | 0.0               |  | 0.0                                      | 0.         |
| 33 Total Fuel Consumed (in gallons)   | and the second        | 0                       |  | 0                 | Contract (Contract)  | 0  |            |
| 34 Miles Per Gallon                   |                       | 0.00                    | CONTRACTOR VOT                           | 0.00              | HIMP/HIMP/   | 0.00                                     | 0.0        |
|                                       |                       |                         |  |                   |  |  |            |
| Fransportation Statistics             | and the second second | Constant and the second |  | Total Expe        | inditures for St   | ate of Michigan                          |            |
| Total Expenditures                    |                       | \$0.00                  |  | \$5               |  |  | 1          |
| Total Expenditure per Riders          |                       | (                       |  |                   |  |  |            |
| Total Expenditure per Mile            |                       | (                       |  | \$4               | and the second second  | A  |            |
| Ava Cost per Gallon of Fuel           | (                     |                         |  | 1                 |  | 10. 4                                    |            |

| Total Expenditure per Mile            | 0      |
|---------------------------------------|--------|
| Avg. Cost per Gallon of Fuel          | 0      |
| Avg. Ridership per Reg. Ed. Bus       | 0      |
| Avg. Ridership per Sp. Ed. Bus        | 0      |
| Total Regular Expenditures            | \$0.00 |
| Total Regular Expenditures per Riders | \$0.00 |
| Total Regular Expenditures per Mile   | \$0.00 |
| Total Expenditure per Sp. Ed. Student | 0      |



# Sample SE4096

| Di | stric | t Name                    |                   |                 |  |                  |                             |                                      | Dis                             | strict Code               |                          |       |  |
|----|-------|---------------------------|-------------------|-----------------|--|------------------|-----------------------------|--------------------------------------|---------------------------------|---------------------------|--------------------------|-------|--|
|    |       | iding Source<br>heck ONE) | PERS              | ONNEL           | List personnel in school year full time equivalency, pro-rate to tenths (.0). Refer to the attached "Special<br>Education List of Allowable Expenditures" for a description of reimbursable items by function and object code: |                  |                             |                                      |                                 |                           |                          |       |  |
|    |       | Section 52<br>Section 53a | Profes-<br>sional | Reimb.<br>Aides | Salaries<br>1000   | Benefits<br>2000 | Purch Serv<br>Staff<br>31xx | Purch Serv<br>Non Staff<br>3000-4000 | Supplies<br>& Materials<br>5000 | Capital<br>Outlay<br>6000 | Other<br>Expend.<br>7000 | TOTAL |  |
|    | Ins   | truction                  | (1)               | (2)             | (3)  | (4)              | (5)                         | (6)                                  | (7)                             | (8)                       | (9)                      | (10)  |  |
| 1  | 122   | LRE Aide                  |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 2  |       | Mild Cog Imp              |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 3  |       | Mod Cog Imp               |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 4  |       | Sev Cog Imp               |                   | 1               |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 5  |       | Emotional Imp             |                   |                 |  |                  |                             |                                      |                                 | <b>林浩</b> -197            |                          |       |  |
| 6  | _     | Learn Disab.              |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 7  | 10    | Hearing Imp               |                   |                 | 200000   |                  |                             |                                      |                                 |                           | for second second second |       |  |
| 8  |       | Visual Imp                |                   |                 |  |                  |                             |                                      | 3.000                           |                           |                          |       |  |
| 9  |       | Physical Imp              |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 10 |       | Sev Mult Imp              |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 11 |       | E. Child Prog             |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 12 |       | Sev Lang Imp              |                   |                 | 1  |                  |                             |                                      |                                 |                           |                          |       |  |
| 13 |       | Autistic Imp              |                   |                 |  |                  |                             |                                      |                                 |                           |                          |       |  |
| 14 |       | Res Program               |                   |                 |  |                  |                             |                                      |                                 |                           | 9.0                      |       |  |
| 15 |       | Section 24                |                   |                 |  |                  |                             |                                      |                                 | I States and              |                          |       |  |

| Instructional & Non-Instructional<br>Support |               |        | Salaries | Benefits | Purch Serv<br>Staff | Purch Serv<br>Non Staff | Supplies<br>& Materials | Capital<br>Outlay | Other<br>Expend. | TOTAL |
|--|---------------|--------|----------|----------|---------------------|-------------------------|-------------------------|-------------------|------------------|-------|
| 17 213                                       | Health Serv   |        |          |          |                     |                         |                         |                   |                  |       |
| 18 214                                       | Psychological | 1.000  |          |          |                     | - 20                    |                         |                   |                  |       |
| 19 215                                       | Spch & Audiol |        |          |          |                     |                         |                         |                   |                  |       |
| 20 216                                       | Social Work   |        |          |          |                     |                         |                         |                   |                  |       |
| 21 217                                       | Visual Aid    |        |          |          |                     |                         | n normali               |                   |                  |       |
| 22 218                                       | TC/Ment Imp   |        |          |          |                     |                         |                         |                   |                  |       |
| 23 218                                       | TC/Emot Imp   |        |          |          |                     |                         |                         |                   |                  |       |
| 24 218                                       | TC/Learn Dis  |        |          |          |                     |                         |                         |                   |                  |       |
| 25 218                                       | TC/Hear Imp   |        |          |          |                     |                         |                         |                   |                  |       |
| 28 218                                       | TC/Vis. Imp   |        |          |          | Anna anna an A      |                         |                         |                   |                  |       |
| 27 218                                       | TC/POHI       |        |          |          |                     |                         |                         |                   | 3                |       |
| 28 218                                       | TC/Auti Imp   |        |          |          |                     |                         |                         |                   |                  |       |
| 29 218                                       | E. Child Home |        |          |          |                     |                         |                         |                   |                  |       |
|  | Physical Educ | 250900 |          |          |                     |                         |                         |                   | in in it         |       |
|  | Other Pup Sup |        |          |          |                     |                         |                         |                   |                  |       |
|  | Improf instr  |        |          |          |                     |                         |                         |                   |                  |       |
|  | Sup/Direction |        | -        |          |                     |                         |                         |                   |                  |       |
|  | Sch Principal |        |          |          |                     |                         |                         |                   |                  |       |
|  | Supp Serv Cer |        |          |          |                     |                         |                         |                   |                  |       |
| 36 29x<br>331                                | Supp/Comm     |        |          |          |                     |                         |                         |                   |                  |       |
| 37 SL  | ibtotal       |        |          |          |                     |                         |                         |                   |                  |       |

