

Carter, Reddy & Associates, Inc.

www.crandassociates.org

Overall Rating: C

Overall Rating in 2007: D+

Contact Information:

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Program Information:

Program Description as Provided by Carter, Reddy & Associates, Inc.: Carter, Reddy & Associates' (C&R) Self-Directed Learners Program offers the following FREE after school tutoring courses: (1) Reading and Writing Acceleration Program (RWAP), (2) Mathematics Acceleration Program (MAP), (3) English as a Second Language Program (ESLP). We guarantee each course strengthens students' reading, mathematics, and writing competence and helps each child to perform better in school. Students complete comprehensive assessments and learn to use learning strategies that help them read better and faster, solve mathematical problems, and write sentences and paragraphs that are correct and in accordance with writing standards. Additionally, we have numerous sites with various schedules (typically 1-2 hour sessions) so that it is very convenient for you no matter where you live. Finally, C&R provides ALL of the materials at NO COST. Let C&R, The Learning Experts, help your student(s) to succeed in school by becoming a Self-Directed Learner! Call us toll-free at 800-985-1378.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2007-2008: 170 Offers Transportation: At select sites only English Language Learner: Yes Students With Disabilities: Yes Place(s) of Service: Community Center, Some Schools as Selected by the District(s), Place of Business, Place of Religious Worship, Student's Home, Via Technology, Other	Subject Areas: English, Mathematics Grades Served: K-12 Estimated Hours of Tutoring Per Student: 20 Number of Students to be Served: 20 - 2000 Student-Teacher Ratios: <input type="checkbox"/> Classroom: 1 teacher per 5 students <input type="checkbox"/> Computer-based: 1 teacher per 8 students <input type="checkbox"/> Online instruction: 1 teacher per 30 students
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Performance Information:

Consumer Satisfaction				
Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	8	Percent of parents who were satisfied with this tutor	75%	78%
	8	Average overall letter grade from parents	B+	B
Teachers	10	Constructed letter grade from teachers for effects on classroom performance	D	C
	9	Percent of teachers who agreed this tutor positively impacted students' learning	33%	41%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

2008-2009 Service Areas (Limited to Applicable Districts):

Statewide

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2007-2008 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."
- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."
- The teacher letter grade for effects on classroom performance is from responses to seven questions about students' classroom performance. An average across all items (excluding items with no response) was calculated for each provider and the top 20% of scores were coded as "A," the next 20% were coded as "B," and so on through "E."
- The rating of teachers' perceptions of provider impact on student learning is based on responses to the agree-disagree question, "This tutor is positively impacting this student's learning." Responses of "agree" or "strongly agree" are considered.

Impact on the MEAP score is based on a hierarchical linear regression analysis of students receiving SES in the 2006-2007 school year compared to a control group matched to SES recipients based on 2006 MEAP score, economic disadvantage, special education status, limited English proficiency status, and former limited English proficiency status. The analysis controlled for the effects of students' schools and the 2006 MEAP score.

The overall grade is a weighted average of the consumer satisfaction and academic achievement data.

Additional information is available upon request from the Michigan Department of Education.