

2009-10 MDE SES Application Frequently Asked Questions

Q1. What is the deadline for the application and when will the applicants be notified of approval?

A1. The application submission deadline is 5:00 pm EST on Friday, May 1, 2009. Applicants will be notified after June 1, 2009 of their approval status.

Q2. Will there be a recorded review of the explanations made available along with the power point? Is there a site with this information available for those who are out-of-state applicants?

A2. A recorded video presentation will be available shortly. All pertinent information is posted at www.michigan.gov/mde-SES.

Q3. Is there a minimum amount of insurance required?

A3. There is no set amount of insurance required for approval. However, the widely accepted industry standard for liability insurance is \$1 Million for each occurrence. Each school district will establish its own requirements as detailed in the provider contract.

Q4. Can I operate my program online and in a place of business for the students who are struggling the most?

A4. Providers may propose a mixed-delivery method for SES, but the proposed methods will require different approaches. Each instructional approach must be backed by research and demonstrate a positive impact on student achievement.

Q5. Who is required to attend the mandatory sessions? Can someone attend to represent the company, even if it is not the owner?

A5. Each newly approved provider must send a representative to the MDE orientation session and to any district meeting that is required of new providers. MDE does not specify who the provider representative is. Providers should send an individual who is able to ensure that guidance, direction, and policy presented at each meeting is understood and implemented correctly by the provider.

Q6. Can I find district building usage policies on the MDE website?

A6. MDE does not collect or post this information. Providers must contact the individual school districts for information related to building usage policies.

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Q7. Can a teacher apply to become a provider?

A7. Yes. A teacher may apply to become an approved SES provider in Michigan.

Q8. Can the organizer of the tutoring services hire an administrator as a consultant?

A8. No. Effective July 1, 2009, the SES provider Code of Ethics states the following:

- Providers shall not employ any district employees who currently serve in the capacity of Principal, Assistant Principal, building SES Coordinator, or district SES Coordinator.
- Providers shall not employ any individuals, including teachers, parents or community leaders, who have any decision-making authority over a school district or school site. The sole exception shall be in school districts that are considered rural and where there are few providers. This exception must be noted in the application and approved by MDE.

Q9. Clarification on who can apply to be a provider - does that mean only Principals in the district you apply to service cannot apply to become a provider?

A9. This restriction applies to all providers and all districts. A Principal may not be employed in any capacity by any SES provider, regardless of what district the Principal works in or the school districts the SES provider operates in. Please see the SES Code of Ethics for further clarification.

Q10. Can documents be attached in the online application?

A10. Yes – in fact, you are required to upload your financial documentation in the electronic application.

Q11. Does the online application indicate if the applicant missing information before it is submitted to prevent an error in submitting too soon?

A11. Yes – the application has an error checking function that will alert the applicant when sections are not completed. However, the applicant is ultimately responsible for the content and completion of the application. MDE will only consider the information submitted with the application.

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Q12. In reference to the \$20 limit per child per year for rewards - we have a motivational system where kids earn tickets that turn into tokens whereby they can purchase items off of our success central display. Most items are only a \$1 or less. It usually takes approximately 3 hours or so to earn enough tokens to purchase a \$1 item. Do we have to keep a separate inventory to show that each child received less than \$20 in rewards?

A12. In this case, the provider must maintain documentation on each child indicating the dollar amount the child has received in awards, not to exceed \$20.00 in cash value.

Q13. Do you have to enclose financial statements of your organization to meet the cash flow requirements?

A13. The cash flow documents are a 12-month record of your income and expenses. Financial statements are more appropriate for the **Cash-on-hand** requirement.

Q14. Is it difficult for new businesses to obtain approval?

A14. It is no more difficult for a new business than an established one to obtain approval. All applicants are required to meet the same standards.

Q15. How are volunteer tutors included in the line item budget?

A15. The applicant should make a note in the cash flow and minimum/maximum students served documents indicating that some (or all, as appropriate) tutors work on a volunteer basis and will not receive compensation for their services. MDE recommends that you include this information in your financial narrative as well. Volunteer tutors must still meet the minimum education requirements.

Q16. Will district budget cuts effect payment for tutoring services rendered?

A16. No. Federal law requires Title I districts to set aside funds to pay for SES. SES funding is not affected by state budget cuts.

Q17. If we are securing a loan for cash on hand can a letter of credit be submitted as part of the cash-on-hand statement?

A17. Yes. Loan documents indicating you will receive a specified amount are acceptable as evidence of cash-on-hand.

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Q18. Can a letter of credit be submitted as part of the cash flow statement?

A18. The cash flow documents are a 12-month record of your income and expenses. A letter of credit is appropriate for the **cash-on-hand** requirement.

Q19. Can Principals decide what providers they want in the building or are all providers entitled to provide services to all schools they selected in their applications?

