



STATE OF MICHIGAN  
DEPARTMENT OF COMMUNITY HEALTH  
LANSING

JENNIFER M. GRANHOLM  
GOVERNOR

JANET OLSZEWSKI  
DIRECTOR

**MINUTES**

**RECIPIENT RIGHTS ADVISORY COMMITTEE**

May 13, 2010

3<sup>rd</sup> Floor Conference Room, Lewis Cass Building  
Lansing, Michigan 48913

**ATTENDANCE**

Vendela Collins (via telephone), Kathleen Gross, Basil Scott, Abdallah Boumediene (via telephone), Cindy Lepard, Michelle Esterbrook, Pamela Stants, Jeff Patton

**STAFF PRESENT**

John Sanford, Dianne Baker, Raymie Postema, Andy Silver, Janice Terry, Angie O'Dowd, Beverly Sobolewski

**PUBLIC PRESENT**

Denise Virgo, WCHO; Roanne Bonney, KCCMHSAS; Liz Holcomb, CEI-CMH; Chad Witcher, OCCMH; Roger Gross

**CALL TO ORDER**

The meeting was called to order at 1:15 p.m.

**AGENDA APPROVAL**

Motion by Pamela Stants to approve agenda, second by Michelle Esterberg. Motion passed.

**APPROVAL OF MINUTES**

Motion by Michelle Esterbrook to approve the minutes of the March 11, 2010 RRAC meeting, second by Pamela Stants. Motion passed.

**PUBLIC COMMENTS**

No comments

## **ORR PRESENTATION**

ORR staff provided a power point presentation on “*TOWARD A PERSON CENTERED CULTURE OF GENTLENESS: Process Improvement Initiative for the Michigan Department of Community Health*”. The presentation set out the 2 part approach for system transformation in state facilities that ORR would like the MDCH and MDCH MH/SA Administration Leadership to adopt and support. Part One is transformation of state facility services to that of a person-centered, trauma informed and recovery based service delivery system. Part Two is the initiative to reduce the use of coercive techniques including restraint, seclusion and physical management. It is ORR’s recommendation that MDCH leadership establish and participate in a Process Improvement Task Force to steer the system transformation of state facilities toward that of a culture of person-centered gentleness. Discussion ensued.

Jeff Patton, co-author with John Sanford of the “*PEER SUPPORT SPECIALIST SERVICES IN MICHIGAN’S PSYCHIATRIC HOSPITALS: A Transformation to Recovery and Community Integration*” briefly described the document’s background, key concepts, goals and recommendations. Discussion ensued.

(Both of the above documents with attachments have been provided to Janet Olszewski, Kurt Krause and Mike Head.)

The following motion was made by Abdallah Boumediene:

Pursuant to its objective to provide support in the reduction or elimination of restraint, seclusion and physical management in state hospitals and centers and recognizing the need for coordination and continuity of care between CMHSPs, LPH/Us and state facilities, the MDCH Recipient Rights Advisory Committee fully endorses the recommendation contained in the document: “*TOWARD A PERSON CENTERED CULTURE OF GENTLENESS: Process Improvement Initiative for the Michigan Department of Community Health*”, specifically:

*That MDCH Leadership establish and participate in a Process Improvement Task Force to steer the system transformation of state facilities toward that of a culture of person-centered gentleness*

The motion was seconded by Cindy Lepard. Motion passed.

### **Next Meeting**

July 8, 2010

1:00 – 3:30 p.m.

3<sup>rd</sup> Floor Large Conference Room

Lewis Cass Building, Lansing, MI