

CHAMPS Provider Update Table

Last Updated [2]	Originally Posted Date [3]	Invoice Type [1]	Affected Provider Type [1]	Title	Description	Expectation	Status
9/21/2010	9/21/2010	All	All Providers	Prior Authorization Previously Depleted	MDCH attempted a mass adjustment of incorrectly paid claims which caused complications with prior authorization units and caused the following edits on claims: CARC B13, RARC N185	Providers may attempt adjustments of affected claims now.	Fixed September 3, 2010
9/21/2010	9/21/2010	All	All Providers	MA-ESO	Non-emergency services were being paid for beneficiaries with Emergency-only Medicaid benefits (MA-ESO)	CHAMPS is no longer paying for non-emergency services for beneficiaries with Emergency-only Medicaid benefits. MDCH will void the affected claims.	Fixed September 3, 2010
9/21/2010	6/11/2010	All	All Providers	Medicare Crossover Claims	Crossover claims are suspended in a status of In Process with edits indicating that Medicare information is missing or incomplete requiring MDCH review. Crossover claims should not require MDCH review for this reason.	When the issue is resolved, the volume of crossover claims and other secondary and tertiary claims requiring MDCH review will decrease which will shorten the time all secondary and tertiary claims remain In Process for MDCH review.	Fixed September 3, 2010
9/21/2010	5/10/2010	All	All Providers	Real Time 270/271 Eligibility Inquiry	Real Time 270(Eligibility Inquiry)/271 (Eligibility Response) - Reporting Incorrect Residence County code data - The 271 Response is not reporting the current Residence County code data that is on CHAMPS. This includes external systems that use the Real Time 270/271 transaction (MIHealth Benefits Plan website, webDENIS, etc). Providers should use the CHAMPS Member Eligibility Inquiry screens to obtain the correct Residence County code until this issue is resolved.	Once fixed, the 271 response will report the correct Residence County code data.	Fixed September 3, 2010
9/21/2010	7/29/2010	Inst	Hospice	Physician Visits-Co Pay taken out	Currently, the Medicaid co-pay is being taken out of Hospice claims for physician visits. Medicaid co-pays should not be deducted from Hospice Physician visit HCPC codes.	MDCH will reprocess the affected claims once the issue has been resolved.	Currently scheduled to be fixed in November
9/21/2010	6/11/2010	Inst	Home Health	Home Health	An error has occurred with visit codes causing incorrect payments.	MDCH will adjust these claims after the cause has been resolved in September	Scheduled to be fixed October 15, 2010
9/21/2010	9/21/2010	Inst	Hospice	Hospice with LOC 22	Hospice should be covered for beneficiaries enrolled in MiChoice (LOC 22)	MDCH will attempt to adjust any claims affected by this error. Providers may adjust the claims also.	Fixed September 3, 2010
9/21/2010	9/21/2010	Inst	Outpatient	OPH claims with TOB 085X	OPH claims with Type of Bill 085x were paying zero in error.	Providers are encouraged adjust affected claims.	Fixed September 3, 2010
9/21/2010	5/3/2010	Prof	Medical Suppliers	E1390 RR Rate	CHAMPS is paying the incorrect rate for procedure code E1390 with modifier RR for beneficiaries in Nursing Facilities.	MDCH will adjust the affected claims. Providers may also adjust the affected claims now.	Fixed September 3, 2010
9/21/2010	6/11/2010	Prof	Medical Suppliers	Medicare Crossover Claims	Services that require prior authorization and/or manual pricing when Medicaid is primary are being paid zero on Medicare crossover claims.	Providers are encouraged to adjust the affected claims after this is resolved.	Fixed September 3, 2010
9/21/2010	9/21/2010	Prof	Physicians	Modifier Invalid for Procedure	Modifier 66 causing CARC 4, RARC N10	Providers are encouraged adjust affected claims.	Fixed September 3, 2010

CHAMPS Provider Update Table

Last Updated [2]	Originally Posted Date [3]	Invoice Type [1]	Affected Provider Type [1]	Title	Description	Expectation	Status
9/21/2010	9/21/2010	Prof	Vision	Vision Co-pay	The vision co-pay was not being deducted from vision claims.	MDCH will attempt to adjust any claims affected by this error. Providers may adjust the claims also.	Fixed September 3, 2010
Previously resolved issues can be viewed in the CHAMPS Provider Update Table Archive.							