| 18   | SUBT (L 16+37)               |            |   |      |                |       |   |
|------|------------------------------|------------|---|------|----------------|-------|---|
| 39   | Indirect Costs ( )           |            |   |      |                |       |   |
| 40 : | 231 Bd of Ed (adjust)        |            |   | <br> |                |       | ā |
| 41   | Capital Outlay (L 16+37)     |            |   |      | and the second | 机的成金合 | 8 |
| 42 : | 261 Direct O&M               | COLUMN AND |   |      |                |       |   |
| 43 : | 271 Pupil Transp. (53a only) |            | 1 |      |                |       |   |
| 44   | Tuition - MSD                |            |   |      |                |       |   |
| 45   | SUBTOTAL (Lines 39-44)       |            |   |      |                |       |   |
| 46   | TOTAL COST                   |            |   |      |                |       |   |

# Amendment Letters Issued If Necessary

- Comparison report reflects MAER costs above what was reported on SE4094 & SE4096
- Amendment letters are issued
- Costs can be amended and the MAER resubmitted
- Costs can be supported by an amended SE4094 & SE4096

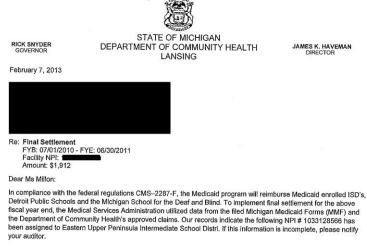
# **Steps To Revise MAER**

- Locate the original .csv files that the LEA's had filled out.
- Locate the MAER for the appropriate FYE
- Generally, it is a good idea to put the MAER and the .csv files into the same folder
- Open up the MAER and it should pull in the .csv file and allow you to make changes
- Save the .csv files
- Import amended files into the MMF and check the costs for accuracy.
- Create the .mer file in the MMF and submit through File Transfer
- A new certification page is required for each submission

### **Final Settlement Letters Issued**

- Final Settlement Letter
- NAPR (Notice Of Amount Of Program Reimbursement)

# Sample Final Settlement Letter



Enclosed is the Final Reconciliation Report, supporting worksheets which indicate your Settlement as a result of this audit. You are requested to review this Settlement along with the worksheets. If you agree with the result of the audit, please sign the Reconciliation and Settlement worksheet and return it within two (2) weeks of the date of this letter. However if you disagree with this report, you are requested to indicate in a letter the disagreement, stating the appropriate regulation and /or Administrative Decision which supports your position. Mail this response to the address noted below.

If you have not responded to this notice within thirty (30) days of the date of this letter, a Final Settlement will be made according to the enclosed Final Settlement Report.

Sincerely,

Steven Ireland, Manage

Amy Hoffman, Auditor

Michigan Department of Community Health Hospital and Clinic Reimbursement Division Capitol Commons Center, 5th Floor 400 S. Pine Street Lansing, Michigan 48913

Enclosure(s) FILE: 1016

DCH-0357 (01/03) (VA

JAMES K. HAVEMAN DIRECTOR

#### Sample NAPR Letter



# **AOP Payment Process**

|        | Reporting Period |              |                      |                                   |
|--------|------------------|--------------|----------------------|-----------------------------------|
|        | Begin Date       | Ending Date  | Claim due<br>to MDCH | Claim submitted to CMS<br>by MDCH |
| Summer | July 1           | September 30 | January 31           | March 31                          |
| Fall   | October 1        | December 31  | April 30             | June 30                           |
| Winter | January 1        | March 31     | July 31              | September 30                      |
| Spring | April 1          | June 30      | October 31           | December 31                       |

### **AOP Payment Process Cont.**

- Breakdown is provided to MDCH each quarter
- Payments are approved and submitted
- Letters are issued to each ISD to provide expected dates and amounts
- MDCH notifies PCG once the payment is processed and PCG generates the LEA breakdown and provides to the ISD's

### Sample AOP Letter

|  | STATE OF MICHIGAN  |                              |
|--|--|------------------------------|
| RICK SNYDER<br>GOVERNOR                                | DEPARTMENT OF COMMUNITY HEALTH<br>LANSING  | JAMES K. HAVEMAN<br>DIRECTOR |
| August 5, 2014   |  |                              |
| Dear School Based Services                             | Provider   |                              |
| reimbursement for the cost of                          | anual, the School Based Services Administrative Outreach Pro<br>f administrative activities that support efforts to identify and en<br>support of the state Medicaid plan. |                              |
| The activities fall into severa<br>• Medicaid Outreach | I categories:  |                              |
| Facilitating Medicaid                                  | Eligibility Determinations   |                              |

- Health-related Referral Activities
- Medical Service Program Planning, Policy Development, and Interagency Coordination
- Programmatic Monitoring and Coordination of Medical Services
- Transportation and Translation Services

The following is the amount of the January-March 2014 quarter that will be allocated to you on the date indicated:

#### August 13, 2014

\$11,193.69

Thank you for your patience and understanding and if you have further questions, please feel free to contact me anytime.

Sincerely,

Kluite

Amy Kanter, Auditor 517-373-4522 kantera@michigan.gov

CAPITOL COMMONS • 400 SOUTH PINE • LANSING, MICHIGAN 48909 www.michigan.gov • 1-517-241-8554

# Your Role

- Be Proactive
  - Ensure the figures presented are accurate
- Take Corrective Actions
  - Respond to Desk reviews in a timely manner
- Stress Importance
- Ask Questions

# Quality Assurance Plan & Auditor Checklist

John Lambert Michigan Department of Community Health Office of Audit LambertJ4@michigan.gov 517-335-4792

# Quality is Job #1 for MI Medicaid SBS Program

- Every ISD must have Written Quality Assurance Plan (Medicaid Provider Manual, School Based Services Chapter, Section 3.1)
- \$100 M+ /year at stake
- Accountability SBS? Audits!!
  - Medicaid record retention is **SEVEN YEARS**
  - Auditor can/will ask to see specific records for specific students, for specific dates
  - Auditor checklist

# MI Medicaid SBS QA Plan Requirements

# SECTION 3 – QUALITY ASSURANCE AND COORDINATION OF SERVICES

- 3.1 QUALITY ASSURANCE
- SBS providers must have a written quality assurance plan on file. SBS costs will be reviewed/audited by the MDCH for determination of medical necessity and to verify that all services were billed and paid appropriately. The purpose of the quality assurance plan is to establish and maintain a process for monitoring and evaluating the quality and documentation\* of covered services, and the impact of Medicaid enrollment on the school environment.

