

Text Entry Instructions

MDE has received a few reports from Windows users that text entry unexpectedly changes from **Insert** to **Overwrite** mode when entering text into a response box in INSIGHT. In **Overwrite** mode, users see one or more characters highlighted in blue or gray and this highlighted text is replaced with new text. In **Insert** mode, users see a blinking cursor. The new text is inserted into the location indicated by the blinking cursor. We are currently researching a resolution to this. Until then, if you experience this issue, follow the instructions below to change from **Overwrite** to **Insert** mode. While all reports so far have come from Windows users, the instructions for Mac users are indicated below as well:

If using Windows, press the **Insert** key

If using a Mac, press the **fn** (function) and **Return/Enter** keys at the same time

MDE is committed to working with you to ensure a positive test experience for your students, and the staff appreciates your continued patience and reporting of issues as they arise. If you have questions or wish to report a problem, contact BAA at baa@michigan.gov, or contact the call center at 877-560-8378, option 2.