

New Billing Agent Application Instructions

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

Contents

- New Billing Agent Overview
- Register for MILogin and CHAMPS <u>Slides 4-17</u>
- Billing Agent Application <u>Slides 18-46</u>
- Tracking Existing Application <u>Slides 47-51</u>



New Billing Agent Overview

- The purpose of this presentation is to provide guidance to entities seeking to complete a new billing agent application.
- An authorized billing agent MUST be able to complete HIPAAcompliant transactions through the use of v5010 software, review the Electronic Submissions Manual, Companion Documents, and successfully complete file testing.
- All new Billing Agent applications must be completed utilizing the CHAMPS system.



Register for MILogin and CHAMPS

MILogin is a website that allows a user to enter one ID and password in order to access multiple applications.

CHAMPS (Community Health Automated Medicaid Processing System) is the program where providers enroll, update enrollment information, and report services provided.



HELP CONTACT US



- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <u>https://milogintp.Michigan.gov</u> into the search bar
- Click Sign Up



B Michigan.gov		HELP CONTACT US
MILogin for Third Party		
# НОМЕ		
Create Your Account	Profile	2 3 Security Setup Confirmation
Profile Information		
* Required		
*First Name Middle Ir	itial *Last Name	Suffix
*Email Address	*Confirm Email Addres	55
*Work Phone Number	Mobile Number	
*Verification Question: Bee, chin, ankle, leg and dog: how n	nany body parts in the list?	
agree to the terms & conditions.		
NEXT		

- Complete all required fields
- Check the 'I agree' box
- Click Next





- Create the user ID and password following the listed guidelines
- Select the preferred password recovery method(s)
- Click Create Account



MILogin for Third Party			
А НОМЕ			
Create your account	✓ Profile Information	2 ✓ Security Setup	3 Confirmation
Confirmation			
✓ Success Your account has been successfully created.			
LOGIN			

- Your MILogin account has now been created successfully
- Click the Login button to return to the login screen





HELP CONTACT US



- Enter your User ID and Password you just created
- Click Login





• Click Request Access

*MILogin resource links are listed at the bottom of the page





- Type CHAMPS in the search box
- Click the search/magnifying button





• Click on CHAMPS







- Select the 'I agree to the terms & conditions' radio button
- Click Request Access



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MILogin for Third F	Party			
A HOME 👌 REQUEST ACCESS	면 UPDATE PROFILE 옥 S		E PASSWORD 🕒 LOGO	UT
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Additional Information				
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*Email Address				
nyitil III gynal om				
*Work Phone Number				
111.000.000				
*CHAMPS User Type				
 Provider/Other State User Only 				
SUBMIT	RESET			

- Verify all information is correct Click Submit •
- •





- You will be given confirmation that your request has been submitted successfully
- Click the Home button to return to the MILogin Home Page



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	blications by clicking on the app	s lication links below				
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CHAMPS						

- You will be directed back to your MILogin Home Page
- Click the CHAMPS hyperlink





Click Acknowledge/Agree button to accept the Terms & Conditions to get into CHAMPS



Billing Agent Application

CHAMPS Application

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Provider Enrollment							
<u> </u>	New Enrollment	Enroll As A New Provider					
	Track Application	Track Existing Provider Application					

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Provider Portal > New Enrollment									
Enrollment Type									
			Select the Appl	cable Enrollment Type					
) Individual/Sole Proprietor									
○ Regular Individual/Sole Propr	etor or Rendering/Se	ervicing Provider							
) Group Practice (Corporation, Partn	ership, LLC, etc.)								
) Billing Agent									
) Facility/Agency/Organization (FAO	Hospital, Nursing Fa	cility, Various Entiti	es)						
Atypical (non-medical) provider (Cl	oose this option if y	ou do not have a NF	I)						
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- Select Billing Agent
- Click Submit



