The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-327-0671. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-888-327-0671 to request a copy.

| Important Questions  | Option A<br>Answers  | Option B<br>Answers                  | Why This Matters:   |
|--|--|--------------------------------------|---|
| What is the overall deductible?                                      | \$0 / individual<br>\$0 / family   | \$0 / individual<br>\$0 / family     | Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care is covered before you meet your deductible.                           | No                                   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                    |
| Are there other deductibles for specific services?                   | No   | No                                   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,000/individual<br>\$4,000/family   | \$2,000/individual<br>\$4,000/family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.  |
| What is not included in the out-of-pocket limit?                     | Premiums, balance billing charges and health care this plan doesn't cover.                 |                                      | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www.McLarenHealthPlan.org or call 1-888-327-0671 for a list of network providers. |                                      | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No   |                                      | You can see the specialist you choose without a referral.   |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common  |  | What Yo   | ou Will Pay  | Limitations, Exceptions, & Other  |
|---|--|---|--|---|
| Medical Event   | Services You May Need                            | Network Provider<br>(You will pay the least)  | Out-of-Network Provider (You will pay the most)    | Important Information   |
|   | Primary care visit to treat an injury or illness | \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.  | 30% coinsurance plus balance bill                  | None  |
| If you visit a health   | Specialist visit                                 | \$20 <u>copay</u> /visit<br><u>Deductible</u> does not apply.   | 30% <u>coinsurance</u><br>plus <u>balance bill</u> | Plan preauthorization for some services is required. See Section 8.05.01 of your Certificate of Coverage.   |
| care <u>provider's</u> office or clinic                                       | Preventive care/screening/<br>immunization       | No charge <u>Deductible</u> does not apply.   | 30% <u>coinsurance</u><br>plus <u>balance bill</u> | Plan preauthorization for some services is required. See Section 8.05.01 of your Certificate of Coverage. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test  | <u>Diagnostic test</u> (x-ray, blood work)       | No charge   | 30% coinsurance<br>plus balance bill               | Plan preauthorization is required for genetic testing. See Section 8.05.01 of your Certificate of Coverage. Deductible does not apply to Laboratory Services.   |
| ,   | Imaging (CT/PET scans, MRIs)                     | No charge   | 20% <u>coinsurance</u><br>plus <u>balance bill</u> | Plan preauthorization is required. See Section 8.05.01 of your Certificate of Coverage.   |
| If you need drugs to treat your illness or                                    | Generic drugs (Tier 1)                           | Retail - \$10/prescription (up to a 90-day supply for 1 copay) Mail order - \$20/prescription (90-day supply)  Deductible does not apply. |  | Preauthorization is required for some   |
| condition  More information about prescription drug                           | Preferred brand drugs (Tier 2)                   | Retail - \$30/prescription (34-day supply) Mail order - \$60/prescription (90-day supply) <u>Deductible</u> does not apply.               |  | drugs. See the plan formulary at https://www.mclarenhealthplan.org/community-member/formulary-lookup-large-   |
| <u>coverage</u> is available at <u>www.</u><br><u>MclarenHealthPlan.org</u> . | Non-preferred brand drugs (Tier 3)               | Retail - \$60/prescription (34-day supply) Mail order - \$120/prescription (90-day supply) <u>Deductible</u> does not apply.              |  | mhp.  |

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.mclarenhealthplan.org/community-member/mclaren-connect">www.mclarenhealthplan.org/community-member/mclaren-connect</a>. 2 of 7