A19. School districts must allow any provider approved by the State, who has indicated they will serve the district the opportunity to recruit and enroll students. However, this does not mean the district will have space available in the school buildings for all providers to use for tutoring. Each school district has policies and procedures to determine how many SES providers are allowed to utilize school buildings for services.

Q20. Can school districts assign SES providers to specific schools?

A20. The applicants designate in their application which school districts they will serve. The district may not limit provider access to students in individual schools within the district. However, they may limit the number of providers allowed to use the school building as the location for services.

Q21. Who makes the final choice of contracting a school student tutoring services?

A21. School districts must allow any provider approved by the State, who has indicated they will serve the district the opportunity to recruit and enroll students. Parents select the SES provider approved by the State to serve the school district. Providers must enter into a contract with the school district they are approved to serve. If no parents choose your company for tutoring, the school district maintains the right not to offer you a contract.

Q22. Once approved, can providers reach out to building administrators or market directly to parents or are there limitations for recruiting students?

A22. Once approved, providers may contact district officials. All SES business should be conducted through the district central offices. Providers should not engage building-level administrators unless permission or direction to do so is given by the central office (i.e., district Title I office, district SES coordinator, or Federal grants office). Each district will have enrollment procedures that SES providers must follow. Contact the district in question for further guidance.

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Q23. Who in the district do we correspond with?

A23. Districts will generally initiate contact with you once the State has supplied them with the approved provider list. All SES business should be conducted through the district central offices. Providers should not engage building level administrators unless permission or direction to do so is given by the central office (i.e. district Title I office, district SES coordinator, or Federal grants office). Each district will have enrollment procedures that SES providers must follow. Contact the district in question for further guidance.

Q24. How do providers get chosen by a district?

A24. Providers are not chosen by the district. Applicants identify which districts they wish to serve in the application. Once approved, the districts must allow providers the opportunity to recruit and enroll students as described in the State-approved application. Providers must serve the districts approved in the application.

Q25. Can the applicant select multiple location options for tutoring and decide later which location to use (i.e., in case school location can not be used).

A25. Yes. You may provide multiple locations for service. However, the applicant should take into consideration if those multiple locations require different instructional methods/approaches (i.e., online vs. in-home tutoring) and indicate how those different approaches are backed by research and have a positive impact on student achievement.

Q26. What expenses can be paid out of the per student allocation or is the amount allowed per student made available to include other incurred expenses; i.e.,: rental costs for outside accommodations, computers, etc.?

A26. Any and all costs associated with legally running your tutoring company are considered acceptable expenses. Your hourly rate must be set to meet all of your anticipated expenses.

Q27. Do you have to provide transportation for the students? What is the standard for transporting students to and from the provider's location?

A27. Providers are not required to transport students. The provider may offer transportation, but it is up to the provider to determine how this will occur and obtain insurance coverage for transportation. The provider must follow all applicable State laws governing the transportation of children.

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Q28. If all tutors employed by the applicant agree to receive their payment after the districts turn around payment, can we include this information in our application?

A28. Yes. This information should be included in the financial narrative. Notation should also be made in the cash-flow document.

Q29. Where can we find the per student allocation for school districts?

A29. This information will be posted to the MDE website (www.michigan.gov/mde-ses) before the beginning of the school year.

Q30. Do we need certified teachers for tutoring?

A30. No. The minimum requirement for tutors is a high school diploma.

Q31. Can a teacher work for an SES provider after school and tutor the same students they teach during the school day? Can a provider work for the district they want to provide tutoring for?

A31. Yes. However, the SES Code of Ethics must be followed, which states:

School personnel may be hired for instructional purposes only. District personnel hired for instructional purposes shall not recruit students to a provider's program, engage in marketing activities on behalf of a provider, distribute or collect enrollment forms, or otherwise promote or encourage students to enroll in a provider's program

Q32. Do I need to purchase a curriculum for this application, or can I use one that has been adopted?

A32. Providers may choose to purchase any of the research-based curricula currently available for tutoring. If the applicant is already in possession of such a curriculum, they do not need to purchase a new one.

Q33. Is proof of purchase or UPC of curriculum materials required to apply?

A33. No.

Q34. Are there a minimum/maximum number of applicants that are given approval?

A34. No. Approval is based on meeting the total application score (75 pts) and meeting the minimum in each criterion.

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Q35. Can we provide two rates, one for the tutoring and one for the transportation?

A35. No. The provider sets one maximum hourly rate for tutoring. Applicants must take into consideration all aspects of their proposed business plan and set an hourly rate that accounts for all anticipated expenses.

Q36. If you are not qualified to work with the special needs population, why would a business be held responsible to serve this population?