(\*Translation: auditor must be able to re-create the service)

# MI Medicaid SBS QA Plan Requirements, cont'd

An acceptable quality assurance plan must address each of the following quality assurance standards:

- Covered services are **medically necessary**, as determined and documented through appropriate and objective testing, evaluation and diagnosis.
- The IEP/IFSP treatment plan identifies which covered services are to be provided and the service frequency, duration, goals and objectives.
- A monitoring program exists to ensure that services are appropriate, effective and delivered in a cost effective manner consistent with the reduction of physical or mental disabilities and assisting the beneficiary to benefit from special education.

# MI Medicaid SBS QA Plan Requirements, cont'd

#### Your monitoring program requirements, cont'd

- Billings are reviewed for accuracy.
- **Staff qualifications** meet current license, certification and program requirements.
- Established **coordination and collaboration** exists to develop plans of care with all **other providers**, (i.e., Public Health, Department of Human Services (DHS), Community Mental Health Services Programs (CMHSPs), Medicaid Health Plans (MHPs), Hearing Centers, Outpatient Hospitals, etc.).
- Parent/guardian and beneficiary participation exists outside of the IEP/IFSP team process in evaluating the impact of the SBS program on the educational setting, service quality and outcomes.

#### Purpose/ Strategies, Solid QA Plan

Purpose: To receive all the Medicaid reimbursement you deserve, by

- Setting high standards—includes knowing rules
- Establish and maintain an error-free and compliant environment, aware of deadlines, etc.
- Create positive team atmosphere (Annual training, Newsletter, Periodic emails, Meetings w/ clinician groups, Communication from Supt, Others?)
- Sailing through an audit successfully, because you WILL be audited!

# Developing your QA Plan

- Join MI SBS Dropbox folder (for ISDs/LEAs only, invited by Jane R) for shared documents
- See what other ISDs have done and adapt
- Involve everyone in ISD and LEAs that you need
  - Must have support throughout your ISD—Supt, Special Education Directors, principals, clinicians, teachers, administrative support, time study participants, business officials, bus drivers/staff...
- Educate and Communicate regularly
- They are depending on <u>you</u> to tell them how this works, what to expect, what they need to do

### **Resources for Solid QA Plan**

- Join MI SBS dropbox folder (for ISDs/LEAs only, invited by Jane R) for shared documents
- See websites of other ISDs (Wayne RESA, Oakland, Genesee, others?)
- Attend Implementer meetings—ISDs have been sharing their documents for years
  - Their own QA plans, personal care logs, bus logs, brochures for parents, speech referral forms, training materials, etc.

# MDCH Medicaid Auditor Checklist for SBS

- Student Name, Medicaid Beneficiary ID
- District Name, Building, Services
- Staff Certifications/Licensures
- Special Education Evaluation and Assessment Reports
- Orientation and Mobility Prescription
- Occupational Therapy Prescription
- Physical Therapy Prescription
- Speech Referral
- Personal Care Services Authorization Form

# MDCH Medicaid Auditor Checklist for SBS (cont'd)

- Original Multidisciplinary Team Report (MET)
- Most Current Multidisciplinary Team Report (MET)
- Individualized Education Report (IEP) or Individualized Family Services Plan (IFSP)
  - IEP/IFSP is signed and dated
  - IEP/IFSP contains measurable goals
  - IEP/IFSP contains measurable baselines and measurable progress of previous IEP/IFSP goals
  - IEP/IFSP contains the signatures and credentials of participants
  - IEP/IFSP indicates the service frequency and time
  - IEP/IFSP indicates the special education primary disability

# MDCH Medicaid Auditor Checklist for SBS (cont'd)

- Staff Certifications/Licensures
- Special Education Evaluation and Assessment Reports
- Service Provider/Clinician Notes
- Most Recent Progress Report
- Personal Care Services Log
- Transportation Log
- Attendance Log

**Other resources:** Medicaid Provider Manual, MDCH Audit Reports, MDCH Policy, Settlement, and Office of Audit

# Your Role

- You are the heart of your ISD's Medicaid SBS program – <u>you</u> set the tone
- Ask for, get help from the top of your organization; allows you to be the gentle enforcer. Ask ISDs for information.
- As complex and ever-changing as the Medicaid SBS Program may be, when your team pitches in and complies, success results

# SPL, RMTS, Quarterly Financials, & MAER

John Lambert Michigan Department of Community Health Office of Audit LambertJ4@michigan.gov 517-335-4792

# **Staff Pool Listing**

- The creation of the Staff Pool List is the first step in the random moment time study and cost allocation process for all school-based services. An accurate list allows you to claim the costs for the people on the list each quarter.
- To preserve the integrity of the RMTS process and to allow for timely process flow, school staff are given four weeks to review and return the staff pool lists and financials to the Contractor for those staff eligible to participate in each time study group.

# **Staff Pools**

- AOP Only Staff This staff pool consists of individuals who perform only administrative outreach activities. They do not perform any direct medical activities.
- AOP & FFS/Direct Medical Staff This staff pool consists of individuals who perform both FFS/Direct Medical activities and AOP activities.
- Personal Care Services Staff This direct medical only staff pool consists of individuals who perform direct care Personal Care Services.
- Targeted Case Management Services Staff This direct medical only staff pool consists of individuals who perform Targeted Case Management (TCM) Services.

## Long-Term Substitutes

- Long-term substitute staff replacing permanent staff on leave may be added to the staff pool lists. The following criteria apply when long-term substitutes are utilized:
  - A long-term substitute staff must be employed by the ISD/Local Educational Agency (LEA) for at least 30 calendar days within the quarter.
  - The ISD/LEA may report the name of the long-term substitute staff any time after the sampling moments are distributed.

# Long-Term Substitutes – Cont.

- The long-term substitute staff must meet all of the program requirements and provider qualifications necessary to participate in the Medicaid school based services program staff pool.
- The substitute's name must be listed in parentheses behind the name of the regular staff person on the staff pool list.
- If listed on the staff pool list, the substitute staff must complete the time study moment.
- Financial worksheets must reflect the name of the regular staff and the substitute in parentheses. The cost reflected should be the sum of the cost of the regular staff on leave and the long-term substitute staff.

