

Knowledge Points

<http://www.knowledgepoints.com/grandville/>

Overall Rating 2010: D+

Overall Rating in 2009: Not available

Overall Rating in 2008: Not available

Contact Information:

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Program Information:

Program Description as Provided by Knowledge Points: KnowledgePoints offers reading and math tutoring (including Algebra and Geometry) to students in Kindergarten through 12th grade. Tutoring takes place in-person at students' schools, community locations, at the KnowledgePoints learning center, or in students' homes (one-on-one tutoring only). Tutoring takes place before or after school or on weekends. Sessions are usually 1-2 hours long, once or twice per week, depending on student/parent schedules. Tutors work with students individually and/or in small groups (5 students or fewer) to provide personalized instruction. KnowledgePoints' tutors are mostly state certified teachers. Our tutors use learning materials (including Continental Press' Finish Line series) that are aligned with the Michigan Curriculum Framework. All goals selected for students are informed by our pre-test and data provided by the school to create an instructional plan that best suits each student. With communication between our staff/tutors, schools/districts, and parents/guardians, we provide the best learning environment to ensure student success.

The program description was created by the provider and has not been edited by the Michigan Department of Education.

Number of Students Served in 2009-2010: 52 Offers Transportation: No English Language Learner: Yes Students With Disabilities: Yes Place(s) of Service: Community Center, LEA Facility, Place of Business, Place of Religious Worship, Student's Home, Other, Local public buildings, such as libraries, when LEA facilities are unavailable	Subject Areas: English, Mathematics Grades Served: K-12 Estimated Hours of Tutoring Per Student: 25 Number of Students to be Served: 30 - 300 Student-Teacher Ratios: <input type="checkbox"/> Classroom: 1 teacher per 5 students <input type="checkbox"/> Computer-based: Not available <input type="checkbox"/> Online instruction: Not available
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2010-2011 Service Areas:

Statewide

Summary Consumer Satisfaction and Academic Achievement Information:

Consumer Satisfaction

Type of Rater	Number* of People Completing a Survey	Satisfaction Rating	This Provider's Rating	Statewide Average
Parents	5	Percent of parents who were satisfied with this tutor	80%	80%
	5	Average overall letter grade from parents	B+	B+
Teachers	8	Constructed letter grade from teachers for effects on classroom performance	E	C
	8	Percent of teachers who agreed this tutor positively impacted students' learning	13%	30%

*For many tutors, the number of surveys completed is very low. Readers should consider the number of responses when drawing conclusions about any provider.

Academic Achievement: There are limited or no data available on the basis of which to assess this provider's impact on academic achievement.

How the Statistics Were Calculated:

Consumer satisfaction data is from a mail survey of parents and an online survey of teachers concerning students receiving supplemental education services in the 2009-2010 school year.

- Parent satisfaction statistics are based on responses to the question, "Overall, are you satisfied with this tutor?" Parents could respond "yes," "no," or "not sure."

- Parent letter grades are based on averaged responses to the question, "What overall grade would you give your child's tutor?" with response options of "A - Excellent," "B - Good," "C - Average," "D - Poor," or "E - Failing."
- The teacher letter grade for effects on classroom performance is from responses to seven questions about students' classroom performance. An average across all items (excluding items with no response) was calculated for each provider and the top 20% of scores were coded as "A," the next 20% were coded as "B," and so on through "E."
- The rating of teachers' perceptions of provider impact on student learning is based on responses to the agree-disagree question, "This tutor is positively impacting this student's learning." Responses of "agree" or "strongly agree" are considered.

The overall grade is a weighted average of the consumer satisfaction and academic achievement data. Additional information is available upon request from the Michigan Department of Education.