

RESOLUTION

MARY PFAFF

WHEREAS, Mary Pfaff has worked for the State of Michigan for 38 years, spending the majority of those years working for the Library of Michigan; and

WHEREAS, Mary has strongly and faithfully supported the programs and services of the Library of Michigan in her duties as Library Assistant/Library Tech, including, but not limited to, stack maintenance, equipment maintenance and repair, staffing the Circulation Desk, and staff scheduler; and

WHEREAS, Mary, as a contributing member of the Circulation Team, has provided excellent, confidential customer service to all patrons at the Circulation desk and in the stacks, greeting patrons in a professional manner, and handling "problem" patrons and patrons with problems with grace and tact; and

WHEREAS, Mary has a talent for planning and overseeing large scale collection shifts, and has shelved everything, everywhere, in the Library of Michigan; and

WHEREAS, Mary will be retiring from the Michigan Department of Education on December 31, 2010; now, therefore, be it

RESOLVED, That the State Board of Education hereby acknowledges Mary's dedication and support of the Library of Michigan, its patrons, and its collections, and thanks her for her contributions and years of dedicated service; and be it further

RESOLVED, That the State Board of Education wishes Mary Pfaff a retirement full of laughter and happiness with family, friends, and grandbabies.