### Random Moment Time Study

- CMS reimbursement requirements include the use of a random moment time study (RMTS) as a component of the Medicaid reimbursement methodology.
- The RMTS results identifying the percentage of claimable time are applied to the allowable correlating cost pool. All staff pools are mutually exclusive.
- The time study design logs only what the participant is doing at one moment in time.

# Why So Many Moments?

- All staff pools have 800 moments randomly selected for the summer quarter (July-September).
- For the remaining three quarters, the Direct Medical Services and the Targeted Case Management Services staff pools have 3,000 moments randomly selected per quarter, and the Personal Care Services staff pool has 3,200 moments randomly selected per quarter.
- The sample size of each cost pool ensures a quarterly level of precision of +/- 2% (two percent) with at least a 95% (ninety-five percent) confidence level and an annual level of precision of +/- 2% (two percent) with at least a 95% (ninety-five percent) confidence level.

# Sampling Methodology

- The sampling is constructed to provide each staff person in the pool with an equal opportunity or chance to be included in each sample moment.
- Sampling occurs with replacement so that after a staff person and a moment are selected, the staff person is returned to the potential sampling universe.
- Therefore, each staff person has the same chance as any other person to be selected for each moment, which ensures true independence of sample moments.

### **RMTS Process**

• There are two steps to completing a time study form:

- In the first step, for the designated moment, the time study participant provides the answers to several questions (What are you doing? Who are you with? Why are you doing it?). These questions relate to their activities at the time of their randomly selected moment.
- In the second step, the time study forms are collected from the participants, and the Contractor assigns the appropriate activity code for that moment based on the answers to the three time study questions.

### Valid Moments

 Valid moments are completed moments that have been received by the Contractor and determined to be complete and accurate.

# Invalid Moments

- Invalid moments are moments that are assigned to staff who are no longer in the position as selected, moments that are outside of paid work hours, and moments not returned for any other reason (including Activity Code 18).
- As long as the completed observation rate meets or exceeds 85%, missing observations will be dropped from all calculations. Should the completion rate fall below 85%, missing observations will be included as non-matchable.

# **RMTS Results – Example**

| 0   | 0.00%  | Allowable        |
|-----|--------|------------------|
| 0   | 0.00%  |                  |
| 0   |        | Allowable        |
| 0   | 0.00%  | Allowable        |
| 20  | 2.89%  | Allowable        |
| 8   | 1.16%  | Allowable        |
| 0   | 0.00%  | Allowable        |
| 28  | 4.05%  |                  |
| 83  | 11.99% | Realloc ated     |
|     | 4.60%  |                  |
| 412 | 59.54% | Allowable in FFS |
|     |        | 4.60%            |

| 2: Non-Medicaid Outreach   | 2   | 0.29%  | Unallowable |
|--|-----|--------|-------------|
| 4: Facilitating Application for Non-Medicaid Programs  | 0   | 0.00%  | Unallowable |
| 6: Program Planning, Policy Development, and<br>Interagency Coordination Related to Non-Medical<br>Sevices | 0   | 0.00%  | Unallowable |
| 9: Referral, Coordination, and Monitoring of Non-  | U   | 0.00%  | Onallowabic |
| Medicaid Services  | 4   | 0.58%  | Unallowable |
| 12: Non-Medicaid Training  | 6   | 0.87%  | Unallowable |
| 13(A) IEP/IFSP Personal Care Services  | 0   | 0.00%  | Unallowable |
| 13 (B) IEP/IFSP Targeted Case Management   | 0   | 0.00%  | Unallowable |
| 13 (C) Other and Non IEP/IFSP Direct Medical Services  | 16  | 2.31%  | Unallowable |
| 15: Transportation and Translation Services for Non-<br>Medicaid Services                                  | 0   | 0.00%  | Unallowable |
| 17 School-Related and Educational Activities   | 141 | 20 38% | Unallowable |
| Total Unallowable  | 169 | 24.42% |             |
| Non-returned   | 3   | 0.38%  |             |
| 18: Not Scheduled to Work and Not Paid   | 59  | 7.38%  |             |
| INVALID  | 46  | 5.75%  |             |
| Total Sampled Units  | 800 |        |             |
| Total Work Time Units (Codes 1-17)   | 692 | 86.50% |             |

