This is a report card created by the Michigan Department of Education (MDE). Report cards are made for each company that tutored students during the 2010-2011 school year, in the program named Supplemental Education Services (SES).

The purpose of report cards is to give parents information to help them choose an SES tutor for their children in the coming school year. SES is a free tutoring program.

## How Sylvan Learning Center - Auburn Hills Explains Their Tutoring Program, in Their Own Words:

The MDE has not edited this description.

Sylvan Learning Center is the leading provider of tutoring to grades K-12, providing services to over two million students for over 30 years. Sylvan has been working with the NCLB SES Program since its inception and has been highly successful in helping students meet state assessment goals. The Sylvan Learning Center program starts with a Sylvan Skills Assessment. We use the results to create a learning plan to guide each student's reading (phonics, vocabulary,comprehension) or math (basic facts, computation, concepts& application) instruction. We use certified teachers and teachers are Sylvan trained & certified to teach each subject area. Our student/teacher ratio is 3:1 and each student works on his or her own, personalized lesson plan. Each session is an hour and students attend 2 to 6 sessions per week. Sylvan utilzes a variety of instruction materials.

## About This State-Approved Program:

Subject Areas: English, Mathematics

Grades Served: K-12

Estimated Hours of Tutoring Per Student: 28

Number of Students to Be Served: 5 - 250

Student-Teacher Ratios:

• Classroom: 1 teacher per 3 students

• Computer-based: 1 teacher per 3 students

• Online Instruction: 1 teacher per 3 students

Instructing in the Use of the English Language:

No

Instructing Students With Disabilities:

Yes

Offers Transportation: At select sites only

# Contact Information:

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Web site: www.sylvanlearning.com

### Places of Service:

Community Center, LEA Facility, Place of Business, Place of Religious Worship, Via Technology, Online

Each district decides which tutoring company is allowed to work at the school building.

In 2011-2012, this company can serve students from these areas:

Statewide



## Parent and Teacher Satisfaction:

• Number of teachers asked to participate in 2010-2011 survey: 29

• Number of parents asked to participate in 2010-2011 survey: 29

	This Tutoring Company	Statewide Average
Percent of parents who were satisfied with the tutor	100%	81%
This is based on 8 survey responses.		
Percent of teachers who agreed the tutor positively impacted students' learning	50%	49%
This is based on 8 survey responses.		
Overall grade that parents gave to the tutor	A	В
This is based on 8 survey responses.	71	D
Grade based on what teachers said about changes in the tutored students' classroom performance	С	C
This is based on 8 survey responses.		

## Student Academic Achievement:

Impact of Tutoring on 2010 Michigan Educational Assessment Program (MEAP) Scores

Math		English Language Arts			
Grade	Number of	Performance	Grade	Number of	Performance
Level	Student Scores	Rating	Level	Student Scores	Rating
3	4	<10	3	4	<10
4	5	<10	4	5	<10
5	0	Not available	5	0	Not available
6	2	<10	6	2	<10
7	5	<10	7	0	Not available

In the table above, "<10" means that fewer than 10 students were served for this subject/grade and results are suppressed to protect the confidentiality of students' information. The analysis of MEAP scores is based on students served in the 2009-2010 school year.

#### Overall:

Overall Grade in 2011: B-Overall Grade in 2010: D+ Overall grades are based on student standardized test scores, and survey results from parents and teachers. For many tutoring companies, few surveys were completed. Parents are asked to keep that in mind when reviewing this report card.

For details on how ratings are calculated, click here.

