

New Individual Provider Enrollment Instructions

Quick Reference Guide

1. Open your internet browser (Microsoft Edge , Google Chrome , or Mozilla Firefox

- 2. Type https://milogintp.Michigan.gov into the search bar at the top of the internet browser.
- 3. Click Sign Up.
- 4. Enter your: First Name, Last Name, Email Address, Work Phone Number, and Answer the Verification Question.
 - An email address must be entered in order to continue registering. If you do not have an email address, create your own for free from a number of service providers.
 - b. Click Next.
- 5. Complete Security Setup:
 - a. In the **User ID** box enter your *last name, first initial of your first name, and 4 numbers* all with no spaces in between.
 - b. In the **Password** box, type in a password following the listed guidelines.
 - c. In the **Confirm Password** box, type the password you just created exactly as you typed it in the Password box.
 - d. Choose your preferred password recovery option.
 - e. Click Create Account.
- 6. When you receive confirmation on the screen that your account has been successfully created click **Login**.
- 7. Enter User ID and Password.
 - a. Click Login.
- 8. Click Request Access.
 - a. Step 1: Type *CHAMPS* in the **Search for Application** box and click the **Search** button.
 - b. Step 2: Click CHAMPS.



- 9. Read the Terms & Conditions:
 - a. Select the appropriate agreement option.
 - b. Click Request Access.
- 10. Verify your additional information is correct:
 - a. Confirm your email address and phone number are correct.
 - b. Click Provider/Other for CHAMPS user type.
 - c. Click Submit.
- 11. Once the request for your access has been successfully submitted, click **Home** to return to the home page. Log completely out and log back in. CHAMPS will then be listed.
- 12. Click CHAMPS.
 - a. Click **Acknowledge/Agree**.
- 13. Click New Enrollment.
- 14. Click on the round button next to the words **Atypical (non-medical) provider.**
 - a. Individual will automatically be chosen.
 - b. Click Submit.
- 15. Enter your First Name, Last Name, SSN, Date of Birth, Email, Address, and Zip Code.
 - a. Your **Application Type** will be *Atypical Provider/Sole Proprietor*.
 - b. Enter your *street address* and *zip code* and click **Validate Address** to fill in the rest of the form.
 - c. Click Finish.
- 16. Write down the application ID number for future reference.
 - a. Click OK.
- 17. Click Step 2: Add Locations.
 - a. Click Add.
 - b. Your location type will always be *Primary Practice Location*.
 - c. Enter your street address and zip code and click Validate Address.
 - d. Enter your phone number.
 - e. Enter your office hours.
 - f. Click OK.



18. Click Primary Practice Location.

- a. Click Add Address.
- b. Click on the drop-down menu next to **Type of Address**
- c. Click Correspondence.
 - i. If you receive mail at the address you already entered, click on the round button next to the words *Copy This Address Location*.
- d. Click OK.

19. Click Add Address.

- a. Select Pay To in the Type of Address menu.
 - i. If you want your payments to go to the address you already entered, click on the round button next to the words *Copy This Address Location*.
- b. Click OK.

20. Click Save.

a. Click **Close** on the next two screens.

21. Click on Step 3: Add Specialties.

- a. Click on Add.
- b. Click on the drop-down menu next to **Provider Type** and click *Atypical Individual*.
- c. Click on the drop-down menu next to **Specialty** and click *Home Help Individual*.
- d. Click OK.

22. Click Close.

23. Steps 4-11 are optional and are not relevant to an individual home help provider. You do not need to complete these steps.

24. Click Step 12: Complete Enrollment Checklist.

- a. Answer each question listed.
- b. Answer all of the **Provider Checklist** questions by choosing **Yes** or **No** from each drop-down menu in the **Answer** column. If an answer is required, choose **Yes** and put the answer in **Comments**. The *County Name*, *Worker Name* and *Clients Name* will need to be included in the comments box on the appropriate question.
- c. Click Save.
- d. Click **Close** to go back to the application.



- 25. Click Step 13: Submit Enrollment Application for Approval.
 - a. Click Next.
 - b. Read the Terms and Conditions.
 - c. Click on the box next to "By checking this, I acknowledge that I have read the terms and agreement and I agree fully to comply with all program requirements"
 - d. Click Submit Application.
- 26. The screen will show that your application has been submitted.
 - a. If you have not taken note of your **Application Number**, please do so for tracking purposes.
 - b. Click Close.
- 27. To track the status of your application:
 - a. Click **Track Application** on the CHAMPS home page.
 - b. Enter your Application ID number in the box next to the words Application ID.
 - c. Click the Next.
 - d. Verify the application details by entering SSN, Date of Birth, and Home Zip Code.
 - e. Click Submit.

The status of your application will be displayed at the top of the screen.

Once you have received your approval letter, you will be able to enter CHAMPS to access and submit your electronic service log. To learn how to record your services, go to:

https://www.michigan.gov/mdhhs/-/media/Project/Websites/mdhhs/Folder1/Folder2/Folder1/ESV_Instructions_04012022.pdf

Provider Resources

- Home Help Provider Support Hotline:1-800-979-4662
- Provider Support Email: Provider Support @ Michigan.gov
- Home Help Provider FAQ document: https://www.michigan.gov//documents/mdch/Home_Help_FAQs_Final_10_06_14
 https://www.michigan.gov//documents/mdch/Home_Help_FAQs_Final_10_06_14
 https://www.michigan.gov//documents/mdch/Home_Help_FAQs_Final_10_06_14
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