Communications Failure

Purpose: To allow for continued patient care activities in the event of a communications failure or inability to contact medical control.

1. Procedure
   A. With a communications failure or inability to contact medical control, EMS personnel may initiate medical treatment protocols and procedures including interventions identified after the "Contact Medical Control" section.
   B. Contact medical control as soon as communications can be established and inform them of the situation, including care or procedures rendered.
   C. A written report describing the situation, actions taken, and description of the communication failure shall be provided to the medical control within 24 hours.

NOTE: This procedure is considered a serious protocol deviation and will only be used in exceptional circumstances in which failure to implement medical treatment protocol would jeopardize the patient's health, safety or welfare.