| Common                                  |  | What You Will Pay  |   | Limitations, Exceptions, & Other  |  |
|---|--|--|---|---|--|
| Medical Event                           | Services You May Need                          | Network Provider<br>(You will pay the least)                   | Out-of-Network Provider (You will pay the most)               | Important Information   |  |
| If you have outpatient                  | Facility fee (e.g., ambulatory surgery center) | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | Plan preauthorization for some services is  |  |
| surgery                                 | Physician/surgeon fees                         | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | required. See Section 8.05.01 of your Certificate of Coverage.  |  |
|   | Emergency room care                            | \$200 <u>copay</u> /visit<br><u>Deductible</u> does not apply. | \$200 <u>copay</u> /visit<br><u>Copay</u> waived if admitted. | You may be responsible for a balance bill   |  |
| If you need immediate medical attention | Emergency medical transportation               | No charge  | No charge   | when services are obtained by non-<br>participating providers. <u>Copay</u> waived if   |  |
|   | Urgent care                                    | \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.     | \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.    | admitted as inpatient.  |  |
| If you have a hospital                  | Facility fee (e.g., hospital room)             | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | <u>Plan preauthorization</u> is required for the service to be covered (with the exception of Maternity Care). See Section 8.05.01 of your Certificate of Coverage. |  |
| stay                                    | Physician/surgeon fees                         | No charge  | 20% coinsurance<br>plus balance bill                          |   |  |
| If you need mental health, behavioral   | Outpatient services                            | \$20 <u>copay</u> /visit <u>Deductible</u> does not apply.     | 30% <u>coinsurance</u><br>plus <u>balance bill</u>            | None  |  |
| health, or substance abuse services     | Inpatient services                             | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | Plan preauthorization for some services is required. See Section 8.05.01 of your Certificate of Coverage.   |  |
|   | Office visits                                  | No charge<br>Deductible does not apply.                        | 30% coinsurance<br>plus balance bill                          | Cost sharing does not apply for preventive  |  |
| If you are pregnant                     | Childbirth/delivery professional services      | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | services. Depending on the type of services, copay or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC           |  |
|   | Childbirth/delivery facility services          | No charge  | 20% <u>coinsurance</u><br>plus <u>balance bill</u>            | (e.g. ultrasound).  |  |

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.mclarenhealthplan.org/community-member/mclaren-connect">www.mclarenhealthplan.org/community-member/mclaren-connect</a>. 3 of 7

| Common  |                            | What You Will Pay                            |  | Limitations, Exceptions, & Other  |  |
|---|----------------------------|--|--|---|--|
| Medical Event   | Services You May Need      | Network Provider                             | Out-of-Network Provider (You will pay the most)    | Important Information   |  |
|   | Home health care           | (You will pay the least) \$20 copay          | Not covered  | Limited to 60 days per episode per calendar year.   |  |
|   | Rehabilitation services    | \$20 copay/visit  Deductible does not apply. | 20% coinsurance<br>plus balance bill               | Plan preauthorization is required. See Section 8.05.01 of your Certificate of Coverage. Combined max of 90 visits per calendar year for all services, Physical and Occupational Therapy Disorder and Speech Therapy Treatments, except ABA for treatment of Autism. |  |
| If you need help<br>recovering or have<br>other special health<br>needs | Habilitation services      | \$20 copay <u>Deductible</u> does not apply. | 20% <u>coinsurance</u><br>plus <u>balance bill</u> | Plan preauthorization is required. See<br>Section 8.05.01 of your Certificate of<br>Coverage. 30 visits per year for habilitation<br>services, except ABA Treatment for<br>Autism, No charge  |  |
|   | Skilled nursing care       | No charge                                    | Not covered  | Plan preauthorization is required. See Section 8.05.01 of your Certificate of Coverage. Up to 120 days per confinement.   |  |
|   | Durable medical equipment  | No charge<br>Deductible does not apply.      | Not covered  | Durable medical equipment that costs \$3,000 or more requires plan preauthorization. See Section 8.05.01 of your Certificate of Coverage.   |  |
|   | Hospice services           | No charge                                    | Not covered  | None  |  |
| If your child needs<br>dental or eye care                               | Children's eye exam        | \$20 <u>copayment</u> for medical exams      | Not covered  | None  |  |
|   | Children's glasses         | Not covered                                  | Not covered  | None  |  |
|   | Children's dental check-up | Not covered                                  | Not covered  | None  |  |

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.mclarenhealthplan.org/community-member/mclaren-connect">www.mclarenhealthplan.org/community-member/mclaren-connect</a>. 4 of 7