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🚹 > Pro	III Basic Information	^ ^
	Entity Business Name: (Doing Business As)	
	Indicate Claim Submission Type: Dental Institutional Professional * (Must select at least one claim type)	
O In		_
⊖G		-
● B	First Name: Middle Initial: Middle Initial:	
○ A'	Last Name: * Condit Linian Address.	
	Fax Number: Email-3: Email-3: Email-4: Email-4:	
_	Email-5: Email-6:	~
- 1	III Technical Contact	<u>^</u>
	Same as Support Contact	
	First Name: * Middle Initial:	
	Last Name: * Contact Email Address:	
	Phone Number: * Extr: Email-1: * Email-2:	^
- 1	Fax Number: Email-3: Email-4: Email-4:	
	Email-5: Email-6:	
	III Billing Agent Address Details	^
- 1	End Date:	
	If a department or drawer number is required enter the information in line TWO.	
	If an attention line is required, please enter the information in Line THREE. (For example: ATTN: Billing Dept.)	
- 1	Address Line 1: Address Line 2: Address Line 2:	
	Address Line 3: OTHER V *	ľ
🖸 Sub	✓ Finis	.h OCancel
	Page ID: dlgAddBasicInformationStep1(Provider)	

- Complete all fields marked with an asterisk (*)
- The technical contact is used by Automated Billing as a point of contact for issues related to electronic files or FTS Password reset requests
- Click Finish

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	Application ID: 20180404470595	Name: Testing Biling Agent				^
0	III Basic Information			^		
0	You have successfully completed the basic information on the Enrollment Application.					
	Your Application ID is: 20180404470595					
0	Please make note of this Application ID. This is the number you will be required to use to track the status of your enrollment application. Without this number, you will not be able to access your application and your information will be deleted.					
	Please make sure to complete your application and submit it for State Review within 30 calendar days OR your application will be deleted.					
				√ Ok		
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- Confirmation, Basic Information is complete
- Take note of the Application ID, as this is used to track your application status
- Click Ok



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> Provider Portal > New Enrollment > Bill	ing Agency Enrollment									
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Enroll Billing Agent										4
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Step			Required	Start Date	End D	Date Stat	tus	Ste	p Remark	
Step 1: Provider Basic Information			Required	04/04/2018	04/04	/2018 Com	nplete 🗲		-	
Step 2: Add Mode of Claim Submission/EDI	Exchange		Required			Inco	omplete			
Step 3: Add Provider Controlling Interest/Ow	nership Details		Required			Inco	omplete			
Step 4: Upload Documents			Optional			Inco	omplete			
Step 5: Complete Enrollment Checklist			Required			Inco	omplete			
Step 6: Submit Enrollment Application for Ap	proval		Required			Inco	omplete			
View Page: 1 O Go	Page Count 🛛 🖬 Sa	aveToXLS	Viewing Pag	e: 1			« First	Prev	> Next	» Last

- Billing Agent Enrollment steps are listed (Please Note: some steps are required versus optional)
- Step 1 has a status of Complete
- Click on Step 2: Add Mode of Claim Submission/EDI Exchange



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pplicatio	on ID: 20180404470)595	Name: Testing Biling Agent			
Mode of Claims Submission/EDI exchange						
		Please select the submission	ion methods from EDI Exchange and/or Other Claims Submission as applicable.			
₩ E	DI exchange		*			
Γ	Method	Description	Applicable Transactions			
ſ	Electronic Batch	To upload/download HIPAA transactions from screens (Maximum file upload size is 50MB)	837P- Professional (FFS), 837I -Institutional(FFS), 837D -Dental(FFS), 270/271 -Eligibility,Inquiry/Response, 276/277-Claim Status Inquire/Response			
	CORE Batch	To upload/download HIPAA transactions using CORE Batch Connectivity	270/271 -Eligibility Inquiry/Response, 276/277-Claim Status Inquire/Response, 835 Health Care Claim Payment/Advice			
	CORE Real Time	To upload/download HIPAA transactions using CORE Real Time Connectivity	270/271 -Eligibility Inquiry/Response, 276/277-Claim Status Inquire/Response			
ł	Data Exchange Gateway (DEG)	To submit/receive HIPAA Transactions via Data Exchange Gateway (DEG) using SFTP/SSLFTP/HTTPS	837P- Professional (FFS/Encounter), 837I -Institutional(FFS/Encounter),837D -Dental(FFS/Encounter), 270/271 -Eligibility Inquiry/Response, 276/277-Claim Status Inquire/Response, 278/278- Prior Authorization Request/Response, 835- Healthcare Claim payment Advice NCPDP Post Adjudication			

- Check each mode of claim submission applicable (Please Note: DEG has been renamed to File Transfer Service FTS)
- Click ok

