

STATE INSURANCE PROVIDERS & CUSTOMER SERVICE CONTACTS

1/11/2012

Benefits Summary & Enrollment	employees hired prior to April 1, 2010 http://www.michigan.gov/documents/mdcs/2012_Benefits_Summary_Full_page_pre_4-1-10_360109_7.pdf employees hired on or after April 1, 2010 http://www.michigan.gov/documents/mdcs/Benefits_SummaryNew_Hire_4-1_-_Full_page_317323_7.pdf
Insurance Rates	http://www.michigan.gov/mdcs/0,1607,7-147-22854_6649--,00.html
Benefit Comparison Chart	employees hired prior to April 1, 2010 http://www.michigan.gov/documents/071505_Comparision_Charts_130998_7.pdf employees hired on or after April 1, 2010 http://www.michigan.gov/documents/mdcs/2010-2011_Benefits_Comparison_Chart_New_Hire_328684_7.pdf
Postal Code List (for HMO eligibility)	http://www.michigan.gov/documents/HMOZipCodes2005_130746_7.pdf
Dependent Eligibility Guidelines	http://www.michigan.gov/mdcs/0,1607,7-147-22854_6648-122942--,00.html
COBRA	http://www.michigan.gov/documents/COBRA_Bulletin_133185_7.pdf

State Health Plan Preferred Provider Organization (PPO)

Blue Cross Blue Shield of MI (BCBSM)	(800) 843-4876	http://www.bcbsm.com http://www.michigan.gov/documents/Employees_Book_58654_7.pdf PPO Group #'s by Bargaining Unit: A02: 81814 U11: 81815 T01: 81816 A31: 81817 W41: 81818 W22: 81819 C12: 81822 E42: 81823 Y23: 81824 H21: 81825 L32: 81826 NERE: 81827
SUPPORT (Durable Medical Equipment)	(800) 321-8074	http://www.michigan.gov/documents/mdcs/SUPPORTBrochure_173773_7.pdf
Prescription & Mail Order: BCBSM	(800) 843-4876	http://www.bcbsm.com/som
Magellan (Behavioral & Mental Health) Magellan Booklet	(866) 503-3158	http://www.magellanassist.com http://www.michigan.gov/documents/MagellanEmployeeBenefitBooklet_92244_7.pdf
Catastrophic Health Plan (BCBSM)	(800) 843-4876	(Hospitalization only plan intended as an option if you have coverage elsewhere) http://www.michigan.gov/documents/SOM_Catastrophic_94462_7.pdf

Vision Coverage

Blue Cross Blue Shield of MI (BCBCM)	(800) 843-4876	http://www.bcbsm.com/som/pdf/employees/enroll-vision.pdf Group #'s identical to PPO Group #'s shown above
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Dental Plans

Delta Dental State Dental Plan and Preventive Dental Plan	(800) 524-0150	http://www.deltadentalmi.com	Group #8700 http://www.michigan.gov/documents/mdcs/Delta_Dental_2007_Actives_213567_7.pdf http://www.michigan.gov/documents/mdcs/Delta_Dental_Preventive_2007_Actives_213569_7.pdf
Midwestern Dental Plans, Inc. (DMO)	(800) 544-6374	http://www.midwesterndental.com	http://www.michigan.gov/documents/mdcs/MidwesternDentalPlan_221501_7.pdf
DMO Postal Code List			http://michigan.gov/documents/mdcs/Midwestern_DMO_Zip_Code_List_372287_7.pdf
Dental Plan Comparison Chart			http://www.michigan.gov/documents/mdcs/DentalComparisonChart_214823_7.pdf

Health Maintenance Organizations (HMOs)

