



MI-WIC Release 5.2

Thursday August 9, 2012 – Stop using MI-WIC at 5:00 p.m.

Friday August 10, 2012 – Release 5.2 available in clinics

BUG FIXES

- MI-WIC Changes
(and “why”)**
1. IE 9 Compatibility: Current technology
 2. New Risks/WHO Charts: USDA Mandate
 3. Role History: Compliance
 4. Benefit History: Compliance
 5. Adjunct History: Compliance
 6. Medical, Nutrition, BF Assessment History: USDA Audit
 7. Lab Screen Changes: Clinic Process
 8. MCIR Interface: Clinic Process
 9. Text Message Appointment Reminders: Current technology

1. Internet Explorer 9 Compatibility

- Internet Explorer Version 9**
- MI-WIC will now be compatible with IE 9
 - Will STILL be compatible with IE 6, 7 and 8
- Note: You DO NOT have to have IE 9, but MI-WIC will now work correctly if you do have IE 9*

2. New Risks/WHO Charts

New Risks/WHO Charts

View the webcast "Growth Chart/Risk Revision" provided on June 14, 2012 by Joyce Bryant and Diane Traver

Archived at:

<http://www.mphi.org/training.aspx>

Change from CDC to WHO Growth Charts

- For infants and children < 24 months old
- USDA requiring implementation by October 1, 2012

CDC Charts

- Reference- description of how certain children grew in a particular place and time
- Based only on US data from 1960's-90's

WHO Premise

- All young children have the potential to grow similarly, regardless of ethnic group or place of birth, if they are in a healthy environment and have adequate nutrition
- In order to identify abnormal growth, healthy growth must be defined and adopting a standard would identify and address environmental conditions negatively affecting growth

WHO Charts

- International study (Brazil, Ghana, India, Norway, Oman, California)
- Participants willing to follow international feeding guidelines
- 100% BF for 12 months
- Longitudinal data collected over 2 year period

WHO Premise confirmed

WHO Charts

- Standard- how healthy children should grow under optimal conditions

versus

- Reference- description of how children grew in a particular place and time

Differences in Growth

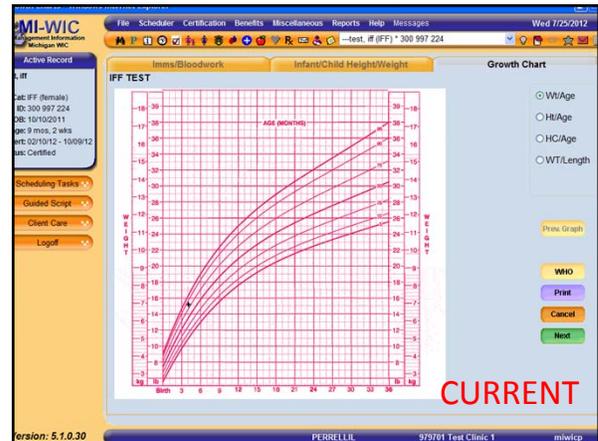
Breast-fed infants- gain weight more quickly in first few months of life but then weight gain slows the remainder of infancy

Formula-fed infants gain weight more slowly in first few months of life but then weight gain increases quickly after 3 months

Transitioning from WHO to CDC

- WHO Growth Grids- 0 through 23 months-recumbent
- CDC Growth Grids- 24-59 months - stature
- **MI-WIC**- Will no longer have 'R/S' option

If C-2 cannot be measured standing, click '?' and add reason in 'Comment' field; measurement will plot on the chart with a red asterisk and no risk will be assigned by the system



Percentile Cutoffs

- WHO- uses cutoffs at 2.3 and 97.7 percentiles
 - CDC- continues to use cutoffs at 5th and 95th percentiles
- WHO is a standard for growth and based on optimal conditions for growth, therefore, any plot outside is considered abnormal

With new WHO curves and cutoffs, what differences can be expected from CDC chart assessments?