# **Quarterly Compliance**

| ISD                    | Moments   | Compliance % | Moments<br>Sampled |                                     |      |         |     |
|------------------------|-----------|--------------|--------------------|-------------------------------------|------|---------|-----|
|                        | Completed | ·            | For Quarter        |                                     |      |         |     |
| Allegan                | 4         | 100.00%      | 4                  | Kalamazoo RE SA                     | 18   | 100.00% | 18  |
| AMA ESD                | 2         | 100.00%      | 2                  | Kent                                | 71   | 100.00% | 71  |
| Barry                  | 3         | 100.00%      | 3                  | Lapeer                              | 4    | 100.00% | 4   |
| Bay-Arenac             | 9         | 100.00%      | 9                  | Lenawee                             | 10   | 100.00% | 10  |
| Berrien                | 13        | 100.00%      | 13                 | Lewis Cass                          | 0    | N/A     | 0   |
| Branch                 | 1         | 100.00%      | 1                  | Livingston ESA                      | 14   | 100.00% | 14  |
| COOR                   | 1         | 100.00%      | 1                  | Macomb                              | 70   | 97.22%  | 72  |
| Calhoun                | 13        | 100.00%      | 13                 | Manistee                            | 0    | N/A     | 0   |
| Charlevoix-Emmet       | 2         | 100.00%      | 2                  | Marquette-Alger RESA                | 6    | 100.00% | 6   |
| COP ESD                | 3         | 100.00%      | 3                  | Mecosta-Osceola                     | 7    | 100.00% | 7   |
| Clare-Gladwin RESD     | 2         | 100.00%      | 2                  | Menominee County                    | 2    | 100.00% | 2   |
| Clinton County RESA    | 6         | 100.00%      | 6                  | Michigan School For The Deaf        | 0    | N/A     | 0   |
| Copper Country         | 0         | N/A          | 0                  | Midland County ESA                  | 14   | 100.00% | 14  |
| Delta-Schoolcraft      | 4         | 100.00%      | 4                  | Monroe                              | 10   | 90.91%  | 11  |
| Detroit Public Schools | 59        | 100.00%      | 59                 | Montcalm                            | 7    | 100.00% | 7   |
| Dickinson Iron         | 3         | 100.00%      | 3                  | Muskegon Area                       | 12   | 100.00% | 12  |
| EUP                    | 3         | 100.00%      | 3                  | Newaygo County RESA                 | 4    | 100.00% | 4   |
| Eaton                  | 9         | 100.00%      | 9                  | Oakland                             | 79   | 100.00% | 79  |
| Genesee                | 22        | 100.00%      | 22                 | Ottawa                              | 31   | 100.00% | 31  |
| Gogebic-Ontonagon      | 1         | 100.00%      | 1                  | Saginaw                             | 16   | 100.00% | 16  |
| Gratiot-Isabella RE SD | 6         | 100.00%      | 6                  | Sanilac                             | 2    | 100.00% | 2   |
| Hillsdale County       | 1         | 100.00%      | 1                  | Shiawassee RESD<br>St. Clair RESA   | 10   | 100.00% | 10  |
| Huron                  | 3         | 100.00%      | 3                  | St. Joseph                          | 9    | 100.00% | 9   |
| Ingham                 | 26        | 100.00%      | 26                 | Traverse Bay Area                   | 25   | 100.00% | 25  |
| Ionia County           | 18        | 100.00%      | 18                 | Tuscola                             | 4    | 100.00% | 4   |
| losco RESA             | 5         | 100.00%      | 5                  | Van Buren                           | 11   | 100.00% | 11  |
| Jackson County         | 15        | 100.00%      | 15                 | Washtenaw                           | 22   | 100.00% | 22  |
| Jackson County         | 15        | 100.00%      | 15                 | Wayne RESA                          | 86   | 100.00% | 86  |
|                        |           |              |                    | Wayne RESA<br>West Shore ESD        | 3    | 100.00% | 3   |
|                        |           |              |                    | West Shore LSD<br>Wexford-Missaukee | 6    | 100.00% | 6   |
|                        |           |              |                    | Total                               | 797  | 99.63%  | 800 |
|                        |           |              |                    | 10101                               | 1.01 | 00.007  | 000 |

# **Quarterly Financials**

- The Administrative Outreach Program (AOP) offers reimbursement for the costs of the administrative activities, such as outreach, that are in support of the Medicaid State Plan and that support efforts to identify and enroll potentially eligible persons into Medicaid.
- Quarterly AOP financials are used to complete Administrative Outreach Program (AOP) claiming on a quarterly basis

# **Timeline for Quarterly Process**

| AOP Process           | Timeline: Begin   | Timeline: Due  |
|-----------------------|---|--|
| Staff Pool List       | RMTS site opens 8 weeks prior to the start of the quarter   | ISD Certified Staff Pool List due 4<br>weeks prior to the start of the<br>quarter                    |
| Moment Completion     | Moments begin on the first day of<br>the quarter or the first day of school<br>after the start of the quarter | Moments end on the last day of the quarter or the last day of school prior to the end of the quarter |
| Financials            | Financial site opens the first week after the quarter closes  | Financials due to PCG 45 calendar<br>days after the opening of the<br>financial site                 |
| Claim Review for ISDs | Distribution one month prior to the claim due date  | 2 weeks prior to the claim due date  |
| Claim Submission      |   | 4 months after the close of the quarter  |

# **Completing Quarterly Financials**

- Salary and benefit, purchased services, and other expenditure data will come from LEA payroll and/or finance system(s)
- Costs should be reported using a cash basis accounting method
- Cost reporting by providers should be consistent with generally accepted accounting principles (GAAP), which are those principles approved by the American Institute of Certified Public Accountants (AICPA)

# **Quarterly Edit Checks**

 Select the 'Quarterly Edits' hyperlink from the Quarterly Financial Submission menu to view, correct, or refute errors.



# Quarterly Edit Checks – Cont.

• Edit Checks are items the online financial system identifies as possible errors. In order to certify the quarterly financial submission, errors must be corrected or an explanation as to why it is not an error entered into the system.

| THE PUBLIC CONSU GROUP  |  | ł                     |                            |          |          |                           |   |   | Logout                       |                            | cago2@gr<br>igh 12/31/     |                           | -                                     |                                     |
|---|--|-----------------------|----------------------------|----------|----------|---------------------------|---|---|------------------------------|----------------------------|----------------------------|---------------------------|---------------------------------------|-------------------------------------|
| Dashboard   Quarterly Financ  | ial Submissi   | ion   Ma              | nage C                     | ontact   | ts I     |                           |   |   |                              |                            |                            |                           |                                       |                                     |
| Return To Report List   |  |                       |                            |          |          |                           |   |   |                              |                            |                            |                           |                                       |                                     |
| Quarterly Edits   |  |                       |                            |          |          |                           |   |   |                              |                            |                            |                           |                                       |                                     |
| No Payroll Information Re<br>There were no costs submitted for the<br>reporting period, report the applicable | Edits Need Resolution:       Below you will find one or more Edits that have been found with regard to the costs you have reported. These Edits are designed to ensure that you are submitting accurate information. Please resolve these issues by either correcting the amount of costs reported or providing a reason in the explanation field as to why the information is correct as reported. You will need to resolve each of these Edits before you will be able to certify this quarterly report.         Payroll Information Reported       ere were no costs submitted for the names listed below. If the person worked for the district during the reporting period or was replac payroll costs. If the person did not work for the district during the period and/or was a duplicate explanation" column. (i.e. "Retired" or "Did not work for district during this time period") |                       |                            |          |          |                           | aced by s                                   |   |                              |                            |                            |                           |                                       |                                     |
| Last Name First Job Category Po<br>Name Job Category Po   |  | District Job<br>Title | District<br>Employee<br>ID | Salaries | Benefits | Contracted<br>Staff Costs | Staff<br>Travel<br>and<br>Training<br>Costs | Staff<br>Professional<br>Dues and<br>Fees | Materials<br>and<br>Supplies | Federal<br>Funds<br>Offset | Other<br>Excluded<br>Costs | No Payroll<br>Explanation | Gross<br>Compensation<br>Expenditures | Net<br>Compensation<br>Expenditures |
| Edit Psychologist AOP   |  | Psychologist<br>(AOP) |                            |          |          |                           |   |   |                              |                            |                            |                           | \$0.00                                | \$0.00                              |
| E-IR A COLUMN A COLUMN A COLUMN   | C PCG REACC  | With the Party of the |                            |          |          |                           |   |   |                              |                            |                            |                           | 00.00                                 | 10.00                               |

## Common Errors – Edit Checks

- Examples of common errors include:
  - Reporting salaries or contracted compensation in excess of 1 standard deviation above the average across the state in a particular staff category.
  - Reporting employees benefits in excess of 50% of reported employee salaries.
  - Reporting other costs in excess of 15% of payroll costs.
  - Reporting more federal or other offsets for a staff person than the amount of reported payroll costs for that staff person.
  - Not entering values in each of the Admin and Direct Service Cost Pool Percentage columns for Support Staff
- If a common error is identified, the provider must make necessary revisions to resolve the issue, or if allowed, provide a written explanation as to why the reported information is accurate.