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Long Term Care

Routine eye care (Adult) Routine Foot Care

Cosmetic Surgery

Dental Care (Adult)

- Non-emergency care when traveling outside the U.S.
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

**Bariatric Surgery** 

Chiropractic Care

- Hearing aids
- Infertility Treatment

Private Duty Nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov; the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov; or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: McLaren Health Plan Community, G-3245 Beecher Rd., Flint, MI 48532, Attn: Member Appeals, or call (888) 327-0671. You may also contact the Department of Insurance and Financial Services (DIFS) at (877) 999-6442. Additionally, a consumer assistance program can help you file your appeal. Contact the Michigan Health Insurance Consumers Assistance Program (HICAP) at (877) 999-6442 or DIFS-HICAP@Michigan.gov.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.mclarenhealthplan.org/community-member/mclaren-connect. 5 of 7

## **Language Access Services:**

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-327-0671 (TTY: 711).

ملحوظة :إذا كنت نتحت اذكر الاغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان . انصل برقم 888-327-1-1067 )رقم هائف الصم والبكم: .

<sup>்</sup>711 <<sup>్</sup>,్సు **ఎ**్నం) (TTY: 1-888-327-0671

Chinese: 注意: 如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-888-327-0671

(TTY: 711)

Vietnamese: CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Gọi số 1-888-327-0671 (TTY: 711).

Albanian: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-888-327-0671 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수

있습니다. 1-888-327-0671 (TTY: 711)번으로 전화해 주십시오.

Bengali: লক্ষ্ম কর**ুন**ঃ যদি আপান বাাাংলা, কথা বলত**ে প**াতেন, োহতল দনঃখ**েচ**ায় ভাষা সহায়ো পদতেষবা উপলব্ধ আতে। ছ ান করুন ১-

888-327-0671 (TTY: 711) I

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-327-0671 (TTY: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-327-0671 (TTY: 711).

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-327-0671 (TTY: 711).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-888-327-

0671 (TTY:711) まで、お電話にてご連絡ください

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-327-0671 (телетайп: 711).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-327-0671 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-327-0671 (TTY: 711)

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.mclarenhealthplan.org/community-member/mclaren-connect. 6 of 7

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0  |
|---|------|
| ■ Specialist copayment                        | \$20 |
| ■ Hospital (facility) coinsurance             | 0%   |
| ■ Other coinsurance                           | 0%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

The total Peg would pay is

| In this example, Peg would pay: |      |  |
|---------------------------------|------|--|
| Cost Sharing                    |      |  |
| <u>Deductibles</u>              | \$0  |  |
| <u>Copayments</u>               | \$80 |  |
| Coinsurance                     | \$0  |  |
| What isn't covered              |      |  |
| Limits or exclusions            | \$60 |  |

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible   | \$0  |
|-----------------------------------|------|
| ■ Specialist copayment            | \$20 |
| ■ Hospital (facility) coinsurance | 0%   |
| ■ Other coinsurance               | 0%   |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

\$12.800

\$140

Durable medical equipment (glucose meter)

| Total Example Cost | \$7,400 |
|--------------------|---------|
|                    |         |

# In this example, Joe would pay:

| Cost Sharing                |       |
|-----------------------------|-------|
| <u>Deductibles</u>          | \$0   |
| Copayments                  | \$900 |
| Coinsurance                 | \$0   |
| What isn't covered          |       |
| Limits or <u>exclusions</u> | \$55  |
| The total Joe would pay is  | \$955 |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible   | \$0  |
|-----------------------------------|------|
| ■ Specialist copayment            | \$20 |
| ■ Hospital (facility) coinsurance | 0%   |
| ■ Other coinsurance               | 0%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,900 |
|--------------------|---------|
|                    |         |

# In this example, Mia would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| <u>Deductibles</u>         | \$0   |  |
| Copayments                 | \$140 |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$0   |  |
| The total Mia would pay is | \$140 |  |