- Somewhat similar prevalence of low length-for-age (possibly a little higher prevalence)
- Lower prevalence of low weight-for-age
- Lower prevalence of low weight-for-length
- Lower prevalence of high weight-for-age

In transitioning between WHO and CDC charts

- Remember that a series of measurements establishes a growth pattern
- Use measurements in conjunction with medical and family history
- Caution should be used in interpreting any changes

Summary

- WHO Growth Charts depict standard of growth
- CDC and AAP Recommend:
 - ✓ Birth- <24 months: **WHO Growth Charts**
 - ✓ 2-20 years: **CDC Growth Charts**
- WHO Growth Chart Cutoffs: 2.3rd and 97.7th
- CDC Growth Chart Cutoffs: 5th and 95th
- More infants will “fall off” WHO weight-for-age charts up to age 3 months but fewer will “fall off” from 3-18 months
- Small differences in the length-for-age WHO and CDC charts

Risk Criteria Changes 2012

WHO Growth Chart (Birth<24 mo.)

- 103.01+ High-risk underweight
 - 103.02 At-risk of underweight
- 115 High Weight-for-Length- NEW
- 121.01 Short stature
 - 121.02 At Risk of Short Stature
- 152 Low head circumference

Terminology Changes

- 113+ High risk overweight (Obese)
- 114 Overweight or At-risk of overweight

Reminder:

For premature infants <24 months, adjusted gestational age is used to plot all anthropometric measurements.

103.01+ High-risk underweight

- Infants and C1
 - < or = 2.3rd percentile WEIGHT-for-LENGTH - WHO charts
- C 2,3, 4
 - < or = 5 percentile BMI-for AGE - CDC charts

103.02 At-risk of underweight

- Infants and C1 •>2.3rd & </= 5th percentile
WEIGHT-for-LENGTH
–WHO charts
- C 2,3, 4 •> 5th & </=10th percentile
BMI-for-AGE
– CDC charts

115 High Weight-for-Length-New

- Infants and C 1 ≥ 97.7th percentile
weight-for-length
– WHO charts
- Use sensitivity in client discussions
- An opportunity to recognize early accelerated weight gain.

121.01 Short stature

- Infants and C1 LENGTH-for-AGE
•< or = 2.3rd percentile
–WHO charts
- C 2,3, 4 •< or = 5 percentile
– CDC charts

121.02 At Risk of Short Stature

- Infants and C1 LENGTH-for-AGE
Between
•>2.3rd & </= 5th percentile,
WHO charts
- C 2,3, 4 •> 5th & </=10th percentile
stature-for-age
– CDC gender specific growth charts

152 Low head circumference

- Infants and C 1 < or = 2.3rd percentile
weight-for-length
– WHO charts

344+ Thyroid disorders

- Definition**
- Diagnosed **hyperthyroidism** (↑ levels)
 - Diagnosed **hypothyroidism** (↓ levels)
 - Diagnosed **postpartum thyroiditis** in 1st year post-delivery (thyroid dysfunction)

351+ Inborn errors of metabolism

Definition:

Gene mutations or deletions that alter metabolism of proteins, carbs, or fats

• IEMS include, but are not limited to:

- Fructoaldolase deficiency
- Galactokinase deficiency
- Galactosemia
- Glutaric aciduria
- Glycogen storage disease
- Histidinemia
- Homocystinuria
- Hyperlipoproteinemia
- Hypermethioninemia
- Maple syrup urine disease
- Medium-chain acyl-CoA dehydrogenase (MCAD)
- Methylmalonic academia
- Phenylketonuria (PKU)
- Propionic academia
- Tyrosinemia
- Urea cycle disorders

Additional information may be found at <http://rare-diseases.onco.nih.gov/GARD>

Historical Information

With release 5.2 historical information will now be visible on the MI-WIC screens for:

Roles, Benefit details, Adjunct Eligibility and Client Information (Medical, Nutrition, BF Assessment)

