Cancellation/Downgrade of Call Policy

Purpose: To allow cancellation or downgrading of EMS vehicles responding to an EMS incident.

1. If information is received, while en-route, that the incident is not life-threatening, then that ambulance may use that information to alter response accordingly.

2. No EMS vehicle shall be canceled, once a request for emergency assistance is received, unless one of the following occurs:
   A. A police/fire department unit reports that no person/accident can be found at the location, or
   B. Any licensed EMS personnel on the scene cancels the responding EMS vehicles.

MCL 333.20967 If an emergency has been declared, the declaration of an emergency no longer exists shall be made only by a licensed EMS provider or a licensed health professional who has training specific to the provision of emergency medical services in accordance with protocols established by the local medical control authority.

Note: For the purposes of this protocol, a situation in which injuries or illness have not been confirmed does not constitute an "emergency" (i.e., motor vehicle crash with unknown injuries).