

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES

NOTICE OF PROPOSED POLICY

Public Act 280 of 1939, as amended, and consultation guidelines for Medicaid policy provide an opportunity to review proposed changes in Medicaid policies and procedures.

Please review the policy summary and the attached materials that describe the specific changes being proposed. Let us know why you support the change or oppose the change.

Submit your comments to the analyst by the due date specified. Your comments must be received by the due date to be considered for the final policy bulletin.

Thank you for participating in the consultation process.



Director, Program Policy Division
Bureau of Medicaid Policy and Health System Innovation

Project Number: 1609-Vision	Comments Due: May 16, 2016	Proposed Effective Date: July 1, 2016
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Policy Subject: Changes to Eyeglass Repair and Replacement Policy

Affected Programs: Medicaid, Children Special Health Care Services (CSHCS), Healthy Michigan Plan, MICHild

Distribution: Vision Providers (Optometrists, Ophthalmologists, Opticians, and Optical Laboratory Contractor)

Summary: This policy establishes minimum criteria for reimbursement of repairs of glasses manufactured by the Medicaid optical laboratory. Policy is also being amended to accommodate the current contract's requirement that frames and lenses manufactured by the Medicaid optical laboratory be guaranteed for 90 days.

Purpose: To establish parameters for eyeglass repairs and reimbursement.

Proposed Policy Draft

Michigan Department of Health and Human Services
Medical Services Administration

Distribution: Vision Providers (Optometrists, Ophthalmologists, Opticians, and Optical Laboratory Contractor)

Issued: June 1, 2016 (Proposed)

Subject: Changes to Eyeglass Repair and Replacement Policy

Effective: July 1, 2016 (Proposed)

Programs Affected: Medicaid, Children Special Health Care Services (CSHCS), Healthy Michigan Plan, MICHild

The purpose of this bulletin is to inform providers of policy updates pertaining to eyeglass repair and replacement. This policy is effective for dates of service on and after July 1, 2016, and applies to Fee-for-Service. For beneficiaries enrolled in a health plan, providers should contact the health plan for policy and coverage information.

Repair and Replacement

Eyeglass repairs are a separately reimbursed service when the repair is considered major (e.g., reinsertion of a lens, repair of a sheared screw, hinge replacement) and when the glasses are deemed repairable. Minor repairs (e.g., straightening of bow, insertion of screw, replacement of nose pads, etc.) that occur as a result of the beneficiary's typical wear patterns are not separately reimbursed.

Eyeglasses that are broken beyond repair may be eligible for replacement by the contractor. Eyeglass replacement requires prior authorization if replacement limits have been exceeded. If any material is found to be unsatisfactory due to contractor error or defective workmanship or materials, the materials and work order form should be returned to the contractor. The contractor is required to correct, adjust, or replace the materials.

Modifier RP must be reported with the appropriate procedure codes(s) for the component part that is being replaced. The reason for the repair must be documented in the beneficiary's file and made available upon request.

Medicaid does not pay for remakes of eyeglasses, lenses, or frames due to vision provider error. If the vision provider supplies the contractor with incorrect specifications that result in the fabrication of eyeglasses the beneficiary cannot use, the vision provider is responsible for payment to the contractor for remaking the eyeglasses. The contractor may not charge the vision provider more than what MDHHS would be charged for the remake. Frames and lenses furnished by the contractor are guaranteed for 90 days.