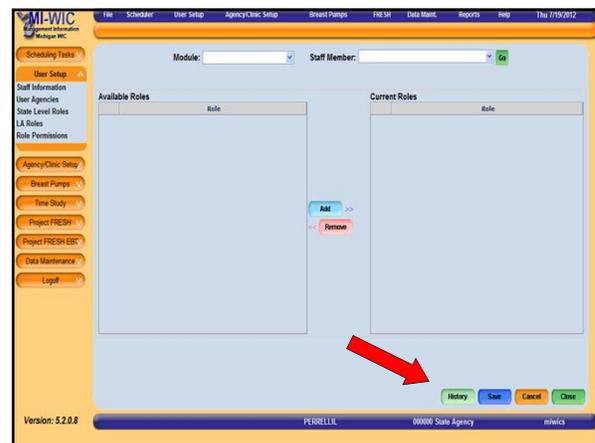
3. Role History

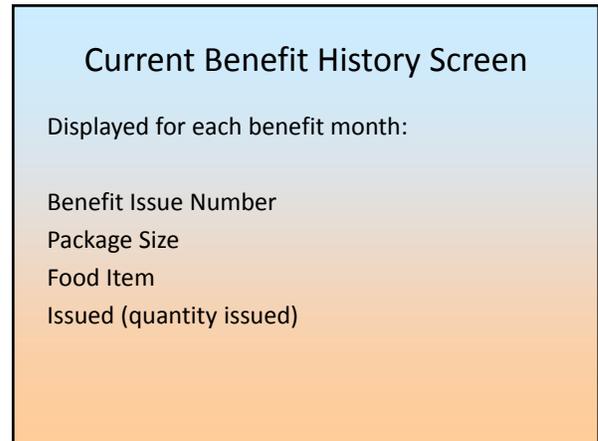
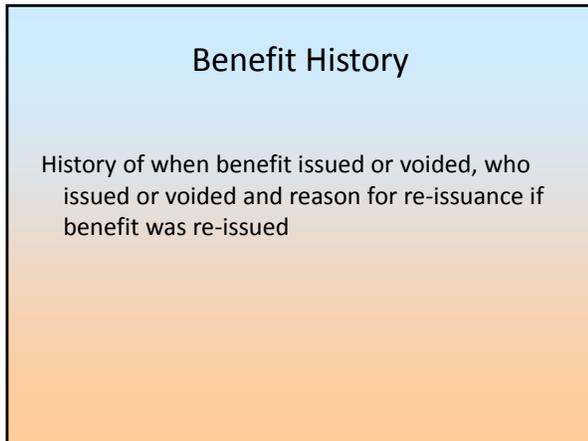
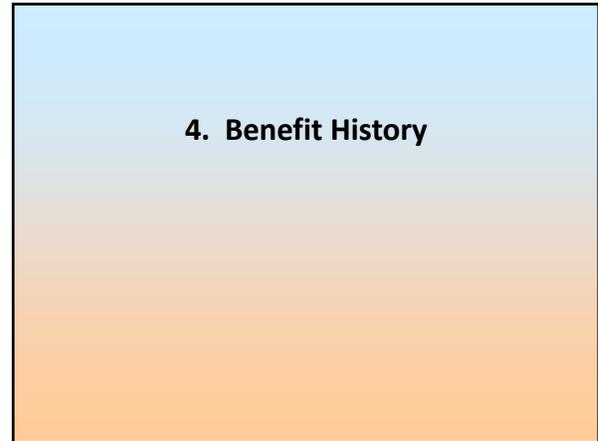
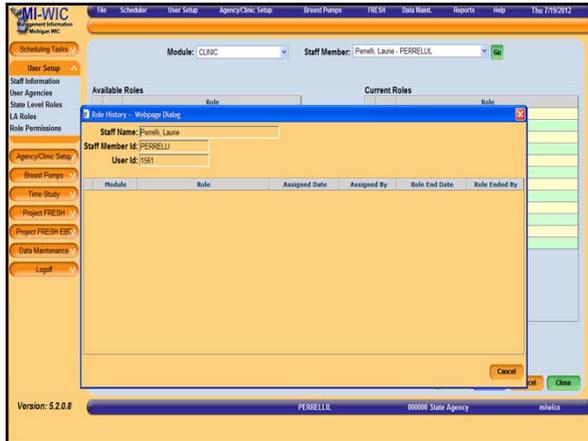
Role History

History of roles assigned or removed from staff, including who took the action and when

Role History pop-up includes:

- Module
- Role
- Assigned Date
- Assigned By
- Role Ended Date
- Role Ended By





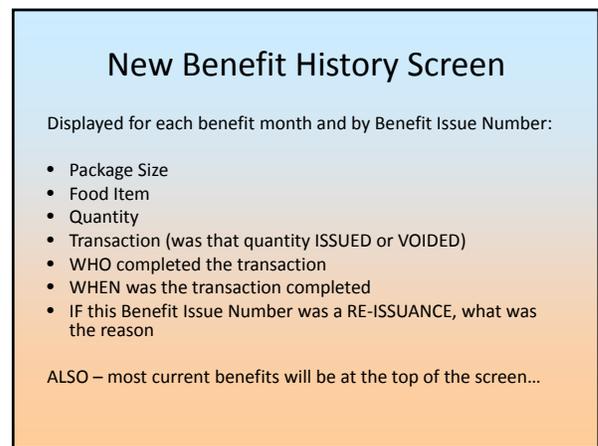
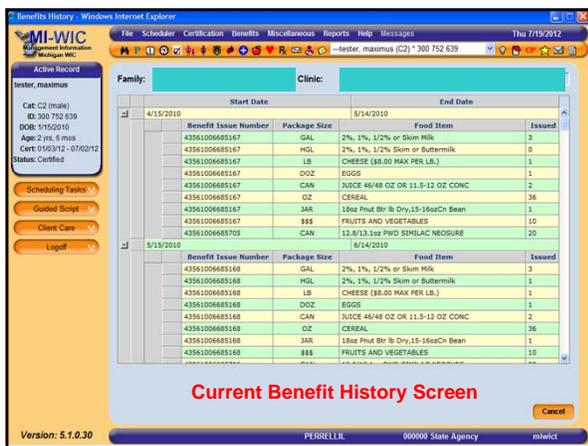
Benefit History

History of when benefit issued or voided, who issued or voided and reason for re-issuance if benefit was re-issued

Current Benefit History Screen

Displayed for each benefit month:

- Benefit Issue Number
- Package Size
- Food Item
- Issued (quantity issued)



New Benefit History Screen

Displayed for each benefit month and by Benefit Issue Number:

- Package Size
- Food Item
- Quantity
- Transaction (was that quantity ISSUED or VOIDED)
- WHO completed the transaction
- WHEN was the transaction completed
- IF this Benefit Issue Number was a RE-ISSUANCE, what was the reason

ALSO – most current benefits will be at the top of the screen...

WHO ISSUED AND WHEN

Start Date	End Date	Benefit Issue Number	Qty	Trans...	Transaction Date
6/26/2012	7/25/2012	980210191925	1	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2.50	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			72	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			9	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			1	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			16	Issued SCHNEIDER1	6/26/2012 3:47:15 PM
			2	Issued SCHNEIDER1	6/26/2012 3:47:15 PM

WAS THE QUANTITY ISSUED OR VOIDED

Start Date	End Date	Benefit Issue Number	Qty	Trans...	Transaction Date
6/26/2012	7/25/2012	980210191929	2.30	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			36	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			2	Issued PERRELLI	7/19/2012 2:26:58 PM
			6	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			2.30	Issued PERRELLI	7/19/2012 2:26:58 PM
			1	Issued PERRELLI	7/19/2012 2:26:58 PM
			2	Issued PERRELLI	7/19/2012 2:26:58 PM
			2	Issued PERRELLI	7/19/2012 2:26:58 PM
			3	Issued PERRELLI	7/19/2012 2:26:58 PM
			72	Issued PERRELLI	7/19/2012 2:26:58 PM
			5	Issued PERRELLI	7/19/2012 2:26:58 PM

IF THIS WAS A RE-ISSUANCE - WHAT WAS THE REASON

Start Date	End Date	Benefit Issue Number	Qty	Trans...	Transaction Date	Re-Issue Reason
6/26/2012	7/25/2012	980210191929	2.30	Issued PERRELLI	7/19/2012 2:26:58 PM	Emergency/disaster situation
			1	Issued PERRELLI	7/19/2012 2:26:58 PM	
			36	Issued PERRELLI	7/19/2012 2:26:58 PM	
			1	Issued PERRELLI	7/19/2012 2:26:58 PM	
			2	Issued PERRELLI	7/19/2012 2:26:58 PM	
			6	Issued PERRELLI	7/19/2012 2:26:58 PM	
			1	Issued PERRELLI	7/19/2012 2:26:58 PM	
			1	Issued PERRELLI	7/19/2012 2:26:58 PM	
			2.30	Issued PERRELLI	7/19/2012 2:26:58 PM	
			2.50	Issued PERRELLI	7/19/2012 2:26:58 PM	
			2	Issued PERRELLI	7/19/2012 2:26:58 PM	
			2	Issued PERRELLI	7/19/2012 2:26:58 PM	
			3	Issued PERRELLI	7/19/2012 2:26:58 PM	
			72	Issued PERRELLI	7/19/2012 2:26:58 PM	
			5	Issued PERRELLI	7/19/2012 2:26:58 PM	