Image: Second Secon
> Provider Portal > New Enrollment > Billing Agency Enrollment Application ID: 20180404470595 Name: Testing Biling Agent Close Image: Close Enroll Billing Agent Step Required Step 1: Provider Basic Information Step 2: Add Mode of Claim Submission/EDI Exchange Required 04/04/2018 04/04/2018 04/04/2018 04/04/2018 04/04/2018 Complete
Application ID: 20180404470595 Name: Testing Biling Agent Image: Close Enroll Billing Agent Image: Step I: Provider Basic Information Required Start Date End Date Status Step Remark Step 1: Provider Basic Information Required 04/04/2018 04/04/2018 Complete Image: Close
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Business Wizard - Provider Enrollment (Billing Agent). Click on the Step # under the Step Column Step Step Required Start Date End Date Status Step Remark Step 1: Provider Basic Information Required 04/04/2018 04/04/2018 Complete Image: Complete Column Step Col
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Step 2: Add Mode of Claim Submission/EDI Exchange Required 04/04/2018 Complete
Step 3: Add Provider Controlling Interest/Ownership Details Required Incomplete
Step 4: Upload Documents Optional Incomplete
Step 5: Complete Enrollment Checklist Required Incomplete
Step 6: Submit Enrollment Application for Approval Required Incomplete
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- Step 2 has a status of Complete
- Click on Step 3: Add Provider Controlling Interest/Ownership Details



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Filter By				C) Go					Save Fi	lters T M	y Filters▼
Owner SSN/EIN	/TIN			Owner Inform	ation		Туре	St	art Date	End Date		
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Add Other Owne	d Entity	List Ownersh	ip Interest in other	Entities reimbur	sible by Medicaid	and/or Medicare.						
Filter By					O Go					Save Fi	Iters T M	y Filters▼
Other Owner El	N/TIN				Other Owner Infor	rmation				Address		
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• To enter owner information, click Add



polication ID: 20180404470595	Name: Testing	Biling Agent	
	Hune. Footing	Dining Agent	
Provider Controlling Interest/Ownership			
Туре:	SELECT 🕑 * 🥡	Percentage Owned:	*
SSN:		EIN/TIN:	
Legal Entity Name:		Entity Business Name:	
	(As shown on the Income Tax Return)		(Doing Business As)
First Name:		Last Name:	
Suffix:		DOB:	
Phone Number:	* Extn:	Email:	
Start Date:	*	End Date:	
Address Line 1:	*	Address Line 2:	
	(Enter Street Address or PO Box Only)		
Address Line 3:		City/Town:	OTHER •
State/Province:	OTHER *	County:	OTHER
Country:	UNITED STATES 💽 *	Zip Code:	* - Validate Address
			✓ ок 🗵
Page ID: dlgEnrlmntAddOwner(Provider)			

(Please Note: you should receive confirmation "Address Validation Successful")

Michigan Department or Health & Human Services

Click Ok

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rovider Portal > New Enrollment > Billing Ag	ency Enrollment > General						
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3456789	Testing Billing Agent	Corporate - Non Charitable	01/01/	2018	12/31/2999		
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	testing,test	Managing Employee	01/01/	2018	12/31/2999		
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d Other Owned Entity	p Interest in other Entities reimbursible by N	/ledicaid and/or Medicare.					
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her Owner EIN/TIN		Other Owner Information		Address			
7		۸Ÿ		▲▼			
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- After entering all required Owner Types, continue to Ownership Details;
- Click on Owner ID hyperlink

(Please Note: this process must be completed for all Owner Types listed)



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A > Provider Portal > New Enrollment > Billing Agency Enrollment > Genera	4				
Application ID: 20180404470595	Na	me: Testing Biling Agent			
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Modify Provider Controlling Interest/Ownership					
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Legal Entity Name:	Testing Billing Agent *	Entity Business Nam	ne: Testing Billing Agent *		
	(As shown on the Income Tax Return)		(Doing Business As)		
First Name:		Last Nam	ne:		
Suffix:		DO	B:		
Phone Number:	(517) 333-3333 * Extn:	Ema	ail:		
Start Date:	(01/01/2018)	End Da	te: 12/31/2999		
Address Type:	Business Address				
Address Line 1:	320 S Walnut St *	Address Line	2:		
	(Enter Street Address or PO Box Only)				
Address Line 3:		City/Tov	wn: LANSING 🖌 *		
State/Province:	UNITED STATES *	Coun Zin Co	ty: INGHAM ✓	Validate Address	
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Owner Name Re	ationship	Modified Date Operational	I Status		
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Prina Adverse Legal Actions/Convictions Disclosure		la como de como	- 1 1 4 - 41 1 4		~
Question		Answer Final Advers	e Legal Action Imposed	Com	ments
Click the link "Final Adverse Legal Actions/Convictions Disclosure" to read and	answer the disclosure.	Not Completed			