# MAER

- The MAER is the key component of the School Based Services (SBS) cost reconciliation and cost settlement process
  - Old method: SBS providers would submit bills for services rendered and received reimbursement for the bills based on various service rates
  - New method: SBS providers are reimbursed for the actual cost of providing services
  - Is used only for Direct Medical Staff and Transportation Costs

# **Completing the MAER**

- Salary and benefit, purchased services, and other expenditure data will come from LEA payroll and/or finance system(s)
  - Data will represent Annual Staff Pool Summary Lists for each provider category
  - Totals will not exceed SE-4096/SE-4094 line item totals for each function and object code
- <u>Quarterly financials cannot be used to complete</u> <u>MAER</u>
- MAER must be completed on an annual basis and relate to submitted SE-4096/SE-4094 data
  - MAER is completed on an accrual basis

Resources For SBS Providers

**Amy Kanter** 

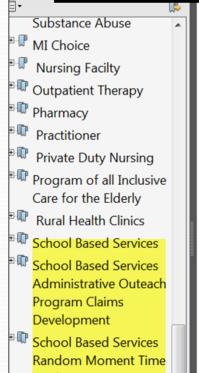
Michigan Department of Community Health Hospital & Clinic Reimbursement Division kantera@michigan.gov

517-373-4522

# **Resources For SBS Providers**

- MDCH
  - Michigan Medicaid Provider Manual
  - Medicaid Policy Bulletins
  - Provider "L" Letters
- Dropbox
  - Audit Reports (Federal & Michigan)
  - Regulations, Newsletters, Prior Meeting Agendas
- PCG
- Other Intermediate School Districts

# Medicaid Provider Manual



- Random Moment Time Study Special Programs
- Tribal Health Centers
- Urgent Care Centers
- 🗉 🕅 Vision

ookmark

Acronym Appendix



Michigan Department of Community Health

**Medicaid Provider Manual** 



### MEDICAID PROVIDER MANUAL OVERVIEW

### SECTION 1 - INTRODUCTION

The following documents comprise the Michigan Medicaid Provider Manual, and address all health insurance programs administered by the Michigan Department of Community Health (MDCH). MDCH also issues periodic bulletins as changes are implemented to the policies and/or processes described in the manual. An inventory of these bulletins is maintained in the Supplemental Bulletin List located on the MDCH website. Bulletins are incorporated into the online version of the manual on a quarterly basis. (Refer to the Directory Appendix for website information.)

### 1.1 ORGANIZATION [CHANGES MADE 4/1/14 & 7/1/14]

The following table identifies each chapter and appendix in the manual, indicates what providers are affected, and provides a brief overview of each.

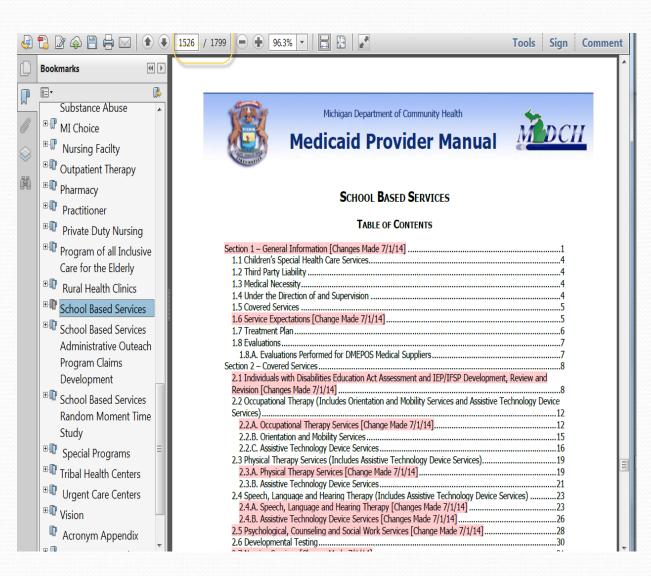
| Chapter Title Affected Providers     |               | Chapter Content  |  |  |  |  |
|--------------------------------------|---------------|--|--|--|--|--|
| General Provider Chapters            |               |  |  |  |  |  |
| Medicaid Provider Manual<br>Overview | All Providers | Brief discussion of the organization of the manual<br>and effectively using the document.  |  |  |  |  |
| General Information for<br>Providers | All Providers | Policies and general information regarding provider<br>enrollment and participation, prior authorization,<br>record retention, billing the beneficiary, fraud and<br>abuse, etc. |  |  |  |  |
| Beneficiary Eligibility              | All Providers | Policies and information regarding how to verify   |  |  |  |  |