5. Adjunct History

Current Adjunct History Screen

Include In verification	Name	CAT	Elig	REP*	Medicaid*	VER	Details	REP*	VER	Details	REP*	VER	Details	History
<input checked="" type="checkbox"/>	Test IFF	C1	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test AgencyC9	C4	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test NPP	NPP	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test PG	PG	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H

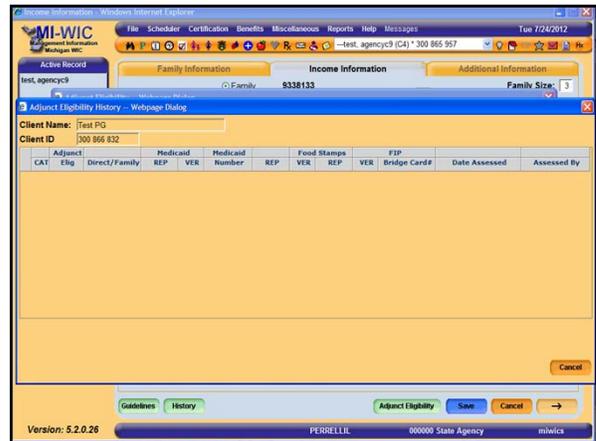
Current Adjunct History Screen

Include In verification	Name	CAT	Elig	REP*	Medicaid*	VER	Details	REP*	VER	Details	REP*	VER	Details	History
<input checked="" type="checkbox"/>	Test IFF	C1	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test AgencyC9	C4	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test NPP	NPP	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H
<input checked="" type="checkbox"/>	Test PG	PG	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	Unknown	Details	No	<input type="checkbox"/>	Details	No	<input type="checkbox"/>	Details	H

Adjunct History For Each Client Will Be Displayed In The Pop-Up

Including:

- Was the Adjunct Eligibility verification “Direct” or by “Family”
- Medicaid, Food Stamps, FIP reporting (yes/no)
- Medicaid and Food Stamp numbers
- Date Assessed
- Who Assessed

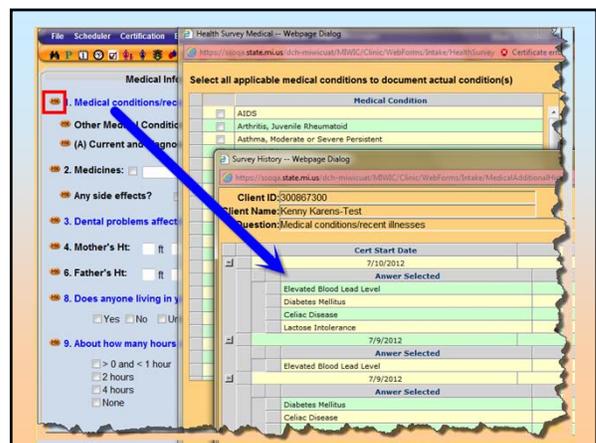


Linda Dingerson

6. Medical, Nutrition, BF Assessment Screen History

Client Medical, Nutrition and BF Assessment History

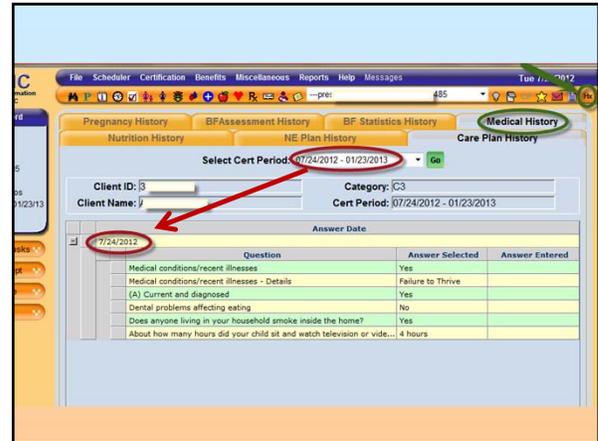
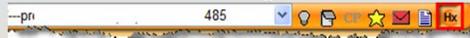
- History for each question in Medical, Nutrition, Breastfeeding Statistics and Breastfeeding Assessment screens
- Hx Icon in front of each question
 - Cert Start Date
 - Answer Date
 - Answer Selected (checkbox or radio button clicked)
 - Answer Entered (text fields)



