This is a report card created by the Michigan Department of Education (MDE). Report cards are made for each company that tutored students during the 2010-2011 school year, in the program named Supplemental Education Services (SES).

The purpose of report cards is to give parents information to help them choose an SES tutor for their children in the coming school year. SES is a free tutoring program.

How Total Education Solutions Explains Their Tutoring Program, in Their Own Words:

The MDE has not edited this description.

Total Education Solutions (TES) is the leading national provider of contracted special education compliance and staffing to public, private and charter schools throughout California, Michigan and Ohio. The goal of TES' Supplemental Education Services is to assist students to improve their functioning and/or learning capacity. TES' program includes: Pre- and post testing using standardized academic assessment tools; Individual goals and objectives developed for each student; and Services to special education students and English language learners. Our professional staff of tutors all meet Michigan state requirement for Supplemental Service Providers including DOJ fingerprint clearance. Tutors typically have a Bachelor's degree have experience working with children with remedial needs. All tutors receive on-going supervision and training provided by Supervisors who are directed by TES Area Coordinator or Regional Manager holding at least a Master's Degree and full special education or related service credentials and at least five years experience in teaching.

About This State-Approved Program:

Subject Areas: English, Mathematics

Grades Served: 1-12

Estimated Hours of Tutoring Per Student: 25

Number of Students to Be Served: 5 - 20

Student-Teacher Ratios:

• Classroom: 1 teacher per 5 students

• Computer-based: Not available

• Online Instruction: Not available

Instructing in the Use of the English Language:

Yes

Instructing Students With Disabilities:

Yes

Offers Transportation: No

Contact Information:

Lynne Porter 2221 Livernois, Suite 101 Troy, MI 48083

Telephone: 248-544-0360

Fax: 248-544-0388 lporter@tesidea.com

Web site:

Places of Service:

LEA Facility, Other

Each district decides which tutoring company is allowed to work at the school building.

In 2011-2012, this company can serve students from these areas:

• Numerous in Macomb, Oakland, and Wayne counties. Contact provider for details.



Parent and Teacher Satisfaction:

• Number of teachers asked to participate in 2010-2011 survey: 2

• Number of parents asked to participate in 2010-2011 survey: 2

	This Tutoring Company	Statewide Average
Percent of parents who were satisfied with the tutor		81%
Percent of teachers who agreed the tutor positively impacted students' learning	100%	49%
This is based on 2 survey responses.		
Overall grade that parents gave to the tutor		В
Grade based on what teachers said about changes in the tutored students' classroom performance	A	С
This is based on 2 survey responses.		

Student Academic Achievement:

There are limited or no data available to make an assessment.

Overall:

Overall Grade in 2011: Not Available Overall Grade in 2010: Not available

Too few surveys were returned to estimate an overall grade in 2011.

For details on how ratings are calculated, <u>click here</u>.