### Medicaid Provider Manual

The Michigan Medicaid Provider Manual contains guidelines for ALL Providers

Published online quarterly with publish date at bottom of each page

Latest changes are color-highlighted and dated



# **Medicaid Policy Bulletins**





Michigan Department of Community Health

| Bulletin Number:   | MSA 14-21  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| Distribution:  | School Based Services Providers and Billing Agents                               |  |  |  |  |  |  |  |
| Issued:  | May 29, 2014   |  |  |  |  |  |  |  |
| Subject:   | Realignment of Michigan Department of Education SE-4094/State Plan Line Numbers  |  |  |  |  |  |  |  |
| Effective:   | As Indicated   |  |  |  |  |  |  |  |
| Programs Affected:   | Medicaid School Based Services   |  |  |  |  |  |  |  |
| The Michigan Department of Education Transportation Expenditure Report (SE-4094) no longer aligns with the<br>current Michigan Medicaid School Based Services State Plan. A State Plan Amendment (SPA) has been<br>approved by the Centers for Medicare & Medicaid Services (CMS) to exclude the use of specific line numbers in<br>the reporting process and replace them with more detailed line descriptions.   |  |  |  |  |  |  |  |  |
| Medicald-allowable specia<br>CMS-approved SE-4094:   | lized transportation costs include the following direct costs as reported on the |  |  |  |  |  |  |  |
| <ul> <li>Salaries [Sec. 52 &amp; Sec. 53a]         <ul> <li>Bus Drivers</li> <li>Aides</li> <li>Employee Benefits (Bus Drivers and Aides only)</li> </ul> </li> <li>Purchased Services – Staff (Bus Drivers and Aides only)</li> <li>Purchased Services – Vehicle Related Costs [Sec. 52 &amp; Sec. 53a]</li> <li>Pupil Transportation by Carrier</li> <li>Pupil Transportation by Carrier (b/y)</li> <li>Family Vehicle K Cost</li> <li>Contracted Taxis</li> <li>Pupil Transportation Fleet Insurance</li> <li>Contracted/Leased Buses</li> <li>Supplies [Sec. 52 &amp; Sec. 53a]</li> <li>Gasoline/Fuel</li> <li>Oil/Grease</li> <li>Tires/Batteries</li> <li>Other Expense/Adjustments, only the costs associated with adjustments to allowable costs</li> </ul> |  |  |  |  |  |  |  |  |
| For reimbursement purposes, <i>Bus Aides</i> are defined as aides who ride on the bus providing care to those<br>students being transported, assisting with the specific health concerns documented in the students' Individualize<br>Educational Program (IEP).   |  |  |  |  |  |  |  |  |
| If a School Based Services provider has transportation costs that are covered by this change that have not been<br>previously reimbursed, please contact the Michigan Department of Community Health Hospital and Clinic<br>Reimbursement Division for additional information.   |  |  |  |  |  |  |  |  |

These changes apply to all costs incurred on or after July 1, 2010.

# Provider "L" Letters

|   | Carlando -  |                                  |
|---|---|----------------------------------|
| RICK SNYDER<br>GOVERNON                               | STATE OF MICHIGAN<br>DEPARTMENT OF COMMUNITY HEALTH<br>Lansing  | JAMES K, HAVEMAN                 |
| September 24, 2013                                    |   |                                  |
| NAME<br>TITLE<br>ADDRESS<br>CITY STATE ZIP            |   |                                  |
| Dear Tribal Chair and He                              | alth Director:  |                                  |
| RE: Amending the St<br>Department of Ec<br>4094       | ate Plan for School-Based Services to Correct Misallgnme<br>lucation (MDE) 4094/State Plan Line Numbers Caused by   | nt of Michigan<br>Changes to MDE |
| Tribal Chairs and Health                              | with Section 6505 of the Affordable Care Act, serves as no<br>Directors of the request by the Michigan Department of Co<br>Plan Amendment (SPA) related to the School Based Serv  | mmunity Health                   |
| Transportation Expenditu<br>of the MDE revisions, the | is necessary to align the State Plan language with revision<br>re Report (SE-4094) by the Michigan Department of Educa<br>line numbers referred to in the State Plan no longer corres<br>-4094 is required for cost reconciliation. | ation (MDE). Because             |
| to discuss the Notice of Ir                           | ts regarding this Notice of Intent to msapolicy@michigan.g<br>tent, please contact Lorna Elliott-Egan, MDCH Liaison to t<br>(517) 373-4963 or via e-mail at <u>Elliott-EganL@michigan.gc</u>  | he Michigan Tribes.              |
| There is no public hearing                            | scheduled for this SPA.   |                                  |
| Sincerely,  |   |                                  |
| Atysken Fitton  |   |                                  |
| Stephen Fitton, Director<br>Medical Services Adminis  | tration   |                                  |
| Southeastern Mic<br>L. John Lufkins, Exe              | Jon V, CMS<br>A, Executive Director, American Indian Health and Family<br>higan<br>cutive Director, Inter-Tribal Council of Michigan, Inc.<br>g Area Director, Indian Health Service - Bernidij Area Offic                          |                                  |
|   |   |                                  |
|   |   |                                  |
|   | CAPITOL COMMONS • 400 SOUTH PINE • LANSING, MICHIGAN 48909<br>www.michigan.gov • 1-800-292-2550   | L 13-51                          |

# **SBS Resources-Dropbox**

- Cloud application allows sharing few or hundreds of files
- By invitation only—Jane Reagan invites you
- Saves space on computers by avoiding huge attachments to emails
- View on your desktop computer, smart phone, tablet

### **MI SBS Program in Dropbox**

Screen shot shows the way Dropbox is organized on this computer

Folders are sorted alphabetically

Last time any item in the folder was modified shows on the date

The MI SBS Program had 124 items in it the day this screenshot was made

| Share with  Burn New folder            |                      |                               | # · 🔟 (     |  |
|--|----------------------|-------------------------------|-------------|--|
| ame                                    | )                    | Date modified                 | Туре        |  |
| 2014 March 25 Mtg Materials            |                      | 6/16/2014 9:58 AM             | File folder |  |
| AdviceFrom MI SBS Auditor-Recd3-7-13   |                      | 6/13/2014 12:34 PM            | File folder |  |
| AffordableCareAct Info                 |                      | 7/31/2014 5:04 PM             | File folder |  |
| Agenda items SBS 101 August 2012       | See Folders first,   | 6/23/2014 1:27 PM             | File folder |  |
| AGENDAS 2011                           | then individual      | 2/14/2014 12:26 PM            | File folder |  |
| AGENDAS 2009                           | files, with over 120 | 2/14/2014 12:26 PM            | File folder |  |
| AGENDAS 2010                           | items from 2008 on   | 7/31/2014 5:15 PM File folder |             |  |
| AGENDAS-Mtg Materials 2011             | 6/13/2014 12:35 PM   | File folder                   |             |  |
| AGENDASmtg Materials 2013              | 6/13/2014 12:34 PM   | File folder                   |             |  |
| AGENDAS-mtg Materials 2013             | 6/13/2014 12:34 PM   | File folder                   |             |  |
| Agendas-MtgMaterials 2012              | 6/13/2014 12:34 PM   | File folder                   |             |  |
| Audit ReportsMichigan                  | 6/13/2014 12:34 PM   | File folder                   |             |  |
| Audit Results SBS-Other States         |                      | 6/13/2014 12:36 PM            | File folder |  |
| Aug 28, 2012 Mtg Materials             |                      | 5/1/2013 8:54 AM              | File folder |  |
| August27, 2013 mtg materials           |                      | 6/7/2013 10:27 AM             | File folder |  |
| Billing Companies Spec Ed DataArchives |                      | 6/13/2014 12:35 PM            | File folder |  |
| BULLETINS from Medicaid                |                      | 6/13/2014 12:35 PM            | File folder |  |
| CONTACT LISTS                          |                      | 7/31/2014 5:22 PM             | File folder |  |
| Data                                   |                      | 2/14/2014 12:24 PM            | File folder |  |
| EVAL Results ALL                       |                      | 2/14/2014 12:25 PM            | File folder |  |