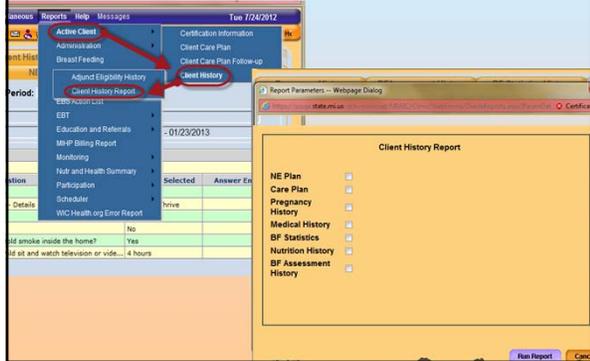
Client History Summary Screen

*Hx Icon at far right of Toolbar

- Pregnancy History
- Breastfeeding Assessment History
- Breastfeeding Statistics History
- Medical History
- Nutrition History
- NE Plan History
- Care Plan History



Client History Summary Report



7. Lab Screen Changes

CHANGE TO LAB AND HEIGHT/WEIGHT SCREEN ORDER

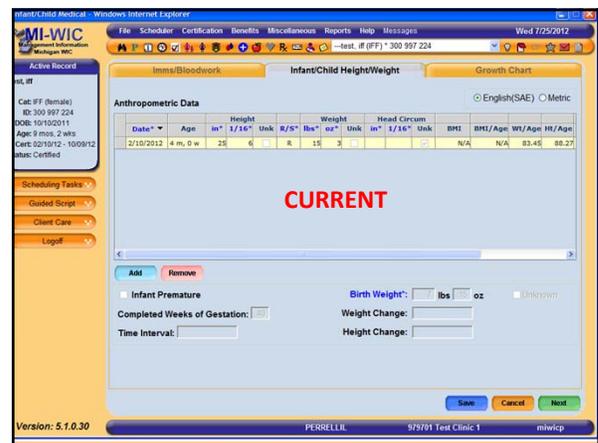
Infant/Child Height/Weight Growth Chart Imms/Bloodwork

Infant & Child

Height/Weight Imms/Bloodwork

Woman

—More accurately reflects clinic flow



Infant/Child Height/Weight | Growth Chart | Imms/Bloodwork

Anthropometric Data

Date	Age	in	1/16	Unk	?	lbs	oz	Unk	?	in	1/16	Unk	?	BMI	BMI/ Age	Wt/ Age	Ht/ Age
7/12/2012	1 y, 11 m	35	0			33	0			18	0			N/A	N/A	99.99	99.99
7/10/2012	1 y, 11 m	35	0			30	8			18	0			N/A	N/A	99.99	99.99
7/9/2012	1 y, 11 m	34	8			30	0			18	8			N/A	N/A	99.99	99.99
7/6/2012	1 y, 11 m	32	10			28	4			18	0			N/A	N/A	99.99	99.99
6/28/2012	1 y, 11 m	30	12			25	5			17	10			N/A	N/A	19.33	0.60
6/24/2012	1 y, 11 m	30	12			25	4			17	10			N/A	N/A	51.26	22.85

NEW

Add Remove

Infant Premature Birth Weight: 7 lbs 8 oz Unknown

Completed Weeks of Gestation: 39 Weight Change: 2 lbs 8 oz

Time Interval: 2 days Height Change: 0 in

Infant/Child Height/Weight | Growth Chart | Imms/Bloodwork

Anthropometric Data

Date	Age	in	1/16	Unk	?	lbs	oz	Unk	?	in	1/16	Unk	?	BMI	BMI/ Age	Wt/ Age	Ht/ Age
7/25/2012	0 m, 1 w	23	8			9	6			16	8			N/A	N/A	0.00	
5/28/2012	0 m, 1 w	22	0			9	6			16	0			N/A	N/A		

? Checked

- Requires explanation in Comments field
- Growth Chart reflects "invalid measurement"
- No Risk Assigned

Growth Chart | Imms/Bloodwork

in	1/16	Unk	?	BMI	BMI/ Age	Wt/ Age	Ht/ Age	Wt/ Ln	Ht/ Age	Comments
16	8			N/A	N/A	0.01	23.02	4.85		Infant has ...
16	0									



Imms/Bloodwork | Height/Weight

Anthropometric Data

Date	in	1/16	Unk	lbs	oz	Unk	Weeks	PG Wt Change	Weight Gain/Loss	BMI	Comments
6/12/2012	67	12		148	0				0	19.45	