- To enter relationship information for all owner types, click Add
- To review what relationship is required when each owner is entered review <u>http://www.michigan.gov/documents/mdhhs/PE_ownership_step_616880_7.pdf</u>



Application ID: 20180404470595	Name: Testing E	illing Agent	
III Add Owner Relationship			^
	Owner Name:SELECT		
	Relationship:SELECT		
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- Please Note: If you click on Add, under Relationships, and you receive this screen where Owner Name only shows Others; you are no longer required to enter additional relationships.
- Click Cancel

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	Suffix:	\checkmark					DO	B:				
	Phone Number:	(517) 333-3333	* Extn:				Ema	ail:				
	Start Date:	01/01/2018	*				End Dat	te: 12/31/29	99 🗰			
	Address Type:	Business Address										
	Address Line 1:	320 S Walnut St	*				Address Line	e 2:				
		(Enter Street Address or	PO Box Only)									
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Final Adverse Legal Actions/Convict	ons Disclosure											
ion						Answer	Final Adverse L	egal Action In	nposed		Comments	
he link "Final Adverse Legal Actions/Convictions D	isclosure" o read and a	nswer the disclosure.				Not Completed						

- Once a Relationship is created for each Owner Type
- Click the hyperlink, Final Adverse Legal/Action/Convictions Disclosure



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Provider -

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Help 20180404470595 ADVERSE LEGAL ACTIO otures information on final adver supplier, or any owner of the p Offenses include: Felony crime s for which the individual was co	NS/CONVICTIONS se legal actions, such as conv ovider or supplier was, within	ctions, exclusions, revocations, a	Name: Testing Bi	iiling Agent final adverse actions must be reported	I, regardless of whether any records	were expunged or any appeal		
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supplier, or any owner of the p Offenses include: Felony crime s for which the individual was co	ovider or supplier was, within							
hat would result in a mandatory anor conviction, under Federal anor conviction, under Federal misdemeanor conviction, unde misdemeanor conviction, unde	s against persons and other s nvicted, including guilty pleas exclusion under Section 112? or State law, related to: (a) th or State law, related to theft, f Federal or State law, relating Federal or State law, relating	he last 10 years preceding enrolli milar crimes for which the individu and adjudicated pre-trial diversion (a) of the Social Security Act. delivery of an item or service unc aud, embezzlement, breach of fid to the interference with or obstruc to the unlawful manufacture, distr	ment or revalidation of enrollme ual was convicted, including guil s; any felony that placed the Me der Medicaid or a State health c: luciary duty, or other financial m tion of any investigation into an ribution, prescription, or dispens	int, convicted of a Federal or State felo Ity pleas and adjudicated pre-trial dive edicaid program or its beneficiaries at are program, or (b) the abuse or negle hisconduct in connection with the delive ny criminal offense described in 42 C.F sing of a controlled substance.	ony offense that CMS has determined rsions; financial crimes, such as exto immediate risk (such as a malpractic act of a patient in connection with the ery of a health care item or service. .R. Section 1001.101 or 1001.201.	I to be detrimental to the best rtion, embezzlement, income e suit that results in a convicti delivery of a health care item	interests of the program tax evasion, insurance fr on of criminal neglect or or service.	and its raud and other misconduct); an
REVOCATIONS, or SUSPENS	IONS provide health care by any St	te licensing authority. This include	es the surrender of such a licent	se while a formal disciplinary proceedi	ing was pending before a State licens	sing authority.		
ion or exclusion from participati	n in, or any sanction imposed	by, a Federal or State health care	e program, or any debarment fro	om participation in any Federal Execut	ive Branch procurement or non-procu	irement program.		
ledicaid payment suspension u	nder any Medicaid enrollment							
I revocation of any Medicaid pro	vider billing number.							
SE LEGAL ACTION/CONVICT	ON ACTION HISTORY							
ider any current or former name	or business identity, ever had	a final adverse legal action listed	above imposed against you?)Yes (No	•			
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E LEGAL ACTIONICONVICTION ACTION HISTORY der any current or former name or business identity, ever had a final adverse legal action listed above imposed against you? Yes No