A36. Section 1116(e)(3)(A) of Title I legislation requires school districts to:

...develop, in consultation with parents (and the provider chosen by the parents), a statement of specific achievement goals for the student, how the student's progress will be measured, and a timetable for improving achievement that, in the case of a student with disabilities, is consistent with the student's individualized education program under section 614(d) of the Individuals with Disabilities Education Act;

School districts and providers must work with parents to ensure the tutoring choice for their child is appropriate, and take into account whether or not the student has special needs. If the parent selects a provider for their child even after the provider indicates they do not feel qualified to serve that child, the law requires the provider to offer services to the best of their ability. Beginning with the 2009-10 school year, both the State and the local districts will post on their websites a list of SES providers who have indicated they are able to serve students with special needs. Hopefully this will minimize or eliminate such situations.

Q37. Once students have met their maximum hours for tutoring are they done until the next school year?

A37. The end of tutoring will depend on the district's per-student allocation. Tutoring should continue until the student's allocation is exhausted.

Q38. Can the application be saved and updated?

A38. Yes. The application may be saved and updated repeatedly until submitted. However, the applicant is responsible for the final application they submit, and should maintain copies of any materials used during the application process.

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Q39. Would implementing the Reading Recovery Program be accepted?

A39. No. The Reading Recovery program is a short-term reading intervention aimed at first grade students only. This program was not designed or intended for any other grade levels and is therefore not appropriate for use in SES.

Q40. Of the minimum of two enrollment periods per year that a district is required to offer students for SES, which period is for summer?

A40. Either enrollment period may be used for the summer. It is up to the individual school district to determine enrollment procedures and timelines.

Q41. How do we find eligible students?

A41. The school districts will determine who the eligible students are. School districts will notify parents, conduct open houses, parent fairs, or any of a variety of recruitment and enrollment drives. Check with each school district you propose to serve for their enrollment procedures.

Q42. As providers, do we need to find the students or schools in Phase 2 or greater within districts?

A42. No. The district will let you know which schools must offer SES and how many students are eligible for services.

Q43. What is the minimum/maximum number of students you can serve?

A43. There is no set minimum or maximum. It is up to the applicant to determine the number of students they will serve per district. This decision is based on a sound business plan that allows the applicant to run their tutoring business with a minimum and maximum number of students in a district.

Q44. If your application is not approved will you have an opportunity to resubmit another application that year?

A44. No. There is only one SES application period per year. Unsuccessful applicants will be invited to reapply for the 2010-11 school year.

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- Q45. I've been tutoring for a K-12 charter school in Michigan for 3 years now as a private consultant. The instruction has been geared towards MEAP and ACT objectives. This school has made adequate yearly progress (AYP) every year since I've been running my program there. Will letters of recommendations from the school leaders, parents, and teachers benefit in the application process?**
- A45. Endorsements or recommendations should be included in the narrative for criterion #2, Demonstrated Record of Effectiveness. Extra attachments are not considered.
- Q46. Do we need a company name or can we tutor as an individual?**
- A46. The name you use is up to you, but the State must have a legal entity name on file.
- Q47. Can we take students other than the ones involved in the SES program if they are private pay?**
- A47. All students served through SES must be serviced as described in the approved application. Services for students who are served privately outside of the SES are not regulated by MDE.
- Q48. If the hours to achieve the individualized learning goals can differ from one student to another, should we use the average number of hours in question number 17 in the application?**
- A48. The hours of service are determined by the applicant. This number represents what applicant believes is necessary for any student served to achieve their learning goals. Therefore an average number is acceptable.
- Q49. Of the minimum hours for achievement, is the average 25? Isn't this determined by the individualized lesson plan?**
- A49. All sample calculations used are to demonstrate how the hourly rate calculation works and do not represent a state average number of hours of service. The minimum hours of service are determined by the applicant's curriculum and the hours needed for the student to increase his or her academic achievement.
- Q50. Can schools choose companies other than State approved SES providers to service their students?**
- A50. No. School districts may only use a State-approved provider for SES.

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Q51. What are the tutor-student ratios for tutoring?

A51. The recommended ratios are:

For non-computer based instruction:	1 tutor to every 5 students
For computer based instruction in a classroom or lab setting:	1 tutor for every 8 students
For online instruction with an off-site facilitator:	1 tutor for every 30 students

Q52. Can students change providers after they have already signed up with any provider and are there any preset conditions?

A52. Students may change providers after they have signed up, but the following applies from the SES Code of Ethics:

Providers must not encourage or induce students or parents to switch providers, once enrolled, without approval by the district. Providers may not create or distribute enrollment change forms for this purpose.

Q53. Can a new company use the same curriculum, materials, research, etc. that an approved provider uses?

A53. Yes. A new company may utilize the approach used by an existing approved provider as long as the applicant can demonstrate that the approach is research-based and designed to increase academic achievement.