

State of Michigan
MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
LANSING, MICHIGAN 48913

RICK SNYDER, GOVERNOR

OLGA DAZZO, DIRECTOR

MINUTES

RECIPIENT RIGHTS ADVISORY COMMITTEE

September 15, 2011
3rd Floor Conference Room, Lewis Cass Building
Lansing, Michigan 48913

Mission

It is the mission of the Michigan Department of Community Health Recipient Rights Advisory Committee to advise the Directors of the Michigan Department of Community Health and the State Office of Recipient Rights in order to ensure that the rights of individuals receiving public mental health services are protected and promoted.

Vision

It is the vision of the Michigan Department of Community Health Recipient Rights Advisory Committee that Michigan values a public mental health system in which individuals receiving services are treated with dignity and respect, enjoy full and fair access to the rights accorded them and are free to participate fully in all aspects of their lives.

ATTENDANCE

Basil Scott, Mark Reinstein, Michelle Milligan, Pamela Stants (via telephone),
Wayne Hogan, Kathleen Gross

STAFF PRESENT

John Sanford, Dianne Baker, Raymie Postema, Andy Silver, Angie O'Dowd

PUBLIC PRESENT

Frances Hogan

CALL TO ORDER

The meeting was called to order at 1:15 p.m. by chair, Basil Scott.

AGENDA APPROVAL

Tabled due to lack of quorum.

APPROVAL OF PREVIOUS MINUTES (July 14, 2011)

Tabled due to lack of quorum.

PUBLIC COMMENT

A letter was received from Sean Bennett and provided to the committee members per request.

DIRECTOR'S REPORT

John Sanford informed the committee that the Office of Recipient Rights would be moving soon to the Garden Level of the Lewis Cass Building.

John will be going to Crystal Mountain next week for the Annual Elder Law Conference; the theme is the Mental Health Code. He will be on a panel discussing rights under the Mental Health Code, also on the panel Denise Virgo, Lisa Lupine.

ORR Annual Reports were sent out to Recipient Rights Advisory Committee members.

Director Dazzo assigned response to recommendations to Lynda Zeller. John and Dianne met with Lynda and Cindy Kelly in August.

John has appointed a committee to review and make recommendations as to format and content of the ORR Annual Report. Beverly Sobolewski is chair of this committee.

John has had discussions with LARA Bureau of Health Systems regarding potential DCH-ORR assessments of LPH/U rights system.

Mark Reinstein and John Sanford met in early August with Michigan Department of Corrections regarding rights coverage for Corrections Mental Health Program. (CMHP). Reinstein thinks ORR and Recipient Rights Advisory Committee has authority to get involved in this issue. Future meetings possible.

There are 6,000 prisoners involved in CMHP and 26 individuals handling complaints/grievances. Per Bill Vette, regional directors and unit chiefs have been very helpful in getting information to him due to the number of geography issues. Discussion ensued.

Basil asked how the meetings are going with the DCH Director?

John stated that she has been provided ORR Strategic Priority tracking status reports. At last meeting, Olga informed him new Chief Deputy, Nick Lyon, would be Chief Operations Officer. John let her know that he was to report only to her. The next day, a memo stating that in the case of ORR, John would be reporting to her and Nick Lyon.

Staff Reports - Were handed out. Discussion ensued.

Community Rights Unit – Baker

Baker made special note of the fact that Detroit-Wayne CMHA Office of Recipient Rights attained substantial compliance with no repeat citations in its August assessment for the first time in 18 years.

Field Operations – Raymie Postema

Mark Reinstein asked Raymie about the Auditor General's report on Kalamazoo Psychiatric Hospital – (2007-2010). Raymie explained action has been taken to correct deficiencies cited in the report. One area involving ORR's tracking and

response to telephone complaints. KPH Rights Advisors and Raymie have developed phone call log system for 800 line and staff phone line.

Training - Andy Silver discussed Olmstead Conference, held August 22, 2011, in Dearborn

- Registration information for the Annual Rights Conference has gone out.

Restraint and Seclusion Process Improvement Task Force

Update – Raymie Postema

- Meeting with Leadership – SAMHSA Consultants on August 15, 2011, 1 - 3:00 p.m. and September 12, 2011.
- Consultants visited Hawthorn Center, Walter Reuther Psychiatric Hospital and Center for Forensic Psychiatry August 16 – 19, 2011. Raymie covered the highlights of these meetings and on-site visits. Reports will be arriving soon for each facility visit. Consistent concerns are organizational healing, facility leadership “adopting” treatment teams, etc.
- December 5, 2011 consultants will visit Caro Center.
- January 23-24, 2012, consultants will visit Kalamazoo Psychiatric Hospital.

Next Task Force meeting will be September 22, 2011.

Review of MDCH-RRAC By-Laws

Basil will contact the individuals with numerous absences to determine interest in continuing on the Recipient Rights Advisory Committee and will report back to Dianne Baker.

Cookie Gant Award – Discussion and Selection

Discussion – State Plan for Dual Eligibles

ADJOURNMENT

The meeting adjourned at 3:00 p.m.

November 10, 2011, 1:00 p.m. – 3:30 p.m.
Walter Reuther Psychiatric Hospital
30901 Palmer Rd.
Westland, MI 48186