

Minutes
LHD OPEN LINE CALL

Tuesday, February 17th, 9:30 AM- 11:00 AM

1. General Updates:

- a. Accountability definitions due out soon. These have been given back to manager for final review.
- b. Call with McKesson and CDC last week, went very well. McKesson is working on Lot # and expiration date data entry to decrease errors. Seeing less problems. Should see great improvement by March.
- c. VIM information biologic clerks email list issues. May need to re-enter names and re-create the list.
- d. Hib data from MCI R, provider follow up and recall issues. Target providers not following up on 3 dose. Which areas to praise providers on. Talking points from Kent Co. sent to Medical Directors via Greg Holzman. Will send to IAP.

2. VFC Update:

Hib vaccine and allocations

- a. ActHib allocations are still going over. Provider orders not being filled once they are maxed out by LHDs. LHDs must follow this allocation.
- b. Pentacel: Saw an increase in requests from LHDs for additional doses, still wanted more ActHib as well, maxed out on ActHib. VFC has plenty of Pentacel for providers; please increase your allocations for Pentacel to assure all primary doses covered with Hib vaccine.

Flu vaccine

Escalated state flu level from "Local" to 'Regional' activity. It is our flu season, schools are closing. Please continue to vaccinate.

- Remember when adding the message about Hib to recall letters, to also remind parents of other vaccines, including flu vaccine! Need to get both messages across to parents. Great opportunity to use up inventory.
- LHDs need to call MDCH if need flu, small supply at McKesson. FluMist has expired, no more through McKesson.
- Pre-booking flu forms sent to IAP. Remind providers this is an order. Storage needs to be available.

Vaccine orders

- VACMAN continues to have issues. Staff is working hard to get the orders in.

- IPV lot # and hyphen issue at CDC level. This is under discussion, hyphen followed by "run #". Extra digit not matching up.

Excell spreadsheets from MCI R not sent out yet, should get them this morning.

- Handouts to review...see copies. Terri reviewed handouts.
- LHDs still sending incorrect supporting documents. Encouraged to use the check list guide or modify if OK.
- Supporting doc must be within 7 days of order. Still getting some incorrect documents from LHD, ie; depot vs clinic.
- School Based Clinics: To contact LHDs to schedule call.

VFC Resource Book is in process of getting posted to website. Has been given to Rosemary Franklin to post. We will let everyone know when they can access it.

3. MCI R Update:

- VIM Screen Shot of Borrowed Vaccine Transactions. Replacing borrowed doses, hope format makes it clearer.
- Trunk release update. Internal testing going on now.
- Transfer issues Update. Issues are usually immz entry into EMR or lot# confusion. Sue Schryber said MMPC sites have ongoing issues with switch from VFC to non VFC. Laura said there was a meeting last week to work out internal process problems they are having. This is a MMPC Epic issue on how data is entered.

Mary from Kent Co. issue - training transfer sites from EMR. With training need to know how EMR functions and how it creates file sent to MCI R. All under-insured getting private pay vaccine.

Carol from Central Michigan - lost, wasted, borrowed column. Don't have same lot#. How does computer know it has been payed back. Laura said to look at ending report. Not lot# specific for borrowed. It is antigen specific. Follow steps for replacement correctly so MCI R knows what you are doing.

Karen region 2 asked - running total how long. After accountability policy - one year.

Roxanne – site visits seem to be very lengthy. Mary Jo did survey, time varies. Lot of issues to cover. Discussed training staff. Need to re-train often.

Mike from Macomb - not sure physicians clearly understand the consequence of not having staff trained and not being able to keep them on board. Terri emphasized that we all need to get through to the physicians.

Jamie said staff in Kalamazoo reported they love VIM. They needed to improve processes on collecting for all vaccines.

April asked if they drop out of VFC do we automatically de-activate them. Laura K. said no pin no VIM.

Donna from Macomb - <3 degrees from resource book? Terri said for this you write in the exact temperature to determine if vaccine is out of range. There is a cut off temperature on the long due to space, but need to document actual temp.

Roxanne – is temp, time and initials new? Terri said yes we need to know when the last temp was taken, not just in the am or pm.

Jan from Macomb suggested that written instructions be included.

Sue Schryber said her “Tip Sheet” says draft. Liz told her to print in “Final” on toolbar view, that she probably has it in “final showing markup”.

Annie from Detroit – should be noted that they need a new user agreement. April said it’s a choice “merged user”.

Roxanne – providers need to send documents in 7 days. Is that a guide or are we holding them to it? Terri said the reason for 7 day rule is to get a picture of the use and actual counts so LHD can judge how much vaccine they need to order.

Regarding vaccine orders, if the LHDs are not doing what MDCH needs, Connie will let them know.

If there are still problems with UPS or FedEx, please let MDCH know so we can follow-up with McKesson.

4. Next open call: Next Tuesday, March 17th, 9:30 to 11:00 AM.