

Sylvan Learning of Muskegon

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Overall Rating: Not available

Too few surveys were returned to estimate an overall grade

Overall Rating in 2008: A

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Program Information:

Program Description as Provided by Sylvan Learning of Muskegon: Sylvan Learning seeks to partner with area school districts in order to help students that have been identified by the State of Michigan to develop essential reading and mathematical skills. Sylvan Learning will assess the needs of each student through an assessment to determine specific academic strengths and weaknesses. Each participant will have an individual learning plan designed around the specific needs identified through the assessment. This program will be taught in the traditional Sylvan method, with each students' progress based on skill mastery determined by scores earned through daily work. Instructional materials are provided for the student based on each individual lesson plan. At the completion of 36 hours, students participating in either Reading or Math programs will be given a final progress assessment to determine overall growth. Each session will range from 1-4 hours and 2-5 visits per week.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2008-2009: 36 Offers Transportation: No English Language Learner: No Students With Disabilities: Yes Place(s) of Service: Place of Business	Subject Areas: English, Mathematics Grades Served: K-12 Estimated Hours of Tutoring Per Student: 36 Number of Students to be Served: 3 - 50 Student-Teacher Ratios: <input type="checkbox"/> Classroom: 1 teacher per 3 students <input type="checkbox"/> Computer-based: Not available <input type="checkbox"/> Online instruction: Not available
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2009-2010 Service Areas:

Numerous in Lake, Mason, Muskegon, Newaygo, Oceana, and Ottawa counties. Contact provider for details.

Summary Consumer Satisfaction and Academic Achievement Information:

Consumer Satisfaction

Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	1	Percent of parents who were satisfied with this tutor	100%	81%
	1	Average overall letter grade from parents	B	B+
Teachers		Constructed letter grade from teachers for effects on classroom performance		C
		Percent of teachers who agreed this tutor positively impacted students' learning		34%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2008-2009 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."
- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."



The overall grade is a weighted average of the consumer satisfaction and academic achievement data. Additional information is available upon request from the Michigan Department of Education.