- Read through Final Adverse Legal Actions/Convictions statement, check Yes or No
- Click Ok

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the link "Final Adverse Legal Actions/	Convictions Disclosure" to read and	answer the disclosure.		Completed	No				

- After you have completed all required Relationships and read and completed Final Adverse
 Legal Actions/Convictions statement, click Save
- Click Close

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After going through each Owner ID, completing the required Relationships and reading and completing the Final Adverse Legal Actions/Convictions statement, click Close

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3: Add Provider Controlling Interest/Ownership Details	Required	04/04/2018	04/04/2018	Complete		
4: Upload Documents	Optional			Incomplete		
5: Complete Enrollment Checklist	Required			Incomplete		
6: Submit Enrollment Application for Approval	Required	-		Incomplete		
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- Step 3 is complete
- Click on Step 4: Upload Documents (Please Note: This step is optional)



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- The documentation has been added
- To return to the enrollment steps, click Close



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- Step 4 is complete
- Click on Step 5: Complete Enrollment Checklist



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you able to produce HIPAA-Compliant v 5010A1 or 5010A2 transactions?	Not Completed	\checkmark			
I you be submitting claims directly to Michigan Medicaid?	Not Completed	\checkmark			
ve you viewed the Electronic Submissions Manual, Companion Documents and Implementation Guides?	Not Completed	\checkmark			
uld you be willing to submit HIPAA-Compliant transactions for new providers?	Not Completed	\checkmark			
you be submitting HIPAA 270/271 Eligibility (Inquiry/Response) transactions?	Not Completed				
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Answer the questions in the Provider Checklist Add Comments when necessary					
Answer the questions in the Provider Checklist Add Comments when necessary Click Save					ЭН

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• Step 5 is complete

Click on Step 6: Submit Enrollment Application for Approval

(Please Note: If you chose not to complete optional steps you can still submit your application) You must complete step 6 to submit your application



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				The information submitted for enrollm	ent shall be verified and reviewed by the	State.				
				During this time, any changes t	to the information shall not be accepted.					
				I agree that the information submitted as a part	t of the application is correct (Private and	Confidentia	I).			
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• Final Submission: Click Next



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1 applying nd certify	for enrolime as follows:	nt as a provider	or trading partner i	in the Medical Assista	ince Program (and programs	for which the Michigan Depar	tment Of Health and	d Human Services (MDH	HS) is the fiscal interr	nediary), l rep	oresent
	2. Enrollme subcontr	ent in the Medical actors.	Assistance Program	a does not guarantee pa	articipation in MDHHS manage	d care programs nor does it repl	ace or negate the co	ntract process between a	managed care entity ar	nd its providers	; or
	4. The prov 455.100	iders and fiscal a	gents of ownership a	and control information :	agree to provide proper disclo	sure of provider's owners and ot	her persons criminal	related to Medicare, Med	caid or Title XX involve	ment. [42 CFR	
	 I he app involvem 	licant and the em	ployer agree to provi eption of Medicare, N	ide proper disclosure of vledicaid, or Title XX pro	f any criminal convictions relat ograms. [42 CFR 455.106 and	d to Medicare (Title XVIII), Medi 42 U.S.C. § 1320a-7]	icaid (Title XIX), and	other State Health Care F	Programs (Title V, Title)	<x, and="" td="" title="" x<=""><td>XI)</td></x,>	XI)
	6. Before b	illing for any med	ical services I render	r, I will read the Medicai	id Provider Manual from the M	chigan Department Of Health ar	nd Human Services (I	MDHHS). I also agree to	comply with 1) the term	s and conditior	ns of
	7.1 agree t	comply with the cal Assistance P	provisions of 42 CF ogram is allowed.	R 455.104, 42 CFR 455	5.105, 42 CFR 431.107 and A	t No. 280 of the Public Acts of 1	939, as amen <mark>p</mark> ed, wh	nich state the conditions a	ind requirements under	which participa	ation in
	8. I agree t or on be	hat, upon reques half of, a Medical	and at a reasonable Assistance Program	e time and place, I will a beneficiary. These rec	allow authorized state or federa cords also include any service	I government agents to inspect, ontract(s) I have with any billing	copy, and/or take an agent/service or ser	y records I maintain perta vice bureau, billing consu	ining to the delivery of g Itant, or other healthcar	goods and server e provider.	vices to,
	9.1 agree t of costs	o include a claus and services furn	e in any contract I en ished under the cont	iter into which allows au tract.	uthorized state or federal gove	nment agents access to the sub	contractor's accounti	ng records and other doc	uments needed to verify	the nature an	d extent
	10. I am not	currently suspen	ded, terminated, or e	excluded from the Medic	cal Assistance Program by any	state or by the U.S. Departmen	t of Health and Huma	an Services.			
	11. I agree t proceed that the	o comply with all ngs convened ur Medicaid Audit Sy	policies and procedu der Act No. 280 of th ystem, which uses ra	ures of the Medical Assis he Public Acts of 1939, a andom sampling, is a rel	istance Program when billing f as amended, or in a court of c liable and acceptable method	or services rendered. I also agree competent jurisdiction. I further ag for determining such overpayme	e that disputed claims gree to reimburse the nts.	s, including overpayments Medical Assistance Prog	s, may be adjudicated ir ram for all overpaymen	administrative ts, and I ackno	e wledge
	12. I agree t Health a	o comply with the	privacy and confide	ntiality provisions of any	y applicable laws governing th	e use and disclosure of protected	d health information, i	including the privacy regu	lations adopted by the	J.S. Departme	nt of