CURRENT

Add Remove

What was your weight just before you became pregnant with this baby?: 127 lbs Unknown

How much weight did you gain during this pregnancy?: 33 lbs Unknown

Weight at Delivery: 160 lbs

Save Cancel Next

Height/Weight | Imms/Bloodwork

Anthropometric Data

Date	in	1/16	Unk	lbs	oz	Unk	Weeks	PG Wt Gain	Weight Gain/Loss	Cat	Dur	Pre-PG BMI	Current BMI	Comments

NEW

Add Remove

What was your weight just before you became pregnant with this baby?: lbs Unknown

How much weight did you gain during this pregnancy?: lbs Unknown

Weight at Delivery: lbs

Save Cancel Next

Imms/Bloodwork | Infant/Child Height/Weight | Growth Chart

Immunization

MCIR Status: Record Not Found Check Status

Immu Status: Other documented record: Imms U

Action:

CURRENT

Lead

Date of Lead Test	Lead Value	WIC	Method

Has child had a blood lead test?
No Yes Don't Know

Bloodwork

Date of Bloodwork	Ref	HGB	Hct	Re-Test	Comments	No Blood	Exemption Reasons
6/12/2012						<input checked="" type="checkbox"/>	Not required by Policy

Add Remove

Save Cancel Next

Immunization

Date	MCIR STATUS	Imms Status	Referral/Action
7/25/2012	Service Fail	Other documented record: Imms due	

Bloodwork

Date of Bloodwork	Non-WIC Data	HGB	Hct	Re-Test	Notes	No Blood	Exemption Reasons
7/18/2012	<input type="checkbox"/>	10		<input type="checkbox"/>		<input type="checkbox"/>	
7/18/2012	<input type="checkbox"/>	11.5		<input checked="" type="checkbox"/>	test note	<input type="checkbox"/>	
7/9/2012	<input checked="" type="checkbox"/>	10.5		<input type="checkbox"/>		<input type="checkbox"/>	

8. MCIR Interface

- ### MCIR Interface
- Immunization Grid Row instead of button
 - Allows entry of Action if MCIR return is Up-to-Date
 - New Action dropdown option/function
 - Parent Waived/Refused
 - Referral to Dr or Imms Clinic writes to Referral screen
 - MCIR Report button
 - Pdf of MCIR Report

Immunization

Date	MCIR STATUS	Imms Status	Referral/Action
7/25/2012	Service Fail	Other documented record: Imms due	Referred to Private Dr.

Bloodwork

Date of Bloodwork	Non-WIC Data	HGB	Hct	Re-Test	Notes	No Blood	Exemption Reasons
7/18/2012	<input type="checkbox"/>	10		<input type="checkbox"/>		<input type="checkbox"/>	
7/18/2012	<input type="checkbox"/>	11.5		<input checked="" type="checkbox"/>	test note	<input type="checkbox"/>	
7/9/2012	<input checked="" type="checkbox"/>	10.5		<input type="checkbox"/>		<input type="checkbox"/>	

MCIR Report

STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
Official State of Michigan Immunization Record

MCIR ID#: 366
Name: Pn les
As of: July 25, 2012
Provider: Assessment indicates that routine vaccinations are up to date. The next vaccination(s) can be administered on or after 08/30/2012.

Gender: M
Age: 2 Months 25 Days
DOB: 04 12

Vaccine Series	Dose#1	Dose#2	Dose#3	Dose#4	Dose#5	Dose#7
DTP/DTaP-DT-2/5/10/13	07-02-2012					
Polio	07-02-2012					
Hib	07-02-2012					
Hepatitis B	04-30-2012	07-02-2012				
Pneumococcal Conjugate	07-02-2012					
Rotavirus	07-02-2012					

Vaccine	Next Due Date	Accelerated Due Date	Recommended Date	Override Date
DTaP	07-30-2012		09-02-2012	09-30-2012
Polio	07-30-2012		09-02-2012	09-30-2012
MMR	04-30-2013		04-30-2013	07-30-2013
Hib	07-30-2012		09-02-2012	09-30-2012
Hepatitis B	10-30-2012		11-02-2012	07-30-2013
Vaccine	04-30-2013		04-30-2013	07-30-2013
PCV13	07-30-2012		09-02-2012	09-30-2012
Rotavirus	07-30-2012		08-30-2012	09-30-2012
Hepatitis A	04-30-2013		04-30-2013	10-30-2013

