

Sylvan Learning of Muskegon

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Overall Rating: A

Overall Rating in 2007: Not available

Contact Information:

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Program Information:

Program Description as Provided by Sylvan Learning of Muskegon: Sylvan Learning seeks to partner with area school districts in order to help students that have been identified by the State of Michigan to develop essential reading and mathematical skills. Sylvan Learning will assess the needs of each student through an assessment to determine specific academic strengths and weaknesses. Each participant will have an individual learning plan designed around the specific needs identified through the assessment. This program will be taught in the traditional Sylvan method, with each students' progress based on skill mastery determined by scores earned through daily work. Instructional materials are provided for the student based on each individual lesson plan. At the completion of 36 hours, students participating in either Reading or Math programs will be given a final progress assessment to determine overall growth. Each session will range from 1-4 hours and 2-5 visits per week.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2007-2008: 10 Offers Transportation: No English Language Learner: No Students With Disabilities: Yes Place(s) of Service: Place of Business	Subject Areas: English, Mathematics Grades Served: K-12 Estimated Hours of Tutoring Per Student: 36 Number of Students to be Served: 3 - 50 Student-Teacher Ratios: <input checked="" type="checkbox"/> Classroom: 1 teacher per 3 students <input checked="" type="checkbox"/> Computer-based: Not available <input checked="" type="checkbox"/> Online instruction: Not available
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Performance Information:

Consumer Satisfaction				
Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	3	Percent of parents who were satisfied with this tutor	100%	78%
	3	Average overall letter grade from parents	A	B
Teachers	5	Constructed letter grade from teachers for effects on classroom performance	A	C
	5	Percent of teachers who agreed this tutor positively impacted students' learning	100%	41%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

2008-2009 Service Areas (Limited to Applicable Districts):

Muskegon City School District, Muskegon Heights School District, Three Oaks Public School Academy

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2007-2008 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."
- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."
- The teacher letter grade for effects on classroom performance is from responses to seven questions about students' classroom performance. An average across all items (excluding items with no response) was calculated for each provider and the top 20% of scores were coded as "A," the next 20% were coded as "B," and so on through "E."
- The rating of teachers' perceptions of provider impact on student learning is based on responses to the agree-disagree question, "This tutor is positively impacting this student's learning." Responses of "agree" or "strongly agree" are considered.

Impact on the MEAP score is based on a hierarchical linear regression analysis of students receiving SES in the 2006-2007 school year compared to a control group matched to SES recipients based on 2006 MEAP score, economic disadvantage, special education status, limited English proficiency status, and former limited English proficiency status. The analysis controlled for the effects of students' schools and the 2006 MEAP score.

The overall grade is a weighted average of the consumer satisfaction and academic achievement data.

Additional information is available upon request from the Michigan Department of Education.