Read through the entire list of Terms and Conditions •



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agents, employees, assigns and successors of the Indemnified Party, harmless from and against any and all claims, losses, and actions, including all costs and reasonable attorney fees, caused by the Indemnifying P
any subcontractor, agent, person or entity under the Indemnifying Party's control, in connection with electronic Transactions.
6. Standard Transactions.
All Standard Transactions, as defined by HIPAA, will be conducted by the parties using only code sets, data elements, and formats specified by the Transaction Rules and instructions in the MDHHS Companion Guide
parties agree that when conducting Standard Transactions, they will not change the delinition, data conductor, or use of a data element or segment in a standard, add data elements or segments to the maximum deline set, use any code or data elements that are either marked "not used" in the standard's implementation specification or are not in the standard's implementation specification(s), or change the meaning or intent of the H standards implementation specifications.
7. Testing.
All new Trading Partners will cooperate with MDHHS upon request in testing processes prior to submission of production data. Existing Trading Partners will cooperate with MDHHS upon request in testing processes changes in submission format prior to submission of production files. MDHHS will notify the Trading Partner of the effective date for production data after successful testing.
3. Data and Network Security.
The parties agree to use reasonable security measures to protect the integrity of data transmitted under this Agreement and to protect this data from unauthorized access. The Trading Partner shall comply with MDHH and network security requirements, which may change from time to time and as may be required by the HIPAA security regulations.
9. Automatic Amendment for Regulatory Compliance.
This Agreement will automatically be amended to comply with any final regulation or amendment to a final regulation adopted by the U.S. Department of Health and Human Services concerning the subject matter of the Agreement upon the effective date of the final regulation or amendment.
D. Miscellaneous.
Provisions 3 and 8 shall survive termination of this Agreement.
The Trading Partner will notify MDHHS of any changes in trading partner information supplied including, but not limited to, the name of the service bureau, billing service, recipient of remittance file, or provider code at
30 calendar days prior to the effective date of such change.
By checking this, I certify that I have read and that I agree and accept the enrollment conditions in the Trading Partner Agreement.

Check the box at the end to agree to the Terms and Conditions
Click Submit Application



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(Please Note: Optional steps may show as incomplete if you chose not to complete. This is ok.)

Track Existing Application

How to track a submitted application within CHAMPS

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- Confirmation your Billing Agent Application has been submitted and is being reviewed by the state
- Click Close

Resources

• Trading Partner Resources

Michigan Department of Health & Human Services- Trading Partners HIPAA Companion Guides Electronic Submission Manual

- For electronic file submission and 835/ERA inquiries <u>automatedbilling@Michigan.gov</u>
- For encounter file inquiries
 <u>MDHHSEncounterData@Michigan.gov</u>
- Provider Support (claim adjudication/reimbursement questions) <u>www.michigan.gov/medicaidproviders</u> <u>ProviderSupport@Michigan.gov</u> or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program