Vaccine Type	Date	Dose Qty	Site	MG	Lot	YTD Date	Signature

Immunization

Date	MCIR STATUS	Imms Status	Referral/Action
7/24/2012	Imms Up to Date	Other documented record: Imms due	Referred to private Dr

Family Referrals

Disc	Ref	Car...	Category
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	BP Support
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Breastfeeding Peer Counselor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Child Support Services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Churches
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	College student services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Credit Unions
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Crisis Centers
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Daye Test

Individual Referrals

Disc	Ref	Car...	Category
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Child care centers
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Children's Hospital of Michigan and H...
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Children's Special Health Care Serv...
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Community Mental Health & Mental H...
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dave test
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Dental
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Doctor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	EPSDT/Medicaid Health Screening

Client Ref Provider -- Webpage Dialog

Doctor: [Dropdown]

Date: 7/17/2012

Referral/Community Resource: [Dropdown]

User ID: [Dropdown]

Text Messaging in WIC

Eileen Guilford



9. Text Message Appointment Reminders

Transition to text message reminders will be a two phase project.

Text messaging function will only be present **“going forward”** with clients coming in after the release. Text messages will not be sent to clients whom have come in during the past six months.

Phase 1

- **Phase 1:** Current postcard notifications sent by system will be duplicated in the text messages. (Some language changes will be made prior to the release as current postcard messages have too many characters.)



Phase 2:

- A statewide workgroup will be formed to work out the details of the new text messaging capacity.
- **Assess** all current notifications, including Auto-Dialer and postcards
- **Formulate** the wording of the text messages
- **Decide** on time frames of when will they be sent to clients

How will the functionality work in the system?

- A new field, “text messages”, has been added to the phone number grid on both the Precert Screen and the Family Information Screen.
- Staff will have to ask clients if they wish to receive text messages during the intake process in order for this field to be checked and the system to be prompted to send the text messages.

Current Text Message Appointment Reminders

- Infant Evaluation Appointment Reminder – day before
- Walk-in Appointment
- Project FRESH Reminder
- EDU Appointment Reminder – day before
- NCRD Appointment Reminder – day before
- Project FRESH Appointment Reminder – day before

Current Text Message Appointment Reminders

- Dual Participation Message
- End of Certification Message
- Cert, PCert Appointment Reminder – day before
- Recert Appointment Reminder – day before
- Missed Appointment Message
- Benefit Issuance Overdue Message
- Prescription Expiration Message

Current Text Message Appointment Reminders

- Registered Dietician Services Message
- Appointment Cancellation Message
- Appointment Cancellation due to Wait List
- Call for Appointment due to Wait List removed



Precert Screen

MI-WIC Precertification - Windows Internet Explorer

Family ID: 2577525 | Authorized Person Last Name: TAAMNEH | First Name: MARY | MI Birth Date: 4/15/1979 | Clinic: 393950 Kalamazoo County Health

Street Address: 25305 ROUGE RIVER | Mailing Address: 48127 Dearborn Heights, MI | County: Wayne

Last Name*	First Name*	I	Birth Date*	Cat*	N/P*	Client ID	Foster	Application Da
TAAMNEH	EVA		1/4/2011	C1	F	300 854 106		1/4/2011
TAAMNEH	ELI		11/22/2008	C3	M	300 408 529		11/26/2008
TAAMNEH	MARY		4/15/1979	PG	F	300 414 555		4/16/2008

Special Needs: [] Language: English

Phone Information:

Area Code	Phone	Comment	Prefer	No Calls	Phone Type	Text Messages
(313)	454-9298	cell	<input checked="" type="checkbox"/>	<input type="checkbox"/>	cell	<input type="checkbox"/>

Family Information Screen

MI-WIC Family Information - Windows Internet Explorer

Family ID: 2577525 | Last Name: TAAMNEH | First Name: MARY | MI Birth Date: 4/15/1979

Street Address: 25305 ROUGE RIVER | Mailing Address: 48127 Dearborn Heights, MI | County: Wayne

Authorized Person: TAAMNEH, MARY | Proxy 1: JAD | Proxy 2: []

Phone Information:

Area Code	Phone	Comment	Prefer	No Calls	Phone Type	Text Messages
(313)	454-9298	cell	<input checked="" type="checkbox"/>	<input type="checkbox"/>	cell	<input type="checkbox"/>

Income: \$49,520.00

Questions