# **Public Consulting Group**

- RMTS Quarterly Process
  - Staff Pool Lists
  - Random Moments
  - Financial Collection
- Generate AOP Claim
  - Claim Breakdown sent to ISDs
- Collect PCS/TCM costs to be verified by ISDs

| Email Address   | Contact Numbers         |
|-----------------|-------------------------|
| miaop@pcgus.com | Toll Free: 877-395-5017 |

### **Other Intermediate School Districts**

- Newsletters
  - Oakland Schools (Medicaid Matters)
  - Wayne RESA (Medicaid Messenger)
- Tip Sheets
- Forms
  - Informational Brochures
  - Parental Consent (English, Spanish, Arabic)
  - Prescription/Authorizations

### Parental Consent - Arabic

### بلاغ المديكيد السنوي الخاص بموافقة الأهل

#### الخلفية:

منذ العام 1993، شاركت ولاية ميشيغان في برنامج فدرالتي يدعى "خدمات المديكيد المقدّمة في المدارس". يساعد البرنامج المناطق التطيمية بتقديم تعويض جزئي عن الخدمات الطبية المدرجة في برنامج التعليم الفردي (IEP) أو في الخطة الفردية لخدمات العائلة (IFSP). رغم أن هذا التعويض الجزئي متوفر فقط للطلاب المؤهلين لبرنامج المديكيد، إلا أن الخدمات تقدّم **لجميع** الطلاب ذوي الإعاقات، بعض النظر عما إذا كانوا مؤهلين لبرنامج المديكيد أم لا.

برنامج الخدمات المقدّمة في المدارس في ولاية ميشيغان هو بإدارة دائرة الصحة الأهلية في ميشيغان.

في العام 2013، تم تنزيير القواعد المخاصة بموافقة الأهل على خدمات المديكيد المقدّمة في المدارس. قبل حصول الطفل على المنافع الحدمة أو التأمين للمرة الأولى، ويشكل <u>سنوي</u> لاحقاً، على المناطق التعليمية تقديم إشعار خطي للأهل. ماذا يعني كل هذا؟

#### هل يربَّب ذلك كلفة عليكم؟

لاً. إن المدمات المقدّمة للطلاب ضمن برنامج التعليم الفردي (IEP) أو الخطة الفردية لخدمات العائلة (IFSP) أثناء التحاقهم بالمدرسة تقدّم دون أية تكلفة للأهل/الأوصياء.

### هل يؤثر تعويض برنامج خدمات المديكيد المقدّمة في المدارس على منافع المديكيد المقدّمة للعائلة؟

برنامج الخدمات المنتمة في المدارس لا يؤثر على خدمات المديكيد الخاصة بالعائلة، أو تمويلها، أو حدودها, تدبر ولاية ميشيغان برنامج الخدمات المنتمة في المدارس بطريقة مختلفة عن برنامج المديكيد العائلي. لا يوثر برنامج الخدمات المتنمة في المدارس بأي شكل من الأشكال على منافع المديكيد لعائلتكم.

إدارة الحالات الخاصة

مواصلات التعليم الخاص

الرعاية الشخصية

### ما هي أنواع الخدمات التي يغطيها برنامج الخدمات المقدّمة في المدارس؟

- الرعاية النفسية والاجتماعية
  - التقبيمات النطق واللغة والصوت
  - التوجيه وقابلية الحركة
     خدمات التقنية المساندة
- العلاج الوظيفي
  - العلاج الطبيعي
- الرعاية التمريضية

### ما هي المعلومات التي سيتم مشاركتها عن طفلكم؟

لتقديم طلبات التعويضٌ عن الخدمات المقدّمة في المدارس، يمكن أن تكون السجلات التالية مطلوبة: الإسم الأول، إسم العائلة، إسم الأب (الاسم المتوسط)، العنوان، تاريخ الولادة، رقم بطاقة الطالب، رقم بطاقة المديكيد، نوع الإعاقة، تواريخ ونوع الخدمات المقدّمة.

### من سيرى هذه المعلومات؟

يمكن مشاركة معلومات طفاكم الخاصة بالخدمات المقدّمة في المدارس مع وكالة المديكيد في ميشيغان والمؤسسات التابعة لها لتأكيد أهلية الحصول على خدمات برنامج المديكيد ولتقديم طلبات التعويض.

#### ماذا سيحصل إذا ما غيّرتم رأيكم؟

تملكون الحقّ بإيطال الموافقة على كثبف المعلومات الشخصية الخاصة بطفلكم لوكالة المديكيد في ميشيغان والمؤمسات التابعة لها في أي وقت.

#### هل تؤثر الموافقة أو الرفض على حصول طفلكم على الخدمات؟

لاً بنض النظر عما إذا كان لديكم تغطيةً من المديكيد أم لا (أو إذا ما فدّمتم موافقة أم لا) ستقوم المنطقة التعليمية بتقديم الخدمات لطفاكم بناءً على بر نامج التعليم الفردي (IEP) أو الخطة الفردية لخدمات العائلة (IFSP).

#### ماذا إذا كان لديكم أسئلة؟

الرجاء الاتصال بإدارة التعليم الخاص في منطقتكم التعليمية للإجابة عن أسللتكم واستفساراتكم أو للحصول على نسخة عن نموذج موافقة الأهل.

نسخة منقّحة في 15 آذار /مارس 2013

# QUESTIONS



### Thank You!

# CONTACTS

Cost Reporting and Cost Settlement Amy Kanter, MDCH

517-373-4522 <u>kantera@michigan.gov</u>

### Office of Audit John Lambert. MDCH

517-335-4792 lambertj4@michigan.gov