Blue Care Network (BCN)	(800) 662-6667	http://www.mibcn.com	Group #s 0001 Mid-Michigan, 0006 Southeast, 0010 West, 0014 East Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/BCN_166134_7.pdf Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/BCN_Benefits_Summary_New_328653_7.pdf
Grand Valley Health Plan	(616) 949-2410	http://www.gvhpchoosewell.com	Group #000005-001 Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/GrandValley_166136_7.pdf Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/GV_Plan_Summary_new_hire_2011_2012_360057_7.pdf
HealthPlus of Michigan	Flint (800) 332-9161 Saginaw (800) 942-8816	http://www.healthplus.com	Group #1-003070-P Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/HealthPlusActive_Pre-65_166140_7.pdf Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/KY_Benefit_Summary_New_Hire_328658_7.pdf
Health Alliance Plan	(800) 422-4641	http://www.hap.org	Group #1-00307 Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/HAP_166139_7.pdf Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/HAP_Benefit_Summary_New_Hire_328676_7.pdf

Health Maintenance Organizations (HMOs)

McLaren Health Plan	(888) 327-0671	http://www.mclarenhealthplan.org	Group #100675
		Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/McLaren_166147_7.pdf	
		Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/McLaren_Benefits_Summary_New_Hire_328677_7.pdf	
Physicians Health Plan	(517) 384-8500 (800) 832-9186	http://www.phpmm.org	Group #L0001102
		Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/PHPLansing_166149_7.pdf	
		Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/PHP_Benefits_Summary_New_Plan_328678_7.pdf	
		Benefit Insurance Summary MSEA (hired prior to April 1, 2010) http://www.michigan.gov/documents/mdcs/PHP_Plan_Summary_MSEA_Active_Retirees_359296_7.pdf	
		Benefit Insurance Summary MSEA (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/PHP_Plan_Summary_MSEA_Hired_Post_April_1_2010_359300_7.pdf	
Priority Health	(800) 446-5674	http://www.priority-health.com	Group #172100
		Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/PriorityActives_166155_7.pdf	
		Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/State_of_Michigan_2010_ActiveBenefit_Summary_New_Employees_April_1_only_328679_7.pdf	
Total Health Care	(313) 871-2000 (800) 826-2862	http://www.totalhealthcareonline.com	Group #64114
		Benefit Insurance Summary (hired prior to April 1, 2010) http://www.michigan.gov/documents/TotalHealth_167045_7.pdf	
		Benefit Insurance Summary (hired on or after April 1, 2010) http://www.michigan.gov/documents/mdcs/Total_Health_Care_Plan_Summary_Hired_Post_April_1_2010_359438_7.pdf	

For MSPTA Only (T01)

COPS Trust Health Plan	(248) 524-0454 fax (248) 524-2752	http://www.copstrust.com Benefits Summary: http://www.michigan.gov/documents/mdcs/COPS_Trust_Benefits_Summary_335402_7.pdf	Group # COPSST 1001 = ACTIVE TROOPERS Group # COPSST 3001 = COBRA
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Long Term Disability & Workers Compensation

Citizens Management, Inc. (CMI)	(800) 324-9901	http://www.michigan.gov/documents/ose/LTD_Plan_Booklet-Oct_2007-SIGNED_FINAL_215810_7.pdf
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Life Insurance and Accidental Duty Death

Minnesota Life	(866) 293-6047	Group #s: 33667-G Life and Accidental Duty Death http://www.michigan.gov/documents/GroupLifeInsurance_58667_7.pdf
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Health and Dependent Care Flexible Spending Accounts (FSAs)

2011 Plan Year: ADP, Inc.	(800) 422-3703	http://www.michigan.gov/mdcs/0,1607,7-147-22854_6095---,00.html https://www.flexdirect.adp.com/mifsa/
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NEW FSA Administrator for 2012 Plan Year:

WageWorks Customer Service	(877) 924-3967	http://www.wageworks.com
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WageWorks Claims Processing (877) 353-9236
P.O. Box 14053
Lexington, KY 40512

Voluntary Benefits

Benefits for Life	(888) 825-8395	http://www.michigan.gov/mdcs/0,1607,7-147-22854_38928---,00.html
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Accidental Death & Dismemberment (AD&D)

Mutual of Omaha	(800) 283-9591	http://www.mutualofomaha.com Mutual of Omaha is the third party vendor that administers AD&D insurance that is offered but not sponsored by the State of Michigan to all employees.
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