

Total Education Solutions

Overall Rating: C+

Overall Rating in 2008: Not available

Contact Information:

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Program Information:

Program Description as Provided by Total Education Solutions: Michigan Special Education Solutions (MSES) is the leading national provider of contracted special education compliance and staffing to public, private and charter schools throughout California and Michigan. The goal of MSES' Supplemental Education Services is to assist students to improve their functioning and/or learning capacity. MSES' program includes: Pre- and post testing using standardized academic assessment tools; Individual goals and objectives developed for each student; and Services to special education students and English language learners. Our professional staff of tutors all meet Michigan state requirement for Supplemental Service Providers including DOJ fingerprint clearance. Tutors typically have a Bachelor's degree have experience working with children with remedial needs. All tutors receive on-going supervision and training provided by Supervisors who are directed by MSES Area Coordinator or Regional Manager holding at least a Master's Degree and full special education or related service credentials and at least five years experience in teaching.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2008-2009: 12 Offers Transportation: No English Language Learner: Yes Students With Disabilities: Yes Place(s) of Service: Some Schools as Selected by the District(s), Other	Subject Areas: English, Mathematics Grades Served: 1-12 Estimated Hours of Tutoring Per Student: 25 Number of Students to be Served: 5 - 20 Student-Teacher Ratios: <input type="checkbox"/> Classroom: 1 teacher per 5 students <input type="checkbox"/> Computer-based: Not available <input type="checkbox"/> Online instruction: Not available
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2009-2010 Service Areas:

Numerous in Macomb, Oakland, and Wayne counties. Contact provider for details.

Summary Consumer Satisfaction and Academic Achievement Information:

Consumer Satisfaction				
Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	1	Percent of parents who were satisfied with this tutor	100%	81%
	1	Average overall letter grade from parents	C	B+
Teachers	9	Constructed letter grade from teachers for effects on classroom performance	C	C
	9	Percent of teachers who agreed this tutor positively impacted students' learning	33%	34%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2008-2009 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."
- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."

- The teacher letter grade for effects on classroom performance is from responses to seven questions about students' classroom performance. An average across all items (excluding items with no response) was calculated for each provider and the top 20% of scores were coded as "A," the next 20% were coded as "B," and so on through "E."
- The rating of teachers' perceptions of provider impact on student learning is based on responses to the agree-disagree question, "This tutor is positively impacting this student's learning." Responses of "agree" or "strongly agree" are considered.

The overall grade is a weighted average of the consumer satisfaction and academic achievement data. Additional information is available upon request from the Michigan Department of Education.