

Sylvan Learning Centers: Dearborn, Lincoln Park, Livonia, N. Canton

www.educate.com

Overall Rating: B-

Overall Rating in 2007: B-

Contact Information:

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Program Information:

Program Description as Provided by Sylvan Learning Centers: Dearborn, Lincoln Park, Livonia, N. Canton:

Sylvan Learning Center, the nation's leader in supplemental education offers personalized programs in reading and math. We begin by identifying your child's specific needs with a Sylvan Skills Assessment. We administer each program using a method of instruction called mastery learning. Students are taught to master a skill before they move on to the next level. Our teachers are highly trained and certified, they love teaching and motivating students. We keep parents and teachers updated every step of the way. We serve students in grade levels K-12. We offer our services after school, evenings, weekends, and in the summer. We have a maximum student:teacher ratio of 3:1. Length of sessions is a minimum of one hour. Our students attend from 2-6 hours per week.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2007-2008: 72	Subject Areas: English, Mathematics
Offers Transportation: No	Grades Served: K-12
English Language Learner: No	Estimated Hours of Tutoring Per Student: 36
Students With Disabilities: Yes	Number of Students to be Served: 1 - 600
Place(s) of Service: Place of Business	Student-Teacher Ratios:
	■ Classroom: 1 teacher per 3 students
	■ Computer-based: Not available
	■ Online instruction: Not available

Performance Information:

Consumer Satisfaction

Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	9	Percent of parents who were satisfied with this tutor	78%	78%
	9	Average overall letter grade from parents	B+	B
Teachers	21	Constructed letter grade from teachers for effects on classroom performance	B	C
	21	Percent of teachers who agreed this tutor positively impacted students' learning	38%	41%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

2008-2009 Service Areas (Limited to Applicable Districts):

Numerous in Oakland and Wayne Counties. Contact provider for details.

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2007-2008 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."
- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."
- The teacher letter grade for effects on classroom performance is from responses to seven questions about students' classroom performance. An average across all items (excluding items with no response) was calculated for each provider and the top 20% of scores were coded as "A," the next 20% were coded as "B," and so on through "E."
- The rating of teachers' perceptions of provider impact on student learning is based on responses to the agree-disagree question, "This tutor is positively impacting this student's learning." Responses of "agree" or "strongly agree" are considered.

Impact on the MEAP score is based on a hierarchical linear regression analysis of students receiving SES in the 2006-2007 school year compared to a control group matched to SES recipients based on 2006 MEAP score, economic disadvantage, special education status, limited English proficiency status, and former limited English proficiency status. The analysis controlled for the effects of students' schools and the 2006 MEAP score.

The overall grade is a weighted average of the consumer satisfaction and academic achievement data.

Additional information is available upon request from the Michigan Department of Education.